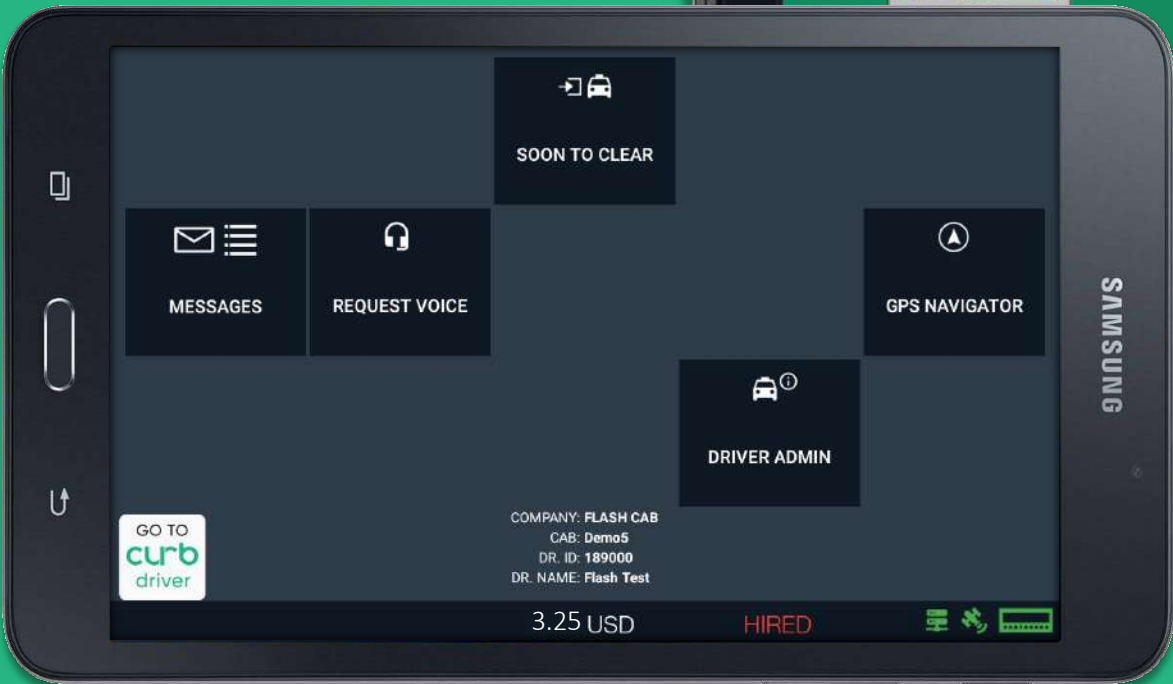


USER TRAINING MANUAL

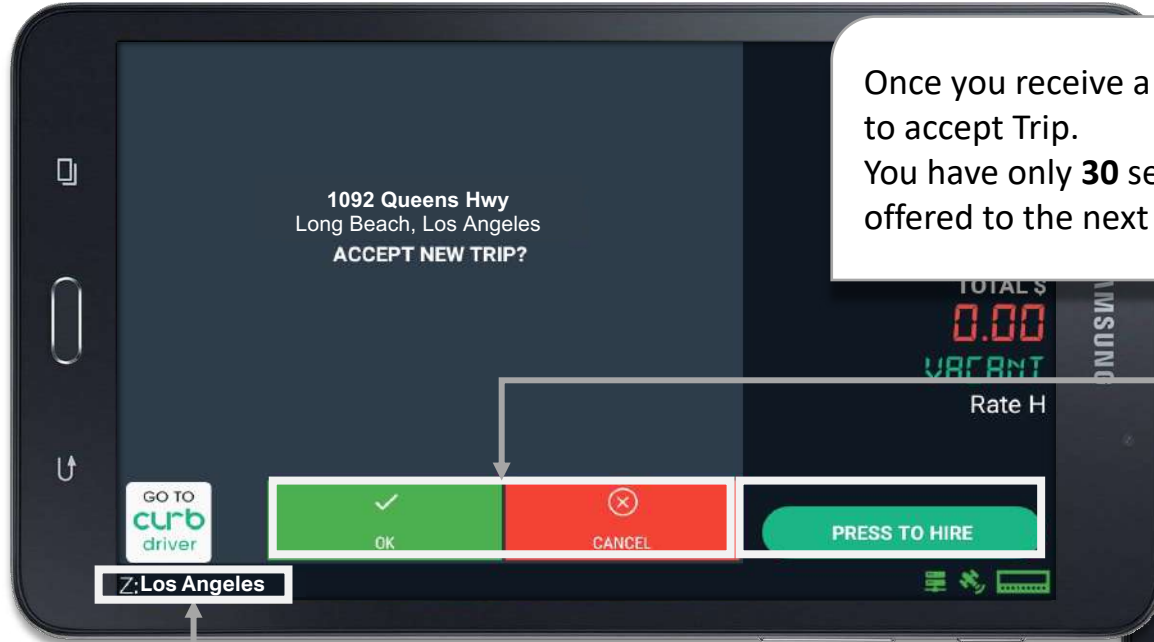
curb



Los Angeles, DASH+

2

Dispatched Trip

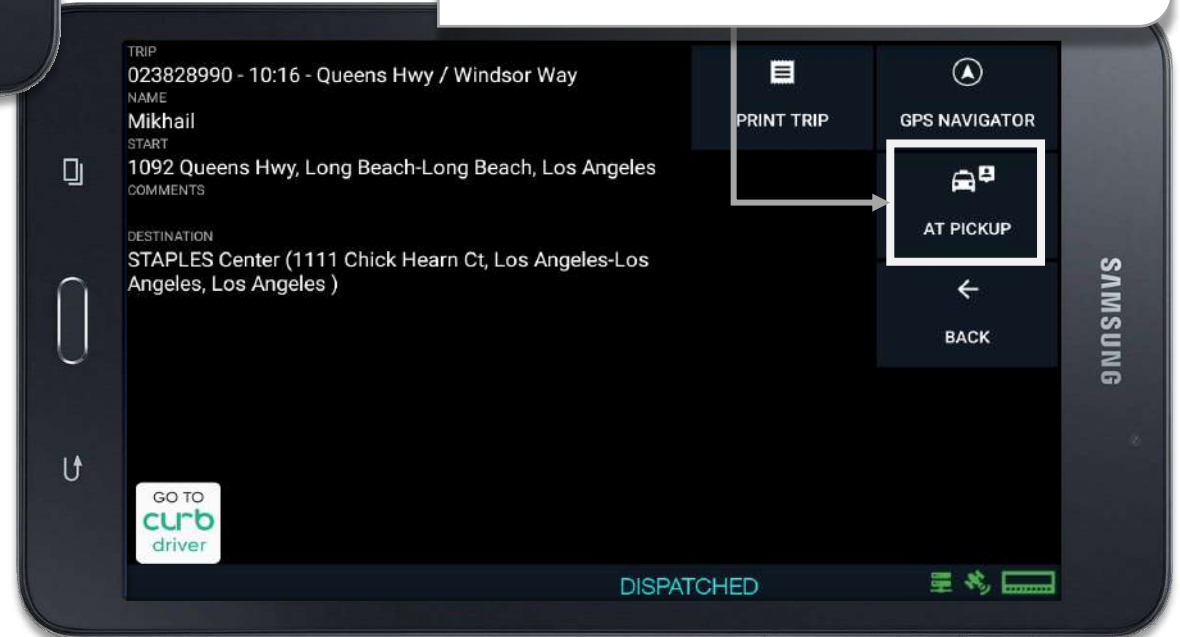


Once you receive a Dispatch request, Select “OK” Button to accept Trip.
You have only **30** seconds to accept trip or the trip will be offered to the next available taxi.

Once you have arrived at pickup location tap on the “AT PICKUP” location.

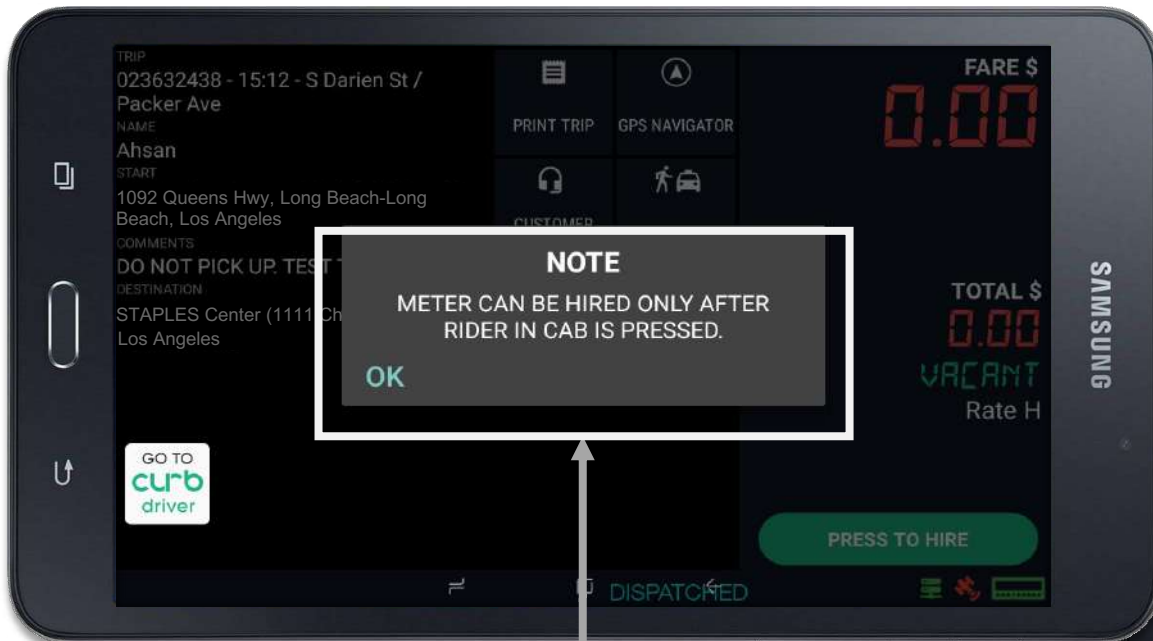
This is your “**Zone Status**” indicator.

- Shows the **location** of the zone and **order** in which the taxi entered the zone.



Dispatched Trip

3

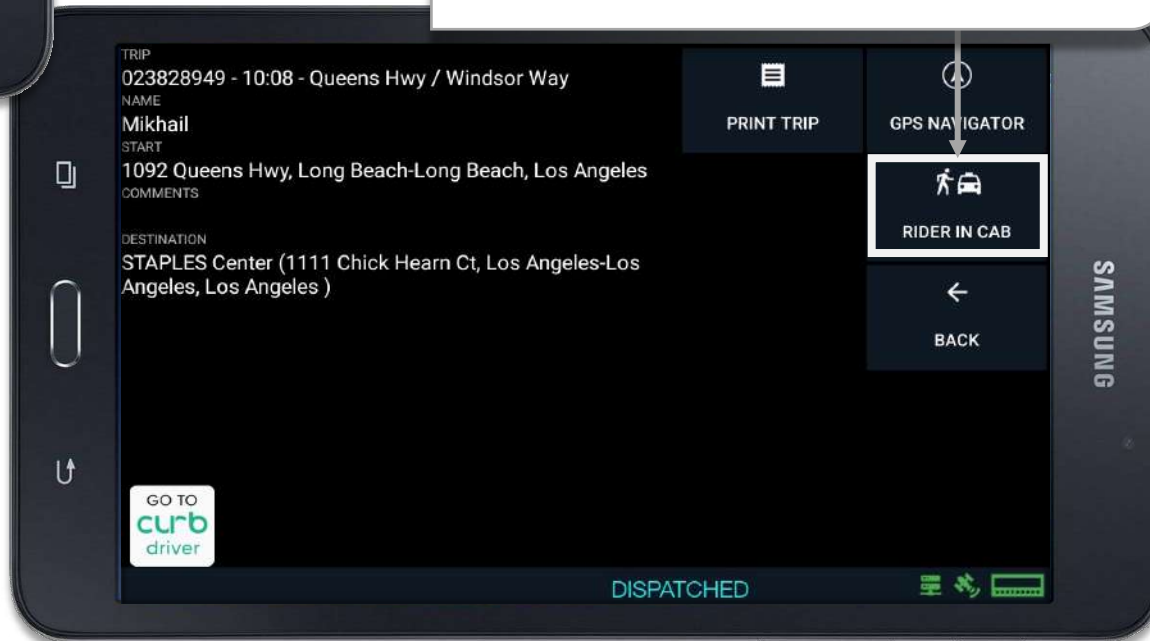


NOTE
METER CAN BE HIRED ONLY AFTER RIDER IN CAB IS PRESSED.
OK

You will not be able to hire meter until you arrive at pickup location and tap on the **"AT PICKUP"** button and **"RIDER IN CAB"** button.

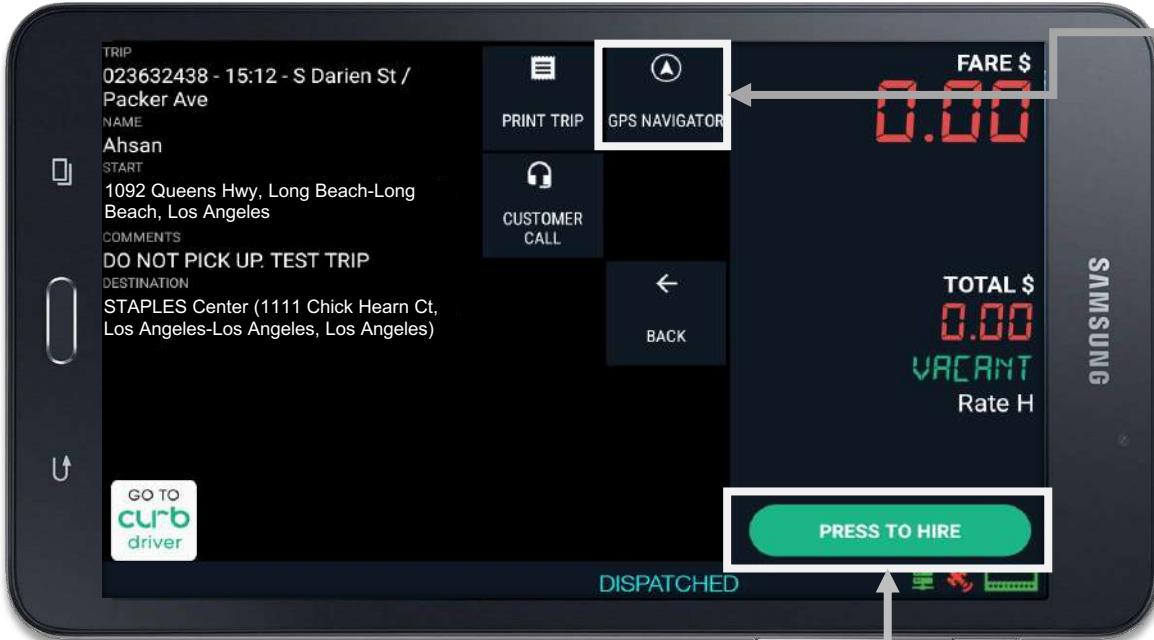
Tap on **"OK"** button to clear message.

Once the Passenger is in vehicle tap on the **"RIDER IN CAB"** button.

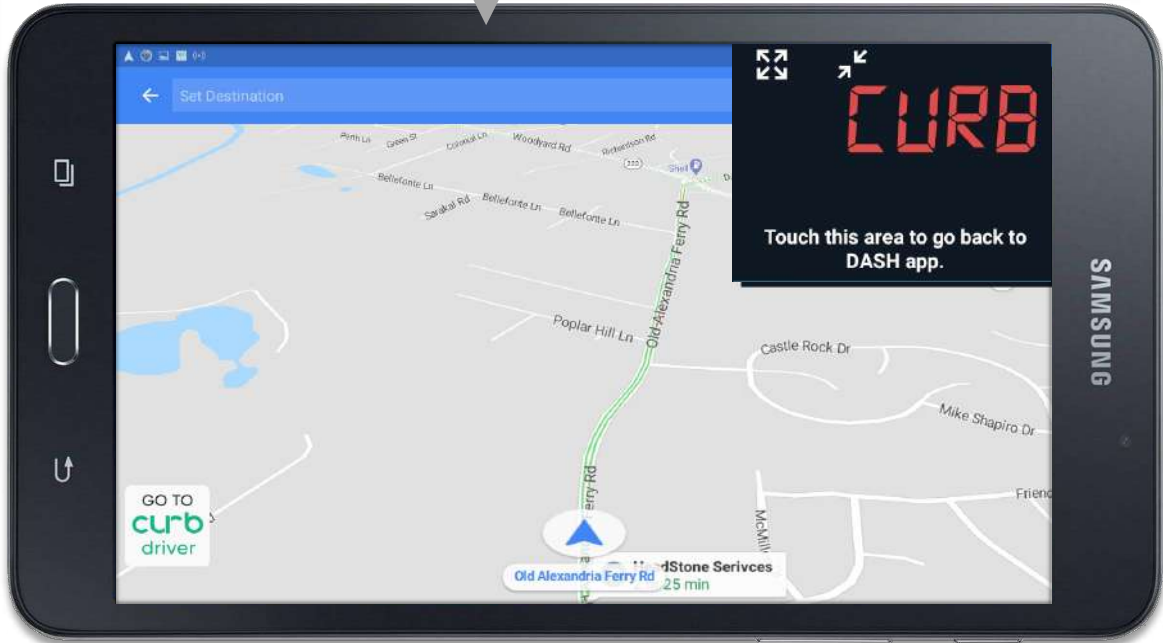


4

Dispatched Trip











You can also use "GPS NAVIGATION" button to access google map for navigation assistance.

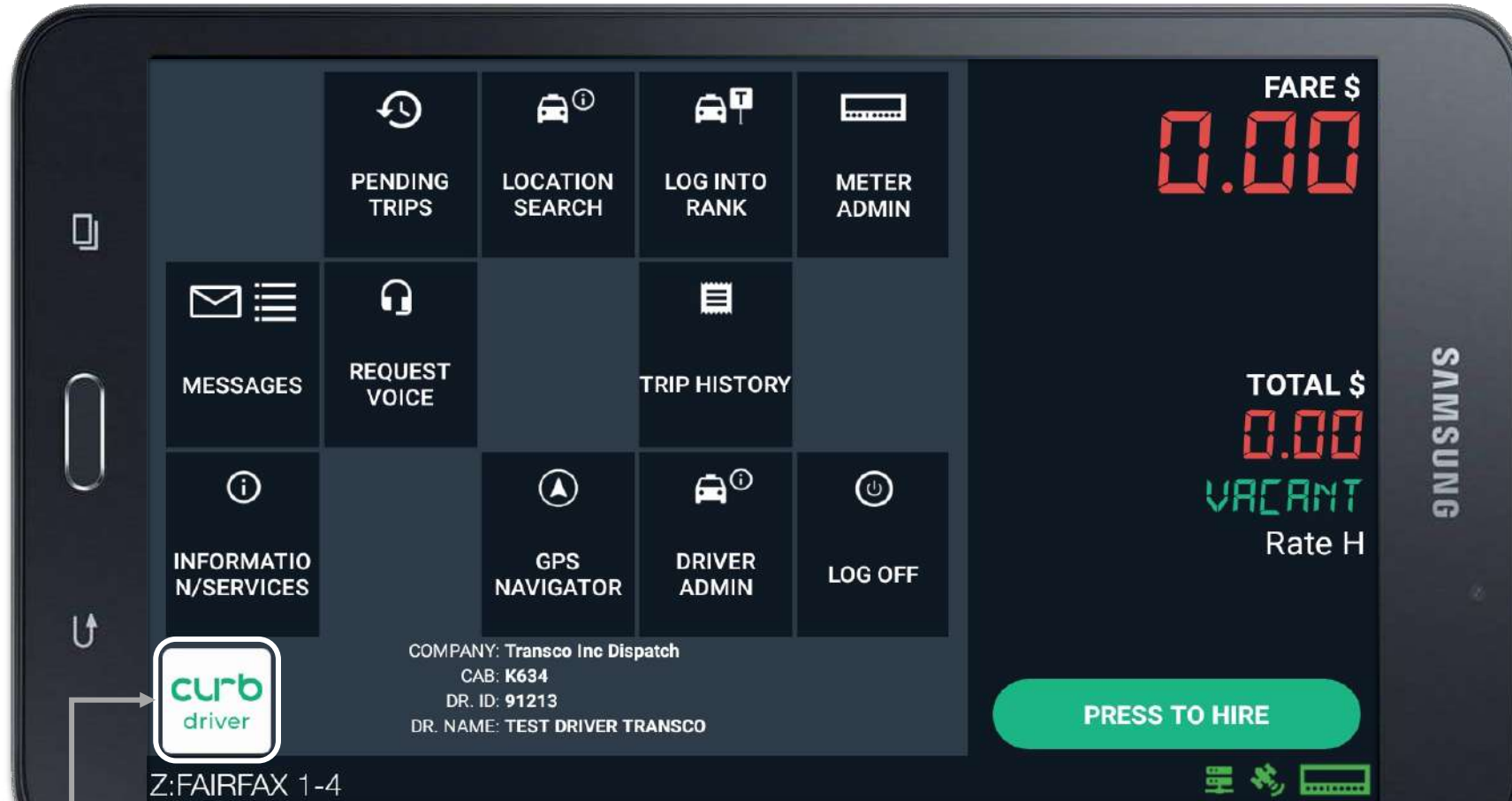


1. Choose number of Passengers (no need to worry about the Rate)
 2. Now Hire meter and drive to trip destination.
 At the end of the trip time off the meter and allow Passenger to select method of payment.

Dash app Buttons List & Functionality

 LOCATION SEARCH	Tap on “ Location Search ” button to see all cabs status per zones.	 TRIP DATA	Tap on “ Trip Data ” button to see Pick up and Drop off address for the trip.
 PENDING TRIPS	Tap on “ Pending Trips ” button to see available trips you can bid for	 NO CUSTOMER	Tap on “ No Customer ” button to report no customer at pick up location. Dispatcher will decide to cancel or continue to the trip.
 REQUEST VOICE	Tap on “ REQUEST VOICE ” button to send notification to dispatcher to call User or text back to User	 BAIL OUT	Tap on “ Bail Out ” button to request trip cancelation by central & Dispatch must approved
 DRIVER ADMIN	Tap on “ DRIVER ADMIN ” button to control the PIM volume.	 LOG INTO RANK	Tap on “ LOG INTO RANK ” button to check into the taxi stands or taxi line.

Mobile app & WAV Trip



- The home screen will have the “**Curb Driver**” App button located on the bottom left.
- Tap the Curb button to go to the “Curb Driver” App
- You will be able to see your account specific information at the bottom of the screen

7

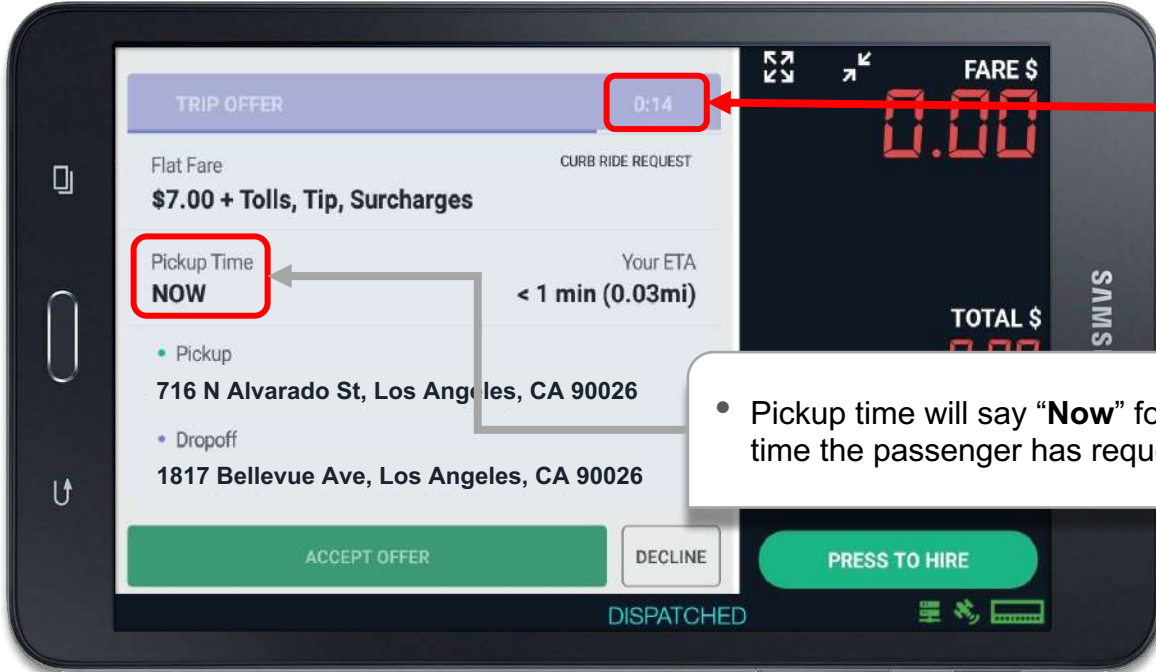
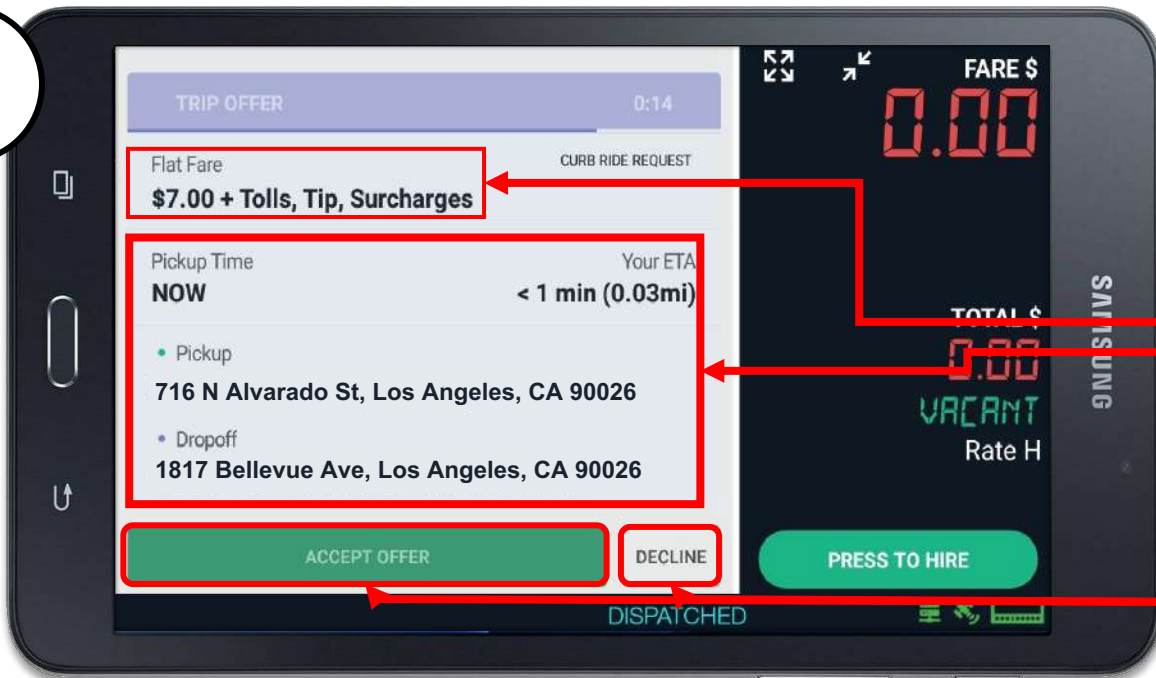
Flat Fare Offer

- The **flat fare offer** is displayed along with a pickup and drop off address.
- Flat fares are calculated based on **distance and time** from the drop-off and pick-up locations based on meter rates
- User will be able to see how far they are from the pick-up location based on distance and time.

- Tap on "**ACCEPT OFFER**" if you wish to accept the trip or you can Tap on "**Decline**" button if you do not wish to take the Job.

- You have **30 seconds** to accept the offer.

- Pickup time will say "**Now**" for immediate pickup or the scheduled time the passenger has requested.



8

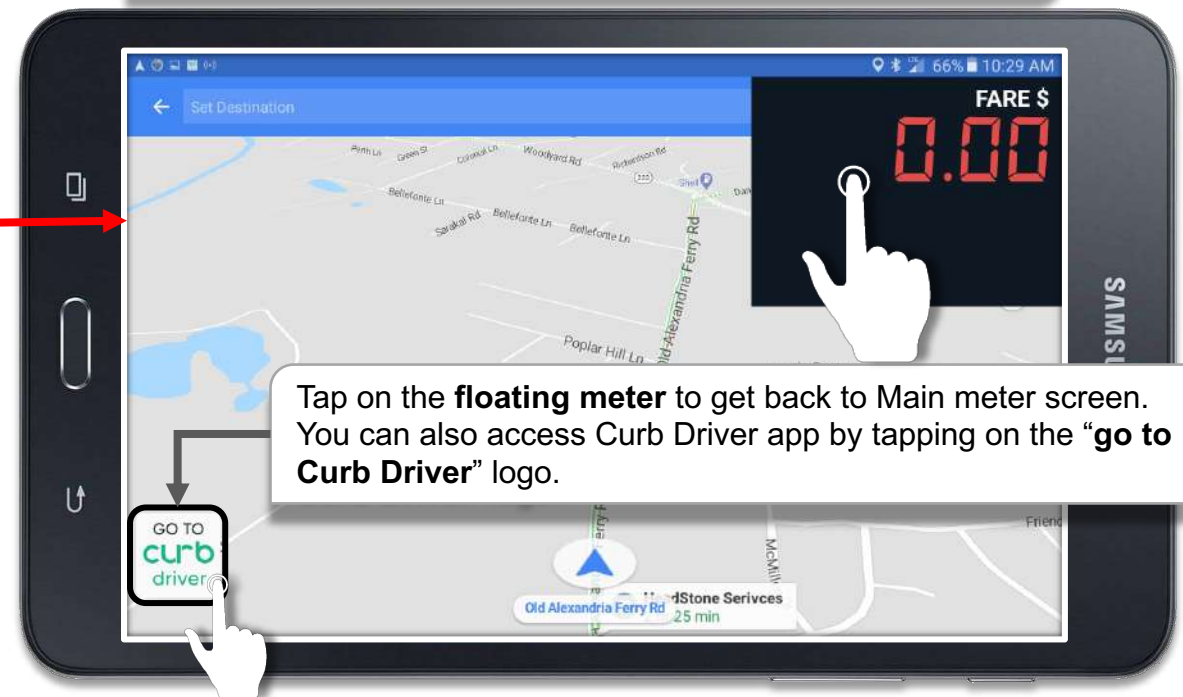
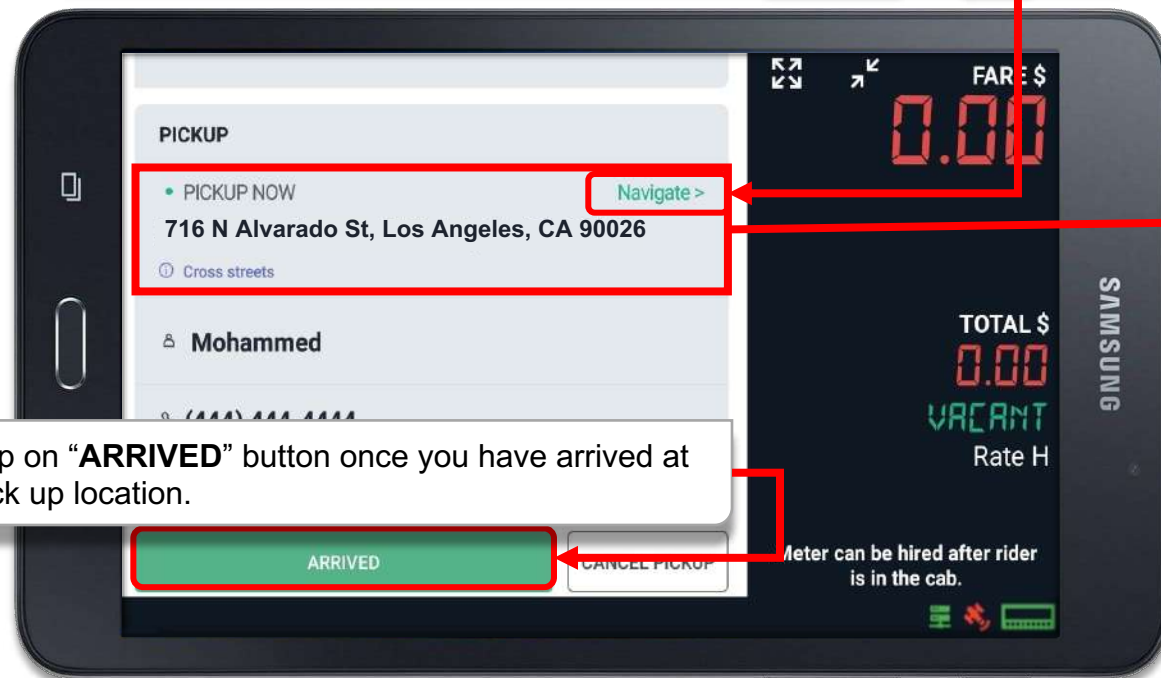
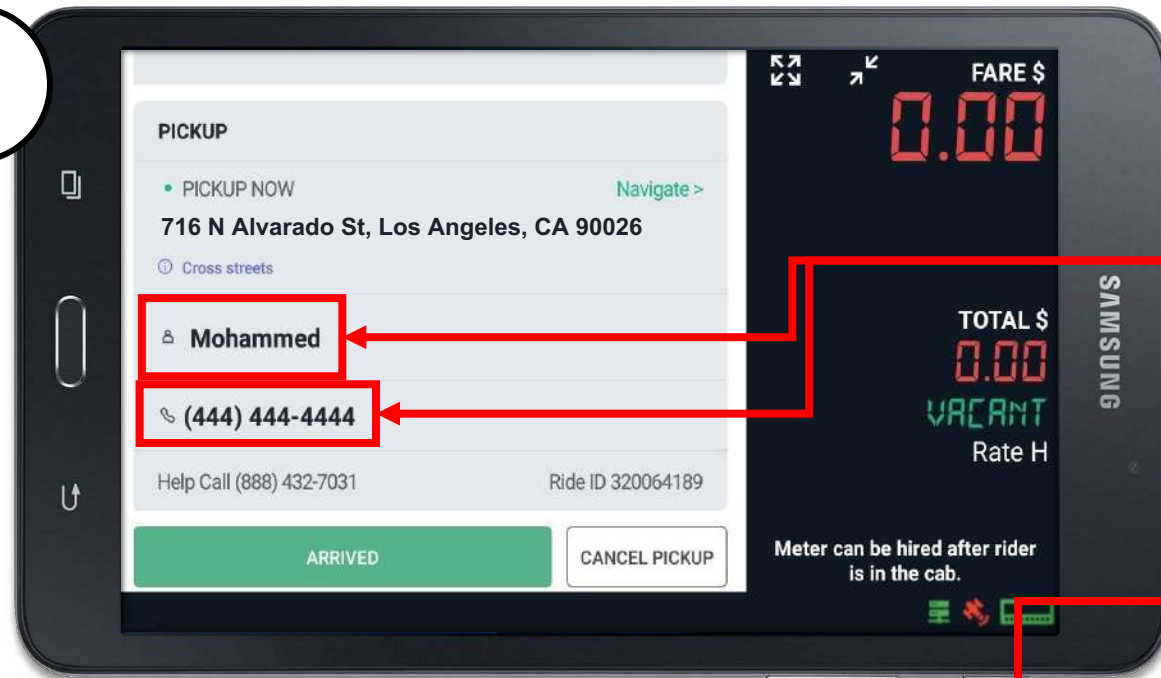
Assigned Ride Screen: Trip Info

- After accepting the offer, you will see the assigned ride screen if the trip has been assigned to you.
- On the assigned ride screen you will see the passenger name and phone number.

- Press **“Navigate”** to get directions to the pickup address. The app will move to the mapping app **“Google Map”** on your device.

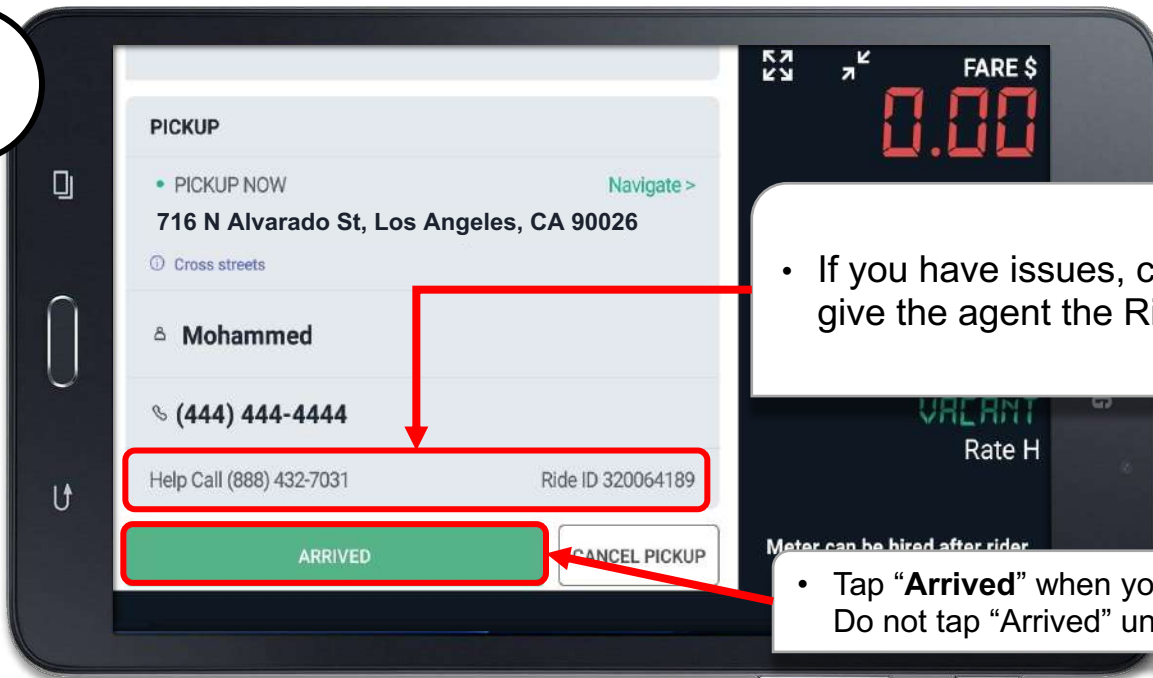
Tap on the **floating meter** to get back to Main meter screen. You can also access Curb Driver app by tapping on the **“go to Curb Driver”** logo.

- Tap on **“ARRIVED”** button once you have arrived at pickup location.



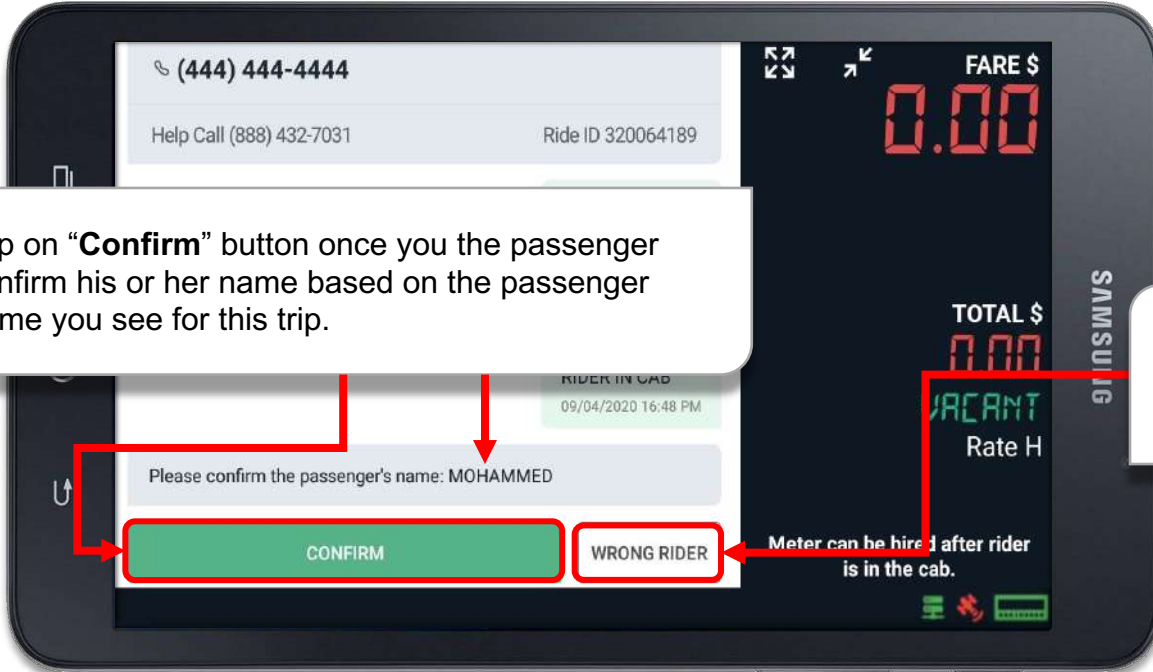
9

Flat Fare Offer



- If you have issues, call the “Help” number below and give the agent the Ride ID or other info they request.

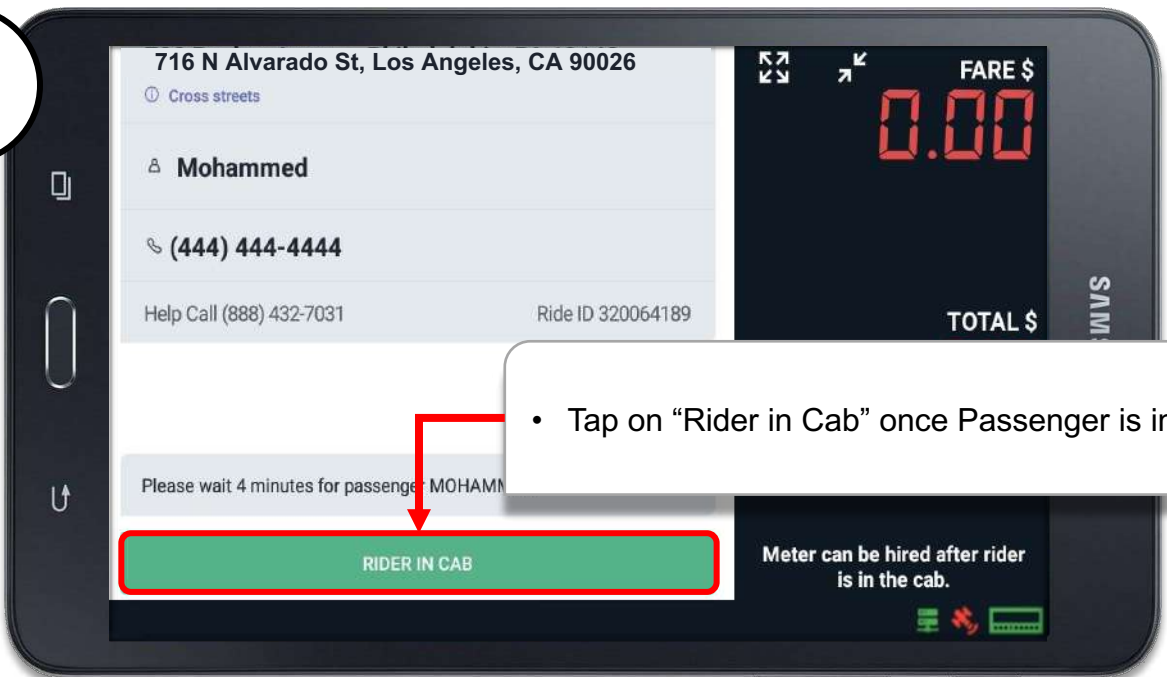
- Tap “**Arrived**” when you are on site to notify the passenger. Do not tap “Arrived” until you are at the pickup address.



Tap on “**Confirm**” button once you the passenger confirm his or her name based on the passenger name you see for this trip.

If passenger is not the same person for the trip then you can tap on “**Wrong Rider**” button to cancel trip.

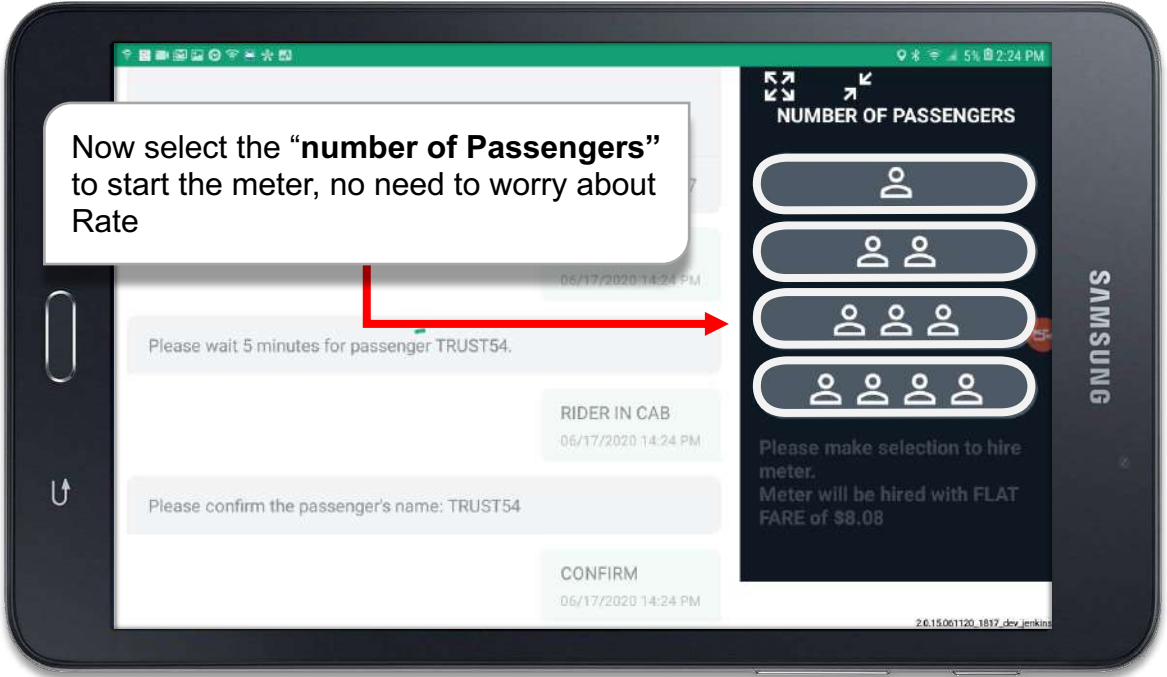
Flat Fare Offer



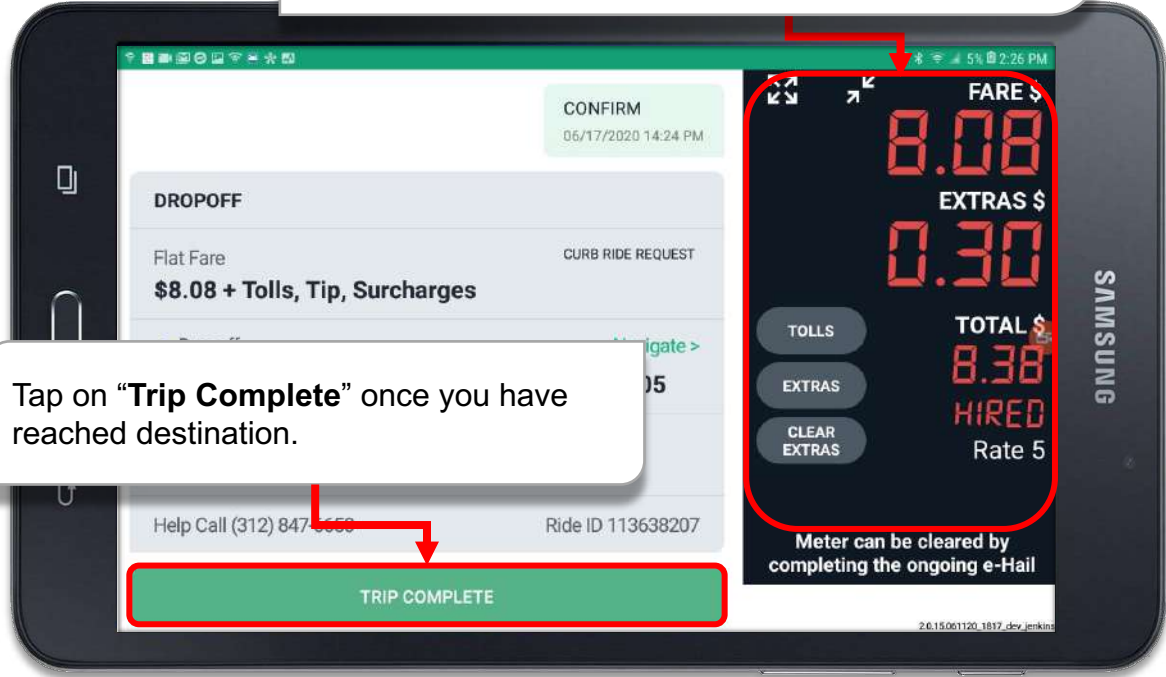
• Tap on "Rider in Cab" once Passenger is in Cab.

After selecting "number of Passengers" the meter will start.

The fare amount will display "Curb" and at the end of the trip you will see the total fare amount.

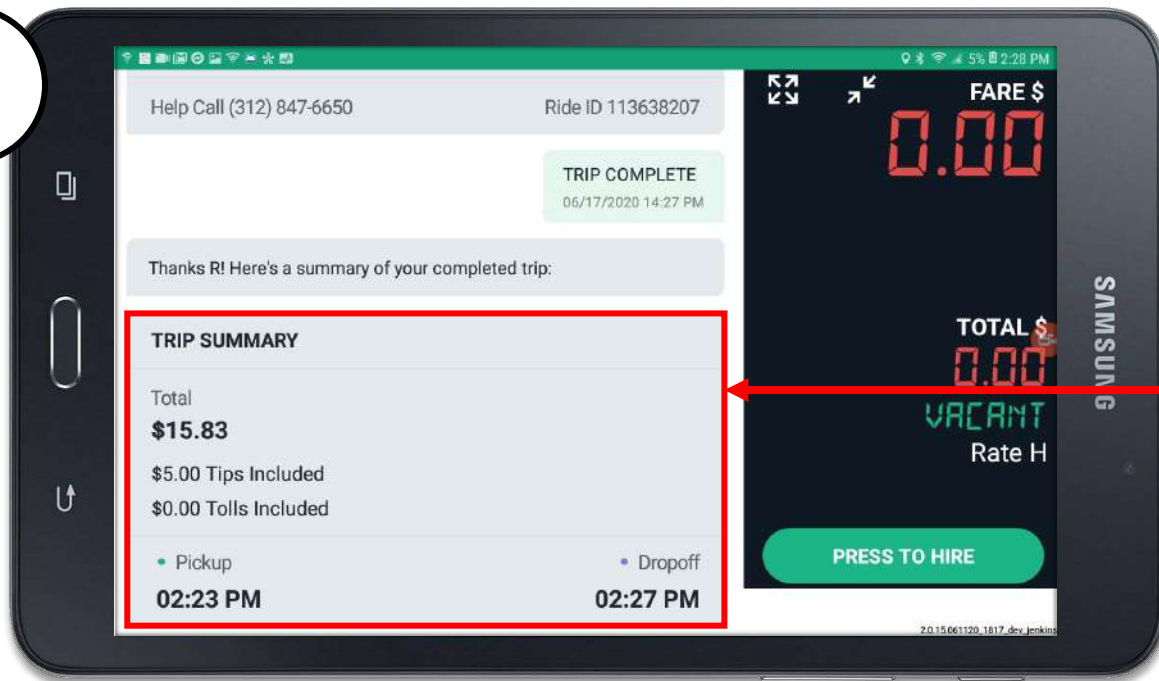


Now select the "number of Passengers" to start the meter, no need to worry about Rate



Tap on "Trip Complete" once you have reached destination.

11



Flat Fare Offer

- Payment in Marquee will automatically be processed & the Tablet will display **the Trip Summary** information.

If you have any questions, please email driver_support@gocurb.com.