

Curb Driver App. | Self-Onboarding Washington D.C

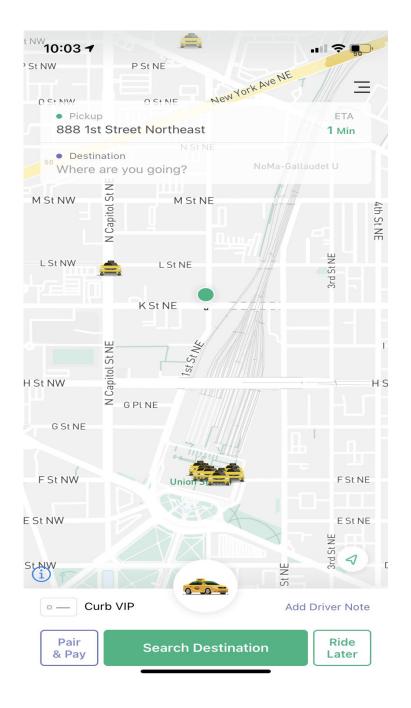
# Introduction to Curb

Curb provides mobile technology for riders to book and pay for trips

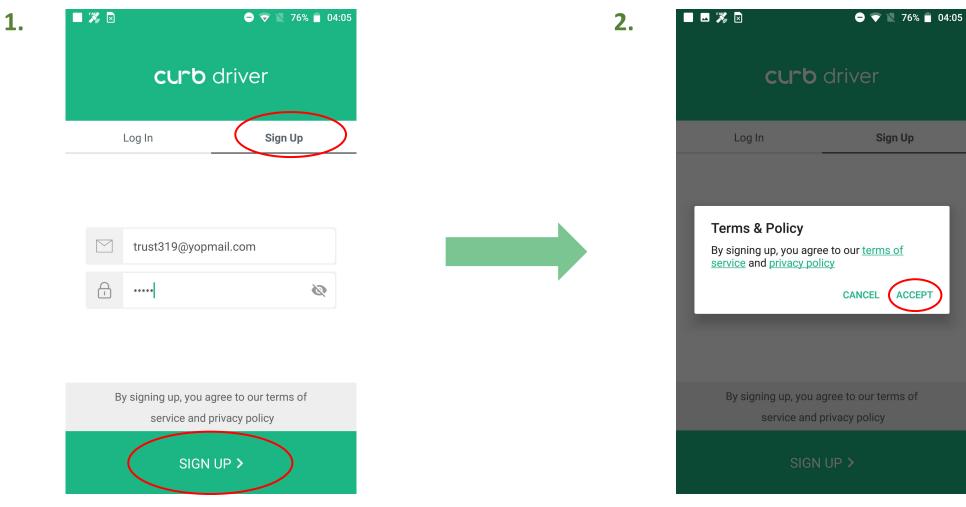
Curb Passengers:

- Consumer
- Business
- Paratransit

Curb also develops dispatch and payment processing systems for the taxi industry



# Sign Up | Terms & Policy



Tap "terms of service" and "privacy policy" to read each respective document

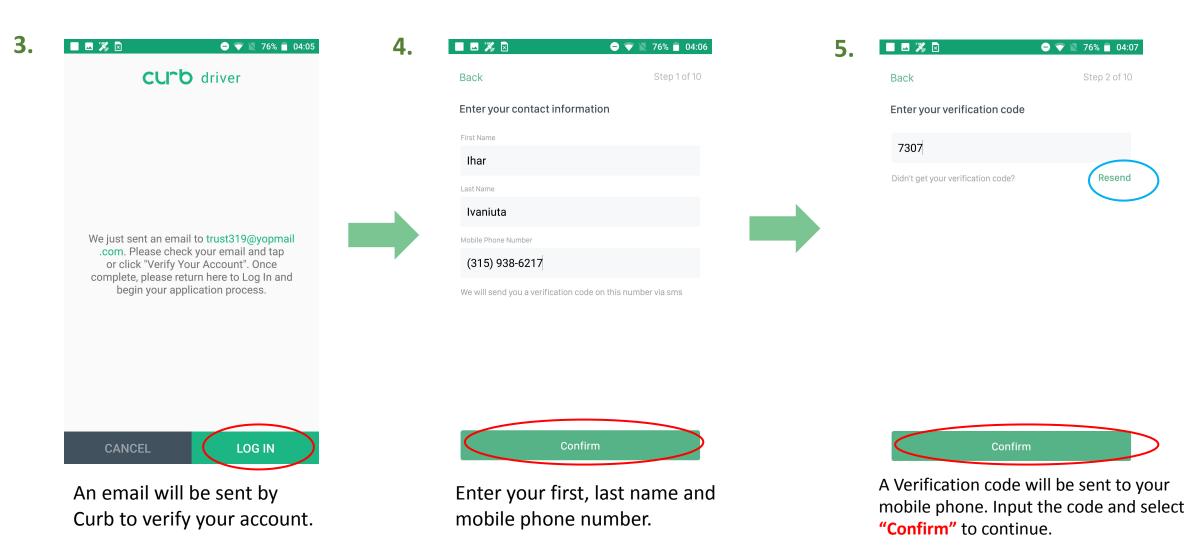
Tap **"Sign Up"** on the bottom

your email and a password.

Tap **"Sign Up"** in the top right then enter

Tap "Accept" to continue

# Personal Information | Verification



Return to Driver app. and tap "Log IN"

Tap "Confirm" to continue

If you didn't receive the verification code tap **"Resend"** 

# **Region and Vehicle Service**

7.

6.	2:16 <i>-</i> 7 ⊲ Search	<b>u    \$ •</b>
	Back	Step 3 of 10
	Choose Geographic Region	
	New York	
	San Francisco	
	Boston	
	Chicago	
	Prince George's County	
	Florida	•
<	Washington DC	
	If your region is not listed, then Curb Driver is no available there. Please contact Curb Driver Support anytime reg availability in your region	

Select your appropriate Geographic Region "Washington DC"

■ 🗷 🞇 🗵 🗢 🗢 🔍 76% 🖥 04	:08
Back Step 3 of 1	
Choose Geographic Region	
California	
Confirm region	
Please confirm that the region you've selected below is the region in which you intend to drive with Curb:	
Chicago	
CHANGE CONFIRM	
Chicago	
TEST Region	
If your region is not listed, then Curb Driver is not yet available there. Please contact <u>Curb Driver Support</u> anytime regarding availability in your region	

Make sure you select the correct region.

Tap "Confirm" to continue

8. 📃 🖂 🎇 🖂 😑 マ 📉 76% 📋 04:08 Back Step 4 of 10 Choose your Service Type Taxi

Select your appropriate vehicle service type

# Personal Account | License Registration

10.

Back	Step 5 of 10
Back	5159 5 51 10
Face ID	
11111	
You must have a valid Face with onboarding	ID in order to proceed
Your Face ID will	I be verified against our records

\*\*This will be verified against our records\*\*

Tap "Confirm" to continue

I 🎉 🗖 🛛	<b>0</b> 💎 1	75% 📋 04:11
Back		Step 6 of 9
Personal Info		
A	dd Profile Photo	
First Name		
ILGIZ		
Last Name		
ASANOV		
Mailing Address Line 1		
2121 West Carrol	l Avenue	
Mailing Address Line 2		
City		
Chicago		
State	ZIP Code	
IL	✓ 60612	

#### Create personal profile

\*\*Please add a headshot of yourself for your profile photo & input your current home address.\*\*

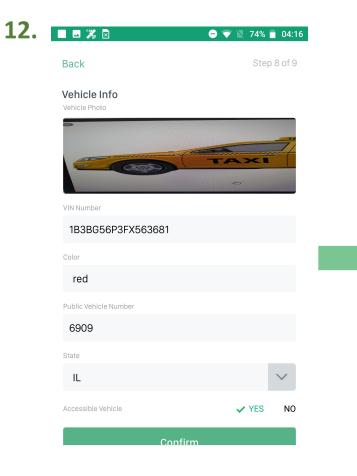
#### Tap "Confirm" to continue

11.	🔲 🖂 🎉 🗵	🖨 マ 🖹 74% 🕯	04:13
	Back	Step	7 of 9
	License Info		n - 10
	Driver License Number		
	WQ00002		
	State		
	IL		$\sim$
	Taxi License Photo		
	A construction of the cons	a substantial and a substantia	and the second s
	Taxi License Number		
	100069		

Enter your Drivers License & Taxi License Number and upload a picture of each

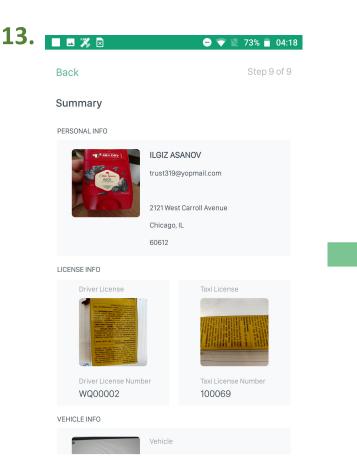
#### Tap "Confirm" to continue

# Vehicle Registration | Application Summary



Enter appropriate Vehicle Information and upload an image of the vehicle you will be operating

Tap "Confirm" to continue



A Summary will be shown of all the information you have entered as well as the images you have uploaded.

### Tap "Confirm" to continue

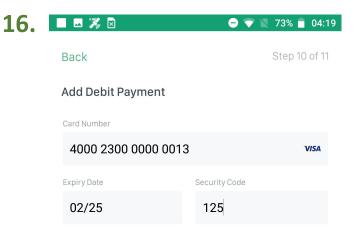
14.	🗖 🗷 🎉 🗷 🗢 🗢 🏹 👔 04:18
	curb driver
	Application Complete!
	Your application has been submitted. Please check your email for updates on your application status.
	STRATIGATES.
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
	TAKLAN
	ОК

Curb will email you the status of your application

\*\*Curb will let you know if there is an issue with any entered information or uploaded images\*\*

# **Payment Registration**

15.	- 🛪 🖉 - 🗢 🗧	₹ 🛛	73% 📋	04:18
	Back		Step 9	of 11
	Payment Preference			
	Please choose how you would like to be	paid		
	Debit Card			
	Bank Account			





Select appropriate payment preference on how you would like to be paid

The option **"SKIP"** is available to add payment information later



Enter appropriate Debit Card or Bank Account information

Tap "Add Payment"

## **Protect Your Data**

Curb or Curb representatives will NEVER:

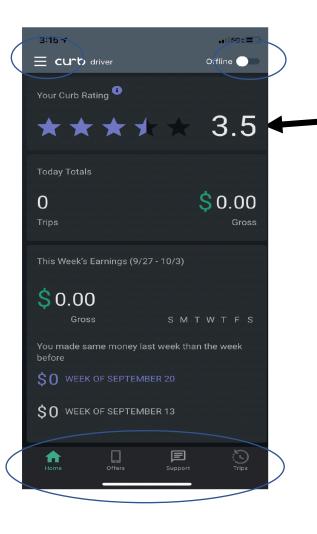
- Ask you for your Curb password
- Ask you for your banking information (except for the initial sign up)
- Ask you for your Social Security Number (except for the initial sign up)



Curb Driver App. | Upfront Pricing

Curb's upfront fares are dynamically-priced based on live and historical trip data, including metered fares, traffic, and wait times to ensure fair and competitive pricing for both riders and drivers. Upfront pricing will also empower riders to compare the cost of taxis to other transportation options, something that was not before possible with metered fares.

## **Home Screen**



- You can go Online by tapping on the top right button
- App menu is found on the top left corner
- Your Curb Rating is based on:

<u>Acceptance rate</u>- Acceptance rate (AR) is the ratio of number of offers accepted by a driver to the total number of offers sent to the driver <u>Number of rides</u>- Count of all ehail rides in last 4 weeks (doesn't include streethail)

<u>Number of days active</u>- Count of days active in last 4 weeks <u>Number of hours online</u>- Count of number of hours online in last 4 weeks

- This Week's Earnings: Current and last weeks earning totals
- At the bottom you will be able to see the app features:
  - Home you see your rating and weekly earnings
  - Offers you will be able to view your accepted ride offers
  - $\circ$   $\;$  Support will allow you to chat with our support team  $\;$
  - Trips all your ride history will be able to view
    - Weekly and daily pay
    - Ride paid, pending and cancelled

### **Upfront Price Offer**

13

17:56 🖾 🕈 🔄 …	🂐 🕈 🗟 🗤 25% 🛢
■ CU <sup>^</sup> b driver	Online
You're offline and can	not receive offers.
You're now online and trip offers to Vehicle 4	
	TIMEOUT
TRIP OFFER 🛉	0:17
Flat Fare \$8.08 (incl. bopu	CURB RIDE REQUEST
Pickup Tirte: NOW	Your ETA <b>2 min (0.25mi)</b>
<ul> <li>Pickup</li> <li>130 North Garland</li> <li>IL 60601</li> <li>Drop-off</li> <li>407 South Michigan</li> <li>Chicago, IL 60604</li> </ul>	
<ul> <li>130 North Garland</li> <li>IL 60601</li> <li>Drop-off</li> <li>407 South Michigan</li> <li>Chicago, IL 60604</li> </ul>	

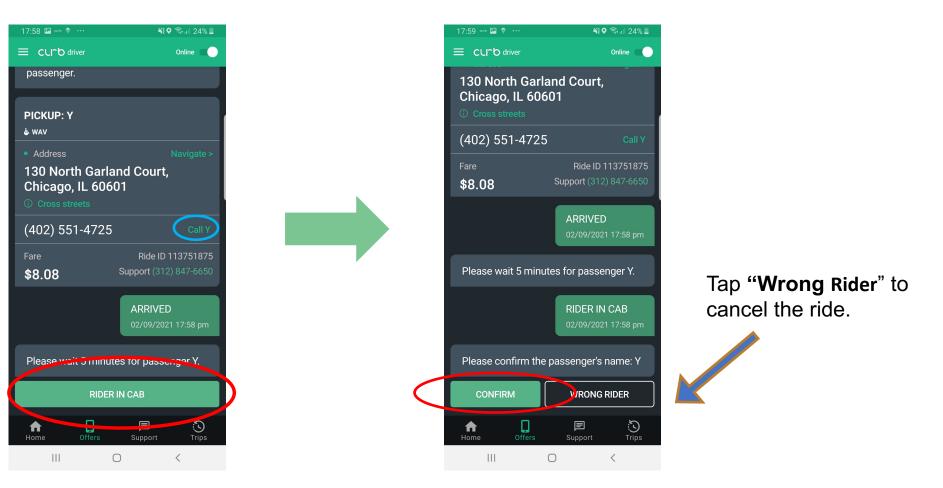
- The fare shown is based on time AND distance estimated by Google for the trip. Pickup and drop off addresses will be displayed
- Applicable taxes, tolls and any tips, if allowed will be ADDED to this amount
- Pickup time will say "Now" for immediate pickup or the time the passenger has requested
- You have 30 seconds to accept the trip. If you do not accept the trip in 30 seconds the offer will go away
- If you want the trip, press "Accept Offer"

# **Navigation & Arrival**

17:58 👓 🖬 🏺 😶	¥{♥ 🗟 .⊪ 24% 🛢
	Online
	ACCEPT OFFER 02/09/2021 17:58 pm
Trip assigned! Proc passenger.	eed to pickup the
PICKUP: Y	
<ul> <li>Address</li> <li>130 North Garla</li> <li>Chicago, IL 606</li> <li>Cross streets</li> </ul>	
(402) 551-4725	Call Y
Fare	Ride ID 113751875
\$8.08	Support (312) 847-6650
ARRIVED	CANCEL PICKUP
<b>↑ □</b> Home Offers	E Support Trips
	0 <

- Press "Navigate" to get directions to the pickup address. The app will move to the mapping app on your device
  - You can set up your navigation preference through the menu to default to Waze or Google Maps
- Press "Arrived" when you are on site to notify passenger. Do NOT press "Arrived" until you are at the pickup address
- If you have issues, call the "Help Call" number on the offer and give the agent the Ride ID or other info they request

# **Upfront Price: Confirm Passenger**



Once you have confirmed you have

the correct passenger, press

"Confirm" to start the trip

- Once the passenger is in the vehicle select "Rider in Cab"
- Tap "Call" to call the passenger

CLCD www.gocurb.com

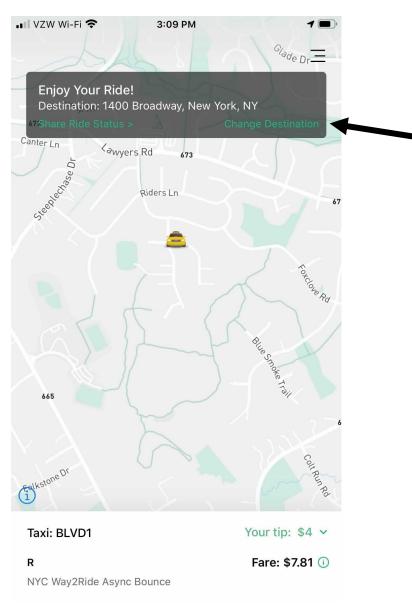
# **No Show**

09:26 7	<b>? ()</b> ,	
	Online C	
passenger JANE.		
	RIDER IN CAB	
Please confirm the pa name: JANE	ssenger's	
	WRONG RIDER	
Did you pick up the w	rong passenger?	
	IO, STILL WAITING	
Please wait 5 minutes passenger JANE.	for	
Wait time expired! Please call the passer	nger: 111111111	
RIDER IN CAB	NO SHOW	
Home Offers	Support Trips	

- When you have waited 5 minutes from pressing "Arrived" or from the requested pickup time, the "No Show" button will appear
- BEFORE requesting a No Show you should:
  - Call the passenger by pressing "Call"

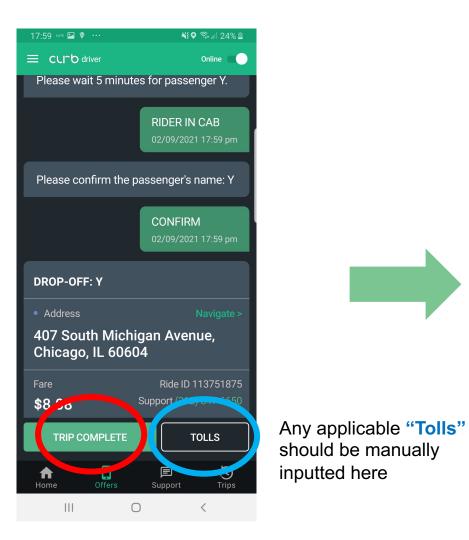


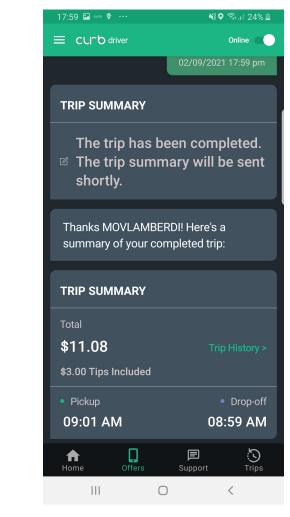
# **Changing Drop off Location**



- If a passenger would like to change locations, then they
   would have to do so within the Curb App on their phone.
- Once the new destination is entered the Curb app will update your current fare to reflect the new destination.
- If the new destination is farther away then the original destination, then the driver should expect for the fare to increase.

### **Upfront Price Trip Complete and Summary**





Tap **"Trip Complete"** when you arrive at the destination

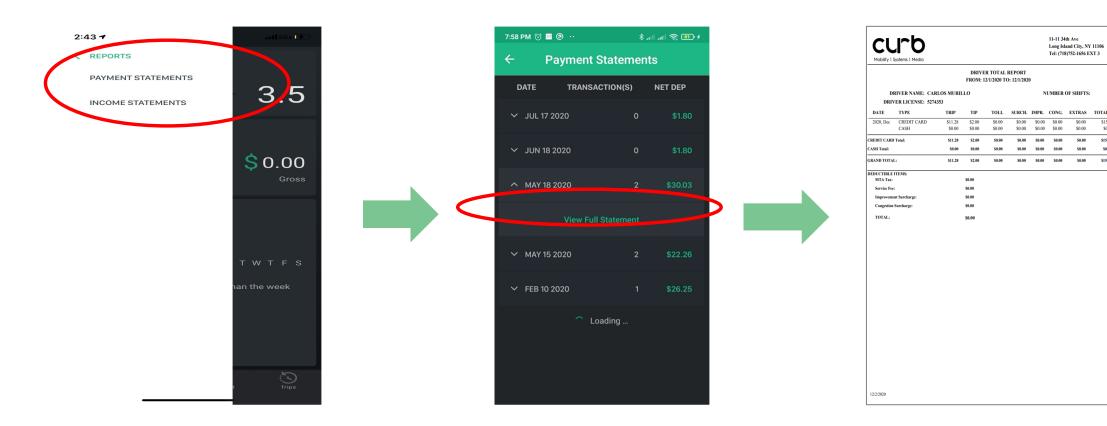
After "Trip Complete" is pressed, you will be shown a trip summary

# **Trip History**

09:16 🕇			
<b> curb</b> d	river	Offlin	e 📃
へ DEC 21 2020		1 TRIP	\$6.0
07:14 AM 4179 • 179 N Garland • 179 N Garland			CASH <b>\$6.00</b>
へ DEC 18 2020		4 TRIPS	\$20.0
62:09 AM 4179 • 14 N State St ( • 14 N State St (			CASH <b>\$4.00</b>
02:16 AM 4179			CASH
<ul> <li>14 N State St (</li> <li>14 N State St (</li> </ul>			\$4.00
05:22 AM 4179			CASH
<ul><li>87 E Randolpl</li><li>87 E Randolpl</li></ul>	n St Chicago Illin n St Chicago Illin		\$6.00
05:23 AM 4179			CASH
	n St Chicago Illin n St Chicago Illin		\$6.00
∽ DEC 16 2020		1 TRIP	\$6.0
<ul> <li>✓ DEC 15 2020</li> </ul>		5 TRIPS	\$20.0
<ul> <li>✓ DEC 14 2020</li> </ul>		1 TRIP	\$14.08
✓ DEC 11 2020		2 TRIPS	\$28.16
<b>h</b> ome	Offers	Support	S Trips

- A history of all of your trips is available by pressing the menu at the top left side of the screen and pressing "TRIP HISTORY"
- You will be able to see how many rides you completed everyday
- You can expand any of the days to see the payment status of each ride "PAID", "CASH" "PENDING" or "CANCELLED"

### **Payment & Income Statements**



- Tap "Reports" from the app menu
- Tap "Payment Statement" to view the payment statements

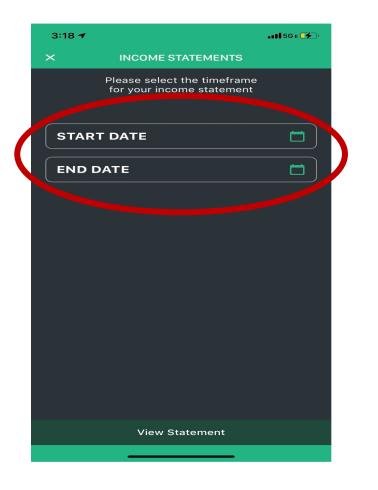
19

- You are able to view the recent payment statements
- Tap "View Full Statement" to see a list of rides paid on the statement

You will be able to view a PDF report with all your statements

www.gocurb.con

### **Payment Reports**



Tap "START DATE & END DATE" to view payment statement during the dates selected

		🔒 ef	leet.	gocı	ırb.c	om			
	Jrb Systems I Media						11-11 34 Long Isl Tel: (71)	th Ave and City, NY 8)752-1656 E3	1110 XT 3
				R TOTAL 1/1/2020 TO					
	RIVER NAME: Geo VER LICENSE: 222					N	UMBER	OF SHIFTS:	
DATE	TYPE	TRIP	TIP	TOLL	SURCH.	IMPR.	CONG.	EXTRAS	тот
2020, Jan	CREDIT CARD CASH	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	
2020, Feb	CASH CREDIT CARD	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	CASH	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
2020, Mar	CREDIT CARD CASH	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	
2020, Apr	CREDIT CARD	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
2020. May	CASH CREDIT CARD	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	CASH	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
2020, Jun	CREDIT CARD	\$0.00 \$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
2020, Jul	CASH CREDIT CARD	\$0.00 \$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	CASH	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
2020, Aug	CREDIT CARD CASH	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	
2020, Sep	CREDIT CARD	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	CASH	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
2020, Oct	CREDIT CARD CASH	\$0.00 \$0.00	\$0.00	\$0.00	\$0,00	\$0.00	\$0.00 \$0.00	\$0.00	
2020, Nov	CREDIT CARD	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	CASH	\$0.00	\$0.00	\$0.00	\$0,00	\$0.00	\$0.00	\$0.00	
2020, Dec	CREDIT CARD CASH	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	
2021, Jan	CREDIT CARD	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
	CASH	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
CREDIT CARD	Total:	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
CASH Total:		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
GRAND TOTAL	Li	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
1/12/021	rb						11-11 34 Long Isl	th Ave and City, NY	
	Systems I Media		DRIVE	R TOTAL	REPORT		Tel: (71	8)752-1656 E.	кт з
DEDUCTIBLE	ITEMS:			1/1/2020 TC		l.			
MTA Tax:			\$0.00						
Service Fee			\$0.00						
Improveme	nt Surcharge:		\$0.00						
	Surcharge:		\$0.00						
TOTAL:			\$0.00						

You will be able to view a detailed breakdown of all your payments in the selected dates

# **Protect Your Data**

### Curb or Curb representatives will NEVER:

- Ask you for your Curb password
- Ask you for your banking information (except for the initial sign up)
- Ask you for your Social Security Number (except for the initial sign up)