

Unhappy customers and increasing service costs?

Time to future-proof your service management with Buddy.inc.



Buddy.inc provides **real-time visibility** into your service management, so you can make **data-driven business decisions**.

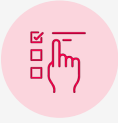
Buddy.inc is a plug and play solution that helps you deliver **effective onsite services** by tracking requests, managing personnel, and maintaining visibility into operations. Get insights about how your service has been delivered, and how your customers evaluate the service to give them the **best possible customer experience**. The cloud-based platform solution gives you **full transparency and visibility** into every little detail of your services. Furthermore, it helps increase **field service automation** to take the manual work out of office tasks like scheduling, dispatching, and skill matching.



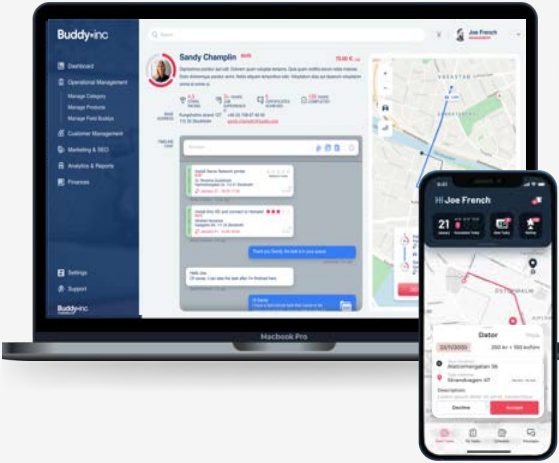
Manage everything through one platform
Communicate with 3rd party providers as well as with the end-customer.



Become more efficient
Simplify field service management with up to 10x efficiency compared to existing industry standard



Lighten the load on your team
A customized plug and play solution that is easy to set up.



It is extremely gratifying that we can offer our customers technical assistance at home, where our employees make our customers' everyday lives easier. Now, we take the next step in our journey to offer a world-class service to our customers, regardless of the channel. With the help of Buddy.inc, we create a customer experience of the highest quality.

Eric Lundberg
CEO Kjell & Company

Increase NPS by

42%

Decrease operational costs up to

80%

1 Back office employee serves

+150

field agents

Where do we come from?

Buddy.inc is the platform behind TechBuddy, the leading tech support company in Europe. With over 70,000 delivered services, and an average customer rating of 4.8, TechBuddy knows how to deliver excellent customer service, and has gained the trust of partners from multiple industries.



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