

MGI Worldwide member FWSR (UK) FWSR rollout Circuit's platform to deliver a new client collaboration experience & save time on bank confirmations



Jane Lowden from FWSR

“ It has been a pleasure to work with the team at Circuit from the outset and they are very responsive to our queries and comments. We have found the platform to be user-friendly and easy to rollout and we've had positive feedback from our users. It has been a valuable addition to our firm. ”



Alex Aubrey from Circuit

“ We've found working with the FWSR team hugely beneficial. They mirror our own ethos of working closely with clients and this led to the addition of the 'padlock' functionality to our PBC module which ensures specific queries are visible to only selected parties. This has been one of the most well received updates since our PBC module launched. ”

Circuit Solution	FWSR Before Circuit	With Circuit	
		Audit Team	Clients
 Confirmations	Inefficiently managed via excel with a mixed process and format; letters, Conf.com and e-mails.	Standardised process and a single digital format created a time efficient and simplified process along with cost reductions.	Limited involvement required from clients. When a new authority is required, clients have a simple digital signing experience.
 PBC	Excel based list for larger clients and multiple e-mail threads for follow-up questions and unsecure file sharing.	Single shared platform and workflow provides real-time visibility to auditors and clients. Queries are resolved in-platform and remove email crossover.	Clients gained peace of mind with automatic visibility of all outstanding actions required. Time saved with a user-friendly interface for documents sharing and messaging across teams.
 Digital Signing	Documents were physically signed and posted to multiple signatories as required, creating sign-off delays.	Made a real difference to the turnaround time of documents, especially with overseas clients. Audit trail provides reassurance.	User friendly steps have increased acceptance by clients and provided a trusted platform to legally sign documents.
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Circuit are working closely with MGI Worldwide CPAAI to deliver favorable group discounts for members worldwide. Please contact Paul Winder for more information at

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