



Buyer verification

What to expect.

For the safety and security of all parties involved in a transaction, every single buyer who uses Earnnest must be verified. Good news, our verification process is simple and easy. Here's what you can expect:

Verification process

Most buyers will be verified by providing basic information such as:

- Last four digits of their Social Security Number (SSN)
- Current address
- Legal first and last name

If the above information does not satisfy our verification score, then a buyer will provide their full SSN.

For buyers whose full SSN does not satisfy the verification process, our system will ask for a valid form of identification. These are:

- U.S. passport
- State-issued I.D.
- U.S. driver's license

Finally, if automatic verification is not possible, we can manually verify.

Reasons for manual verification

Buyers may require manual verification for the following reasons:

- A buyer did not use his or her legal first or last name.
- A buyer recently moved so the system cannot match the address provided with the address on public record.
- A buyer mistyped their name, address or SSN.
- A buyer provides ITIN instead of SSN.
- A non-valid document was uploaded like an expired driver's license, non-official form of ID or identification document containing a blurry photo.

Learn more

Browse earnnest.com/escrow-resources for answers to common questions.

You can email support@earnnest.com or call 1-888-870-2336 toll free Mon-Fri 8 a.m. - 8 p.m. EST.