

Terms and Conditions

By agreeing to our Work Proposal, you agree to engage Treehugger Tree Service to perform the services on the proposal and agree to pay the invoices for such services when they come due. All invoices are emailed and include applicable sales tax as required by the State of Texas. By agreeing to the attached Proposal, you personally guarantee payment for completed work. If work is to be completed for a company, you represent that you are authorized to enter into contracts on behalf of such company. You also affirm that you are the owner of the tree(s) on which service is to be performed. If you are not the owner, you agree to provide written authorization, signed by the owner of such tree(s), before work can begin. You are responsible for securing permission for our arborists and crews to enter any adjoining property necessary to complete the agreed-upon work, including debris clean-up. Due to the nature of outdoor work, it may be necessary to re-schedule all or part of your job and we will notify you prior to any changes in scheduling.

Debris large enough to be raked (except for mulch from stump grinding) will be hauled away unless otherwise stated. Any work requested that is not included in the approved Proposal will be estimated separately and may need to be completed at a later date for an additional fee.

TREE TRIMMING AND REMOVAL: We follow the standards for tree work developed by the International Society of Arboriculture and the Tree Care Industry Association and trim trees in accordance with ANSI A300 standards. Our trim consists of crown cleaning (removal of dead, damaged, weakly-connected branches, etc.), crown thinning (removal of selective new growth), and crown raising (raising the canopy up and over structures and to meet city codes). For removals, trees must be marked before work can begin. Tree and shrub removals will be cut as close to ground level as possible.

STUMP GRINDING: Stump Grinding removes the stump and runner roots visible above ground after a tree has been removed. Stumps are ground approximately 4 to 6 inches below ground level. Mulch resulting from the grinding will be left on site unless otherwise stated. Mulch haul off is available for an additional charge. We do not accept responsibility for damage to items that are not visible (e.g.,

buried cables, irrigation lines, etc.). Please call 811 for a utility line locate at least 1 week prior to your stump grinding.

CABLING AND BRACING: Cabling and bracing of trees may be recommended by your arborist to help minimize the risk of structural failure or breakage. Such measures are part of ongoing maintenance of the trees and should be combined with proper pruning to reduce limb weight and ensure balance. Regular inspection and periodic adjustment of the cabling is often required as the tree grows. We cannot guarantee that cables or bracing will prevent a tree from breaking, and we do not assume any liability for damage to the tree, its surroundings, nearby structures, vehicles, or persons.

PLANT HEALTH CARE: Our plant health care programs (Barefoot Organics) are billed on an annual basis and will continue to be renewed and invoiced on that date each year unless we are notified. By agreeing to our proposal you are agreeing to notify us 30 days in advance if you choose to stop receiving our service. If you choose to stop service in the middle of the year we will pro-rate the unused portion back to you. Barefoot Organics includes only the fertilization of lawn, flowers, and trees if chosen and any other plant health care services needed are estimated and billed separately. If you fail to pay an invoice for renewal in a timely fashion, your Barefoot Organics program may be cancelled without notice. Due to the nature of plant life, we do not accept responsibility for circumstances beyond our control that may affect the health of your plants. We will do everything we can to maintain the health of your landscape but we cannot guarantee any plant that we treat.





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