



IMPACT REPORT 2018



A LETTER FROM LARRY

Dear neighbors and friends,

Every day, more than 1,500 people are trying to survive without a home in Colorado Springs.

Behind that number are beautiful people God created. Beautiful people with names. Beautiful people with families of their own. Beautiful people with hopes and dreams.

When talking about homelessness, the word “beautiful” rarely comes to mind. Instead, we think of words like *ugly*, *dirty* and *trash*.

Sadly, just because they look different, some people choose to treat homeless people differently. They call them *ugly* names. They give them *dirty* looks. They don't see them, just their discarded *trash*.

That's why loving neighbors like you are so important to Springs Rescue Mission and our fight against homelessness. You don't see a homeless person as ugly or dirty. You see a beautiful neighbor to love.

Without kind neighbors like you, there's little hope.

Without your generous support and prayers, we couldn't help the hundreds of beautiful people we serve every day.

In the following pages, you'll meet some of these beautiful people. You'll also meet some dear neighbors, including volunteers and donors like you, who make it all possible.

There's no caption to tell who is who. That's not an accident. Take away the ugliness of homelessness and you're left with beautiful people who look just like you and me.

Your donations, volunteer hours and prayers truly make a difference in people's lives. So, from the bottom of my heart and on behalf of every beautiful person whose life is being restored thanks to loving neighbors like you, thank you!



God bless,

A handwritten signature in white ink that reads "Larry Yonker". The signature is fluid and cursive, with a large, stylized "Y" and "L".

Larry Yonker
President and CEO



BEAUTIFUL PEOPLE

To simply label someone “homeless” requires looking past so much of who they truly are. They’re widowed grandmothers, estranged sons and forgotten American veterans. They’re kind neighbors and many have called Colorado Springs home for years. Most importantly, they’re people just like you – created in the precious image of God.

With little more than the shirt on their back, they come seeking help with basic needs – a hot meal, somewhere safe to sleep, some clean clothes and a chance to shower.

All these needs are met at the Mission, but there’s so much more to offer someone struggling without a home, relationships and hope.

Springs Rescue Mission’s programming serves the whole person – body, soul and mind – through Christian encouragement, professional counseling, medical treatment, employment assistance and personal guidance as well.

And it’s all made possible thanks to an outpouring of love, compassion and generosity from beautiful people like you.

Whether by volunteering, donating food and clothing, giving financially or lifting people up in your prayers,

you are helping restore lives at Springs Rescue Mission.

As you look through the following pages, you’ll discover all you’ve helped accomplish this past year at the Mission. You’ll also meet some beautiful people whose lives have been touched and transformed thanks to your loving support.

Donors, volunteers, shelter guests and neighbors alike, God sees us all the same. Thank you for seeing people through God’s eyes and helping restore their valuable lives at Springs Rescue Mission.

*There’s more online, including videos of
each guest sharing their incredible story at
SpringsRescueMission.org/ABeautifulCOS*



MEN & WOMEN'S SHELTERS

There are three separate shelters available every night of the year. Entry to all three is based upon good behavior, not sobriety. Each shelter contains kennels, so guests' pets are out of the cold too.



100,487 bednights



81% increase over last year



2,532 unique guests



1,954 men

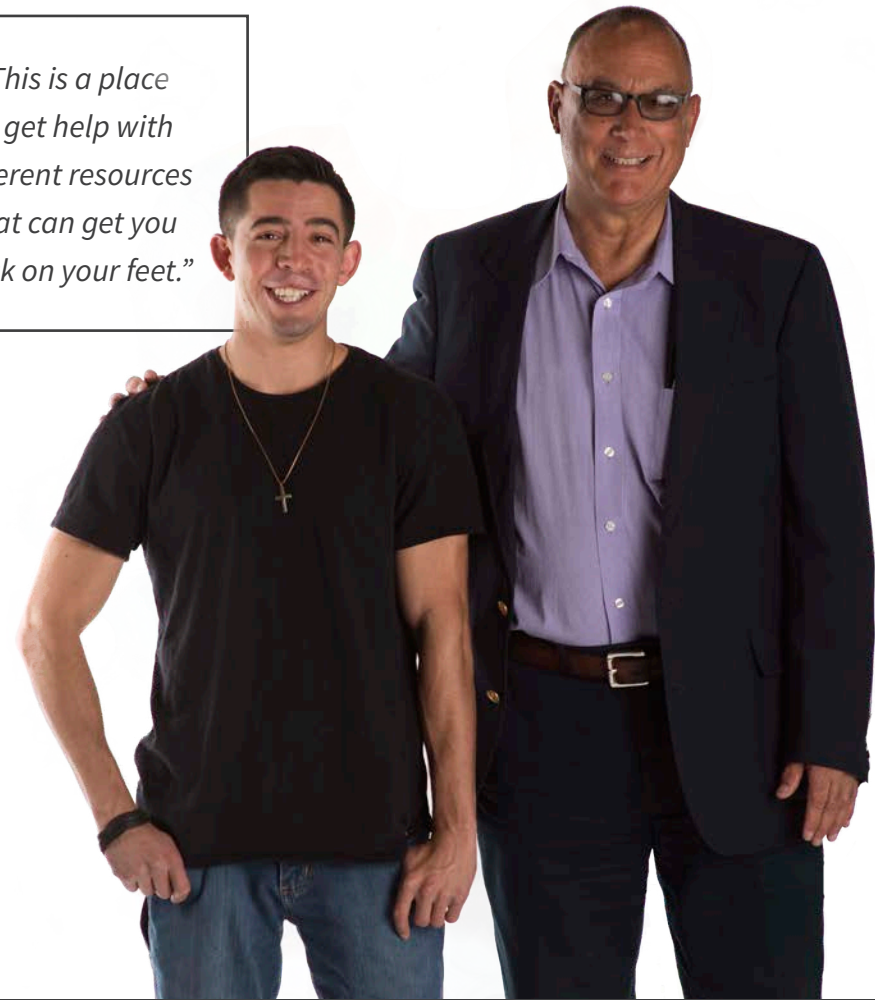


563 women



348 veterans

*"This is a place
to get help with
different resources
that can get you
back on your feet."*



RONALD

When Ronald lost his house in a divorce settlement, he had nowhere to live. So he decided it was a good time to make a new start. Ronald appreciates having a temporary place to stay while he looks for part-time work to supplement his fixed income. He returns the favor by helping keep the shelters clean. Ronald looks forward to his future, confident that he will find the right job and a permanent place to call "home" soon. In the meantime, he is grateful for the Mission's assistance while he gets back on his feet.

"The Work Engagement Program helped me refocus myself on a new career."



MICHAEL

Leaving an abusive relationship, Michael had nowhere to turn and found himself at Springs Rescue Mission. As a member of the Mission's Work Engagement Program, Michael helps out with odd jobs around the facility. As it turns out, he has quite a knack for barbering. With encouragement and help, he is working to become a barber by attending classes at Paul Mitchell. Michael looks forward to opening his own barber shop and having his own home again, where he can pursue his hobby of woodworking.

RESOURCE CENTER

This program helps guests navigate a pathway out of homelessness. Guests can take a shower, wash their clothes, talk with a case manager, and meet with one of our 25 partner agencies about finding work, housing and medical care.



38,000

guest visits



25

partner agencies on campus



3,438

case management sessions



8,270

cycles of laundry washed



23,713

showers taken



304

haircuts provided



5,925

client connections with partner agencies

NEW LIFE PROGRAM

This is a 12-month, residential addiction recovery program for men. Christian counseling, on-the-job training, as well as G.E.D. and sobriety classwork help restore fathers, sons and husbands to their families and back into our community as productive neighbors.



2,613 hours of case management



73 men entered seeking sobriety



26 graduated



16,475 number of times men attended education and spiritual classes



100% graduated with employment



39 education center graduates

"I'm loving it here. I'm not used to this much positivity in my life."



ADRIAN

For seven years, Adrian took care of his grandmother, who had cancer. When she died a few months ago, a topic that still brings tears to Adrian's eyes, he felt led by God to make a move. While he gets his bearings, Adrian has found a warm welcome at Springs Rescue Mission. He says the greatest benefit of the Mission is having someone to listen to you and really care about you. His number-one goal is to improve himself and restore a close relationship with God, who he says is making his life better every day.

FOOD SERVICES

Homeless men and women are served hundreds of meals for breakfast and dinner every day. Men in our addiction recovery program help cook the meals and receive culinary arts training that helps them find work after graduating the program.



189,020
meals served



12,042
lbs of food rescued



518
meals served every day

TERRELL

Terrell, known for his jokes and sense of humor, says that Springs Rescue Mission is an important resource for people like him dealing with homelessness. He appreciates that he can take a shower, sleep in a warm bed or eat a good meal whenever he needs them. That support frees him up to pursue his goal: find a job and move ahead in life. Over the years, Terrell says he has learned that the most important things in life are, "your health and being as good as you can be."

"It's important that you guys are here. I mean, who knows where someone would be if it wasn't for the Rescue Mission?"





"My future at the moment consists of getting my health back in order, and hopefully getting a job after that."

DOREEN

Few people would guess that Doreen used to be an auto mechanic. In fact, she is a certified mechanic in brakes and alignment. But since her divorce, in which she lost all her tools, she has not been able to pursue that trade. She expresses the honest sentiment that although she doesn't like being in a position to need a helping hand, she's really glad it's there!

WORK ENGAGEMENT

Shelter guests participate in voluntary work-shifts every morning to keep our kitchen, shelters and Resource Center clean and open daily. As a reward, they receive lunch, skip the meal lines at dinner and receive job referrals with community partners.



6,791 two-hour shifts worked by shelter guests



99% of participants worked five or more shifts



12 shelter guests had or found employment while participating



3 guests got housing while participating



146 unique individuals participated
92 men / 54 women



1 guest worked 542 shifts

HOUSING

Springs Rescue Mission helped **81** people into affordable housing.



56

of these people were homeless guests



25

graduated from the New Life Program



100%

of these individuals received personal guidance from staff and volunteers

“Personally, what the Mission means to me is that it saved my life.”



AMANDA

While her husband was deployed, Amanda decided to move in with her parents here in Colorado Springs. The relationship soured quickly, leaving Amanda and her “fur baby,” a puppy-dog named Molly, without a home. After spending two nights on the streets, a friend drove her to the Mission. Amanda’s grateful the Mission provides a kennel for Molly so they can both stay warm and safe at night. Although she was, “scared and extremely apprehensive,” she met a lot of nice people at the Mission who’ve helped her through this tough time. Today, Amanda is working part-time at a nearby store, and her goal is to get her own apartment soon.

"The volunteers here work hard. They are getting to know us to understand the real reason why we're homeless."



KIRSTEN

Kirsten, who grew up in Colorado Springs, seemed to have it all—a prestigious job, a lucrative salary and a beautiful daughter. But she also had an abusive husband, who took all that away from her. She returned to Colorado Springs after her divorce to get her life back together. Today, she's trusting God to guide her on a new path. Before, she didn't thank God for the successes in her life, and now she is learning how to be thankful. Kirsten enjoys opening up about her life with other guests and volunteers, who spend their time listening to and getting to know her. Kirsten is confident that God is leading her into a bright new future.

SUPPORTIVE FAMILY SERVICES

Many families in Colorado Springs live just above the poverty line – only one unexpected bill away from being homeless. At the Mission, families can “shop” for food, clothing, furniture and other household items in our store. This helps them stretch their paycheck to cover things like rent and utilities.



55,205

lbs of clothing
distributed



14,084

visits to the store



3,589

families served



2,349

new families served



10,894

food boxes distributed

MISSION CATERING & CITYGATE MOTORS

Mission Catering is one of the largest catering businesses in Colorado Springs. In addition to providing extra revenue to support the Mission's programs, they hire many NLP graduates who've completed culinary arts training. City Gate Motors is a car dealership that sells cars below market value to qualified guests to help them get back to work.



\$407,527

Mission Catering Revenue



685

Catering events



4

New Life Program Graduates
hired by Mission Catering



11

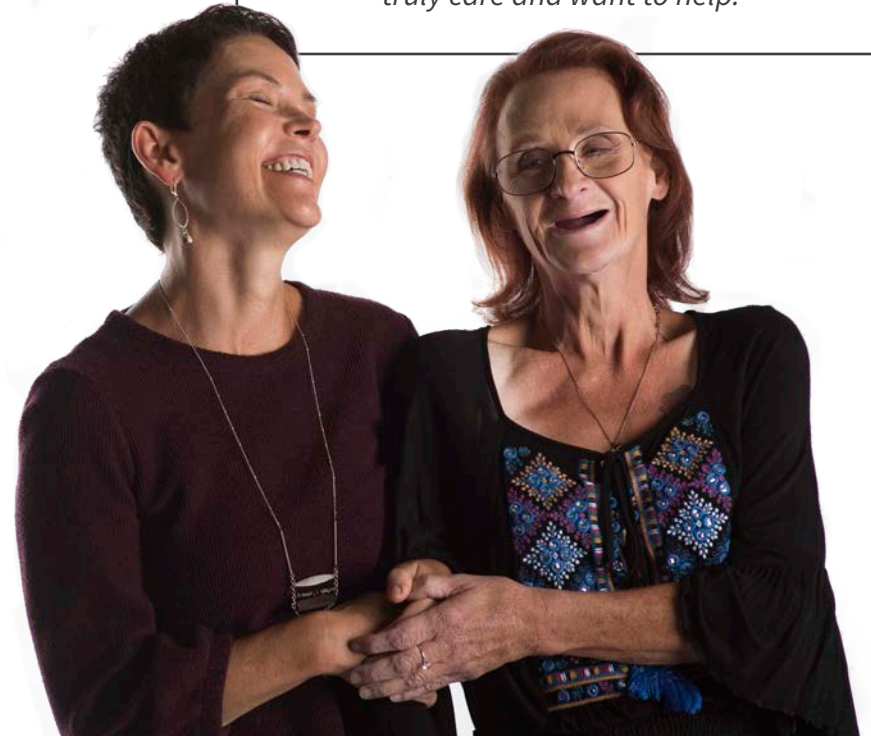
Vehicles donated to City Gate
Motors



8

Vehicles sold to New Life
Program graduates

*"The people who run this place are helpful.
They are not condescending. They really,
truly care and want to help."*



PEGGY

Peggy has been in Colorado Springs since 1983, when she was in the Army and stationed at Fort Carson. After two years and four months in the Army, she married, divorced then married again. Tragically, Peggy's husband passed away, and since their apartment lease had not been renewed, she found herself homeless. Peggy found refuge at the Mission. She says it's nice to have a place to come when all other options are gone. Volunteers and staff have really helped her through this time, helping her access public benefits and mental health assistance. Without the Mission, she adds, she would be out on the streets.

NEW AND IMPROVED

150 Additional Shelter Beds

- Raises the nightly bed total to 450
- Available Winter 2018

Greenway Flats

- 65 Permanent Supportive Housing units for our most vulnerable neighbors
- Opening Spring 2019

New Kitchen and Dining Hall

- Industrial sized kitchen with classroom for culinary arts training
- 170-seat dining hall
- Waiting on additional funding to break ground

Welcome Center

- Additional security, storage for guests' personal belongings and single point of entry to personally guide guests to the best services for their situation
- Waiting on additional funding to break ground



COMMUNITY SUPPORT



\$5,399,285* donated



12,477 individuals and families gave



55 churches gave



67 foundations gave



333 businesses gave



\$1,407,880* capital campaign donations



\$6,830,079* clothing, food and household goods donated



78% of operating expenses used for programming



1,421 volunteers



25,762 hours volunteered



935 new volunteers

*Visit SpringsRescueMission.org/finances for full financial statements

The reporting period for all figures is July 1, 2017 to June 30, 2018





SpringsRescueMission.org

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