

General Information

Accessibility

The Bali Nusa Dua Convention Center is fully accessible by wheelchairs and guide dogs are permitted.

Airport & Customs Declaration

Bali is served by Bali Ngurah Rai International Airport, also known as Denpasar International Airport, located 13km south of Denpasar. The airport's website is <https://www.baliairport.com/>. Check with your hotel to arrange transportation to and from the airport.

You are strongly advised to complete a [Customs Declaration form](#) before arriving in Bali as this will speed your journey through Customs. You can complete this form up to three days before arriving in Bali and you will receive a QR code that you can either save to your phone or print out. One form per family is permitted.

Assistance

Should you need any assistance onsite please speak to a member of IHA staff (purple badges) or the organising team (red badges).

Banks

There are several ATMs in the Bali Collection Area close to the Congress venue and some suggested banks are also open from 09:00 – 15:00 at the following locations:

Bank Central Asia – Jl. Bypass Ngurah Rai No. 88, Benoa, Kec. Kuta Sel., Kabupaten Badung, Bali 80361

Mandiri – Jl. Bypass Ngurah Rai No. 100X, Benoa, Kec. Kuta Sel., Kabupaten Badung, Bali 80361

Catering information

Coffee breaks will be at 11:00 – 11:30 and 15:00 – 15:30 each day (31 October – 2 November) and will be available in Nusa Dua 5.

Buffet Lunch will be available each day (31 October – 2 November) from 12:30 – 13:30 in the Jimbaran Café.

See also "networking events" below.

COVID-19

There are currently no COVID-19 restrictions in place in Bali.

Cultural Activity

For an enriching cultural experience, Bali's Museum Pasifika is offering all delegates a 50% discount on admission on presentation of your 2023 World Hydropower Congress badge. The museum is located at:

ITDC Complex Blok P, Nusa Dua 80363 – Bali (see Location Map below)

P: +62 361 774 935/774 624

F: +62 361 774559

www.museum-pasifika.com

The Pasifika museum can also arrange bespoke group tours, focusing on various art forms such as painting, batik and carving. These tours can be accompanied by skilled instructors who will guide you through hands-on art experiences. Please contact the museum directly if you are interested in a bespoke tour.

The Concierge at the congress venue can advise you on shuttle services to the museum.

Dress code

Normal business attire is suitable for both the Congress and the Gala dinner.

Electrical Supply

The standard voltage in Indonesia is 230 V and with a standard frequency of 50 Hz. Most power plugs and sockets in Indonesia are type C and F. This plug is the 2-pin socket and plug design which is the standard European plug. If you're coming from a country that does not use this type of sockets, you should consider bringing an adapter.

Emergency numbers

In Bali the 24/7 emergency call numbers are:

Medical emergency – 118 (+62 361 118 if dialling from an overseas SIM)

Police – 110 (+62 361 110 if dialling from an overseas SIM)

Fire – 113 (+62 361 113 if dialling from an overseas SIM)

Exhibition opening times

The Exhibition will be open to delegates from 08:00 each day.

Event information

An online event brochure will be available during the event and messaging and QR codes about how to access this will be displayed around the venue.

Gala dinner

If you have purchased tickets to the Gala dinner, please note that it takes place on Wednesday, 1 November in the Pecatu Hall in the Bali Nusa Dua Convention Center. We kindly ask you to please arrive at 18:30 to be seated before the event starts at 19:00. If you have brought a guest ticket, you will receive a voucher when you check in to collect your Congress Pass. Your guest will need to hand

in this voucher at the entrance to the Gala dinner. Reserved tables will be marked, otherwise you are welcome to sit where you wish.

IHA membership

Is your company not yet an IHA member?

Apply to become a member at <https://www.hydropower.org/iha/become-a-member> or speak to any member of the IHA team wearing purple badges or the team on the IHA stand.

Operating in more than 120 countries, [IHA's members](#) operate around a third of global hydropower installed capacity and include the world's leading hydropower developers, operators and manufacturers.

Interpretation

The working language of the event is English, interpreters will translate into various languages depending on the session. More information will be available on site.

Location map and transport to venue

Our [partner hotels](#) will be operating shuttle services to and from the venue.



Lost property

All personal property is the responsibility of the individual and brought to the Congress at the owner's risk. Unfortunately, we can't provide any form of compensation for items that go missing, however the best place to ask if anything has been handed in at the Bali Nusa Dua Convention Center is to ask at the Business Center.

For items lost outside the congress venue, please report the lost item to the Nusa Dua Tourist Police Post located at Bundaran Tugu Mandala Kawasan BTDC (0361) 7442622.

Medication

It is prohibited to bring narcotics into Bali, so if you are bringing medicines containing narcotics you must declare them on a customs declaration (CD) and present a physician's letter stating the reason for taking the medicine, together with a copy of the original prescription.

Meeting spaces

If you wish to arrange meetings during the event, you can contact the venue directly to book meeting rooms. Alternatively, there are areas within the Exhibition Hall and the lounge area next to the coffee stand facilitated for informal meetings.

Mobile phones

Please keep these on silent during the sessions. If you wish to charge your phone there are charging points located in the Bali Nusa Dua Convention Center Business Center, Building 1.

Networking platform

All registered participants will receive an invitation to join the IHA's dedicated online networking platform on Tuesday 24 October. If you have not received an invitation after this date, please let us know at congress@hydropower.org.

Networking Events

We will be holding a number of networking events throughout the Congress and encourage you to join us.

On 30 October, please join us for the **Welcoming Reception** to be held between 18:00-20:00 at the Taman Jepun Courtyard. Hosted by our Primary Partners, PT Kayan Hydropower Nusantara (PT KHN) this is an opportunity to meet other participants before the event begins. Drinks and canapes will be provided.

On 31 October, a networking lunch entitled **Women in Hydropower** will be held from 12:30 – 13:30 in the Seminyak Lounge. This will be an opportunity for women in hydropower to network and hear from an inspirational speaker. Lunch will be a self-serve buffet to facilitate networking.

Also on 31 October, please join us at **The future of hydropower: Young energy professionals** networking event, which will be held from 18:30 – 20:30 in the Seminyak Lounge. This is jointly hosted by IHA and ASEAN Young Scientist Network and aims to provide a networking opportunity for students, young professionals and leaders in hydropower to discuss common challenges and opportunities of working in the sector.

Photography and videography

You are welcome to take photographs at the venue.

There are professional photographers on site who will be capturing the sessions, and a selection of these photos will be made available to download at <http://www.hydropower.org> after the congress. Please note that pictures taken during the Congress may be used in future marketing materials and kindly let a member of IHA staff know if you would rather not be photographed.

Recycling

The Bali Nusa Dua Convention Center has a comprehensive sustainability plan and recycling bins are located around the venue.

We encourage delegates to refrain from bringing single-use plastic water bottles to the event as water points are readily available to refill personal water bottles.

Refreshments

See "Catering Information".

Registration and ID badges

For identification and security reasons, identification badges should be worn by delegates at all times during the Congress and at official functions.

If you lose your badge, please report the loss to the registration team immediately.

Please note that you will be required to pay a handling fee of IDR 800,000 for a replacement badge.

Registration desk opening times

Please note that you will be required to present your QR code at the check-in desk to receive your badge.

29 October	09:00 – 18:00
30 October	09:00 – 18:00
31 October	07:00 – 17:00
1 November	07:00 – 17:00
2 November	07:00 – 17:00

Smoking

Smoking and vaping are not permitted in the venue. There is a smoking area outside the lobby in the drop off area.

Social Media

Join in the conversation at #WorldHydropowerCongress across social media channels (Twitter, LinkedIn and WeChat).

Taxis

Taxis can be found and hired from the following companies:

Blue Bird - (0361) 701111 - Jl. Raya By Pass Nusa Dua No.4, Jimbaran, Kec. Kuta Sel., Kabupaten Badung, Bali 80361

Bali Airport Taxi – (0361) 9351011 - Tuban, Kec. Kuta, Kabupaten Badung, Bali 80361

Ngurah Rai Taxi – (0361) 724724 – Kuta

It is recommended that you have Indonesian Rupiah with you to pay for taxis, as most taxis prefer this form of payment.

Useful links

Information on the 2023 World Hydropower Congress can be found [here](#).

Useful local information can be found at:

[General Information - Indonesia Travel](#)

[Bali & Nusa Tenggara | Exotic Destinations - Indonesia Travel](#)

Additional tourist information can be obtained from [Panorama Destination](#) which is open 09:00 – 17:30 and is located at Jl. Bypass Ngurah Rai No.620, Sesetan, Suwung, Kota Denpasar, Bali 80228. You can also contact them by email at email meddy.yuliarti@panorama-destination.com or phone +62 811 840 676.

Vaccination requirements

A yellow fever vaccination certificate is required if you are entering Indonesia from a country with a risk of yellow fever transmission.

Weather

The weather in Bali is typically tropical, warm and humid all year round. The average November temperature is 27° and there is an average of 7 hours of sunshine per day with occasional medium strength cloudbursts.

WiFi

There is free WiFi at the Bali Nusa Dua Convention Center and the access code will be displayed at the venue.