

IT'S TIME FOR  
**NYC HOMECOMING**  
**NYC August 14-22, 2021 WEEK**

## Frequently Asked Questions

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### Health and Safety

What do I need to enter a NYC Homecoming Week Concert or Film Screening?

1. **Bring your ticket as a scannable digital ticket on your phone or a printed copy.**
2. **Each person age 12 or older must bring proof of vaccination** that shows you have had at least one dose of a Food and Drug Administration or World Health Organization approved COVID-19 vaccine. These are Pfizer, Moderna, Johnson & Johnson, AstraZeneca/Oxford, Sinopharm or Sinovac\*.

All attendees who are over the age of 12 can present proof of vaccination by showing their:

- CDC COVID-19 Vaccination Card, or a photo (digital or printout) of their CDC COVID-19 Vaccination Record Card;
- Official immunization record;
- New York City COVID SAFE App (Android | iOS); or
- New York State Excelsior Pass. (Note: You do not have to be a New York State resident to obtain an Excelsior Pass, however, you must be fully vaccinated to use the pass. Examples: Second dose of the Pfizer or Moderna COVID-19 vaccine, the single dose of the Johnson & Johnson COVID-19 vaccine.)

**Unvaccinated minors under the age of 12** must be accompanied by a vaccinated adult who must present proof of at least one dose of a Food and Drug Administration or World

Health Organization approved COVID-19 vaccine. These are Pfizer, Moderna, Johnson & Johnson, AstraZeneca/Oxford, Sinopharm or Sinovac\*.

Unvaccinated minors under the age of 12 must present proof of a negative COVID-19 test.

- WE LOVE NYC: The Homecoming Concert (Great Lawn in Central Park): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours prior to entrance.
- It's Time for Hip Hop in NYC Concert Series (Brooklyn, Bronx, Queens or Staten Island): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours or take a rapid test prior to entrance, and that test must be negative.
- Free Outdoor Screenings with Rooftop Films (Bronx, Staten Island, Manhattan, Brooklyn, or Queens): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours or take a rapid test prior to entrance, and that test must be negative.

Face coverings are required for unvaccinated minors under the age of 12 and who are over age two and medically able to tolerate a face-covering.

**An attendee who is not able to get vaccinated because of a disability** will be required to:

- Sign an attestation to that effect to enter the concert. All attestations are subject to verification and anyone found to have intentionally provided false information may be subject to a criminal misdemeanor violation that may result in penalties. Due to congestion at entry points, staff will bring those signing an attestation to a nearby area to sign and escort them back to line.
  - Present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours prior to the event. To find a testing site near you, visit <https://nyc.gov/covidtest> or text "COVID TEST" to 855-48.
  - If medically able to tolerate a face-covering, wear a mask for the entire duration of the event.
- 3. Proof of identification:** All attendees are required to present a valid government-issued photo ID, such as a drivers' license, passport, or IDNYC that matches the name on the COVID proof of vaccination with a signature that matches your COVID-19 vaccine proof or signature on the attestation.

(See information below about reasonable accommodation for people who have not been vaccinated because of a disability.)

- 4. Do not bring any [prohibited items](#).**

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Do I need to be vaccinated?

In accordance with City of New York requirements, **all attendees who are age 12 or over** must present proof of COVID-19 vaccination to enter an NYC Homecoming Week Concert or Film Screening. Proof of vaccination includes at least one dose of a Food and Drug Administration (FDA) or World Health Organization (WHO) approved COVID-19 vaccine. These are: Pfizer, Moderna, Johnson & Johnson, AstraZeneca/Oxford, Sinopharm or Sinovac\*.

**Unvaccinated minors under the age of 12** must be accompanied by a vaccinated adult who must present proof of at least one dose of a Food and Drug Administration or World Health Organization approved COVID-19 vaccine. These are Pfizer, Moderna, Johnson & Johnson, AstraZeneca/Oxford, Sinopharm or Sinovac\*.

Unvaccinated minors under the age of 12 must present proof of a negative COVID-19 test.

- WE LOVE NYC: The Homecoming Concert (Great Lawn in Central Park): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours prior to entrance.
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- Free Outdoor Screenings with Rooftop Films (Bronx, Staten Island, Manhattan, Brooklyn, or Queens): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours or take a rapid test prior to entrance, and that test must be negative.
- To find a testing site near you, visit <https://nyc.gov/covidtest> or text "COVID TEST" to 855-48.

Face coverings are required for unvaccinated minors under the age of 12 and who are over age two and medically able to tolerate a face-covering.

\* These are the trade names for the acceptable vaccines, but an official immunization record may use the manufacturer or another alternate name. The full list of vaccines and their potential alternate names is below:

- Pfizer
  - Potential alternate names: Pfizer BioNTech; COMIRNATY
- Moderna
  - Potential alternate names: Moderna Biotech; ModernaTX, Inc
- Johnson & Johnson/Janssen
  - Potential alternate names: Janssen-Cilag International N.V.
- AstraZeneca
  - Potential alternate names: Serum Institute of India; AstraZeneca /SK Bioscience; COVISHIELD; AstraZeneca AB; Vaxzevria
- Sinopharm
  - Potential alternate names: Beijing Bio-Institute of Biological Products (BIBP)
- Sinovac
  - Potential alternate names: Sinovac Life Sciences Co., Ltd.; CoronaVac

If you received the vaccine outside the U.S., you must have an official immunization record that includes:

- First name and last name
- Date of birth
- Vaccine product name (for example, Moderna)
- Lot number
  - Note: A lot number may not be included on all official records.
- Date(s) administered
- Site where the vaccine was administered or name of the person who administered it

Persons who are unable to get vaccinated because of a disability will be provided reasonable accommodation.

**An attendee who is not able to get vaccinated because of a disability** will be required to:

- Sign an attestation to that effect to enter the concert
- Present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours prior to the event
  - To find a testing site near you, visit <https://nyc.gov/covidtest> or text "COVID TEST" to 855-48.
- If medically able to tolerate a face-covering, wear a mask for the entire duration of the event.

All attendees are required to present a valid government-issued photo ID such as a drivers' license, passport, or IDNYC that matches the name on the attestation. Due to congestion at entry points, staff will bring those signing an attestation to a nearby area to sign and escort them back to line.

All attestations are subject to verification and anyone found to have intentionally provided false information may be subject to a criminal misdemeanor violation that may result in penalties.

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What is accepted as proof of vaccination to enter?

People subject to the vaccination requirement (see below for information about people under 12 and people with disabilities who are unable to get vaccinated) must show proof of at least one dose of a Food and Drug Administration (FDA) or World Health Organization (WHO) approved COVID-19 vaccine. These are Pfizer, Moderna, Johnson & Johnson, or AstraZeneca/Oxford, Sinopharm or Sinovac\*.

Attendees can present proof of vaccination by showing their:

- CDC COVID-19 Vaccination Card; or a photo (digital or printout) of their CDC COVID-19 Vaccination Record Card;
- Official immunization record;
- New York City COVID SAFE App (Android | iOS); or

- New York State Excelsior Pass. (Note: You do not have to be a New York State resident to obtain an Excelsior Pass, however, you must be fully vaccinated to use the pass. Examples: Second dose of the Pfizer or Moderna COVID-19 vaccine, the single dose of the Johnson & Johnson COVID-19 vaccine.)

All attendees are required to present a valid government-issued photo ID such as a drivers' license, passport, or IDNYC that matches the name on the COVID proof

Make an appointment for your vaccine today, or visit a vaccination site near you: <https://vaccinefinder.nyc.gov/> or call 877-VAX-4NYC (877-829-4692)

\* These are the trade names for the acceptable vaccines, but an official immunization record may use the manufacturer or another alternate name. The full list of vaccines and their potential alternate names is below:

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- Sinopharm
  - Potential alternate names: Beijing Bio-Institute of Biological Products (BIBP)
- Sinovac
  - Potential alternate names: Sinovac Life Sciences Co., Ltd.; CoronaVac

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Will proof of a negative COVID test be accepted in place of proof of vaccination?

Proof of testing will not be accepted in place of proof of vaccination, unless you are an unvaccinated minor under the age of 12 or you are unable to get vaccinated because of a disability.

Unvaccinated minors under the age of 12 must be accompanied by a vaccinated adult who must present proof of at least one dose of a Food and Drug Administration or World Health Organization approved COVID-19 vaccine. These are Pfizer, Moderna, Johnson & Johnson, AstraZeneca/Oxford, Sinopharm or Sinovac.

Unvaccinated minors under the age of 12 must present proof of a negative COVID-19 test.

- WE LOVE NYC: The Homecoming Concert (Great Lawn in Central Park): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours prior to entrance.

- It's Time for Hip Hop in NYC Concert Series (Brooklyn, Bronx, Queens or Staten Island): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours or take a rapid test prior to entrance, and that test must be negative.
- Free Outdoor Screenings with Rooftop Films (Bronx, Staten Island, Manhattan, Brooklyn, or Queens): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours or take a rapid test prior to entrance, and that test must be negative.

An attendee who is not able to get vaccinated because of a disability will be required to:

- Sign an attestation to that effect to enter the event
- Present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours prior to the event
  - To find a testing site near you, visit <https://nyc.gov/covidtest> or text "COVID TEST" to 855-48.
- If medically able to tolerate a face-covering, wear a mask for the entire duration of the event.
- Present a valid government-issued photo ID such as a drivers' license, passport, or IDNYC that matches the name on the attestation

All attestations are subject to verification and anyone found to have intentionally provided false information may be subject to a criminal misdemeanor violation that may result in penalties.

Due to congestion at entry points, staff will bring those signing an attestation to a nearby area to sign and escort them back to line.

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What if I am unable to get vaccinated because of a disability?

Persons who are unable to get vaccinated because of a disability will be provided reasonable accommodation if they:

- Sign an attestation to that effect to enter the concert AND
- Present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours prior to the event AND
- Present a valid government-issued photo ID, such as license, passport, or IDNYC, that matches the name on the attestation
- If medically able to tolerate a face-covering, wear a mask for the entire duration of the event.

To find a testing site near you, visit <https://nyc.gov/covidtest> or text "COVID TEST" to 855-48.

All attestations are subject to verification and anyone found to have intentionally provided false information may be subject to a criminal misdemeanor violation that may result in penalties.

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For unvaccinated children under 12, will proof of a negative COVID test be accepted in place of proof of vaccination?

- Proof of testing will not be accepted in place of proof of vaccination, unless you are an unvaccinated minor under the age of 12 or you are unable to get vaccinated because of a disability.
- Unvaccinated minors under the age of 12 must be accompanied by a vaccinated adult who must present proof of at least one dose of a Food and Drug Administration or World Health Organization approved COVID-19 vaccine. These are Pfizer, Moderna, Johnson & Johnson, AstraZeneca/Oxford, Sinopharm or Sinovac.

Proof of negative COVID-19 test is required.

- WE LOVE NYC: The Homecoming Concert (Great Lawn in Central Park): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours prior to entrance.
- It's Time for Hip Hop in NYC Concert Series (Brooklyn, Bronx, Queens or Staten Island): Unvaccinated minors under the age of 12 must present proof of a negative COVID PCR (Polymerase Chain Reaction) test taken within 72 hours or take a rapid test prior to entrance, and that test must be negative.
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To find a testing site near you, visit <https://nyc.gov/covidtest> or text "COVID TEST" to 855-48.

As a reminder, face coverings are required for unvaccinated minors under the age of 12 and who are over age two and medically able to tolerate a face-covering. Masks must be worn in any indoor setting at the event (e.g. in onsite restrooms) by all individuals who are over age two and medically able to tolerate a face-covering.

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For people who are unable to get vaccinated because of a disability, what is needed to show proof of a negative COVID test in place of proof of vaccination?

An adult who has been given reasonable accommodation because of a disability that makes them unable to get vaccinated and who meets the conditions for the accommodation (proof of a negative COVID PCR test taken within 72 hours prior to the event, and wearing a facial covering).

To find a testing site near you, visit <https://nyc.gov/covidtest> or text "COVID TEST" to 855-48.

As a reminder, masks must be worn in any indoor settings at the event (e.g. in onsite restrooms) by all individuals who are over age two and medically able to tolerate a face-covering.

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Will I need to wear a face covering or mask at the event?

Face coverings are required for unvaccinated minors under the age of 12 and who are over age two and medically able to tolerate a face-covering.

Masks must be worn by all attendees in any indoor settings at the event (e.g. in onsite restrooms) by all individuals who are over age two and medically able to tolerate a face-covering.

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Help. I lost my vaccine card? What should I do?

You can present other proof of vaccination by showing:

- A photo (digital or printout) of their CDC COVID-19 Vaccination Record Card;
- Official immunization record
- New York City COVID SAFE App Android | iOS; or
- New York State Excelsior Pass. (Note: You do not have to be a New York State resident to obtain an Excelsior Pass, however, you must be fully vaccinated to use the pass. Examples: Second dose of the Pfizer or Moderna COVID-19 vaccine, the single dose of the Johnson & Johnson COVID-19 vaccine.)

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Help. I bought a ticket and I tested positive for COVID at the 72 hour pre-test. Can I get a refund?

Yes, please contact Ticketmaster for more information. You may be required to provide proof of a positive Covid test. The City of New York has no ability to issue refunds for purchased tickets.

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Will social distancing be encouraged or enforced at the events?

Given the outdoor setting and vaccination requirement, social distancing will be encouraged at the concerts and film screenings.

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Where can I get a COVID-19 vaccination?

Make an appointment for your vaccine today, or visit a vaccination site near you: <https://vaccinefinder.nyc.gov/> or call 877-VAX-4NYC (877-829-4692).

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If I have a medical emergency, where should I go?

First Aid locations will be accessible in multiple areas. Professional medical staff can help you with your medical needs at these locations.

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## Ticketing

Are tickets required?

Tickets are required to attend all NYC Homecoming Week concerts and film screenings.

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Are tickets free?

Tickets to all NYC Homecoming Week concerts and film screenings are free with the exception of the VIP tickets being sold for WE LOVE NYC: The Homecoming Concert at the Great Lawn on August 21.

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I reserved my ticket but do not have it yet. When will I receive it?

If you reserved free tickets for an It's Time for Hip Hop in NYC concert, your tickets will be delivered to your inbox 48 hours in advance of the concert.

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Can I return or exchange my ticket?

No ticket refunds or exchanges will be issued.

Tickets will not be honored if you are unable to provide proper proof of vaccination at the time of the event or have not attested that you are unable to get vaccinated because of a medical exemption.

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Is re-entry allowed?

No. Tickets will only scan one time. If you would like to leave the show early, there will be no reentry. If the show is evacuated due to inclement weather, the show is officially over and there will be no reentry.

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Do children and babies need tickets?

All guests, regardless of age, require a ticket. If you do not have a ticket, you will not be granted entrance into the event.

Unvaccinated minors under the age of 12 must be accompanied by a vaccinated adult who must present proof of at least one dose of a Food and Drug Administration or World Health Organization approved COVID-19 vaccine. These are Pfizer, Moderna, Johnson & Johnson, AstraZeneca/Oxford, Sinopharm or Sinovac.

Proof of negative COVID-19 test is required.

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Face coverings are required for unvaccinated minors under the age of 12 and who are over age two and medically able to tolerate a face-covering.

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Are children under 18 permitted to the event?

Guests under 18 are permitted, so long as they have a ticket and are accompanied by a ticketed adult.

In accordance with City of New York requirements, all attendees who are age 12 or over must present proof of COVID-19 vaccination to enter an NYC Homecoming Week Concert or Film Screening.

Unvaccinated minors under the age of 12 must be accompanied by a vaccinated adult who must present proof of at least one dose of a Food and Drug Administration or World Health Organization approved COVID-19 vaccine. These are Pfizer, Moderna, Johnson & Johnson, AstraZeneca/Oxford, Sinopharm or Sinovac.

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Can I give my ticket to someone else, or sell it?

If your tickets are on the artist's guest list, only the person whose name is on the guest list may attend.

If your tickets are from Ticketmaster or Tixr, you can transfer your tickets according to their Terms and Conditions.

VIP tickets to WE LOVE NYC: The Homecoming Concert can be purchased or sold on Ticketmaster, the official ticketing website for the concert.

General Admission tickets to WE LOVE NYC: The Homecoming Concert are free and were always intended to be free. Anyone selling free tickets is violating the spirit of this historic concert and NYC Homecoming Week.

If you are unable to attend for any reason, please let us know as soon as possible by emailing us at [HomeComingWeek@covidrecovery.nyc.gov](mailto:HomeComingWeek@covidrecovery.nyc.gov).

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Both of my tickets have my name on them. Is that ok?

Yes, your guest will still be able to get into the event if your name is on their ticket and they arrive with you.

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Do I need to print my tickets?

You may present your ticket in digital or printed format.

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## Security

What are the security measures at NYC Homecoming Week Concerts and Film Screenings?

The City of New York is working with all NYC Homecoming Week partners and producers to ensure the safest possible experience. You will notice uniformed and plain-clothed security throughout the concert and film screening grounds. They are there to keep you safe, so do not hesitate to ask them for help if you need immediate assistance.

For the safety of everyone at the event, all attendees are subject to a full and complete airport-style search prior to entry. This may include a full body pat-down and magnetometer or hand wand screening before entry. If you would like to be screened by security personnel of your same gender, please let security personnel know prior to the search process. Screening of children will always take place with the consent of a parent or guardian.

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What is the bag policy?

All guests and their belongings are subject to search upon entry or re-entry. You can help keep the lines moving quickly by leaving large bags at home.

- Small clutch purses and fanny packs that are 4.5" x 5.5" or smaller do not need to be clear, but can have no more than one pocket.
- All other bags must be fully clear and made up of clear plastic, vinyl, or pvc, and be no larger than 12" x 12" x 6" ONLY. Bags will be restricted to small purses, totes and drawstring bags only.
- Backpacks and bags with multiple pockets are prohibited.

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## What items are prohibited?

Guests and their belongings are subject to search upon entry. You can help keep the lines moving quickly by leaving large bags at home.

The following items are NOT ALLOWED:

- Alcohol
- Audio recording devices
- Backpacks
- Bicycles or scooters
- Blankets
- CamelBak backpacks
- Chains or chain wallets
- Cameras larger than point-and-shoot (if you can remove the lens, don't bring it)
- Chairs
- Coolers
- Drones
- Fireworks
- Flags
- Frisbees
- Glass or metal containers (including reusable water bottles such as Swells)
- Illegal drugs or paraphernalia
- Laser pens or similar focused light
- Lighters
- Musical instruments
- Single use water bottles
- Pets or animals (excluding service animals)
- Selfie sticks
- Skateboards
- Vapes, cigarettes, or smoking devices
- Sports balls
- Tents
- Tripods
- Umbrellas
- Unlicensed vending of any kind
- Weapons
- Video recording equipment
- Water squirt guns

View the full bag policy above.

Prohibited items will be confiscated and will not be held for later pickup. Prescription medication must have the name that matches your ID printed on the packaging, and our medical team will clear it at the entry gate.

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Can I bring a water bottle?

Yes, you can bring in an empty, hard-sided, reusable water bottle like a Nalgene bottle or similar. You'll be able to refill it at free water stations throughout the event. Single use / store bought bottles of water will have their caps removed and discarded and will be emptied at the gates. Metal water bottles, such as Swells or hydroflasks, and glass bottles are not allowed and will be confiscated. Drinks are also available for purchase and will have their caps removed.

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Can I bring a chair?

Chairs are prohibited items and will not be allowed into the venue. If you require seating due to a disability, please contact [homecomingweek@covidrecovery.nyc.gov](mailto:homecomingweek@covidrecovery.nyc.gov) by August 14th, 2021 at 4:00 PM. Blankets are prohibited, but small towels will be allowed entry should you want to use that to sit on.

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Can I bring a Stroller?

Strollers will be allowed entry, but will be searched by security. There is no place to leave a stroller unattended. Strollers must remain with the guest at all times. Unattended strollers will be confiscated and discarded. Please note that all children, regardless of age, require a ticket.

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If I have a security emergency, where should I go?

Professional security staff and NYPD can help you with your security needs at the event.

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## Accessibility

How do I gain access to any Americans with Disabilities Act (ADA) Accessible Viewing Areas?

To access any ADA Accessible Viewing Areas, including reserving a wheelchair accessible space, or requesting any other accommodation, please contact [homecomingweek@covidrecovery.nyc.gov](mailto:homecomingweek@covidrecovery.nyc.gov) by August 14th, 2021 at 4:00 PM.

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Can I bring my service animal?

Yes, service animals are allowed. While pets are not allowed, if you would like to be accompanied by an emotional support animal, you can request an accommodation by contacting [homecomingweek@covidrecovery.nyc.gov](mailto:homecomingweek@covidrecovery.nyc.gov) by August 14th, 2021 at 4:00 PM.

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I have special dietary needs and/or have prescription medicine that I need. Can I bring this?

Outside food and drinks are not allowed, but if an attendee has special medical dietary restrictions, items will be allowed.

Attendees are allowed to bring their medically necessary materials and medications provided that all medicine has a prescription label with the attendee's name. Our personnel at the entry gates will verify the contents of any medically necessary materials.

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Are there accommodations for the hearing impaired at the film screenings?

Monday - Ailey – Closed Captions  
Wednesday - Blood Brothers – Closed Captions  
Thursday - Summer of Soul – Closed Captions

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Are there accommodations for the visually impaired?

Shows will have a designated ADA section close to the stage. If you need to be positioned in this section, you can request accommodation by contacting [homecomingweek@covidrecovery.nyc.gov](mailto:homecomingweek@covidrecovery.nyc.gov) by August 14th, 2021 at 4:00 PM.

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Is there special effect lighting at the concert?

The concerts will have some element of strobe light or lasers. If you have a condition that would be impacted by such effects, please attend only with caution.

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Will there be accessible restrooms?

All homecoming events will have accessible restrooms available.

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## Food and Beverage

Can I bring my own Food and Beverage?

No outside food or beverage (water, alcohol, or other) will be allowed to enter.

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Will Food and Beverage be available?

Concession food and non-alcoholic beverage options will be available for purchase.

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Will free water be available?

Water bottle filling stations will be available free of charge. Please note the prohibited items listed above on acceptable bottles.

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Will alcohol be available?

Alcohol is not permitted at NYC Homecoming Week concerts or film screenings outside of designated areas.

- Alcohol will be available for VIP ticket holders at “WE LOVE NYC: The Homecoming Concert” in the VIP 1 section on the Great Lawn in Central Park.
- Alcohol will be available for purchase at the “It’s Time for Hip Hop in NYC” concert at Forest Hills Stadium in Queens.

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## Contacting Us

What are your social media accounts I can follow?



Follow and mention @nycmayorsoffice, @uhhmuseum @LiveNation, and @CliveJDavis / @CliveDavis.

View the NYC Homecoming Week social media toolkit at:  
<https://on.nyc.gov/HomecomingWeekToolkit>

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How can I ask an accessibility or ADA question?

For questions about our ADA Access and Accommodations, please email [homecomingweek@covidrecovery.nyc.gov](mailto:homecomingweek@covidrecovery.nyc.gov) by August 14th, 2021 at 4:00 PM.

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How do I apply for media and press credentials?

Media questions and press credential requests for “WE LOVE NYC: The Homecoming Concert” can be addressed to [WeLoveNYCConcertPR@dkcnews.com](mailto:WeLoveNYCConcertPR@dkcnews.com).

Media questions and press credential requests for the “It’s Time for Hip Hop in NYC” free concert series can be addressed to [itstimeforhiphopinnyc@covidrecovery.nyc.gov](mailto:itstimeforhiphopinnyc@covidrecovery.nyc.gov).

If we are able to accommodate your request, we will be in touch before the event.

Please note that access will be extremely limited and an NYPD/DCPI credential will not be honored at this event.

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How do I contact someone about an issue with my ticket order?

If you have an issue with your ticket order for “WE LOVE NYC: The Homecoming Concert,” please reach out to [Ticketmaster](#).

If you have an issue with your ticket order for the “It’s Time for Hip Hop in NYC” free concert series, please reach out to [Tixr](#).

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## “WE LOVE NYC: The Homecoming Concert” - What You Need to Know

### Who is performing at “WE LOVE NYC: The Homecoming Concert”

See the full lineup [here](#).

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When do gates open?

Gates will open at 3:00 PM.

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When does the concert start and end?

The concert will start at 5:00 PM and end at 9:30 PM.

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Where do I enter the Great Lawn in Central Park?

Please enter Central Park at the designated entry point noted on your ticket. Entry points are located between 72nd Street and the 86th Street Traverse.

- West Side
  - VIP 1: West 85th Street and Central Park West
  - VIP: West 81st Street and Central Park West
  - GA: West 72nd Street and Central Park West
- East Side
  - ADA: East 84th Street and 5th Ave
  - GA: East 72nd Street and 5th Ave

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What public transportation can I take to Central Park?

For West Gate entry tickets, you can take the A, D, or 1 train to 59th Street-Columbus Circle and walk to the 72nd Street entrance of the park. You can also take the B or C train to the 72nd Street station.

If you have VIP tickets, please take the B or C train and exit at the 81st Street station.

For East Gate entry tickets, you can take the 4 or 6 train to 68th Street-Hunter College, 77th Street, or 86th Street, and walk to the 72nd Street entrance.

You could also take advantage of New York City's extensive bike share network, and save the environment at the same time.

If you plan to be dropped off in a car, the East ticket line begins at East 72nd and 5th Ave and the West ticket line forms at West 72nd and Central Park West.

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Is there parking available?

There will be no designated parking at the venue.

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Help. I purchased a regular VIP ticket but need seating accommodation for ADA. What should I do?

To access any ADA Accessible Viewing Areas, including reserving a wheelchair accessible space, or requesting any other accommodation, please contact [homecomingweek@covidrecovery.nyc.gov](mailto:homecomingweek@covidrecovery.nyc.gov) by August 18th, 2021 at 4:00 PM.

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Can I buy tickets from Craigslist, Stubhub or other broker sites?

VIP tickets to WE LOVE NYC: The Homecoming Concert can be purchased or sold on Ticketmaster, the official ticketing website for the concert.

General Admission tickets to WE LOVE NYC: The Homecoming Concert are free and were always intended to be free. Anyone selling free tickets is violating the spirit of this historic concert and NYC Homecoming Week.

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What type of tickets are available for “WE LOVE NYC: The Homecoming Concert”?

VIP tickets for purchase and free General Admission tickets are being released in batches on:

Monday, August 2 at 10AM  
Tuesday, August 3 at 7 PM  
Wednesday, August 4 at 9 PM  
Thursday, August 5 at 7 PM  
Friday, August 6 at 10 AM  
Saturday, August 7 at 9 PM

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What does a VIP Ticket include?

**Vaccinated Platinum VIP Ticket**

- Proof of COVID-19 vaccination required
- One Seated ticket with location assigned in the Platinum VIP front-of stage section
- One Entry into the Exclusive Backstage Lounge which includes: Open Bar - Beer, Wine, Mixed Cocktails, Ready to Drink Cocktails and Assorted Soft Drink Selections, Catering
- Complimentary Eclectic Selection of Hors D'Oeuvres

- Live Concert Video Feed in Lounge area
- Exclusive Platinum VIP Entrance at Central Park
- Designated VIP Restrooms
- On-Site VIP Event Management

#### **GOLD VIP - Standing Room Only**

- Proof of COVID-19 vaccination required
- One Entry into Exclusive Backstage Lounge which includes: Open Bar includes Beer, Wine, Mixed Cocktails, Ready to Drink Cocktails and Assorted Soft Drink Selections, Catering
- Complimentary Eclectic Selection of Hor D'Oeuvres
- Live Concert Video Feed in Lounge area
- Exclusive Gold VIP Entrance at Central Park
- Designated VIP Restrooms
- On-Site VIP Event Management

#### **VIP - Standing Room Only**

- Proof of COVID-19 vaccination required
- VIP Entrance at Central Park
- Designated VIP Restrooms
- VIP Concession Food & Non-Alcoholic Beverage Options for purchase
- On-Site VIP Event Management
- Free water refill stations

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What does a free General Admission Ticket include?

- Entry to the standing room only, General Admission sections of the Great Lawn
- Concession Food & Non-Alcoholic Beverage Options for purchase
- Free water refill stations
- General restrooms

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Where else can I watch “WE LOVE NYC: The Homecoming Concert”?

“WE LOVE NYC: The Homecoming Concert” will be exclusively broadcast on CNN, CNN International, CNN en Español, and unauthenticated on CNN.com and CNNgo on Saturday, August 21st from 5:00 to 10:00 PM ET.

\*Attendees of the We LOVE NYC: Homecoming Concert give permission to be photographed and recorded and appear on livestream, or in a film or television program .

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## “It’s Time for Hip Hop in NYC” Free Concert Series - What You Need to Know

Who is performing at the “It’s Time for Hip in NYC” free concert series?

See the full lineup [here](#).

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When do gates open?

Gates will open one hour before each concert’s start time.

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When does the concert start and end?

The concert at Orchard Beach in The Bronx on Monday, August 16th will start at 3:00 PM and end by 9:30 PM.

The concert at Midland Beach in Staten Island on Tuesday, August 17th will start at 4:00 PM and end by 9:30 PM.

The concert at Brooklyn Army Terminal in Brooklyn on Thursday, August 19th will start at 4:00 PM and end by 9:30 PM.

The concert at Forest Hills Stadium in Queens on Friday, August 20th will start at 4:00 and end by 9:30 PM.

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What public transportation can I take to the concert?

Orchard Beach in The Bronx:

- MTA Bus Bx12, Bx29

Midland Beach in Staten Island:

- MTA Bus S51, S81, SIM5, SIM6, SIM9

Brooklyn Army Terminal in Brooklyn:

- MTA Subway NQRW 59th Street Station Brooklyn
- MTA Bus B11, B37
- EDC Ferry Sunset Park/Brooklyn Army Terminal

Forest Hills Stadium in Queens:

- MTA Subway EFMR Forest Hills 71st Ave Station Queens
- MTA Bus Q23, Q60, QM18

- LIRR Forest Hills Station

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Is parking available?

Orchard Beach in The Bronx: Paid parking is available at this venue (entry into the lot ends at 7pm).

Midland Beach in Staten Island: No parking is available at this venue.

Brooklyn Army Terminal in Brooklyn: No parking is available at this venue.

Forest Hills Stadium in Queens: No parking is available at this venue.

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Is for-hire vehicle drop off and pick up available?

Orchard Beach in The Bronx: Vehicle drop off loop at Orchard Beach

Midland Beach in Staten Island: Father Capodonna Blvd and Graham Blvd

Brooklyn Army Terminal in Brooklyn: 2<sup>nd</sup> Ave and 58<sup>th</sup> Street

Forest Hills Stadium in Queens: Corner of 71-Continental Ave and Queens Boulevard

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Where do I enter the concert?

Orchard Beach in The Bronx: Entrance inside the Southwest portion of the Orchard Beach parking lot or follow signs from Bus Terminal and ride-share drop off to entrance.

Midland Beach in Staten Island: Entrance on the North side of Midland Beach Lot 8.

Brooklyn Army Terminal in Brooklyn: Entrance on 58th Street, turn left on 1st Ave, and enter the Brooklyn Army Terminal campus. Entry is under the double arches.

Forest Hills Stadium in Queens: Entrance West on Burns Street at Continental Ave. Enter into the stadium at the Northwest entry.

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Help. I registered for a ticket and I tested positive for COVID at the 72 hour pre-test. Can I give my ticket to someone else?

If you have tested positive for COVID ahead of the concert, you can reach out to [HomeComingWeek@covidrecovery.nyc.gov](mailto:HomeComingWeek@covidrecovery.nyc.gov) to transfer your ticket to someone else

that has not been exposed and meets the COVID requirements.

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Where else can I watch the “It’s Time for Hip Hop in NYC” Concerts?

All “It’s Time for Hip Hop in NYC” concerts will be livestreamed on Behind The Rhyme, a channel on Twitch devoted to Hip Hop and its cultur. The broadcast, produced by Fortress Entertainment and Fuzzy Bunny Films, will feature live performances as well as backstage content and interviews hosted by veteran journalist Shaheem Reid. From August 16th to 17th and August 19th to 20th, fans can watch the livestream, chat and share custom emotes at <https://www.twitch.tv/behindtherhyme>.

\*Attendees of the “It’s Time for Hip Hop in NYC” concert series give permission to be photographed and recorded and appear on livestream, or in a film or television program.

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## Rooftop Films Free Outdoor Screenings - What You Need to Know

What films are playing?

See the full lineup [here](#).

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When do gates open?

Gates will open at 6:30pm each night.

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When does the film start and end?

The film at Walter Gladwin in The Bronx on Monday, August 16th will start at 8:15 PM and end by 10:00 PM.

The film at Snug Harbor in Staten Island on Tuesday, August 17th will start at 8:15 PM and end by 10:00 PM.

Manhattan will have two film showings on Wednesday, August 18th:

- The film at Jackie Robinson Park will start at 8:15 PM and end by 10:00 PM.
- The film at Rockefeller Park will start at 8:00 PM and end by 10:00 PM.

The film at Fort Greene in Brooklyn on Thursday, August 19th will start at 8:15 PM and end by 10:00 PM.

The film at Flushing Meadows Corona Park in Queens on Friday, August 20th will start at 8:15pm and end by 10:00 PM.

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What public transportation can I take to the film?

Walter Gladwin in The Bronx: Take the B or D train to E Tremont Ave/3 Av

Snug Harbor in Staten Island: From Manhattan: Take the 1 train to South Ferry or the 4/5 train to Bowling Green or the R train to Whitehall. Exit and walk south to the blue neon Staten Island terminal to take the FREE ferry. After landing in Staten Island take the S40 bus at Gate D to travel along Richmond Terrace, less than a 10-minute ride. Let the bus driver know that you want to get off at Snug Harbor. From Staten Island: Take the S44 Bus to Henderson Ave/Westbury Ave

Jackie Robinson Park in Manhattan: Take the B or D train to 145th St., walk east on 145th St. and make a left on Bradhurst Ave, or take the 3 train to 148th St., walk west on 148th St. to Bradhurst Ave.

Rockefeller Park in Manhattan: Take the 1,2,3, A or C trains to Chambers Street, walk west on Chambers St across the West Side Highway to enter Rockefeller Park

Fort Greene in Brooklyn: Take the A or C train to Lafayette or the G to Fulton. Walk North on S. Portland to Fort Greene Park and walk through the park to N. Portland and Myrtle Avenue.

Flushing Meadows Corona Park in Queens: Take the 7 train to 111th Street, walk south on 111th St to Avenue of Science and enter the park there.

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Is there parking available?

Walter Gladwin in The Bronx: Street parking only.

Snug Harbor in Staten Island: Some parking available at Snug Harbor, with additional street parking available. Enter at Richmond Terrace/Snug Harbor Road.

Jackie Robinson Park in Manhattan: Street parking only.

Rockefeller Park in Manhattan: Street parking only.

Fort Greene in Brooklyn: Street parking only.

Flushing Meadows Corona Park in Queens: Street parking only.

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Is for-hire vehicle drop off and pick up available?

Walter Gladwin in The Bronx: On street at East Tremont Avenue and Monterey

Snug Harbor in Staten Island: Richmond Ave and Snug Harbor Road

Jackie Robinson Park in Manhattan: On street at 148th and Bradhurst Ave

Rockefeller Park in Manhattan: On street at Chambers Street and Richmond Terrace

Fort Greene in Brooklyn: Myrtle Avenue and N. Portland.

Flushing Meadows Corona Park in Queens: 111th Street and Avenue of Science

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Where do I enter the film?

Walter Gladwin in The Bronx: Entrance at North side of park at East Tremont Ave and Monterey (ADA same)

Snug Harbor in Staten Island: Entrance at Richmond Terrace and Snug Harbor Road (ADA same)

Jackie Robinson Park in Manhattan: Entrance at 148th Street & Bradhurst Ave; ADA Entrance at 150th Street & Bradhurst Ave

Rockefeller Park in Manhattan: Entrance at River Terrace & Chambers Street (ADA same)

Fort Greene in Brooklyn: Entrance at Myrtle Ave & N. Portland Ave (ADA same)

Flushing Meadows Corona Park in Queens: Entrance at 111th Street and Avenue of Science [in the North west corner of the park] (ADA same)

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What items are prohibited at the films?

Guests and their belongings are subject to search upon entry. You can help keep the lines moving quickly by leaving large bags at home.

The following items are NOT ALLOWED:

- Alcohol
- Audio recording devices
- Backpacks
- Bicycles or scooters
- CamelBak backpacks

- Chains or chain wallets
- Cameras larger than point-and-shoot (if you can remove the lens, don't bring it)
- Chairs
- Coolers
- Drones
- Fireworks
- Flags
- Frisbees
- Glass or metal containers (including reusable water bottles such as Swells)
- Illegal drugs or paraphernalia
- Laser pens or similar focused light
- Lighters
- Musical instruments
- Single use water bottles
- Pets or animals (excluding service animals)
- Selfie sticks
- Skateboards
- Vapes, cigarettes, or smoking devices
- Sports balls
- Tents
- Tripods
- Umbrellas
- Unlicensed vending of any kind
- Weapons
- Video recording equipment
- Water squirt guns

Prohibited items will be confiscated and will not be held for later pickup. Prescription medication must have the name that matches your ID printed on the packaging, and our medical team will clear it at the entry gate.

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Are blankets allowed?

Yes, blankets are allowed. Attendees may be asked to open the blanket to show that nothing is concealed within.

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Is outside food and beverage allowed?

Food and beverage will not be sold at the films, with the exception of the screening at Snug Harbor. You may bring outside food and beverage with the exception of alcohol. Alcohol is strictly prohibited. No large bags or coolers are allowed. At the Snug Harbor screening, food and drink will be for sale onsite.

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