



How Asset Infinity enabled a wastewater management client gain control over its operations



CLIENT PROFILE

Our Client is a wastewater management company with multiple wastewater management plants and associated facilities. The client works actively to provide drinking water and carry out wastewater management for many communities. The client is looking to expand with additional plants as well as expansion into other industries.



PROBLEM ASSESSMENT

- As the Client conducts business in multiple locations, they have understandably a varied lot of valuable assets - and spread across locations. However, they were not able to effectively track their assets. This led to a situation where they did not have complete visibility of their widespread assets at any point of time.
- The client did not have any kind of technology enabled asset management system and was using pen-paper and other physical processes to manage their operations
- The client was looking for a single platform where they could manage assets, inventory and other functions such as Preventive maintenance, helpdesk/breakdown management etc.
- The Client wanted a centralised command view and complete tracking of their assets ,inventory and other parameters in a dynamic business environment.

SUMMARY OF MEASURABLE BENEFITS

Cost Saving

Asset Tagging & Tracking - Asset Identification - Asset accountability and monetization

Increase In Earnings

Complete Asset Information, with Command-level Visibility. Data-based decisions - optimum asset assignment

Increase In Productivity

Preventive maintenance - effective scheduling and execution of preventive maintenance

Convenience

Helpdesk and breakdown management - tracking and fulfilment of repair or assistance requests

Time Saving

Purchase requisitions and orders - effective management and placement of Purchase requests and orders to prevent low inventory



HOW ASSET INFINITY RESOLVED THE CLIENT'S PROBLEMS



LEGACY STATUS

The client did not have any kind of technology based asset management platform and was using pen-paper and other physical means to manage their assets. As a result, the client was facing difficulty in conducting effective asset tracking and management across multiple facilities. In particular, the client did not have a centralised location to view and manage assets across all of its facilities at one time

ASSET INFINITY SOLUTION

- Asset infinity is a cloud based software that can be used as a central hub for managing assets and inventory across multiple locations
- With asset infinity, the client was able to effectively manage a variety of assets across multiple locations.
- Importantly, the client was able to do this from a single, centralised platform with real-time monitoring and updates. This improved efficiency across all of the clients' facilities and led to significant cost and time saving.





LEGACY STATUS

The client had a large number of external consultants and vendors. Since the client was not using any technology based management system, they faced difficulties in tracking and managing the work done by these consultants and vendors. The client also wanted to conduct audits to keep a track of the tasks being conducted and to track their expenses and set appropriate budgets based on their requirements.

ASSET INFINITY SOLUTION

- With Asset infinity, the issue of tracking, management and auditing of tasks was solved comprehensively
- Asset infinity provided the client with a comprehensive maintenance management system where preventive maintenance activities could be scheduled and managed efficiently. This involved tracking whether any external vendors or consultants involved in conducting maintenance activities had completed their tasks or not.
- The client was also provided an efficient helpdesk and breakdown management system where requests for repair or assistance were effectively managed and fulfilled with the same ability to track the progress of external vendors and consultants as mentioned before
- Further, the client was able to conduct audits of all tasks being performed and get accurate financial information, helping the client in managing their expenses and setting appropriate budgets.
- Crucially, the client was able to do all this in real time from a centralised platform thereby avoiding confusion and leading to smooth operations

CONCLUSION

- Asset Infinity asset management software was provided to the client for asset and operations management
- The Client had enterprise-level control with complete asset visibility, comprehensive asset database and asset verification exercises.
- The client also had a comprehensive maintenance and helpdesk/breakdown system
- With Asset Infinity, the Client was able to effectively schedule and manage preventive maintenance activities including tracking the progress of external vendors, consultants and other entities. Additionally, the client was able to effectively manage repair and assistance requests including assigning and tracking the progress of external vendors and other entities
- the client was also able to conduct audits of all tasks being performed and get accurate financial data, helping the client set appropriate budgets
- The client was able to perform all of these functions from a single platform with real-time monitoring and updates
- To make the solution cater to Client's requirements, necessary customization was done in the Asset Infinity software