



# How we made keeping racks of IT Assets Easy in an NGO which worked for the betterment of lives

## CLIENT PROFILE

For 20 Years, our client's mission has been to save lives and reduce the burden of disease in low- and middle-income countries around the world. They aim to strengthen the government and private sector to create and sustain high-quality health systems in the countries where they work. Our client operates in over 35 countries around the world. More than 125 countries have access to negotiated price reductions for medicines, diagnostics, vaccines, devices, or other life-saving health products and services.

Due to many geological locations our client possesses multiple number of Assets and inventory that they need to keep a track of. To meet the expectation of clients, they use ERP system to keep a track of their assets.



## PROBLEM ASSESSMENT

- Due to the different locations that they work in, it was hard for them to keep track of all their assets, to whom they belong. It becomes hard to manage the IT assets that they hold.
- To keep a perfect stock which is not exceeding, and which is not less than what is required. They were not able to track their inventory in excel.
- If any asset is transferred from one employee to another there is a chain of approval, if that is not there the asset will not be transferred. To have a proper Command view, to check on the approvals and queries related to that is very important.
- Our client was in need of something that gives the service of tracking their IT Assets and if there is any problem with them then the problem must be resolved, and a ticket should be raised against it. No such feature was there in Excel Sheets.

## SUMMARY OF MEASURABLE BENEFITS

### Asset Tracking

No theft/misplacement - loss decrease.

### Complete Asset Information (QR Code), with Command-level Visibility

Data-based decisions - optimum asset assignment - increase in earnings

### Asset Identification and Accountability

Brings in accountability of asset - decreased mismanagement - increased efficiency and workflow.

### Data synchronization throughout the organization

No chaos - Saves time and efforts.

## HOW ASSET INFINITY RESOLVED THE CLIENT'S PROBLEMS



### LEGACY STATUS

Due to the different locations that they work in, it was hard for them to keep track of all their assets, whom they belong to. In a large organization at times, it becomes hard to manage the IT assets that they hold. Before using our software, they were stuck on using excel sheets which is nowhere a perfect track keeper.

### ASSET INFINITY SOLUTION

Our client started using our Asset Tracking Software. The benefit they got after using our software was that now they had tracking software which could easily tell where their IT Assets are at any given time. This kind of tracking helps an organization to deal with all sorts of Tracking issues which also includes Asset Accountability.

With a complete track of assets accountability of assets was also set which made a lot of tasks very easy.





## LEGACY STATUS

Many responsibilities come up when you have Inventory work in your organization, one must keep a track of all of them for a better management throughout. To keep a perfect stock which is not exceeding, and which is not less than what is required. They were not able to track their inventory in excel.

## ASSET INFINITY SOLUTION

If in an organization there is no record of Inventory that is used then the organization is lacking a lot. They must know what they bought in, how much of it was used and how much of it is still left and to know this it is very important for them to have such software which records all such details for them in a very understandable way. For this we provided our client with our Inventory Management Software which helped them to keep track of their inventory on a real-time basis.



## LEGACY STATUS

If any asset is transferred from one employee to another there is a chain of approval, if that is not there the asset will not be transferred. To have a proper Command view, to check on the approvals and queries related to that is very important. Excel sheet has to such feature to reflect this kind of command view.

## ASSET INFINITY SOLUTION

Whenever an IT Asset was transferred from one person to another it always created a lot of chaos as losing track of Asset in such is situation is not rare. But to save our clients from a situation like this we provided them with our Asset Management Software in which they could keep a real-time track of all their assets so that whenever they are transferred nothing happens.





## LEGACY STATUS

Our client needed something that gives the service of tracking their IT Assets and if there is any problem with them then the problem must be tracked, and a ticket should be raised against it. No such feature was there in Excel Sheets.

## ASSET INFINITY SOLUTION

- With the help of Asset Management Software, it is possible to raise tickets against any problem. So that whenever something bad happens the people responsible are given alert at the right time. One must be prepared for almost everything when they have driven into the field of Business. To help them do this Asset Infinity had created software for automated Asset Tracking.



## CONCLUSION

- The client now has a complete view of the IT assets present in their organization. Complete visibility of the assets provided them with a comprehensive look of all the assets.
- The client was able to reduce the theft/misplacement of their IT assets since they started keeping a track of them, keeping in mind how valuable they are it was important to have a good hold on all of them.
- Undoubtedly, this software eliminated manual processes and moved to automated processes. Staff's efficiency is also enhanced because of Automated Processes, it also brings in data with no error, a data on which we can rely on.