



# How to Create a Management Report.

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# The Six Steps to Creating a Management Report.

## Step One.

### Collate your data sources

- Identify the different data sources you have access to.
- Use your financial, accounting, project management, and business intelligence software.

## Step Two.

### Define your audience

- Who is your report for?
- You should shape it based on the KPIs your audience care about.

## Step Three.

### Confirm your metrics

- Include metrics and KPIs that tell a story.
- Remove irrelevant stats.

## Step Four.

### Use a dashboard

- Avoid starting from scratch.
- Use a free dashboard to visualize KPIs and save hours.

## Step Five.

### Create your report

- Create a dynamic and accessible report
- Focus on readability

## Step Six.

### Implement Conclusions

- The most important step: Implement your conclusions.
- Encourage a more data-driven culture in your team.

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# The KPIs Every Professional Service Company Should Be Using.

## 1. Time Entry %

- Indicates what % of their time employees are entering into your project management software
- Less useful in isolation, but essential for all other metrics to work

Time entry

68%

32% below target  
11% above last year



100%

## 2. Billable Time %

Billable time

39%

6% below target  
14% above last year



45%

- Reveals what % of your employee's time can be billed directly to clients
- Helps you discover if your team is spending enough time on client deliverables

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### 3. Billable Work Value

- Calculating the final revenue result can be tricky in a professional service business
- Billable work value serves as a good indicator of achieved revenue level instead

Billable work

5.6M

34% below last year



8.4M

### 4. True Bill Rate

True bill rate

699

30% below target  
33% below last year



1,000

- Expresses the average rate at which you're actually paid
- Simplified approach to measuring profitability for every client and the company as a whole

With the wide array of metrics that are available to businesses nowadays, it's essential to distill your management reporting down to a few key metrics that provide a high level of insight into your activities.

It goes without saying that professional service companies should also be spending as much time on client deliverables as possible.



GoSimplo

# Sign up to GoSimplo.

And access these KPIs for free.

Get your management reporting done in minutes.

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