



MOVING FORWARD
Together.



HOPE
PARTNERSHIP

**2021
IMPACT
REPORT**

DEAR FRIEND,



I certainly didn't expect to be in year two of a pandemic. In the beginning, we hoped we were on the way to recovery, but soon we realized that we were in it for the long haul. This didn't stop the Hope Partnership Team from holistically addressing the needs of our community. In fact, adapting to the pandemic made us a stronger organization as we began to navigate new avenues to empower our neighbors, strengthen our communities, and build hope. Your support made everything possible, and we can't thank you enough.

Our Hope Cares team is always on the front lines, making sure our neighbors have what they need on a daily basis. I'm incredibly proud of the work this team did to house 22 of our neighbors who were without shelter for years. By all accounts, this program had an incredibly successful year.

This was also the inaugural year of Hope Works, a pathway to employment and stability for our neighbors experiencing homelessness and poverty. Thanks to the generous partnership of AdventHealth, we partnered with organizations such as Westgate Resorts, Walt Disney World Resort, and MasterCorp Hiring to provide employment solutions to some of our neighbors who face the greatest barriers.

As we navigated through the year, marked by impressive growth and change, we realized that our original building on Four Winds Blvd could no longer sustain our team and the scope of our work. In late December, we moved on from that property to explore new spaces that will allow us to serve our neighbors in even greater ways.

Looking ahead, we are excited to complete our new space: Hope Commons. It is located in downtown Kissimmee on the property of First United Methodist Church. This property will serve as the home base for Hope Works, IDignity Osceola, and we will also welcome some of our nonprofit partners into the space, including Habitat for Humanity, Justice for our Neighbors, and iBuild. I can't wait to see all that will be accomplished at Hope Commons.

We are moving forward, together, on what is set to be an incredible year for Hope Partnership. I am grateful to have you along with us on our journey. Together, we will make sure that everyone has a safe place to call home.

Blessings,

A handwritten signature in black ink that reads "Mary Downey".

Rev. Mary Lee Downey
CEO and Founder





Client Care Days include a variety of services for those experiencing homelessness and poverty such as medical, dental, showers, haircuts, a hot meal, and IDignity Osceola!



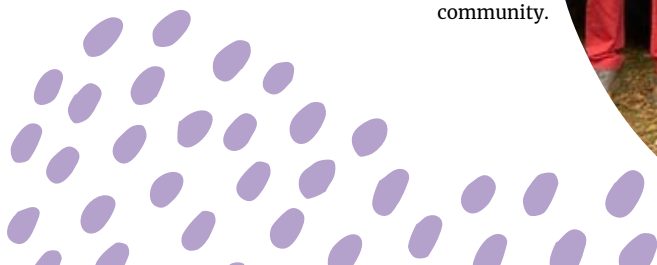
Our partners at Clean the World Foundation provided a shower trailer and hygiene stations at the Hope Center in 2021.



(above) Volunteers and team members ready to spread holiday cheer at Holiday Village! Over 500 children received gifts in 2021!



(right) We were grateful to host the Nemours Childrens Bright Start bus for vaccines and wellness visits for the community.



HOPE CENTER

The Hope Center is responsible for the intake of clients and connecting clients with an advocate. They walk alongside our neighbors experiencing poverty to empower them with solutions to address the barriers preventing them from achieving self-determined success.



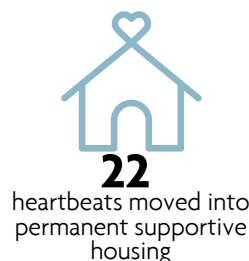
(right) Hope Center Director, Jill, receives a generous Thanksgiving meal donation from the Gay Officers Alliance of Central Florida.

HOPE CARES

The Hope Cares team is the front line of our organization for those living on the street and in the woods. They work to identify those in need of services and connect them with emergency supplies, food, clothing, and other essentials. They meet with clients all over Osceola County, providing assistance where they can, all the while building relationships with our neighbors.



(above) Volunteers help sort clothing before our Holiday Village event.



HOPE WORKS

Hope Works connects our neighbors experiencing homelessness and poverty with day labor programs and vocational training as a pathway to stability and housing.



A Hope Works client works to paint and prepare Hope Commons



5

heartbeats placed in permanent employment



7

heartbeats awaiting vocational training enrollment

In its inaugural year, Hope Works moved into the new building downtown and employed several people to help work on construction, painting, and cleaning to get the building ready. They've done incredible work transforming an unused historic building into a functioning office space to serve the community.



IDignity assists those experiencing homelessness and poverty in Central Florida by navigating the complexities of obtaining their personal identification, such as birth certificates, Florida ID cards, and Social Security cards.



888

heartbeats served



103

IDs Received



51

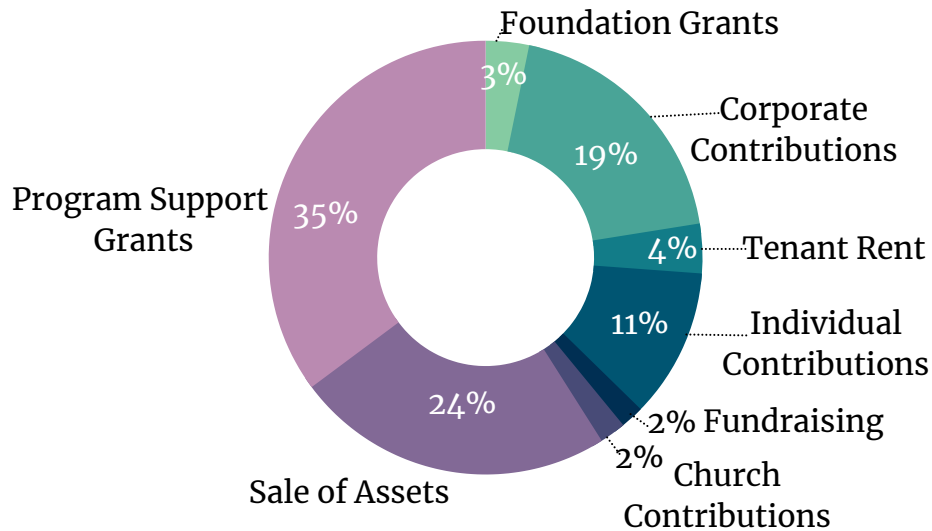
heartbeats awaiting additional documents



Services still look different because of COVID-19. Above, clients receive a hot meal, ID services and access to medical services at a Hope Cares Client Care Day.

FINANCIALS

REVENUE



SUPPORTERS INCLUDE:



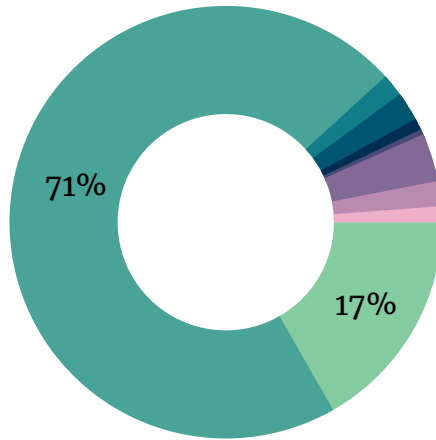
We're proud to say we've earned GuideStar's Highest Seal of Transparency.

The Platinum Seal of Transparency is the highest level of recognition offered by GuideStar, the world's largest source of nonprofit information. By sharing metrics that highlight the progress we are making toward our mission, we're helping you, our donors, directly see the impact your donations are making to move our organization forward. Approximately 15% of nonprofits on GuideStar receive this recognition.



EXPENDITURES

Program and
Direct Services



- 2% Utilities
- 2% Maintenance
- 1% Insurance/Property Taxes
- < 1% Printing/Supplies
- 4% Hope Village
- 2% Volunteer/Fundraising/Marketing
- 1% Operations Expenses

Administration

SUPPORTER SPOTLIGHT *Walt Disney World Resort*

Walt Disney World Resort has supported Hope Partnership from its inception in 2014. The world's most magical celebration truly kicked off with a bang as Hope Partnership learned we would be one of six recipients of grants from Walt Disney World Resort. Walt Disney World Resort is a long-time supporter of Hope Partnership and we are very eager to see how we can continue to collaborate to make sure everyone has a safe place to call home. Not only have they provided financial support through their grantmaking process, they match individual Cast Member giving, provide voluntEARS for events as well as various in-kind merchandise support for our clients. Walt Disney World Resort is an invaluable partner as we work to strengthen our community, empower our neighbors and build hope.

Thank you to all of the supporters that continue to give their time, treasure and talent to Hope Partnership.

We welcome you to join our growing list of supporters as a volunteer, financial partner or corporate sponsor. Visit www.thehopepartnership.org to learn more about opportunities to partner with us.



HOPE

PARTNERSHIP

*Strengthening Communities.
Empowering Neighbors.
Building Hope.*



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