

## 10 YEAR WARRANTY

Thank you for choosing to enhance your property with a BelAire fence. It has been a great pleasure for us to supply you with our high quality product which is constantly being tried and tested. We understand the money outlay that has gone in to your new fence; therefore we would like you to feel assured that you have made the right decision by backing you up with our 10 year product failure warranty.

Be assured that with very little maintenance your fence will give you great privacy and security for many years to come. Only the finest raw materials have been used in the construction of your fence. The suppliers of these raw materials state that they have a design life well in excess of 20 years. With this assurance we offer you a replacement warranty for any component of your new fencing if it fails within 10 years from date of purchase.

## **CONDITIONS OF WARRANTY**

- 1. BelAire warrants that its products are free from defects caused by faulty manufacture or faulty materials. If any of its products are found to be faulty, BelAire will provide replacement components only.
- 2. This warranty excludes any defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage or any modifications performed without consent from an approved BelAire technical adviser.
- 3. BelAire will not be liable for any consequential or economic loss or damage under any circumstances including those suffered through or resulting from defects caused by faulty manufacture or materials.
- 4. Warranty will be void if the materials for the fence have been stored outside in the weather for more than 30 days. If goods are left stacked, please make sure they are covered to avoid capillary water damage.
- 5. Warranty is available to initial purchaser only.
- 6. Warranty will be void if the installer has not installed the BelAire fence to the correct method as shown in the provided instructions.
- 7. This warranty does not cover the following items:
  - a) Act of God. (i.e.: Flooding, earthquake, fire or any devastating storm beyond normal reasonable weather.)
  - b) Failure due to incorrect installation or finishing.
  - c) Any BelAire fences that are installed in water surrounded area.
  - d) Lack of proper scheduled maintenance
- 8. If any warranty issue should arise you must:
  - a) Contact your nearest BelAire representative on 0800 BELAIRE (0800 235 2473) as soon as the failure is noticed.
  - b) Not employ or use any person not approved by BelAire staff for repair work. BelAire will not accept any charges for repair work made without our prior consent.
  - c) Present this document with proof of purchase.

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For DIY: Please make sure you follow instructions explicitly.



## MAINTENANCE

- Cleaning the fences and gates on a seasonal basis is required, using a soft brush and mild detergent do not use any harsh substances. (If your fence is within 0.5km from the ocean, a more frequent cleaning schedule would be required, to account for being exposed to salty sea spray.)
- If you have hard water you will need to wash your fence down alot more regularly with mild detergents or soaps, if the fence is not cleaned and does not get the rain water to wash off any of the left over minerals then you may have a build up of minerals which can become hard to remove
- Do not face any sprinkler systems directly onto the fencing, try to avoid any regular or excessive amounts of water running onto the solid wall fencing often as the fine minerals will build up.
- Avoid using any fertilizers and garden chemicals near fences to limit chances of contact.
- Where possible, avoid any soil and earth coming in contact with the fence.
- Be sure to slope all concrete away from the posts, this will prevent any water build up around the base of the posts.
- If contact with salt water occurs, the fencing must be washed down as soon as possible (if near a salt water pool, wash down with fresh water after each swim.)
- To prevent the fencing being pushed out of alignment, avoid leaning or stacking materials against the fence.
- Ensure all joins are water proofed with MS silicone, failing to seal the joins could allow for moisture to enter the panels and create mould issues.
- Regularly examine drainage holes to check for any blockages.
- If you have to remove any hard stains because of hard water, we would recommend using White Vinegar, Lemon juice with warm water and scrub and dry.





For more information, call us to speak to one of our friendly team:

0800 235 2473

...make it your own!

BelAire agent Email us at to find your nearest agent Belaire Designer Fencing PO Box 3030, Hawke's Bay Mail Centre, Napier 4142 New Zealand Tel: 0800 BELAIRE (0800 235 2473) Email: sales@belairefencing.co.nz · www.belairefencing.co.nz

BelAire Designer Fencing is a division of:

