



### **FACTS**

# WHAT DOES FIRSTMETRIC® DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security Number and Assets
- Account Transactions and Account Balances
- Retirement Assets and Wire Transfer Instructions

When you are *no longer* our client, we continue to share your information as described in this notice.

#### How?

All financial companies need to share clients' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their clients' personal information, the reasons Firstmetric®chooses to share, and whether you can limit this sharing.

Reasons we share your personal information	Does Firstmetric® Share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	Yes
For joint marketing with other financial companies	No	Do Not Share
For our affiliates' everyday business purposes - information about your transactions and experiences, etc.	No	Do Not Share
For our non-affiliates' everyday business purposes - information about your transactions and experiences, etc.	Yes	No
For affiliates to market to you	No	Do Not Share
For non-affiliates to market to you	No	Do Not Share

**Questions?** 

Call 800.801.6855 or email privacy@firstmetric.com

Who we are		
Who is providing this notice?	FIRSTMETRIC, LLC	
What we do		
How does Firstmetric, LLC protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  To protect your online privacy, we employ certain internet and email specific practices to maintain the security of your online sessions, including but not limited to firewall barriers, encryption and authentication procedures.	
How does Firstmetric, LLC collect my personal information?	We collect your personal information, for example, when you  Open an account or provide account information  Make deposits or withdrawals from your account or make a wire transfer  Give us your contact information  We also collect your personal information from others, such as credit bureaus, affiliates, or other companies	
Why can't I limit all sharing?	<ul> <li>Federal law gives you the right to limit only</li> <li>Sharing for affiliates' everyday business purposes-information about your creditworthiness</li> <li>Affiliates from using your information to market to you</li> <li>Sharing for non-affiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul>	
What happens when I limit sharing for an account I hold ointly with someone else?	Your choices will apply to everyone on your account(s) - unless you tell us otherwise.	
Definitions		
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  • Firstmetric® does not have any affiliates.	
Nonaffiliates	Companies not related by common ownership or control. They can be financia and nonfinancial companies.  • Non-affiliates we share with can include: attorneys, accountants, custodians brokers, service providers, banks and other financial advisors and institutions.	
Joint marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you.  • Firstmetric® does not jointly market.	

## Other important information

This privacy notice applies to individual consumers who are customers or former customers. This notice replaces all previous notices of our consumer privacy policy, and may be amended at any time. We will keep you informed of changes or amendments as required by law.