

Hurley Medical Case Study



Quick Facts

- ✓ Location: Flint, MI
- ✓ Beds: 443
- ✓ Ownership: Public, Non-Profit Type: Teaching
- ✓ Hospital
- ✓ Solutions Chosen: Work Orders and Permit Manager
- ✓ Customer Since: 2017

Background

Hurley Medical Center is the premier public teaching hospital in the Flint, Michigan area. They are the furthest north hospital for trauma in Michigan. They have the only Level 1 Adult Trauma Center, the only Level 2 Pediatric Trauma Center and the only Level 3 NICU and PICU in the region. They also house the region's only Burn Center and the county's only Maternal-Fetal Medicine Program.

Annually, their emergency department handles over 100,000 emergency cases. Hurley chose Soleran's Permit Manager and Work Orders systems to organize permits in the system and lower monitoring the progress of work orders. With Soleran's systems, Hurley was able to have an asset-based work order system and permit management system.

"Reporting is great! It even creates reports the Joint Commission is looking for on a monthly generator test."

- Joe Hosler, Facilities Management Operations

The Challenge

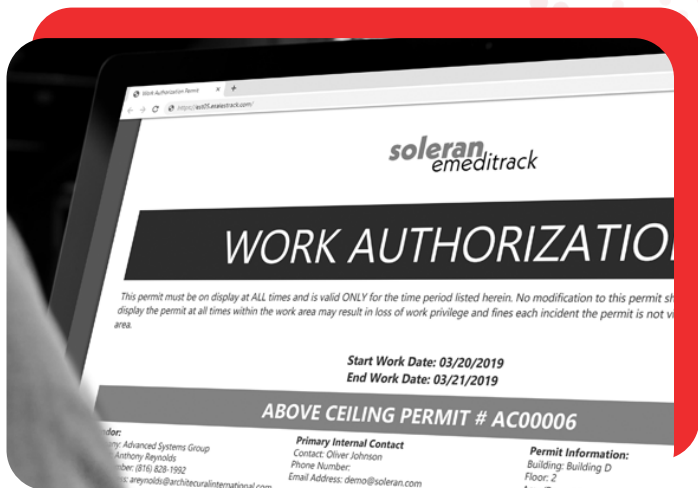
Hurley Medical Center was using another program to organize permits and work orders. The application required too much babysitting of work orders and permit statuses. With the age of the hospital, it was imperative to get all the equipment tagged and tied back to an asset for compliance.



The Solution

Soleran's applications were hand-picked for the needs of Hurley Medical. Their chosen suite of services included: Work Orders, Environment of Care Tours, Fire Drill Manager, Barrier Manager, Pre-Construction Risk Assessment Manager (PCRA), Interim Life Safety Measure (ILSM) & Infection Control Risk Assessment Manager (ICRA). Soleran also created and customized a project management application with Hurley Medical tailored to their facility's specific needs. The application included POs, data, and a scheduling system.

Soleran and their industry partner, Facility Health Inc., teamed up to help Hurley Medical by connecting their Origin app and Soleran's solutions. The systems "talk" to each other creating a fully integrated system.



Performance

Hurley Medical found the program's tablet-based functionality to be user-friendly. Everyone from admin personnel to tech staff found it easy to use. They also loved the ability to pull instant reports. "It creates reports the Joint Commission is looking for like monthly generator tests," claimed Joe Hosler at Hurley Medical Center. No more babysitting work orders. No more shuffling and losing papers. Equipment was being tagged and tied back to assets in real time. With Soleran's solutions, Hurley's productivity has increased each year.

"The idea is to do proactive maintenance instead of reactive. It wasn't possible before the Soleran & FHI Origin app to the degree we needed." -Joe Hosler, Facilities Management Operations Manager

Quick Facts

**PMS Closed
in 1 Month** **1,108**

**PMS Completed
in 1 Year** **22,677**

**Users Supporting a
Safer Hospital** **107**

