



# CASE STUDY

## Protecting the Future with Today's Technology

### **MODERNIZATION & AUTOMATION FOR STATEWIDE CHILD WELFARE SYSTEMS**

When it comes to child welfare, inefficient tech is not an option. Spending time on duplicate data entry, difficult intake and referral systems, and limited reporting capabilities means spending less time on what matters: keeping kids safe. Our client needed to streamline their systems.

# TAKING CARE OF THE SYSTEM, SO THE SYSTEM CAN TAKE CARE OF KIDS

## CASE STUDY

Over 3 years, our team of project managers, business analysts, UI/UX designers, and developers worked with the State to develop and execute against a modernization roadmap. This project touched every part of the State's system, from intake and referrals to resource/provider management.

Since child welfare is not something that can go out of commission during a lengthy development process, we operated in Agile sprint to quickly push out deliverables, including:

- A responsive, web-based .NET application and flexible mobile application
- A streamlined intake process with smart navigation
- An organized and responsive database
- Clean, modern look for all system applications

To reduce development time and caseworker training time—and stay within the State's budget—we focused on combining new development with reusing existing legacy functionality.

Now the State has the ability to ensure children are safe and their families healthy—and the ability to appropriately and rapidly respond to children's needs in an emergency situation, whenever and wherever it arises.

