



About

Nexa Receptionists Holdings, LLC (“Nexa”) is a leading provider of tech-enabled business services for companies of all sizes across the United States, helping them grow and scale with 24/7 virtual receptionist, call answering & appointment scheduling, inbound & outbound sales, live chat & text, and client & patient intake services. The company’s two brands, [Nexa](#) and [Alert Communications](#), serve clients across industries like home services, healthcare, legal, real estate, retail & eCommerce and technology, among others. Founded in 1982, Nexa is headquartered in Phoenix with locations in Camarillo, CA, Richmond, VA and Austin, TX.

Year Founded

1982

Key Leadership

- Jeff Mosler, Chief Executive Officer
- Eric Owen, Executive Vice President of Nexa
- Maz Ghorban, Executive Vice President of Alert Communications
- Pravin Chandrasoma, Chief Technology Officer
- Sandi Valdovinos, Chief People Officer
- Parker Davis, Executive Chairman

Headquarters & Locations

Nexa’s headquarters are located in Phoenix with additional locations in Camarillo, CA, Austin, TX and Richmond, VA

Key 2021 Stats

- Nexa Receptionists Holdings brought in Jeff Mosler as CEO. Former CEO Parker Davis became the chairman of the company’s board of directors.
- The company hired its first chief technology officer, Pravin Chandrasoma and first chief people officer, Sandi Valdovinos, and appointed executive vice presidents for its two brands, Eric Owen (Nexa) and Maz Ghorban (Alert Communications)
- Nexa Receptionists Holdings acquired Austin, Texas-based Client Chat Live, which allowed Nexa to offer human-powered live chat and text capabilities. Past

acquisitions include Keener Communications, MainLine Telecommunications and Alert Communications.

- The company also announced a partnership with SearchKings, one of the fastest-growing digital advertising agencies for small- to mid-sized businesses. The partnership creates a comprehensive, end-to-end demand generation solution: Starts with top-tier digital advertising to generate leads (SearchKings) and ends with rapid omnichannel business answering to increase conversions and sign-up new customers (Nexa).
- The company reached 600+ employees and is hiring rapidly.
- Nexa Receptionists Holdings anticipates a continued 30% year-over-year growth rate in the coming years.

Other Facts

- Nexa serves more than 5,000 small, medium and enterprise businesses throughout the US.
- Targeted verticals include home services, healthcare, legal, real estate, retail and eCommerce, and technology
- Nexa offers a full range of people-powered, tech-enabled business services, including call answering/virtual receptionist, inbound and outbound sales, live chat and text, and client and patient intake.

How We're Different

- Our services are people-powered and tech-enabled, not powered by AI or bots.
- Where many competitors have general virtual receptionists, Nexa specializes in home services, healthcare, legal, real estate, retail and eCommerce, and technology. Our agents receive extensive training in the industries they service.
- Nexa integrates with our clients' industry-specific CRMs and/or chosen software, and we manage and send data in real-time for smarter, data-driven decision-making.
- Nexa isn't just focused on improving operations and workflow—we work to help clients scale and grow revenue through superior customer service, outbound calling campaigns, cross-sell/upsell opportunities and our comprehensive demand generation solution (in partnership with SearchKings)—we have agents who are trained in sales best practices to not only capture and convert more leads, but also seek out qualified leads and turn them into new business.