

Who is the National Assistance Card for?

The National Assistance Card is available to all people in Australia living with brain injury.

In Tasmania the Card is being trialled with the autistic community, and people with other disabilities and health conditions.

The National Assistance Card Service hope that, in the future, the Card will be available to all people in Australia with disability and health conditions.

For more information on eligibility, please visit the National Assistance Card website.

Is there a cost?

A new Card costs \$44.00.

A replacement Card costs \$22.00.
(Prices inc. GST).

How to apply

Complete the online application at:

www.nationalassistancecard.com.au/apply

All information provided to the National Assistance Card Service is kept private, confidential and secure in line with the National Assistance Card Privacy Policy.



For more information about the National Assistance Card

www.nationalassistancecard.com.au

info@nationalassistancecard.com.au

Freecall: 1300 242 827



Registered to



The National Assistance Card Project is funded by the Australian Government Department of Social Services.



National Assistance Card

A personalised card to assist people with disability and health conditions in the community

BRAIN INJURY TRIAL (NATIONAL)



What is the National Assistance Card?

The National Assistance Card is a personalised card to assist people with disability and health conditions in the community.

The National Assistance Card can:

- help cardholders communicate their unique areas of difficulty and the assistance they may need
- give cardholders greater independence
- assist cardholders to feel more confident in everyday social situations
- provide peace of mind for families and carers
- enhance community understanding of disability and health conditions
- support positive community interaction with cardholders.

! Important

- **The National Assistance Card explains a cardholder's unique areas of difficulty. It does not make a cardholder exempt from the law.**
- **The National Assistance Card is a community service. It is not an official identity card or legal document.**

What does the Card include?

The National Assistance Card includes a cardholder's:

- first and last name
- photo
- date of birth
- nominated contact person's name and phone number
(A cardholder can choose if this person is contacted).

Also printed on the Card:

- up to five areas of difficulty chosen by the cardholder
(for example: communication, fatigue, memory, processing information)
- a QR code providing access to additional information (written or personalised video) that the cardholder has chosen to include
- the Police Assistance Line phone number.



Every National Assistance Card is personalised



The Card contains helpful information



Additional information can be included

Where can the National Assistance Card be used?

The National Assistance Card can be used in everyday or emergency situations.

Examples of where a cardholder may choose to use their Card include:

- shops, cafes, hotels and cinemas
- banks, Centrelink and other Government departments
- transport, such as airports, buses, trains, trams, taxis, Ubers
- with family, friends and work colleagues
- with first responders, such as police, ambulance or fire.

"Other people can now read or watch a video to understand my unique challenges and the assistance I may need. It makes it easier for me to communicate." (Cardholder)

