Quick Start Guide For The National Assistance Card

HOW TO APPLY - QUICK START GUIDE

You can read this Quick Start Guide to help you apply for a National Assistance Card.

This Quick Start Guide is a summary of the full National Assistance Card How to Apply Guide.

If you need more detailed instructions about how to apply for a Card, you can read:

- **The full National Assistance Card How to Apply Guide.**

- **The How to Apply Frequently Asked Questions.**

  Download the full How to Apply Guide and Frequently Asked Questions here: www.nationalassistancecard.com.au/apply

Instructions:

1. **Check if you are eligible for a Card.**
   - The National Assistance Card is available to all people in Australia living with brain injury.
   - In Tasmania the Card is being trialled with the autistic community, and people with other disabilities and health conditions.
   - We hope that, in the future, the National Assistance Card will be available to all people in Australia living with disability and health conditions.

2. **Complete the online application using a computer, smartphone or tablet.**
   - Visit: www.apply.nationalassistancecard.com.au

3. **Watch the How to Apply Guide videos in the application.**

4. **You will need the following information to complete your application:**

   - A phone number (this can be yours or a family member/friends).

   - An email address (this can be yours or a family member/friends).

   - Medical documentation to verify any disability or health condition you choose to list on your Card. (This can be a pdf or image file or you can email or post the documents to us).

   - The name and contact details of your nominated contact person. (This is someone who can be contacted for you if required).

     Your contact person's name and phone number will be printed on your Card.

5. **Provide information about the impacts and areas of difficulty related to your disability and/or health condition.**
   - Add the areas of difficulty you experience to your Card.

6. **All Cards have a Quick Response code (QR code) printed on them.**
   - The QR code will list the areas of difficulty you select.
   - You can choose to add additional information to the QR code about the impacts of your disability and/or health condition and/or how people in the community can assist you.
   - You can add this information in writing and/or make a video of yourself or a nominated person talking on your behalf.

7. **Add supporting documentation.**
   - To complete your application, you must provide medical documentation to verify any disability or health condition you choose to list on your Card. (This can be a pdf or image file or you can email or post the documents to us).
   - The document must be from a medical or allied health professional and just needs to state that you live with the disability or health condition, it does not need to go into detail.

8. **Add your photo to your application.**

9. **Pay for your Card.**
   - There are different payment options.

10. **Submit your application.**

WHAT HAPPENS NEXT?

1. **You will receive a confirmation email.**
   - This will include a summary of your application and any instructions that are relevant to your application, for example, payment information if you choose to pay by direct deposit.

2. **The National Assistance Card Team will review your application.**
   - If all the information is complete your application will be processed, and your Card posted to you.

3. **A National Assistance Card Team member will contact you if we have any questions about your application.**

NATIONAL ASSISTANCE CARD®

www.nationalassistancecard.com.au