

## 090623 Breakout Room 2

What do you think is one main reason people with DD don't have access to HCBS services in our communities?

Kittitas county – no respite centers, no community respite.

Two job agencies who are over-full with clients. Is it the money?

Why don't we have more vendors – day programs, respite providers, etc?

There are great people – why don't they want to provide the services?

Always comes down to lack of money.

Small community. Maybe it needs to be used differently.

Don't have a YMCA. Really small parks & rec. No big community groups. How can that money be freed to be used in other ways?

Can IPs be job coaches or provide respite?

Need to eliminate barriers – not enough pay, ability to get contracted. Meet the need and figure out how to do it, instead of offering limited options.

DDA services may not always be what is needed by people. May not be an access issue. May not be fitting the needs of the people and what they need to live ordinary lives like anyone else.

Lack of vendors – individuals within DDA who are able to contract with DDA. If those developers could develop relationships with community groups such as parent to parent – they would know about local camps, YMCA, etc. Develop relationships with folks who know the community first.

Once people are in HCBS, barrier is no one is able to provide the service. Services put in plans, but no vendors are taking on new clients in some areas because they are already overwhelmed. More than willing to put services in the plan. Flexibility is needed.

Some IPs do respite hours but not everyone does.

Access to waiver – in Yakima, some issues with new CRMs needing additional training on what services individuals and families can access. New CRMs not knowledgeable yet about waiver services and what is available.

NPS clients – no one should be on that list. Frustrating for families. No one goes through that process expecting not to get on a service. They expect to get on a waiver. CRMs need time, experience, and knowledge. Hard when caseloads change, new CRMs are assigned to difficult cases. Okay for CRMs to say they do not know and will find out.

Families need support and help navigating. Help line for new CRMs to call when they have questions that come up. Could also be parent coalitions or parent to parent.