## Break Out Room 2

## What are your ideas for making this Advisory Committee more productive?

- Did people talk about if our ideas are happening?
- Enjoyed in person meetings. Even one a year.
- Probably be hybrid of in person and virtual. Used to meet by SeaTac.

## -What were highlights?

- Lisa Robbe- Ombuds is interested in accountability of quality assurance. Has read
  waivers multiple times all of them have appendix H on QA. They are all the same in
  what DDA is going to do. DDA points to this committee that shows CMS that is part of
  quality assurance.
- Anna- Maybe we should meet more often if we are sounding board. So much more we can do.
- -Michelle- We want people's lives to be better. What does it look like in people's lives. We need to make sure that DDA has questions and not just a listening session. Others agreed.
- -The views that DDA has of our clients is not the reality. Some clients can't access services because of high care needs.
- -How are services working for people with high support needs in the community?
- -DDA needs to change things and listen to how their waivers are working. Needs more accountability.
- -We need to be educated.
- -Maybe one meeting to be educated then next meeting with questions. Need to meet more often.
- -Lisa- We should have questions ahead of time. Need time to think about what input to give.
- -Anna- would like waiver team to give stories on what is working. Positive stories on how services are impacting lives.
- -Michelle- Dynamic education. Raising awareness of DDA to let group know their language (Fatal 5)
- -Would be good to have these sessions end with "what else do we need to talk about"? This sometimes happened in the past.
- \*Good to have Amada's presentation ahead of time so group can have questions and talking points ready.

- -Would like advisory committee and not show and tell.
- -Would be nice if Ann or Amanda can share a story on what they are presenting. If you are going to do show and tell, tell us stories on how this is impacting people's lives.
- -What does Paul do? Works with WISE. Must provide Medicaid services before waiver.