

# Thank you for donating to Fenix!

We are incredibly grateful for your support – our work would not be possible without the donations of people like you.

The background of the left half of the image shows a wall with several posters. One prominent poster at the top left is titled 'WAVE OF HOPE FOR THE FUTURE' and 'SCHOOL INSIDE THE HAPPY FAMILY'. Below it, another poster lists various support services. In the foreground, the backs of two people wearing headscarves are visible: a dark red one on the left and a colorful patterned one on the right.

**You donated  
the package**

# Holistic Legal Aid

**Holistic legal aid is at the very heart of  
what we stand for here at Fenix.**

Legal representation, on its own, is not enough to provide access to a dignified asylum system.

With mental health and psychological support in the form of group spaces and individual sessions, and a protection team who advocates for people to receive the services they need,

our services seek to not only ensure a just outcome for those navigating the asylum process, but also to equip people with resources, tools and information.

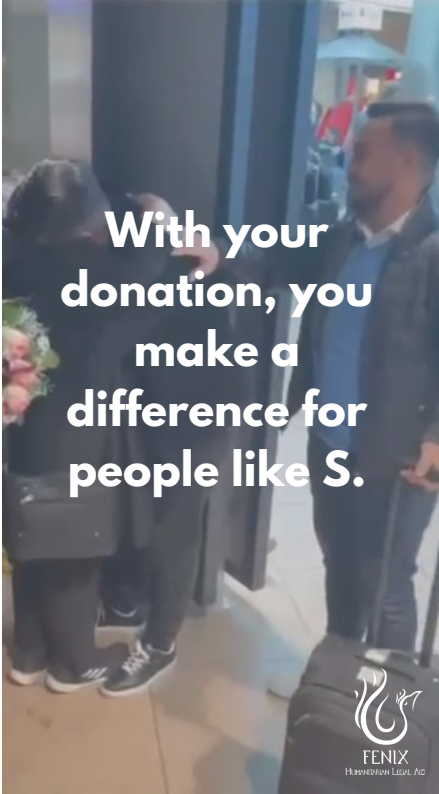
In doing so, our clients are meaningfully empowered to make their own decisions and access their rights, and remove the barriers that prevent them from having real and effective access to the right to seek asylum can be successfully navigated.

**S is a woman from Afghanistan.** She had been granted protection in Germany in early 2017, along with her husband and three children. During a trip to visit her family in Iran at the end of 2017, she lost her documents from Germany, and was unable to travel back. Out of fear of the authorities, who were routinely deporting undocumented Afghan nationals back to Afghanistan, she did not approach the Iranian authorities or the German embassy. She eventually made her way to Greece and applied for asylum in 2019. Because she had already received international protection in Germany, Greece could not assess her asylum claim. However, without documentation she was unable to return and was left in legal limbo.

When we came into contact with S. in September 2021, she suffered from medical and mental health issues. Our Family Reunification Team immediately began working on the case to establish a legal strategy. Meanwhile, our Protection Team supported S. with her medical and social needs, and our Mental Health Team ensured she had access to psychological support. Alongside these individual efforts, our Advocacy Team wrote a statement to draw attention to the legal limbo individuals like S. find themselves, in leaving them stuck between states. After being redirected for many months between various institutions which were unable to provide a viable solution in regards to a safe and legal transfer back to Germany our Family Reunification Team was finally able to obtain the necessary documentation and secured an appointment for S. at the German embassy in Athens.

While we applied to the local authorities in order for S. to be authorised to leave the island, our Protection Team on Lesbos transferred her information over to the Athens team so they could continue to support S. on the mainland. S. was able to attend her appointment, and received a positive decision!

**In August 2022, S. received a return visa and a temporary travel document and was finally reunited with her children in Germany after 5 years!**



**With your  
donation, you  
make a  
difference for  
people like S.**



**“Everything would be difficult without Fenix’s guidance. It will be like a person who is standing in front of an intersection and doesn’t know which way to go.”**

**-Fenix client from Afghanistan**





# Thank you!