

## INSURANCE GUIDELINES TO OBTAIN AUTHORIZATION

All insurance companies are not the same. Some require that you call, while others you are able to obtain authorization online. The requirements that are the same across the board are below.

**REQUIRED** documents you will need when obtaining an authorization:

1. Patient Demographics
2. CPTs of all tests you are requesting
3. ICD-10 codes along with description
4. Current patient’s history and documentation of prolonged diagnosis

After submitting an authorization, the case may go **peer-to-peer**. This means you will need to have a nurse, PA, MA, or the referring Doctor contact the insurance company.

If a case is denied, the referring office must call to overturn, payors will not allow SDMI to do this on behalf of the referring office.

Below is a list of the insurance companies that will not allow SDMI to obtain authorization due to contractual agreements. In these cases the request must come from the referring office.

Insurance:	Pre-Cert Company:	Phone Number:
BCBS some plans .....	call the home plan	
Coventry.....	First Health .....	801.323.6440
Emblem Health PPO/EPO .....	underwriter GHI.....	800.358.5500
OneCall Medical.....		800.872.2875
UHC (some plans).....		866.889.8054

If you have questions or need additional support, please contact a Patient Care Coordinator (PCC).

PCC Team Lead .....	702.515.8462 or 702.515.8417
PCC Manager.....	702.515.8421
PCC Director .....	702.515.8431

As a courtesy SDMI will attempt to obtain authorization on all referrals submitted with the information listed above (1-4 under required documents). If you do not want SDMI to obtain authorization for you, please indicate “DO NOT OBTAIN AUTH” on the referral and/or include the authorization number. The insurance companies noted in **GREEN** on the following pages prohibit SDMI from obtaining authorization.

### SDMI is unable to obtain authorization for STATS

Please note, requests will be referred back to the referring provider to complete.

*SDMI IS NOT ABLE TO ACCEPT THE FOLLOWING INSURANCES:*

*AARP Medicare Complete HCP only, Carelon (Formerly known as Caremore), Evicore for Radiology (Cigna), Friday Health Plan, Intermountain, Hometown Health, Humana (excluding: Optum), PacifiCare, P3 (Including: WellCare Specialty No Premium P3, Select P3 Boos P3, Harmony P3), Silver Summit (Am Better, Well Care, Medicaid)*

<p>AARP  <i>SDMI cannot accept Medicare Complete Intermountain</i>            Medicare AARP Optum Complete HMO</p>	<p>Aetna            Coventry (formerly First Health), Clark County FireFighters, GEHA, Mail Handlers, Hometown Health Plan, Painters Trust</p>
<p>Aetna Life Ins Co            EBMS, EPO, P3, PPO, POS, QPOS, US Access, Open Access, Medicare and HMO 90  <i>SDMI cannot accept HCA</i></p>	<p>Alignment Healthcare (2022)</p>
<p>Ascentra Workers Comp</p>	<p>Beech Street</p>
<p>Blue Cross/Blue Shield (BCBS)            Nevada HMO&amp; PPO, Medicare, Anthem Blue Cross/Blue Shield Medicaid, Anthem Optum Mediblu            All other States PPO Only  <i>Pre-Cert: Must call the Home Plan</i></p>	<p>Boyd Gaming  <i>BCBS for Radiology</i></p>
<p>Bricklayers &amp; Allied Craftsmen Local 13            BCBS</p>	<p>Bunch Care Solutions            (formerly: Employers Insurance Co of Nevada)            State Workers Comp</p>
<p>Caesars Entertainment - Harrah's            SHO</p>	<p>California Iron Workers  <i>BCBS for Radiology</i></p>
<p>Carpenters Health &amp; Welfare Trust  <i>BCBS for Radiology</i></p>	<p>Cement Mason &amp; Plasterers            Beech Street</p>
<p>Champ VA Center &amp; VA Medical Centers</p>	<p>ChoiceCare Network / Humana            Commercial PPO, HMO, POS, EPO,            Medicare PPO, POS, Medicare Network PFFS,            Medicare HMO (Not assigned to HCP)</p>
<p>City of Henderson            UMR, UHC &amp; Workers Comp</p>	<p>City of Las Vegas            Beech Street, Loomis, SW Admin &amp; SHL/HPN for MRIs &amp; Stereo Breast Biopsies</p>
<p>Clark County Employees EPO            UMR / SHO</p>	<p>Clark County Self Funded            UMR / SHO</p>
<p>Coventry (Formerly First Health)  <i>SDMI cannot submit for authorization</i>  <i>Pre-Cert: First Health 801.323.6440</i></p>	<p>Culinary Health Plan            No Authorization Required</p>
<p>Electrical Workers Local 357  <i>BCBS for Radiology</i></p>	<p>Golden Rule PPO            UHC</p>

Health Plan of Nevada (HPN) Medicaid (Smart Choice, FFS) HPN/Humana Optum Optum HMO Please see last page for additional guidelines	Humana under the IPA OPTUM - ONLY *Please see last page for additional guidelines <i>Note: SDMI is unable to accept all other Humana plans</i>
Jensen Admin Services (JAS) JAS Local 711, No Authorization Required <b>BCBS for Radiology</b>	Laborers Local 872- Construction Workers <b>BCBS for Radiology</b> <b>PREFERRED PROVIDER</b>
Las Vegas Metro Police Department/ Las Vegas Police Protective Association UMR ( <i>No Auth Required</i> ), SHO	Medicaid Molina, State/HP, UHC HPN Medicaid, Anthem Blue Cross/Blue Shield Medicaid
Medicare State Part B Only	Medicare Advantage PPO/PFFS Aetna Medicare
Molina Medicaid	MGM Resorts PPO & Direct Care, SHO, UMR <b>SDMI EXCLUSIVE</b>
Mirage Las Vegas UMR/SHO	Mutual of Omaha Beech St
NV Energy Sierra Health & Life	Operating Engineers Local 501 <b>BCBS for Radiology</b>
One Call Medical <i>SDMI cannot submit for authorization</i> <b>Call 800.872.2875</b>	Optum, HPN/Humana Optum, Optum HMO Please see last page for additional guidelines
P3 Employees UMR/SHO	Palms Casino Resort SHL
Private Healthcare System (PHCS) PPO & Multi-plan	Plumbers & Pipefitters Local 525 BCBS
Prominence PPO / HMO (Nevada Preferred Professionals NPP, Universal Health Network UHN)	Railroad Medicare
Sands Expo UMR / SHO	Sheet Metal Workers (BC/BS)

<p>Sierra Health  EPO, SHL, SHO, Sierra Choice POS, Sierra Health &amp; Life PPO, Spectrum, Smart Choice, Nevada Check Up  See last page for additional guidelines</p>	<p>South Point Casino  UMR / SHO</p>
<p>State of Nevada Employee Health  UMR / SHO</p>	<p>Teachers Health Trust (THT)  No CoPay, No Deductible</p>
<p>Teachers Advantage Plan</p>	<p>Teamsters Local 14, 631, 986  BCBS</p>
<p>Tricare/UHC  Standard, Extra, Prime, TriCare for Life</p>	<p>UFC Local 711  BCBS</p>
<p>UMR  Caesars, Golden Nugget, Dignity, LVMPD, Sands Expo, Station Casinos, Palazzo, Venetian</p>	<p>Union Pacific Railroad Employees</p>
<p>United Healthcare (UHC)  All plans, Golden Rule  MRI Only: Optum Focus HMO, AARP, Mediblu</p>	<p>USA Health Network</p>
<p>US Department of Labor  Workers Comp</p>	<p>VA - Veterans Medical Centers</p>
<p>Victims of Crime Program  State of Nevada</p>	<p>Venetian  UMR / SHO</p>
<p>Wynn Resorts  SHO</p>	

**HPN/HUMANA OPTUM / OPTUM HMO GUIDELINES**
***No Authorization Needed***

- MRI
- Biopsy
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis
- Arthrogram

***Authorization Needed***

*(SDMI can submit, Referral and Clinicals required.)*

**3D Mammogram**
**Fluoroscopy**

- Defecogram
- VCUG
- Cystogram
- Retrograde Urethrogram  
RUG

**CT**

- CTA
- CTE
- Lung Screening
- Calcium Scoring
- Myelogram
- Extremity  
for special protocols only

**Ultrasound**

- Arterial Doppler
- Renal Arterial Doppler
- Transcranial Doppler
- Fetal Hip/Infant Hips
- Fetal Spine
- Pyloric Infant Study  
Abdominal US
- Male Pelvis
- HSG
- Liver Elastography
- Abdominal Elastography
- Portal Vein  
Mesenteric Doppler

**PET Scan**
**Nuclear Medicine**

***All other studies are required to go to SMA, unless special authorization is obtained by the referring physician. The authorization number must be included on the referral.***

**HPN GUIDELINES**

SHL, Sierra Choice, UHC HPN Medicaid

***No Authorization Needed:***

- MRI
- Biopsy
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis

***\*Any study over \$750.00 Authorization is required.***