

INSURANCE GUIDELINES TO OBTAIN AUTHORIZATION

All insurance companies are not the same. Some require that you call, while others you are able to obtain authorization online. The requirements that are the same across the board are below.

REQUIRED documents you will need when obtaining an authorization:

1. Patient Demographics
2. CPTs of all tests you are requesting
3. ICD-10 codes along with description
4. Current patient's history and documentation of prolonged diagnosis

After submitting an authorization, the case may go **peer-to-peer**. This means you will need to have a nurse, PA, MA, or the referring Doctor contact the insurance company.

If a case is denied, the referring office must call to overturn, payors will not allow SDMI to do this on behalf of the referring office.

Below is a list of the insurance companies that will not allow SDMI to obtain authorization due to contractual agreements. In these cases the request must come from the referring office.

Insurance:	Pre-Cert Company:	Phone Number:
BCBS some plans	call the home plan	
Coventry.....	First Health	801.323.6440
Emblem Health PPO/EPO	underwriter GHI	800.358.5500
OneCall Medical		800.872.2875
UHC (some plans)		866.889.8054

If you have questions or need additional support, please contact a Patient Care Coordinator (PCC).

PCC Team Lead	702.515.8462 or 702.515.8417
PCC Manager	702.515.8421
PCC Director	702.515.8431

As a courtesy SDMI will attempt to obtain authorization on all referrals submitted with the information listed above (1-4 under required documents). If you do not want SDMI to obtain authorization for you, please indicate "DO NOT OBTAIN AUTH" on the referral and/or include the authorization number. The insurance companies noted in **GREEN** on the following pages prohibit SDMI from obtaining authorization.

SDMI is unable to obtain authorization for STATS

Please note, requests will be referred back to the referring provider to complete.

SDMI IS NOT ABLE TO ACCEPT THE FOLLOWING INSURANCES:

AARP Medicare Complete HCP only, Carelon (Formerly known as Caremore), Friday Health Plan, Intermountain, Hometown Health, Humana (excluding: Optum), PacifiCare, P3 (Including: WellCare Specialty No Premium P3, Select P3 Boos P3, Harmony P3), Silver Summit (Am Better, Well Care, Medicaid)

AARP <i>SDMI cannot accept Medicare Complete Intermountain</i> Medicare AARP Optum Complete HMO	Aetna Coventry (formerly First Health), Clark County FireFighters, GEHA, Mail Handlers, Hometown Health Plan, Painters Trust
Aetna Life Ins Co EBMS, EPO, P3, PPO, POS, QPOS, US Access, Open Access, Medicare and HMO 90 <i>SDMI cannot accept HCA</i>	Allegiance - Cigna El Cortez, Fremont, LMC, Rebel Oil <i>Evicore for Radiology</i>
Alignment Healthcare (2022)	APWU Health Plan - Cigna <i>Evicore for Radiology</i>
Ascentra Workers Comp	Beech Street
Blue Cross/Blue Shield (BCBS) Nevada HMO& PPO, Medicare, Anthem Blue Cross/Blue Shield Medicaid, Anthem Optum Medibblue All other States PPO Only <i>Pre-Cert: Must call the Home Plan</i>	Boyd Gaming <i>BCBS for Radiology</i>
Bricklayers & Allied Craftsmen Local 13 BCBS	Bunch Care Solutions (formerly: Employers Insurance Co of Nevada) State Workers Comp
Caesars Entertainment - Harrah's SHO	California Iron Workers <i>BCBS for Radiology</i>
Carpenters Health & Welfare Trust <i>BCBS for Radiology</i>	Cement Mason & Plasterers Beech Street
Champ VA Center & VA Medical Centers	ChoiceCare Network / Humana Commercial PPO, HMO, POS, EPO, Medicare PPO, POS, Medicare Network PFFS, Medicare HMO (Not assigned to HCP)
Cigna Evicore for Radiology	City of Henderson UMR, UHC & Workers Comp
City of Las Vegas Beech Street, Loomis, SW Admin & SHL/HPN for	Clark County Employees EPO UMR / SHO
Clark County Self Funded UMR / SHO	Coventry (Formerly First Health) <i>SDMI cannot submit for authorization</i> <i>Pre-Cert: First Health 801.323.6440</i>

Culinary Health Plan No Authorization Required	Electrical Workers Local 357 BCBS for Radiology
Golden Rule PPO UHC	Health Plan of Nevada (HPN) Medicaid (Smart Choice, FFS) HPN/Humana Optum Optum HMO Please see last page for additional guidelines
Humana under the IPA OPTUM - ONLY *Please see last page for additional guidelines <i>Note: SDMI is unable to accept all other Humana plans</i>	Jensen Admin Services (JAS) JAS Local 711, No Authorization Required BCBS for Radiology
Laborers Local 872- Construction Workers BCBS for Radiology PREFERRED PROVIDER	Las Vegas Metro Police Department/ Las Vegas Police Protective Association UMR (No Auth Required), SHO
Medicaid Molina, State/HP, UHC HPN Medicaid, Anthem Blue Cross/Blue Shield Medicaid	Medicare State Part B Only
Medicare Advantage PPO/PFFS Aetna Medicare	Molina Medicaid
MGM Resorts PPO & Direct Care, SHO, UMR SDMI EXCLUSIVE	Mirage Las Vegas UMR/SHO
Mutual of Omaha Beech St,	NV Energy Sierra Health & Life
Operating Engineers Local 501 BCBS for Radiology	One Call Medical <i>SDMI cannot submit for authorization</i> Call 800.872.2875
Optum, HPN/Humana Optum, Optum HMO Please see last page for additional guidelines	P3 SHO
Palms Casino Resort SHL	Private Healthcare System (PHCS) PPO & Multi-plan

Plumbers & Pipefitters Local 525 BCBS	Prominence PPO / HMO (Nevada Preferred Professionals NPP, Universal Health Network UHN)
Railroad Medicare	Sands Expo UMR / SHO
Sheet Metal Workers (BC/BS)	Sierra Health EPO, SHL, SHO, Sierra Choice POS, Sierra Health & Life PPO, Spectrum, Smart Choice, Nevada Check Up See last page for additional guidelines
South Point Casino UMR / SHO	State of Nevada Employee Health UMR / SHO
Teachers Health Trust (THT) No CoPay, No Deductible	Teachers Advantage Plan
Teamsters Local 14, 631, 986 BCBS	Tricare/UHC Standard, Extra, Prime, TriCare for Life
UFC Local 711 BCBS	UMR Caesars, Golden Nugget, Dignity, LVMPD, Sands Expo, Station Casinos, Palazzo, Venetian
Union Pacific Railroad Employees	United Healthcare (UHC) All plans, Golden Rule MRI Only: Optum Focus HMO, AARP, Mediblu
USA Health Network	US Department of Labor Workers Comp
VA - Veterans Medical Centers	Victims of Crime Program State of Nevada
Venetian UMR / SHO	Wynn Resorts SHO

HPN/HUMANA OPTUM / OPTUM HMO GUIDELINES

No Authorization Needed

- MRI
- Biopsy
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis
- Arthrogram

Authorization Needed

(SDMI can submit, Referral and Clinicals required.)

3D Mammogram

Fluoroscopy

- Defecogram
- VCUG
- Cystogram
- Retrograde Urethrogram
RUG

CT

- CTA
- CTE
- Lung Screening
- Calcium Scoring
- Myelogram
- Extremity
for special protocols only

Ultrasound

- Arterial Doppler
- Renal Arterial Doppler
- Transcranial Doppler
- Fetal Hip/Infant Hips
- Fetal Spine
- Pyloric Infant Study
Abdominal US
- Male Pelvis
- HSG
- Liver Elastography
- Abdominal Elastography
- Portal Vein
Mesenteric Doppler

PET Scan

Nuclear Medicine

All other studies are required to go to SMA, unless special authorization is obtained by the referring physician. The authorization number must be included on the referral.

HPN GUIDELINES

SHL, Sierra Choice, UHC HPN Medicaid

No Authorization Needed:

- MRI
- Biopsy
- Pain Injections
- Modified Barium Swallow
- Paracentesis
- Thoracentesis

****Any study over \$750.00 Authorization is required.***