Pagr Kanage account at

Questions? Please call us at 1.866-374-6299

Hours of Specation You - Fi 7 am to 9 pm | Sat 6 am to 4 30 pm Account Number 780052471684

Your Account Statement
Billing Date: Nov 1, 2023

What do Lowe?

\$265.18

This bill is for your information only

### How much did I use?

4

777 kWh
of electricity this period

2.99 GJ of natural gas this period

### When should I pau?

Late Payment Penalty Date:

November 19, 2023

Credit Cord Payment 11, 19/2023

### How to Pay



On he discionargyta



By Phone 1 666-374 6 299



Bank Add us as a payer and pay through your bank. Select "Birect Energy"



Ma Direct Energy PD Box 1515 STN 9. Enignry ABT2P 4K2

Auto Pay and Average Billing Plans are available. Credit cards accepted — American Expressional and Mostercalid

# CURIOUS ABOUT TRANSMISSION & DISTRIBUTION FEES? Scan the QR code to watch our video to find out what these charges are for and wire sels them

### Important Notifications

Welcome to your new Direct Energy experience!

We designed our new bill to be transparent with you in mind. Learn more about your new bill and find each section explained by visiting direct energy, ca/bill.

Your Online Account has been upgraded Access your Online Account at account directenergy; a and be sure to bookmark in for easy access. As a reminder, you can pay your bills, sign up for Auto Pay, paperless billing, and Average Billing online by logging into your Online Account.

Thenk you for being a valued customer



Please make cheaues pavable to Direct Enerau

Inquities Please refer to this ACCOUNT NUMBER

200052471604

780052471684 20231101 000026518

92 CYPRUS RD BLACKFALDS AB T4M OC6



Amount Nov Cue. 265.18
Late Payment Penalty Date Nov 19 2023
Amount Pard

700



Account Number	780052471684
Statement Date	Nov 1, 2023

Previous Amount Due	0.00	
Payment	0.00	
Balance Forward		0.00
Total Retailer Electric Charges (inc. 6 ST 3.47 )	72.09	
Total Distribution Electric Charges (inc. GST 5.26)	110.41	
Total Retailer Gas Charges (inc. GST 1.05)	21 90	
Total Distribution Gas Charges (in c. GST 2.8G)	59.90	
Corrent Charges Due		265.18
AMOUNT NOW DUE		265.18

Total GST Amount \$12.64 [GST #876916602]



### Wondering how to read your bill? Scan the OR code or visit direct energy car bill

\*About the Late Payment Penalty Fee. The Amount Now Bue is due on the Statement Date. The payment must be received by 3 cert. Energy an or before the Late Payment Penalty Date shown on the front of the bit to based a later panalty charge. Please allow additional time do payments to reach our office by the Late Payment Penalty Date. Some Financial institutions face option by business days to the world payment to our office. Any bid increased world a some penalty because the penalty of each the request that is created due to insufficient funds. Please pairs that if your payment does not reach Birect Energy by the Late Payment Penalty Date. you will be because that if you payment does not reach Birect Energy by the Late Payment Penalty Date. you will be because that may vary depending on the day you pay your bill but will never exceed DS 24% payears the LSS is a penalty for default into an assagement to advance over 41 to you.

Direct Energy is a trade name registered to Direct Energy Marketine Limited, as managing partner and on behalf of Direct Energy Partnership

For definition of the above items, visit our website at www.directenergy.ca



 Account Number
 780052471684

 Statement Date
 Nov 1, 2023

Energy Charges for Site ID 0040000796032 | 92 CYPRUS RD BLACKFALDS AB T4M 0C6

Consumption Period 08/31/2023 To 09/29/2023



Retailer Charges - Direct Energy					
From	To	Energy Used (kWh)	Energy Rate (\$/kWh)	Energy Charges (\$)	
08/31/2023	09/29/2023	777	0.073900	57.42	
Current Energy Charges					
Administration Fee				9.00	
Total Energy Charges - E	lectricity			57.42	
Green - 25%				3.00	
Sub-Total				69.42	
GST				3.47	
Total Electricity Charges				72.89	



Current Energy Used (kWh)	Meter Reading Date	Last Actual Meter Reading	Last Actual Reading Date
777	09/29/2023	11,258	09/29/2023
Current Distributor and Gover	nment Charges		
Rate Riders	-		5.63
ocal Access Fee paid to BLAC	KFALDS		16.59
Distribution Charge			49.03
ransmission Charge			33.90
Sub-Total			105.15
SST			5.26
otal Distributor and Governm	ent Charges		110.41

TOTAL CURRENT CHARGES FOR SITE 0040000796032

183.30

Meter Reads or New Line Requests 1-866-717-3113

Outages or Downed Power Lines 1-866-717-3113





Paly' Manage account at account directenergy ca

Suest ons? Please callus at 1-866-374-6299

Kon Fr 7 am to 9 pm Sat 8 am to 4 30 pm

Account Number InvoiceNumber

780052471684

304001968218

Your Account Statement Billing Date: Dec 1, 2023

### What do I owe?

### \$416.94

This bill is for your information only

### How much did I use?



Rours of Operation

1.007 kWh of electricity this period



12 55 GJ of natural gas this period

## When should I pay?

Late Payment Penalty Date:\*

December 19, 2023

Credit Card Payment 12/19/2021

### How to Pay



Online: directenergy.ca



By Phone: 1 866 374 5299



Fank: Add us as a payee and pay through your bank. Select Direct Energy".



Mail: Direct Energy, PO Box 1516, STN M, Calgary AB T2P 4K2 Auto Pay and Average Billing Plans are available. Credit clards accepted - American Express, Visa and Mastercard



Important Notifications

Please make cheques payable to Direct Energy

Inquiries. Pleas e refer to this ACCOUNT NUMBER

280052471684

780052471684 20231201 000041694

92 CYPRUS RD BLACKFALDS A BTAM DCG

Direct Energy



Amount Now Due 416.94 Late Pagment Penaltu Bates De c192 023 Amount Pard

> Illiant Energy Market no Limited sweet oxid sense.



Account Number	780052471684
Statement Date	Dec 1, 2023

Previous Amount Due	265.18	
Payment 11/20/2023	265.18 CR	
Balance Forward		0.00
Total Retailer Electric Charges (inc. GST 4.32)	90.74	
Total Distribution Electric Charges [inc. GST 6.51]	136.77	
Total Retailer Gas Charges [inc: GST 2.96]	62.03	
Total Distribution Gas Charges (in c. GST 6.07)	127.40	
Current Charges Due		416.94
AMOUNT NOW DUE		416.94

Total GST Amount \$19.86 [GST #876916602]



### Wondering how to read your bill? Scan the QR code or visit directenergy.ca/bill

\*About the Late Payment Penalty Fee. The Amount Now Due is due on the Statement Date. The payment must be received by Direct Energy on or before the Late Payment Penalty Date shown on the front of the bill to avoid a late penalty charge. Please allow sufficient time for payments to reach our office by the Late Payment Penalty Date some financial institutions take up to 4 business days to forward payments to our office. Any balance forward is overdue. There may be a charge for each heque that is returned due to insufficient funds. Please note that if your payment does not reach Direct Energy by the Late Payment Penalty Date, you will be subject to a monthly generalty calculated at a rate of 1.5% compounded monthly (19.5%) per year). The 1.5% has penalty for default, not an arrangement to advance credit to you.

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For definition of the above items, visit our website at www.directenergy.ca



Account Number 780052471684

Statement Date Dec 1, 2023

Energy Charges for Site ID 0040000796032 | 92 CYPRUS RD BLACKFALDS AB T4M 0C6

Consumption Period 09/29/2023 To 10/31/2023



Retailer Charges - Direct From	To	Energy Used (kWh)	Energy Rate (\$/kWh)	Energy Charges (\$)
09/29/2023	10/31/2023	1,007	0.073900	7 4.42
Current Energy Charges	ž.			
Administration Fee				9.00
Total Energy Charges - E	lectricity			74.42
Green - 25%				3.00
Sub-Total				86.42
GST				4.32
Total Electricity Charges				90.74



Current Energy Used (kWh)	Meter Reading Date	Last Actual Meter Reading	Last Actual Reading Date
1,007	10/31/2023	12,265	10/31/2023
Current Distributor and Govern	nment Charges		
Rate Riders			7.36
Transmission Charge			43.93
Distribution Charge			58.49
Local Access Fee paid to BLAC	KFALDS		20.46
Sub-Total			130.26
GST			6.51
Total Distributor and Governm	ent Charges		136.77

TOTAL CURRENT CHARGES FOR SITE 0040 000 79 60 32

227.51

Meter Reads or New Line Requests 1-866-717-3113

Outages or Downed Power Lines 1-866-717-3113



Faul Manage account at account directe nevera ca

Duestons? Praseca usat 1-866-374-6299

Mours of Operation Mon Fr 7 am to 9 am Sat 8 ant to 4 30 am

Account Number 780052471684 Invoice Number 115011059032

Your Account Statement

Billing Date: Jan 2, 2024

### What do I owe?

### \$406.47

This bill is for your information only

### How much did Luse?



1 080 kWh of electricity this period



11.22 GJ of natural pasthis period

### When should | pau?

Late Paument Penalty Bate: 1

January 20, 2024

Credit Cord Pagarent #1/20/2024

### How to Pau



Online: directenergy.ca



By Phone: 1 866 374 6299



Bank: Add us as a payee and pay through your bank. Select Direct Energy".

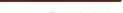


Mail: Direct Energy, PO Box 1515, STN M, Calgary ABT2P 4K2 Auto Pay and Average Billing Plans are available. Credit cards accepted - American Express, Visa and Mastercard

# CURIOUS AROUT **TRANSMISSION** & DISTRIBUTION FFFS? Scan tise OR code to watch our video to find out what these charges are for and who sets them

### Import ant Notifications

What would you do with a little extra time and money? This winter, you have a chance to win \$1,000 in bill credits with Direct Energy's Freedom to Play with Auto Pay Contest, Log in to your Online Account and sign up for Auto Pay to win 1 of 5 prizes. Already on Auto Pay? Simply log in to your Online Account before January 31, 2024, and you'll be automatically entered to win. For full contest details, go to directenergy.ca/autopay-contest



Please make cheques payable to Direct Energy

Indumes Please refer to this ACCOUNT NUMBER

280052421604

780052471684 20240102 000040647

92 CYPRUS RD BLACKFALDS AB T4M OCG

Direct Energy.



Amount Now Due. 406.47 LatePagment Penalty Date Jan 20 2024 Amount Pard



Account Number	780052471684	
Statement Date	Jan 2, 2024	

Previous Amount Due	416.94	
Payment 12/19/2023	416.94 CR	
Balance Forward		0.00
Total Retailer Electric Charges (inc. GST 4.59)	96.40	
Total Distribution Electric Charges [inc. GST 6.75]	141.72	
Total Retailer Gas Charges (inc. GST 2.69)	56.46	
Total Distribution Gas Charges (in c. GST 5.33)	111.89	
Current Charges Due		406.47
AMOUNT NOW DUE		406.47

Total GST Amount \$19.36 [GST #876916602]



### Wondering how to read your bill? Scan the QR code or visit directenergy, ca/bill

\*About the Late Payment Penalty Fee. The Amount Now Due is due on the Statement Date. The payment must be received by Direct Energy on or before the Late Payment. Penalty Date shown on the front of the bill to avoid a late year late, and the Penalty Date shown the formal of the bill to avoid a late year late, and the Penalty Date shown the formal penalty because as year. The place allow sufficient time for payments to reach our office by the Late Payment Penalty Date, by the Late Payment Penalty Date, you will be subject to a monthly penalty calculated at a rate of 15% compounded monthly [155% per goal]. The 15% is a penalty for default or to a shrape will result in an effective annual rate that may vary depending on the day gourpay gour bill, but will never exceed 52.4% per year. The 15% is a penalty for default in othan an arrangement to advance or excellent to go.

Direct Energy is a trade name registered to Direct Energy Marketing Limited, as managing partner and on behalf of Direct Energy Partnership.

For definition of the above items, visit our website at www.directenergy.ca



Account Number	780052471684
Statement Date	Jan 2, 2024

Energy Charges for Site ID 0040000796032 | 92 CYPRUS RD BLACKFALDS AB T4M 0C6

Consumption Period 10/31/2023 To 11/30/2023



From	To	Energy Used (kWh)	Energy Rate (\$/kWh)	Energy Charges (\$)
10/31/2023	11/30/2023	1,080	0.073900	79.81
Current Energy Charges	ž.			
Administration Fee				9.00
Total Energy Charges - E	lectricity			79.81
Green - 25%				3.00
Sub-Total				91.81
GST				4.59
Total Electricity Charges				96.40



Current Energy Used (kWh)	Meter Reading Date	Last Actual Meter Reading	Last Actual Reading Date
1,000	11/30/2023		
Current Distributor and Govern	nment Charges		
Transmission Charge			47.12
Distribution Charge			58.82
Local Access Fee paid to BLACKFALDS			21.19
Rate Riders			7.84
Sub-Total			134.97
GST			6.75
Total Distributor and Governm	ent Charges		141.72

TOTAL CURRENT CHARGES FOR SITE 0040 000 79 60 32

238.12

Meter Reads or New Line Requests 1-866-717-3113

Outages or Downed Power Lines 1-866-717-3113

Pau/Manage account at account directenes puica

Quest ons? Please call us at 1-866-374-6299

Hours of Operation Mon-Fri7 am to 9 pm | Sat 8 am to 4:30 pm CARD PAYMENT

Account Number 780052471684 113013149257 Invoice Number

> Your Account Statement Billing Date: Jan 31, 2024

What do Lowe?

\$502.24

This bill is for your information only

How much did Luse?

1.152 kWh of electricity this period



18 35 61 of natural gas this period

When should I pay?

Late Payment Penalty Date: 1

Februaru 18, 2024

Credit Cord Payment CZ:18/2024

How to Pay





By Phone: 1 866 374 5299



Bank: Add us as a payee and pay through your bank. Select 'Direct Energy'.



Mail: Direct Energy, PO Box 1515, STN M. Calgary ABT2P 4K2 Auto Pay and Average Billing Plans are available. Credit cards accepted - American Express, Visa and Mastercard

# CUBIOUS ABOUT TRANSMISSION & DISTRIBUTION FEES?

Visit directeneroy ca/learn/transmission-distribution-fees or scan the QR code to watch our video to find out what these charges are for and who sets them.



Important Notifications

Please make cheques navable to Direct Energy

Inguines Please refer to this ACCOUNT NUMBER

200052471684

780052471684 20240131 000050224

92 CYPRUS RD BLACKFALDS ABT4M OCG

Direct Energy



Amount Now Due 502.24 Late Pagment Penalty Date: Feb 182024 Am ount Paid



Account Number	780052471684	
Statement Date	Jan 31, 2024	

406.47 CR 101.99	0.00
101.99	0.00
101.99	
147.71	
86.33	
166.21	
	502.24
	502.24
	86.33

Total GST Amount \$23.92 [GST #876916602]



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\*About the Late Payment Penalty Fee. The Amount Now Due is due on the Statement Date. The payment must be received by Direct Energy on or before the Late Payment Penalty Date shown on the front of the bill to avoid a late penalty charge. Please allow afficient time for payments to reach our affice by the Late Payment Penalty Date. Some financial institutions take up to 4 business days to 6 forward payments to our office. Any billion command is overduct. There may be a charge for each cheque that is returned due to insufficient funds. Please note that if your payment does not reach Direct Energy by the Late Payment Penalty Date, you will be subject to amonthig penalty calculated at a rate of 1.5% compounded monthing (1.55% per year). The 1.5% is a penalty for default in other an arrangement to advance oreflective annual rate that may vary depending on the day gour pay gourbill, but will never exceed 5.54% per year. The 1.5% is a penalty for default in other an arrangement to advance oreflective.

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For definition of the above items, visit our website at www.directen.ergy.ca



Account Number	780052471684
Statement Date	Jan 31, 2024

Energy Charges for Site ID 0040000796032 | 92 CYPRUS RD BLACKFALDS AB T4M 0C6

Consumption Period 11/30/2023 To 12/29/2023



From	To	Energy Used (kWh)	Energy Rate (\$/kWh)	Energy Charges (\$)
11/30/2023	12/29/2023	1,152	0.073900	85.13
Current Energy Charges				
Admin Charges				9.00
DEP Energy Charge				85.13
Green - 25%				3.00
Sub-Total				97.13
GST				4.86
Total Electricity Charges				101.99

Distributor and Government Charges - Charged by FortisAlberta | Meter Number 1401757



Current Energy Used (KWh)	Meter Reading Date	Last Actual Meter Reading	Last Actual Reading Date	
1,152	12/29/2023	14497	12/29/2023	
Current Distributor and Govern	nment Charges			
Distributor Transmission Ener	g		50.26	
Distributor Energy			33.76	
DistributorFixed			26.26	
Distributor Tax paid to BLACKFALDS			22.06	
Distributor Service Rider			3.97	
Distributor Distribution Rider			4.37	
Sub-Total			140.68	
GST			7.03	
Total Distributor and Government Charges			147.71	

TOTAL CURRENT CHARGES FOR SITE 0040000796032

249.70

Pau/Manage account at account directenes puica

Quest nos? Please call us at 1-866-374-6299

Hours of Operation Mon-Fri7 am to 9 pm | Sat 8 am to 4:30 pm CARD PAYMENT

Account Number 280052421684 310001036632 Invoice Number

> Your Account Statement Billing Date: Mar 1, 2024

What do Lowe?

\$546.03

This bill is for your information only

How much did Luse?

1 418 kWh of electricity this period



16 35 61 of natural gas this period When should I pay?

Late Payment Penalty Date: 1

March 19, 2024

Credit Cord Poument 03: 19/2024

How to Pay





By Phone: 1 866 374 5299



Bank: Add us as a payee and pay through your bank. Select 'Direct Energy'.



Mail: Direct Energy, PO Box 1515, STN M. Calgary ABT2P 4K2 Auto Pay and Average Billing Plans are available. Credit cards accepted - American Express, Visa and Mastercard

# CUBIOUS ABOUT TRANSMISSION & DISTRIBUTION FEES?

Visit directeneroy ca/learn/transmission-distribution-fees or scan the QR code to watch our video to find out what these charges are for and who sets them.



### Important Notifications

Winter usually means using more energy, especially on really cold days when your furnace works harder to keep you warm. This might lead to a higher energy bill compared to other seasons. To help manage your energy costs, consider adopting energy-efficient habits like checking your insulation and adjusting your thermostat. Visit directenergy ca/learn/energy-saving-for-the-winter for more energy saving tips.

Please make cheques navable to Direct Energy

Inquines Please refer to this ACCOUNT NUMBER

200052471684

780052471684 20240301 000054603

92 CYPRUS RD BLACKFALDS ABT 4M OCG

Direct Energy



Amount Nuw Due 546.03 Late Pagment Penalty Date: Mar 19 20 24 Amount Pard





Account Number	780052471684
Statement Date	Mar 1, 2024

Previous Amount Due	502.24 502.24 CR	
Payment 02/20/2024		
Balance Forward		0.00
Total Retailer Electric Charges (inc. GST 5.84)	122.63	
Total Distribution Electric Charges (inc. GST 8.96)	189.11	
Total Retailer Gas Charges (inc. GST 3.71)	77.95	
Total Distribution Gas Charges (in c. GST 7.49)	157.34	
Current Charges Due		546.03
AMOUNT NOW DUE		546.03

Total GST Amount \$26.00 [GST #876916602]



### Wondering how to read your bill? Scan the QR code or visit directenergy.ca/bill

\*About the Late Payment Penalty Fee: The Amount Now Due is due on the Statement Date. The payment must be received by Direct Energy on or before the Late Payment Penalty Date shown on the front of the bill to avoid a late penalty charge Flease allow sufficient time for payments to reach our office by the Late Payment Penalty Date. Some financial institutions take up to 4 business days to 6 howard payments to our office. Any business days for each theque office and the payment Penalty Date, gou will be object to a monthly penalty calculated at a rate of 1.5% compounded monthly (19.5% per pay). The 1.5% late payment charge will result in an effective annual rate that may vary depending on the day goup pay gour bill, but will never exceed 35.4% per year. The 1.5% is a penalty for default in oth a paragreement to advance credit to gou.

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For definition of the above items, visit our website at www.directenergy.ca



Account Number	780052471684	
Statement Date	Mar 1,2024	

Energy Charges for Site ID 0040000796032 | 92 CYPRUS RD BLACKFALDS AB T4M 0C6

Consumption Period 12/29/2023 To 01/31/2024



From	To	Energy Used (kWh)	Energy Rate (\$/kWh)	Energy Charges (\$)
12/29/2023	01/31/2024	1,418	0.073900	104.79
Current Energy Charges	8			
Administration Fee				9.00
Total Energy Charges - E	lectricity			104.79
Green - 25%				3.00
Sub-Total				116.79
GST				5.84
Total Electricity Charges	;			122.63



Distributor and Government Charges - Charged by FortisAlberta   Meter Number 1401757				
Current Energy Used (kWh)	Meter Reading Date	Last Actual Meter Reading	Last Actual Reading Date	
1,418	01/31/2024	15915	01/31/2024	
Current Distributor and Gover	nment Charges			
Rate Riders	≪		4.20	
Transmission Charge			68.33	
Distribution Charge			77.46	
Local Access Fee paid to BLAC	KFALDS		29.16	
Sub-Total			179.15	
GST			8.96	
Total Distributor and Governm	ent Charges		188.11	

TOTAL CURRENT CHARGES FOR SITE 0040 000 79 60 32

310.74

### CUSTOMERASSISTANCE

ACCOUNT SERVICES

(e.g. Moves, adds or changes to your account, billing inquiries and general inquiries) Direct Energy 1-866-374-6299

EMERGENCY SERVICES

(e.g. Outages or downed power lines) Fortis Alberta 1-866-717-3113

DISTRIBUTION SERVICES

(e.g. Meter reads, new lines) Fortis Alberta 310 - WIRE [9473]