

## You are on: <br> EasyMax - Loyalty

Need help?
Phone: 310-2010
Toll Free Outside Alberta: 1-877-571-7111
Online: enmax.com/contact-us
Monday to Friday 8:00 a.m. to 8:00 p.m.
Saturday 8:00 a.m. to 4:30 p.m.
Sunday Closed
OUTAGES \& EMERGENCIES 24 Hours
Electricity: ENMAX Power: 403-514-6100 Natural Gas: ATCO Gas: 1-800-511-3447 Water/Wastewater: The City of Calgary: 311

## METER READINGS

Electricity: ENMAX Power: 403-662-3250
Natural Gas: ATCO Gas: 310-5678
Water/W astewater: ENMAX Power: 403-662-3250

## ! Important Notices

If the balance forward has been paid in full, please pay the current charges only.
Avoid monthly changes in your energy bills by spreading your payments evenly throughout the year with an Equalized Payment Plan - there are no additional costs to set up equalized payments. Visit enmax.com/sign-in or call us at 310-8010.

## Tear off here <br> Return this portion with your payment. Payable at most financial institutions. <br> Pre Authorized amount to be withdrawn Oct 10 from credit card

Amount of Payment
Account Number:

## (1)

## PAYMENT OPTIONS

- Pre-authorized payments by registering online at enmax.com or calling toll-free in Alberta at 310-2010
- Credit card payments for ENMAX Energy residential plans and select small business plans. Credit Card payments are only accepted online through enmax.com when you sign into your account
- Your financial institution: in person or by intemet or telephone banking
- Cheque by mail:

ENMAX
PO BOX 2900 STN M
Calgary, AB T2P 3A7

## LATE PAYMENT FEE

The Total Amount Due is due as of the Current Bill Date. Payment must be received within 25 days of the Current Bill Date; otherwise, a one-time charge of $3.25 \%$ will be assessed on any outstanding Current Charges shown on your account.

Late fees for Business Energy customers are determined by the Commercial Accounts Terms \& Conditions. Any unpaid charges as of the due date, will have a late fee applied to the unpaid portion of charges using TD prime (or similar financial institution) plus 4\% per annum, compounded monthly until the overdue balance is paid in full.

## TERMS \& CONDITIONS

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Non-payment may result in the cancellation or termination of the agreement for supply and payment of services.

Additional Terms \& Conditions are part of this agreement and may change from time to time. The full text of the Terms \& Conditions can be found in your agreement package or by calling toll-free in Alberta at 310-2010.

## METER READINGS

Meter reading dates may vary from month to month. If your meter is not read, the current charges will be estimated based on previous use history for the property.

| GOODS AND SERVICES TAX (GST) REGISTRATION NUMBERS |  |
| :--- | ---: |
| ENMAX Energy Corporation | $870024940 R T$ |
| ENMAX Power Services Corporation | $878134519 R T$ |
| The City of Calgary | $119457869 R T$ |

## ENERGY SAVING TOOLS \& TIPS

To take greater control over how you use energy and to help you reduce your usage and costs, check out My Energy $\mathrm{IQ}^{\mathrm{TM}}$ and our energy saving tips at enmax.com.

## UNDERSTANDING YOUR BILL

Energy Charges
Energy Charge is the cost of energy you have used in a billing period. The charge is expressed in dollars per kilowatt-hour ( $\$ / \mathrm{kWh}$ ) for electricity and in dollars per gigajoule (\$/GJ) for natural gas.

## Delivery System

Transmission Charge pays for upgrades and maintenance for the wires and infrastructure that moves electricity from generation facilities to the Alberta communities where it's used.
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## Other Fees

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* GST applicable


## ENMAX

## ,

72 HIDDEN VALE CLOSE NW, CALGARY AB T3A 5C8


## Gr <br> ENMAX MESSAGE CENTRE

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Pre Authorized Amount to be Withdrawn Nov 14 ....\$ 229.55
If payment is received after 2023 November 14, the following late payment fees will apply: A one-time late payment fee of $3.25 \%$ on Current Charges.

## Summary of Your Account

| Previous Charges and Credits |  |  |
| :---: | :---: | :---: |
| Previous balance ... | . | 228.90 |
| Balance Forward | \$ | 228.90 |


| ENMAX Charges |  |  |
| :---: | :---: | :---: |
| Electricity ................................(GST: | \$0.03) \$ | 0.62 |
| Subtotal ................................ | ....... \$ | 0.62 |
| Total GST | .......... \$ | 0.03 |
| Total Current Charges ..................... | .......... \$ | 0.65 |
| Total Amount Due .......................... | ............. \$ | 229.55 |

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METER READINGS
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Canada

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## Pre Authorized Amount to be Withdrawn Dec 6 ......\$ 302.34

If payment is received after 2023 December 06, the following late payment fees will apply: A one-time late payment fee of $3.25 \%$ on Current Charges.

## Summary of Your Account

## Previous Charges and Credits

| Previous balance ................................................................................. $\$ 8$ | 229.55 |
| :--- | :--- | :--- |
| Payment we processed on NOV 09. Thank you .......... |  |

## Balance Forward .......................................................... \$ 0.65

| ENMAX Charges |  |  |  |
| :---: | :---: | :---: | :---: |
| Electricity ................................(GST: | \$6.35) | \$ | 127.06 |
| Natural Gas ............................(GST: | \$8.01) | \$ | 160.27 |
| Subtotal ................................................................ \$ |  |  | 287.33 |
| Total GST .............................................................. ${ }^{\text {S }}$ |  |  | 14.36 |
| Total Current Charges |  | \$ | 301.69 |
| Total Amount Due |  |  | 302. |

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Pre Authorized amount to be withdrawn Dec 6 from credit card \$302.34

Return this portion with your payment. Payable at most financial institutions.

Amount of Payment \$

Account Number:

## 272 WILLOWMERE WAY CHESTERMERE AB T1X 0E1

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* GST applicable


## ENMAX

## 272 WILLOWMERE WAY, CHESTERMERE AB T1X 0E1

| § ELECTRICITY |  | Provided by enmay |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| DAYS BILLED: 30 RATE | PREVIOUS READING DA | PRES |  |  | SITEID: | 40000413338 |
|  |  |  |  |  |  |  |
| METER\#: 1081672 ERFDL | 12571.000 SEP 20 | 13119.000 | OCT 19 | Actual | 1.00000 | 548.000 |
| New Charges |  |  |  |  |  |  |
| Electric Energy Charges - ENMAX Energy Corporation (EasyMax Fixed 3 Years) |  |  |  |  | ${ }_{800}^{\text {kWh }}$ |  |
| Energy Charge $\qquad$ 548.000 kWh <br> @ $0.072900 / \mathrm{kWh}$ $\qquad$ \$ 39.95* <br> (Sep 20 to Oct 19) |  |  |  |  | $\begin{aligned} & 600 \\ & 400 \\ & 200 \end{aligned}$ |  |
| Administration Charge $\qquad$ \$8.39* <br> (Sep 20 to Oct 19) |  |  |  |  |  |  |
| Delivery Charges - FORTIS Alberta (Sep 20 to Oct 19) |  |  |  |  | AV COST / DAY \$4.24 |  |
| Distribution Charge ...................................................................................... \$ 43.21* |  |  |  |  |  |  |
| Transmission Charge .................................................................................. \$ 23.91* |  |  |  |  |  |  |
| Balancing Pool Allocation ................................................................................ \$ 1.25* |  |  |  |  |  |  |
| Rate Riders ................................................................................................ \$ 2.64* |  |  |  |  |  |  |
| Franchise Fee paid to CHESTERMERE .......................................................... \$ 7.71* |  |  |  |  |  |  |
| Summary .................................................................................................... \$ 127.06 |  |  |  |  |  |  |
| 0 NATURAL GAS Provided by (enmay |  |  |  |  |  |  |
| DAYS BILLED: 32 RATE $\quad 32$ PREVIOUS |  | PRESENT |  |  | SITE ID: 0003037162454 |  |
| METER \#: T00057-H46314 GRFPL | 10.000 SEP 25 | 22.000 | OCT 26 | Actual | 1.01000 | 12.120 |
| New Charges |  |  |  |  |  |  |
| Natural Gas Energy Charges - ENMAX Energy Corporation (EasyMax Fixed 3 Years) |  |  |  |  |  |  |
| Energy Charge ......................................... 12.120 GJ @ $\$ 4.090000$ / GJ ............... \$ 49.57*(Sep 25 to Oct 26) |  |  |  |  |  |  |
| Administration Charge $\qquad$ \$ 8.95* <br> (Sep 25 to Oct 26) |  |  |  |  |  |  |
| Delivery Charges - ATCO Gas (Sep 25 to Oct 26) |  |  |  |  | AV COST / DAY \$5.01 |  |
| ATCO Fixed Charge .................................................................................... \$ 26.08* |  |  |  |  |  |  |
| ATCO Variable Charge ............................................................................... \$ 10.56* |  |  |  |  |  |  |
| Rate Riders .............................................................................................. \$ 15.99* |  |  |  |  |  |  |
| Municipal franchise fee paid to TOWN OF CHESTERMERE ................................. \$ 8.80* |  |  |  |  |  |  |
| Federal Carbon Tax .......................................................................................... \$ 40.32* |  |  |  |  |  |  |
| Summary .................................................................................................. \$ 160.27 |  |  |  |  |  |  |

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## s

## Pre Authorized Amount to be Withdrawn Jan 8.......\$ 347.06

If payment is received after 2024 January 08, the following late payment fees will apply: A one-time late payment fee of $3.25 \%$ on Current Charges.

## Summary of Your Account

## Previous Charges and Credits

Previous balance .......................................................... \$ 302.34
Payments we processed within this billing period..............\$ 302.34 CR
Balance Forward ........................................................... \$ 0.00

| ENMAX Charges |  |  |  |
| :---: | :---: | :---: | :---: |
| Electricity ................................(GST: | \$6.73) | \$ | 134.65 |
| Natural Gas .............................(GST: | \$9.79) | \$ | 195.89 |
| Subtotal ....................................... | ........ | \$ | 330.54 |
| Total GST ........................... | .... | \$ | 16.52 |
| Total Current Charges | .... |  | 347.06 |
| Total Amount Due |  |  | 347.06 |

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## Pre Authorized amount to be withdrawn Jan 8

 from credit card \$347.06
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## Pre Authorized Amount to be Withdrawn Feb 9 ......\$ 424.14

If payment is received after 2024 February 09, the following late payment fees will apply: A one-time late payment fee of $3.25 \%$ on Current Charges.

## Summary of Your Account

## Previous Charges and Credits

| Previous balance ........................................................... \$ | 347.06 |
| :--- | :--- |
| Payment we processed on JAN 08. Thank you............ $\$ 8$ | 347.06 CR |

Balance Forward ........................................................\$ $\mathbf{0 . 0 0}$

| ENMAX Charges |  |  |  |
| :---: | :---: | :---: | :---: |
| Electricity ................................(GST: | \$9.20) | \$ | 184.07 |
| Natural Gas .............................(GST: | \$10.99) | \$ | 219.88 |
| Subtotal | ......... | \$ | 403.95 |
| Total GST ................. |  | \$ | 20.19 |
| Total Current Charges ............. | ........ | \$ | 424.14 |
| Total Amount Due ... | ........... |  | 424.14 |

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Natural Gas: ATCO Gas: 1-800-511-3447

## METER READINGS

Electricity: FortisAlberta: 310-9473
Natural Gas: ATCO Gas: 310-5678

## ! Important Notices

Avoid monthly changes in your energy bills by spreading your payments evenly throughout the year with an Equalized Payment Plan - there are no additional costs to set up equalized payments. Visit enmax.com/sign-in or call us at 310-8010.

Return this portion with your payment. Payable at most financial institutions.

Pre Authorized amount to be withdrawn Feb 9 from credit card \$424.14

## Amount of Payment \$

Account Number:

## PAYMENT OPTIONS

- Pre-authorized payments by registering online at enmax.com or calling toll-free in Alberta at 310-2010
- Credit card payments for ENMAX Energy residential plans and select small business plans. Credit Card payments are only accepted online through enmax.com when you sign into your account
- Your financial institution: in person or by intemet or telephone banking
- Cheque by mail:

ENMAX
PO BOX 2900 STN M
Calgary, AB T2P 3A7

## LATE PAYMENT FEE

The Total Amount Due is due as of the Current Bill Date. Payment must be received within 25 days of the Current Bill Date; otherwise, a one-time charge of $3.25 \%$ will be assessed on any outstanding Current Charges shown on your account.

Late fees for Business Energy customers are determined by the Commercial Accounts Terms \& Conditions. Any unpaid charges as of the due date, will have a late fee applied to the unpaid portion of charges using TD prime (or similar financial institution) plus 4\% per annum, compounded monthly until the overdue balance is paid in full.

## TERMS \& CONDITIONS

Customers are responsible to pay in full and on time whether the bill has been based on estimated or actual readings. Failure to receive, or loss of, the Energy and Utilities Statement is not a reason for either non-payment or exemption from late payment penalties.

Non-payment may result in the cancellation or termination of the agreement for supply and payment of services.

Additional Terms \& Conditions are part of this agreement and may change from time to time. The full text of the Terms \& Conditions can be found in your agreement package or by calling toll-free in Alberta at 310-2010.

## METER READINGS

Meter reading dates may vary from month to month. If your meter is not read, the current charges will be estimated based on previous use history for the property.

| GOODS AND SERVICES TAX (GST) REGISTRATION NUMBERS |  |
| :--- | :---: |
| ENMAX Energy Corporation | $870024940 R T$ |
| ENMAX Power Services Corporation | $878134519 R T$ |
| The City of Calgary | $119457869 R T$ |

## ENERGY SAVING TOOLS \& TIPS

To take greater control over how you use energy and to help you reduce your usage and costs, check out My Energy $1 Q^{\top M}$ and our energy saving tips at enmax.com.

## UNDERSTANDING YOUR BILL

Energy Charges
Energy Charge is the cost of energy you have used in a billing period. The charge is expressed in dollars per kilowatt-hour (\$/kWh) for electricity and in dollars per gigajoule (\$/GJ) for natural gas.

## Delivery System

Transmission Charge pays for upgrades and maintenance for the wires and infrastructure that moves electricity from generation facilities to the Alberta communities where it's used.
Electricity Distribution and Gas Delivery Charge is the cost related to building and maintaining the distribution system as well as general utility operations. Distribution fees support networks or pipelines that move energy around the communities to your home or business where it will be used.
Balancing Pool Allocation allocates the costs or benefits of power purchase agreements (PPA) to rate payers.
Rate Riders are temporary charges that are approved by the regulator to compensate for difference between the actual cost of electricity or natural gas and the initially approved rate.
Local Access / Municipal Franchise Fee is charged on behalf of the local municipality for electricity or natural gas equipment on municipal land

Federal Carbon Tax
Federal Carbon Tax is applied to your natural gas use. For more information on the carbon tax and rebates available, visit the Govemment of Canada website.

## Municipal Services

Rates are set by the municipality in your area. Revenue is collected on the municipality's behalf.
Water charges pays for the cost of treating and delivering drinking water.
Wastewater charges pays for the cost of collecting and treating wastewater.
Stormwater charges pays for the cost to ensure reliable street drainage, flood protection and river health.
Waste and Recycling charges pays for the collection of garbage, and the collection and processing of recycling as well as food and yard waste.
Other Fees
Administration Charge is the cost to provide billing, procurement, and customer service.
Transaction Fee helps offset the costs to purchase energy.
For a full breakdown of the charges and terms on your bill please visit enmax.com/mybill.

GST applicable

## ENMAX

## 272 WILLOWMERE WAY, CHESTERMERE AB T1X 0E1



## ENMAX MESSAGE CENTRE

The official energy plan of welcome home.
Take your easymax® plan with you when you move, and make your new address feel like home.
To set up easymax® at your new home, or for helpful moving tips visit enmax.com/easymoves or call us at 310-6010.

## \$

## Pre Authorized Amount to be Withdrawn Mar 11.....\$ 603.04

If payment is received after 2024 March 11, the following late payment fees will apply: A one-time late payment fee of $3.25 \%$ on Current Charges.

## Summary of Your Account

## Previous Charges and Credits

Previous balance .......................................................... \$ 424.14
Payment we processed on FEB 08. Thank you................. \$ 424.14 CR
Balance Forward .......................................................\$ $\mathbf{0 . 0 0}$

| ENMAX Charges |  |  |  |
| :---: | :---: | :---: | :---: |
| Electricity ...............................(GST: | \$10.17) | \$ | 203.44 |
| Natural Gas ............................(GST: | \$18.54) | \$ | 370.89 |
| Subtotal ..... | ..... | \$ | 574.33 |
| Total GST | . | \$ | 28.71 |
| Total Current Charges | .... | \$ | 603.04 |
| Total Amount Due |  | \$ | 603.04 |

## You are on: <br> EasyMax - Loyalty

## Need help?

Phone: 310-2010
Toll Free Outside Alberta: 1-877-571-7111
Online: enmax.com/contact-us
Monday to Friday 8:00 a.m. to 8:00 p.m.
Saturday 8:00 a.m. to 4:30 p.m.
Sunday Closed
OUTAGES \& EMERGENCIES 24 Hours
Electricity: FortisAlberta: 310-9473 or 1-866-717-3113

## Natural Gas: ATCO Gas: 1-800-511-3447

## METER READINGS

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## Tear off here

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Pre Authorized amount to be withdrawn Mar 11 from credit card
\$ Amount of Payment \$

Account Number:

## 272 WILLOWMERE WAY CHESTERMERE AB T1X 0E1

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