

# INTELLIGENT OUTSOURCING USE ITAMLINK TO MANAGE THE PROPERTY TAX OUTSOURCING PROCESS

Property taxes are the largest single business expense for most companies. In an effort to control this expense, many companies make the decision to outsource some or all of their property tax processes to third party providers.

The scope of outsource engagements can range anywhere from assistance with property tax appeals to a more complete outsourcing of the entire property tax management process including: assessment tracking, appeal management and tax payment processing. Although there are many scenarios where outsourcing is a viable business option, it is important to have the proper software and systems in place as part of this process in order to ensure data transparency and control.

To effectively manage the property tax process for an entire portfolio, it is vital to see and have access to, not just the big picture but, the whole picture. When a company does not have full visibility and control of all critical data the following challenges may exist:

## Information Accessibility

**With the potential loss of data when changing outsource providers.**

## Tax Department Efficiency

**Including duplication of effort and the potential for redundant data .**

## Accountability

**Lack of centralized data, information, metrics and reporting required by corporate management .**

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itamlink

# Complete Information Transparency with the itamlink Dashboard & Reports

## itamlink is Control

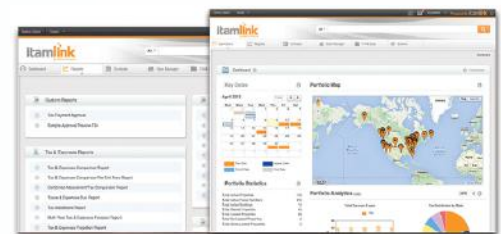
The itamlink property tax management software facilitates the orchestration of internal processes and data between internal property tax departments and their various third party providers. Data can be received and entered from both inside and outside the organization. Once entered, the data can be reviewed, analyzed and shared with appropriate stakeholders and systems, internally and externally. itamlink allows the client and outsource provider to fully manage the property tax process in a transparent and efficient way.

## Transparency and Reporting Between Outsource Provider and Client

itamlink ensures easy access to data for the client when the property tax process is outsourced. All data and documents are easily retrieved at any time without having to wait for data requests to be filled or having to email documents and spreadsheets back and forth. The system also creates efficiencies for the outsource provider as they are able to share and receive data instantaneously without having to go through various compilations and requests.

itamlink's suite of reports and dashboards across various categories, keeps the client informed throughout the outsource process, allowing the client to:

- Track each step of the appeal process including important dates, amounts being negotiated and potential savings
- Receive reports on tax savings that the outsource provider has secured
- View detailed reports and updates of each revision to assessed values
- Access and share documents
- Receive notification and reports of tax bill payments, deadlines and approvals



## Flexible Access Controls

itamlink provides customizable access controls empowering property tax managers with the ability to dictate who populates or has access to different segments of their real estate portfolio. Users can be given read only or write access to the overall portfolio, specific modules or individual reports. itamlink's ability to create fluid communication between consultant and client combined with unmatched flexibility for access to controls creates a win-win scenario and puts the client in the driver's seat.