## Breakthrough Skills Programme™

## **Hybrid Working for Managers**



## 1/2-day (3 hours) online training

A wide range of research, including a YouGov survey and CIPD research, indicate that after the pandemic the majority of workers want to continue to work from home at least some of the time. This presents opportunities for organisations to establish new ways of working.

While some employees want to work from home all the time after the pandemic, most would prefer a balance where they are in the office for some of the week and at home for the remainder.

This has led to the use of a relatively new term: **hybrid working**. Many organisations are now considering what 'hybrid' means for them, how they might meet this new employee demand, and what will need to be in place in order for these new ways of working to be effective.

This **online training session** is designed to equip managers and team leaders with key knowledge, insights and tips to help them manage and support employees and build team understanding in new ways. It will help them create practices that ensure employees in the office are in sync with those working from home, and also build fairness and flexibility into the workflow.

During this online training course, participants will learn the following:

- Human needs and associated behavioural functionality in the hybrid workplace.
- A How individuals' needs are expressed in the hybrid workplace and their impact on performance, workplace relationships and well-being.
- A Collective intelligence and how to utilise it in the hybrid workplace.
- A How to use a number of decompression, team building and problem solving techniques in the hybrid workplace to optimise the work of hybrid teams.
- ▲ Top tips for managers and team leaders who want to help their people thrive in the hybrid workplace.

This **online training** will be delivered by Zoryna O'Donnell, MBA, MSc, FInstLM, GQHP. Zoryna is an experienced coach, mentor, trainer, public speaker and author. She is an alumna of The Neuroscience Academy, a member of the International Coach Federation (ICF) and European Mentoring and Coaching Council (EMCC), a Fellow of The Institute of Leadership and Management (ILM), a mentor of the Warwick Business School (WBS) Mentoring Programme, a tutor and a coach at the Academy of Women's Leadership.

For more information about this training and for a quotation **please contact Zoryna O'Donnell** by e-mail Zoryna.ODonnell@LMPlusConsulting.com

