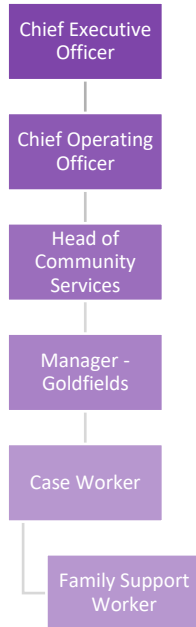


Position Description

Position Title:	Family Support Worker
Program:	Thrive
Salary:	Wanslea Enterprise Agreement; Level 4



Purpose, Values and Aspiration

Our Purpose

We support children and young people to grow and develop safely.

Our Values

- We Care
- We Collaborate
- We are Accountable
- We have Courage
- We Celebrate

Our Aspiration

We create exceptional opportunities for every child and young person to thrive.

Commitment to Child Safety

Wanslea is committed to ensuring the safety, wellbeing and inclusion of all children; and has zero tolerance of child abuse or any form of harm. It is expected that staff and volunteers will always act in a way that prioritises the safety and wellbeing of children by ensuring that children feel safe and are safe.

Diversity Statement

Diversity, equity and inclusion are foundational to Wanslea' purpose, values and strategies. To achieve a culture of inclusion, we must unlock the power of our people. Providing access to meaningful opportunities, creating an environment

in which everyone can thrive and grow personally and professionally. We strive to build and nurture a culture where inclusiveness is a reflex, not an initiative. Where there is a deep sense of pride, passion and belonging that transcends any role, service, language or country and is unified in our shared commitment to excellence, innovation and social responsibility.

Position Intention

To provide high quality support to families in public and Aboriginal housing. Support will be provided to help families maintain their tenancy, refer to other programs, build informal support networks and connect to community.

Key Responsibilities

Purpose, Values and Aspiration	<ul style="list-style-type: none"> Promote and demonstrate the Purpose, Values and Aspiration of Wanslea Embed our Purpose, Values and Aspiration in all work practices and interactions
Core Competencies of the Role	<ul style="list-style-type: none"> Provide practical support to clients and implement strategies and approaches aligned with case planning and goal setting including advice around tenancy rights and responsibilities, cleaning, maintenance and household routines Identify clients who may have additional needs and liaise with the Senior Case Worker to secure appropriate referrals, resources and information
Organisation and Time Management	<ul style="list-style-type: none"> Work collaboratively with the Senior Case Worker in the support of clients engaged in the Thrive program, to identify goals, measure progress and report on outcomes To ensure the use of the Thrive Program Activity Tracker to monitor active case loads as part of a best practice approach Maintain accurate diary bookings and log of travel Attend meetings and supervision as required
Quality and Improvement Focus	<ul style="list-style-type: none"> Provide detailed observational reports at the end of sessions and participate in the preparation of reports during the intervention for case reviews and feedback to referring agencies Participate in the implementation of best practice in housing support interventions, and contribute to reviews and continuous practice improvement
Communication and Interpersonal Relationships	<ul style="list-style-type: none"> Establish rapport with clients and families in order to develop trust to achieve the goals set in the case plan
Professionalism	<ul style="list-style-type: none"> Establish and maintain partnerships with local agencies and service providers to make referrals and support client engagement
Decision Making and Problem Solving	<ul style="list-style-type: none"> Develop and implement culturally appropriate tenancy support sessions to be delivered in the family home or in small groups at a community facility Work safely within Workplace Health and Safety policies and procedures Follow all Wanslea policies and procedures
Teamwork and Leadership	<ul style="list-style-type: none"> Participate in resource and equipment management and allocations across all Wanslea programs Support the team by sharing information, skills and ideas
Child Safety	<ul style="list-style-type: none"> Embed the National Principles of Child Safety into all work undertaken Ensure all reporting requirements are met in regard to any risk to child safety

Selection Criteria

Essential Experience	<ul style="list-style-type: none">• Tertiary qualifications in Human Services, Community Development, Early Childhood Education and/or equivalent experience working in this field• Proven relevant experience in working with families• Demonstrated experience working with families where substance abuse, domestic/family violence and/or mental health issues are present• Demonstrated experience of working with Aboriginal families and understanding of Aboriginal family functioning• Experience in group facilitation and individual coaching• Demonstrated understanding of "child safe" environment• Sound understanding of Workplace Health and Safety
Personal Qualities	<ul style="list-style-type: none">• Demonstrated ability to work in a culturally appropriate and secure manner• Demonstrated ability to maintain client confidentiality• Demonstrated high level interpersonal skills and good written communication skills• Capacity to travel across the region
Desirable Criteria	<ul style="list-style-type: none">• Previous experience in supporting clients with tenancy-related issues
Required Compliance Documents	<ul style="list-style-type: none">• Current Working with Children Check• Current satisfactory National Police Clearance• Current WA Drivers Licence and a roadworthy motor vehicle licensed at the Standard Rate• Work eligibility within Australia
Physical Requirement	<ul style="list-style-type: none">• As part of this role, the Family Support Worker may be required to carry out a range of physical activities, including carrying loads, extended periods of driving and demonstrating cleaning and organisation of a home.