



Children and Parent Support service (CPS)

REFERRAL PROCESS

The first point of contact for referrals to the Children and Parent Support service is through the Wanslea Duty Social Worker on Phone: 9245 2441: **8:30am – 5:00pm Monday to Friday**

Referrals can be emailed to dutysw@wanslea.org.au.

Referral forms can be accessed from the Wanslea website - www.wanslea.org.au

Wanslea's CPS is a home-based visiting program designed to build the capacity of families to care for their children. Parents are encouraged to build existing strengths and develop their knowledge and skills in caring for their children.

CPS is for parents or caregivers of children 0-12 years of age:

- Who want to develop their skills, knowledge and strategies to strengthen their relationships with their children
- Who want to enhance their confidence in supporting the needs of their children who are making adjustments in the early years
- Who want to provide a nurturing environment and safe care for their children
- Who wish to strengthen their connections with community resources and networks

CPS is also for parents with learning difficulties and utilises an evidence-based parenting program from the Healthy Start strategy.

Please note, we will not be able to accept the referral without all pages being completed.

| Referrer | | | | | | | | | | |
|---|---------|--------------|------------------------------|-------|---------------|-----------------|--|--|--|--|
| Name Ag | | | | Agenc | у | | | | | |
| Telep | hone I | Number | | Email | | | | | | |
| · | | | Click here to enter a date. | | | | | | | |
| Has t | he fan | nily agreed | to this information being sh | ared? | ' ☐ Yes ☐ No | | | | | |
| | | | | | | | | | | |
| Refe | erral S | ource | | | | | | | | |
| Agen | cy/Org | ganisation | | No | n-agency | | | | | |
| | Healtl | h agency | | | Self | | | | | |
| | Comr | nunity servi | ces agency | | Family | | | | | |
| | Educa | ation agenc | у | | Friends | | | | | |
| | Legal | agency | | | General Medic | al Practitioner | | | | |
| | Emplo | oyment/ job | placement agency | | Other party | | | | | |
| | Centr | elink/Depar | tment of Human Services | | | | | | | |
| | Other | agency | | | | | | | | |
| Where did you hear about the Children and Parent Support service? | | | | | | | | | | |
| | | | | | | | | | | |

Please direct all enquiries to the Duty Social Worker: Phone (08) 9245 2441 or documents can be emailed dutysw@wanslea.org.au. Funded by Department of Social Services

| Author/Reviewer: | Paul Fitzgerald | This desument is | Document number: | CPSWAT110 | |
|------------------|-----------------|-------------------------------------|------------------|------------|--|
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| Applies to: | CPS Program | uncontrolled in hard copy format | Issue date: | March 2022 | |
| Pages: | 1 of 7 | Torriat | Date for review: | March 2024 | |

| Reas | on for | Refe | erral | (Primary) / | Plea | ase select the p | orim | ary | reason | for | seek | ing a | ssistance | | | | |
|-----------------------|----------------------------|----------|------------|---|-----------|------------------|-------|---|--|-----|---------|--------|---------------------------------|------|------|--|--|
| | ☐ Physical Health ☐ | | | | | | | Mental health, wellbeing and self-care | | | | | | | | | |
| | Personal and family safety | | | | | |] | Age-appropriate development | | | | | | | | | |
| | Family functioning | | | | | |] | Community participation and networks | | | | | | | | | |
| | Mana | aging I | Mone | у | | | | | Employment, education and training | | | | | | | | |
| | Mate | rial we | ellbeir | ng | | | |] | Housin | g | | | | | | | |
| Reas | on for | Refe | erral | (Secondar | v) | Please select a | anv s | sec | ondarv r | ea | son/s | for s | seeking assi | ista | ınce | | |
| | I | ical H | | (00000000000000000000000000000000000000 | <i>)</i> | | | . 1 | Mental health, wellbeing and self-care | | | | | | | | |
| | Perso | onal a | nd fai | mily safety | | | |] | Age-appropriate development | | | | | | | | |
| | Fami | ly fund | ctionir | ng | | | |] | Commi | uni | ity par | ticipa | ation and ne | etw | orks | | |
| | Mana | aging | Mone | У | | | |] | Employ | /m | ent, e | duca | ation and tra | inir | ng | | |
| | Mate | rial we | ellbeir | ng | | | | | Housin | g | | | | | | | |
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| Fami | | | | | | | | I | | | ı | | | | | | |
| - | nt/Care | giver | | | | | | _ | rent/Ca | reg | giver | | | | | | |
| DOB | | | | | | | | | OB T | | | | | | | | |
| Gend | er 🗆 | Male | | emale 🗆 In | ters | sex/Indetermina | ate | Ge | ender | | Male | | Female □ Intersex/Indeterminate | | | | |
| Addre | ess | | | | | | | Ad | ldress | | | | | | | | |
| Telep | hone | | | | | | | Те | Telephone | | | | | | | | |
| Mobil | е | | | | | | | М | obile | | | | | | | | |
| Email | | | | | | | | En | nail | | | | | | | | |
| Austr | alian A | borigi | nal | ☐ Yes ☐ No | | | | Αu | ıstralian | Αb | origin | al | ☐ Yes ☐ No |) | | | |
| Torre | s Strai | t Islan | der | ☐ Yes ☐ No | | | | То | rres Stra | ait | Island | ler | ☐ Yes ☐ No |) | | | |
| Coun | try of E | Birth | | | | | | Co | ountry of | Bi | irth | | | | | | |
| Ethni | city | | | | | | | Etl | hnicity | | | | | | | | |
| Date | of arriv | al in A | Austra | alia (if applicable |) | | | Da | ate of arr | iva | al in A | ustra | alia (if applicabl | e) | | | |
| Migra | tion Vi | sa Ca | tegor | y (if applicable) | | | | Migration Visa Category (if applicable) | | | | | | | | | |
| | Human | itariar | 1 | | kille | | | | ☐ Humanitarian ☐ Skilled | | | | | | | | |
| | Family | ago en | okon | at home? | ther | | | ☐ Family ☐ Other Main language spoken at home? | | | | | | | | | |
| - | reter r | <u> </u> | | ☐ Yes ☐ N | .lo | | | Interpreter requested? | | | | | | | | | |
| | ifican | | | | 10 | | | 1110 | erpreter | 10 | quest | eu: | | 140 | | | |
| | ionship | | | | | | | Re | elationsh | ip | to Chi | ild | | | | | |
| DOB | | | | | DC | DOB | | | | | | | | | | | |
| Address | | | | Ad | ldress | | | | | | | | | | | | |
| Telephone | | | | | Те | Telephone | | | | | | | | | | | |
| | | | | | | En | nail | | | | | | | | | | |
| | alian A | _ | | ☐ Yes ☐ No | | | | | ıstralian | | - | | ☐ Yes ☐ No |) | | | |
| | s Strait | | | ☐ Yes ☐ No | | | | | rres Stra | | | | ☐ Yes ☐ No | | | | |
| Interpreter requested | | | ☐ Yes ☐ No | | | | | terpreter requested ☐ Yes ☐ No | | | | | | | | | |

| Children (please provide details of the children below) | | | | | | | | | | | |
|---|--------------|------------------|--------------|----------|-------------|--------------------|---|--|----------|--------------------------|------|
| Surname First Nan | | DOB | Age | | M/F DGI | CALD/ Ethnicity | | Aboriginal or Torres Strait Islander | | Current Living Situation | |
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| Do you identify a | as having | g one or mo | re of the | follo | wing imp | pai | rments | or dis | abilitie | s? | |
| Name of Parent | t/Child | Intellectua | I learning | Ps | sychiatric | | Physical/Div | erse | Sensor | ry/Speech | None |
| | | |] | | | | | | | | |
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| Legal Information | | | | | | | | | | | |
| Are there any known | n court ord | lers relating to | this famil | y 🗆 | Yes □ No |) | | | | | |
| If yes, please elaborat | e: (please i | ndicate current | legal status | s of the | e children) | | | | | | |
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| Health Information | n | | | | | | | | | | |
| Is there any known i | nfectious | disease in the | family? | | | | ☐ Yes ☐ I | No | | | |
| If yes, please elaborat | e: | | | | | | | | | | |
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| Main Source of F | amily Inc | come | | | | | | | | | |
| ☐ No income | □ Pai | d employmen | t □ Sel | lf emp | loyed | | ☐ Other income including superannuation | | | | |
| ☐ Government payr | nents/pen | sion | □ Inc | ome r | managem | ent | by Centre | elink | | | |
| Income Frequency | <u>.</u> | | | | | | | | _ | | |
| ☐ Weekly | | ☐ Fortnightly | | ☐ Month | ly | | | ☐ Annually | | | |
| Income Amount | \$ | | | | | | | | | | |
| Are you homeless | ☐ Yes ☐ | No | | | | | | | | | |

| Safety |
|--|
| Are there any known risks to a worker's safety in this family? ☐ Yes ☐ No |
| If yes, please elaborate: (e.g. unrestrained pets, family members who smoke, history of family violence) |
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| Are there any known risks to child or family safety in this family? ☐ Yes ☐ No |
| If yes, please elaborate: |
| □ Domestic Violence |
| □ Family Conflict |
| □ Physical Abuse of Children |
| ☐ Emotional Abuse of Children |
| □ Sexual Abuse of Children |
| □ Neglect of Children |
| □ Access to Weapons |
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| What are the issues that currently concern this family? |
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| What has the family tried to resolve these challenges? |
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| Please list other agencies that have been or who are currently involved with the family. What have been the | | | | | | |
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| outcomes? | | | | | | |
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| What do you hope Wanslea will offer the family? | | | | | | |
| What do you hope wansied will offer the family: | | | | | | |
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| What are the family's strengths? | | | | | | |
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If someone else completed the first part of the Referral Form on your behalf, then this page is to be filled in by a member of the family

| Name of person providing the information | | | | | | | | |
|---|--|--|--|--|--|--|--|--|
| | | | | | | | | |
| Family Name: | | | | | | | | |
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| What are the issues that currently concern your family? | | | | | | | | |
| What are the issues that earrently concern your farmly: | | | | | | | | |
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| Please write down some of your family's strengths? | | | | | | | | |
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| What do you hope to achieve with Wanslea's help? | | | | | | | | |
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| Consent to Release Information | | | | | | | | | |
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| Ι | | | | | | | | | |
| | give permission for Wanslea to exchange information with the agencies I nominate below in relation to Wanslea's work with my family. | | | | | | | | |
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| I also give Wanslea permission to collect and use the information for the purposes of program management and evaluation. This includes the understanding that Wanslea will disclose de-identified information to the Australian Government's Department of Social Services for the administration of its Families and Communities Program. | | | | | | | | | |
| Do you cons | sent to being contacted in future for surveys, research or evaluation exercises? | ☐ Yes ☐ No | | | | | | | |
| Signature | | | | | | | | | |
| Date | Click here to enter a date. | | | | | | | | |
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Notification

The information that you provide on this form includes your personal information. Your personal information is protected by law, including the Privacy Act 1988. Your personal information collected on this form is used primarily for Wanslea's purposes. We use the information that you provide on this form to better understand the profile of the children and families referred to CPS, to help plan and improve activities delivered and to make sure they are easy to access and delivering good outcomes for the local community.

As part of the services provided to you by Wanslea, we need to collect some information about you to assist the Australian Government Department of Social Services (DSS) to conduct performance reporting and research relating to the services that you received from Wanslea. To assist this process, Wanslea will enter your personal information onto the DSS Data Exchange web-based portal by way of a bulk upload which is administered by the DSS. The DSS will not use your personal information in an identifiable form when conducting its research and evaluation, except where you have agreed or it is required by law.

You can find more information about the way the DSS will manage your personal information, including information about accessing and correcting personal information held on the DSS Data Exchanged and making privacy complaints at the DSS website. For information about how and Wanslea manage your personal information, please contact the General Manager on (08) 9245 2441.