Socialsuite

INSTRUCTIONS:

Below is a list of statements describing what your organisation is doing in relation to outcomes measurement. Rate the extent to which the following statements apply on a scale of 1 to 5, with 1 - Not at all and 5 - A great deal.

		Not at all	Very little	Moderately	To some extent	To a great extent
1.	Our Board is aware of the importance of outcomes measurement.	1	2	3	4	5
2.	Our Management Team is aware of the importance of outcomes measurement.	1	2	3	4	5
3.	As a team, we have had conversations about outcomes measurement.	1	2	3	4	5
4.	Our Staff understand the importance of outcomes measurement.	1	2	3	4	5

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		Not at all	Very little	Moderately	To some extent	To a great extent
5.	There is buy-in from staff to collect outcomes data from beneficiaries.	1	2	3	4	5
6.	Our organisation has appointment a dedicated team or resource for outcomes measurement	1	2	3	4	5
7.	Our organisation has publicly shared our commitment to outcomes measurement (e.g., on our website, Annual Reports, etc).	1	2	3	4	5
8.	Capabilities around outcomes measurement are being built on-e.g., staff training, engaging a consultant, etc.	1	2	3	4	5
9.	My team and/or I have accessed resources in an effort to learn more about outcomes measurement (e.g., downloaded Whitepapers, attended webinars, workshops etc).	1	2	3	4	5
10.	We know what program(s) we would like to measure the outcomes of.	1	2	3	4	5

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		Not at all	Very little	Moderately	To some extent	To a great extent
11.	We know what outcomes and metrics to use.	1	2	3	4	5
12.	We have a plan on how to collect measurement data (e.g. when to collect, and from whom to collect).	1	2	3	4	5
13.	We are currently collecting outcomes data.	1	2	3	4	5
14.	Our staff has taken ownership of the data collection process.	1	2	3	4	5
15.	Our beneficiaries and stakeholders trust us enough to provide accurate data.	1	2	3	4	5
16.	The outcomes of our program(s) are regularly shared with key stakeholders including our funders, Board, etc.	1	2	3	4	5

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	Not at all	Very little	Moderately	To some exten	t To a great extent
The outcomes of our program(s) are used to improve program design.	1	2	3	4	5
The outcomes of our program(s) are regularly shared withour beneficiaries	1	2	3	4	5



TIP

To make it even easier for you to get started, why not use Socialsuite for free to send an electronic version of the outcomes readiness survey (appended to the back of this toolkit) via email to yourself and/or CEO and co-workers.

The survey would be sent automatically to nominated personnel on a monthly basis over a six-month period. You will get a dashboard similar to the example above.

Click here to get started

RATHER AUTOMATE AND TRACK PROGRESS ON A REGULAR BASIS?

To automate the scoring process, which is especially useful if you plan to track progress monthly, simply use Socialsuite to send an electronic version of the survey via email to your nominated personnel, on a monthly basis over a six-month period.

The end product, is a dashboard showcasing your progress, which you can use as a catalyst for action.

Click here to get started