

ONLINE BUYBACK

How online buyback benefits students and families

- Students and families can maximize savings
- Students and families can sell books back at any time and from any place
- Students and families will receive emails with the qualifying titles and quoted amounts
- Students and families choose preferred payment method
- Students and families have free shipping back to BNC Services

Buyback services are provided by MBS Service Company, LLC.

Buyback is an important part of the course material savings cycle. Your school can ensure every family has access to a convenient buyback option accessible from anywhere.

Online Buyback allows your families to sell their books back from the comfort of their home. They simply create a quote, print a free shipping label, and choose to receive their buyback money via PayPal™ or a check in the mail.

If you have an online bookstore with BNC K-12, this service is already set up. Additionally, you can promote the service to your students and families with our free marketing materials, including a walk-through video to guide students and families through the process.

How does Online Buyback work?

All students and families have to do is:

1. Create a buyback quote by going to the “Sell your textbooks” page in the virtual bookstore.
2. Log into the same account used to order books and follow the step-by-step instructions to create a buyback quote.
3. Print the buyback quote and a prepaid shipping label.
4. Ship the books to the distribution facility in Columbia, Missouri.
5. Choose whether to receive buyback money via PayPal or a check in the mail.

Students and families can sell their books any time. The best time to initiate buyback is 14 days prior to the end of class through 14 days after classes have ended. During that time, families can also take advantage of Guaranteed Buyback on their eligible titles.

Guaranteed Buyback titles were marked “Guaranteed Buyback” on the product page when the textbooks were ordered. These prices typically exceed wholesale pricing and provide significant savings.





When students and families receive their buyback quote from BNC Services, it will display the titles they purchased from your school's online bookstore that have a buyback value, including their Guaranteed Buyback titles. Students and families can enter additional ISBNs from books purchased elsewhere to determine if those titles also have a buyback value and then choose to add them to their quote. Once the quote has been finalized and printed, students can print their prepaid shipping label to mail their books back to us.

Upon receipt of the buyback shipment, an email is sent advising them that their package has arrived. A second email is sent upon our opening of the package, and a third email is sent when the check for the value of the books is mailed or a PayPal payment has been issued to the specified account after the books have been inspected and determined to be in acceptable condition.

As a reminder, one week prior to the completion of each course and on the last day of class, they will receive an automated buyback email that includes titles and buyback values, prompting them to log in to the virtual bookstore to confirm their quote.

Benefits of Online Buyback for students and families

1. The ease and convenience of Online Buyback lets students and families sell their books on their terms.
2. Students and families are paid competitive prices and ship their books for free.
3. Peak buyback times coincide with the end of term, but students and families can sell their books back whenever they choose.
4. Students and families can sell eligible books that weren't originally bought from the virtual bookstore.

Acceptable textbook conditions

Generally acceptable:

- Notes written in the margins
- Highlighting, from a little to a lot
- Typical wear and tear
- Rounded corners
- Scrapes and scratches
- Faded cover art
- Creased pages

Unacceptable book conditions:*

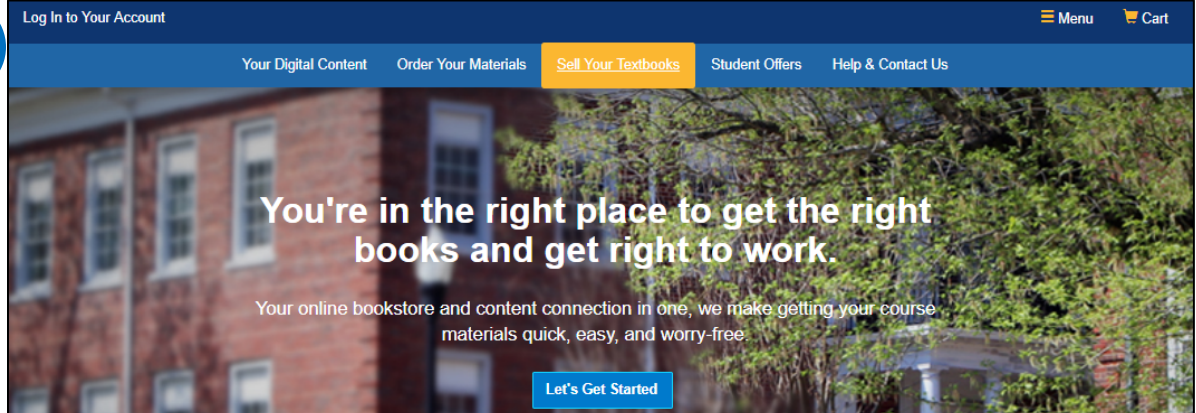
- Water damage
- Missing, torn or loose covers
- Loose leaf
- Broken spine
- Writing on spine
- Missing pages
- Workbooks with writing on more than five pages
- Excessive highlighting

**Books in unacceptable condition are not eligible for buyback and are either discarded or sent back to the last owner.*

Creating an Online Buyback Quote

Go to your school's bookstore and click Log In to Your Account.

1



2

Click on Sell Your Textbooks

Your Digital Content Order Your Materials **Sell Your Textbooks** Student Offers Help & Contact Us

3

Enter the 10 or 13-digit ISBN (usually found on the back of your book), or click on View previously purchased books.

ITEM	EXPIRES	VALUE	ADD ITEM
Probation and Parole: Corrections in the Community 13TH 18 by: Abadinsky, Howard ISBN-13: 978-0-13-454861-6, ISBN-10: 0-13-454861-2, Edition/Copyright: 13TH 18Published: 2018	2019-04-19	\$26.50	<input checked="" type="checkbox"/>
Victimology 8TH 17 by: Doerner, William G. / Lab, Steven P. ISBN-13: 978-1-138-69029-5, ISBN-10: 1-138-69029-5, Edition/Copyright: 8TH 17Published: 2017	2019-04-19	\$19.00	<input checked="" type="checkbox"/>

2 items that do not qualify for buyback

Action Research for Business, Nonprofit, and Public Administration: Tool for Complex Times 2012
by: James, Emily Alana
ISBN-13: 978-1-4129-9164-3, ISBN-10: 1-4129-9164-1, Edition/Copyright: 2012, Published: Published: 2012

Sustainability 2013
by: Young, Scott T. / Dhanda, Kanwalroop Kathy
ISBN-13: 978-1-4129-8284-9, ISBN-10: 1-4129-8284-7, Edition/Copyright: 2013, Published: Published: 2013

Cancel **Add Selected Books**

4

Click on Add Selected Books to add your previously purchased books.

5

Verify that your quote is complete.

6

You may add more books under the Add More Books section.

7

Once all books are added, click Finalize Your Quote.

ITEM	EXPIRES	VALUE	REMOVE
Probation and Parole: Corrections in the Community 13TH 18 by: Abadinsky, Howard ISBN-13: 978-0-13-454861-6, ISBN-10: 0-13-454861-2, Edition/Copyright: 13TH 18, Published: 2018	2019-04-19	\$26.50	<input type="button" value="X"/>
Victimology 8TH 17 by: Doerner, William G. / Lab, Steven P. ISBN-13: 978-1-138-69029-5, ISBN-10: 1-138-69029-5, Edition/Copyright: 8TH 17, Published: 2017	2019-04-19	\$19.00	<input type="button" value="X"/>

Finalize Your Quote

Add More Books

Sell your books to us, no matter where you bought them.

Enter ISBN(s) here

Look for the ISBN on the back cover.

Price Your Books

Creating an Online Buyback Quote

8

Verify your mailing address.

Your Details

Confirm your mailing address. This will appear on the UPS shipping label and it's also where we'll send your check, if that's how you choose to be paid.

Mailing Address:

JANE DOE
2711 W ASH ST
COLUMBIA, MO 65203-4613
US
5732345313

[Edit Mailing Address](#)

[Choose Payment Type](#)

Payment Type

Now for the good part! How would you like to be paid - via PayPal or Check?

☒ Pay me by check

Your check will arrive 2-4 weeks after books are sent. No PO Boxes allowed.

☐ Pay me via PayPal™

Deposits made 1-2 weeks after books are sent.



☐ I have read and accepted [Terms and Conditions of MBS Direct Buyback](#).

[Submit Your Buyback](#)

9

Select a payment type, read and accept the terms and conditions, and then submit your buyback.

10

Click on Print your UPS Label & Packing Slip. Make sure the packing slip is with your books so that your credit is applied to the correct account.

Your buyback quote is confirmed!

Your feedback is important to us. [Tell us how we did](#)
Thanks for choosing us! Now let's print your free pre-paid UPS shipping label and packing slip.

[Print UPS Label & Packing Slip](#)

Your Buyback Confirmation & Details

QUOTE # 801195502294

EXPIRES 04/19/2019



CUSTOMER # 14704928

SCHOOL ID 35264

QUOTE PLACED ON 03/20/2019

Your Mailing Address & Payment

Your check will be sent to:

JANE DOE
2711 W ASH ST
COLUMBIA, MO 65203-4613
US

ITEM	EXPIRES	QTY	VALUE
Probation and Parole: Corrections in the Community 13TH 18 by: Abadinsky, Howard ISBN-13: 978-0-13-454861-6, ISBN-10: 0-13-454861-2, Edition/Copyright: 13TH 18 Published: 2018	2019-04-19	1	\$26.50
Victimology 8TH 17 by: Doerner, William G. / Lab, Steven P. ISBN-13: 978-1-138-69029-5, ISBN-10: 1-138-69029-5, Edition/Copyright: 8TH 17 Published: 2017	2019-04-19	1	\$19.00

Total Buyback Value: \$45.50

STUDENT SOFTWARE DISCOUNTS!



Tips to Pack & Ship Your Books

- Books must be returned in good condition with all components (CDs, study guides, etc) in order to get full buyback quote value.
- Pack your books in a sturdy box. Fill gaps with paper to prevent damage in transit.
- Include a copy of your packing slip with your books.
- Securely affix your pre-paid shipping label to your box and drop at any UPS location.
- Insurance is not included; you can purchase separately if you wish.
- For processing times, PayPal takes 1-2 weeks; checks arrive within 2-4 weeks of when books are received.