qliqSOFT

Introducing Quincy
Virtual Care, Automated

The Power of Digital + Human Connection

Finding the right balance between virtual and in-person care is key to digital health success. Quincy's modern digital platform capability harmonizes people and technology across physical and online points of care using a combination of Chatbots, Virtual Visits, and Secure Texting.

Patients Truly Care About the Experience at Large

QliqSOFT Understands

Quincy perfects the balance between human and digital to envelop the patient in a high-touch personalized digital experience. Our "app-less" AI-powered application establishes a hybrid approach supporting the personalized choice of channels on demand - whether in-person, a virtual visit that can quickly escalate to a clinician, or a combination to attain the right outcome.

Think about it. Personalized interactions that resonate within the first minute. Your patients feel more connected and engaged. QliqSOFT sets the standard for a new kind of remote brand awareness, loyalty, and satisfaction while driving adoption and higher quality care.
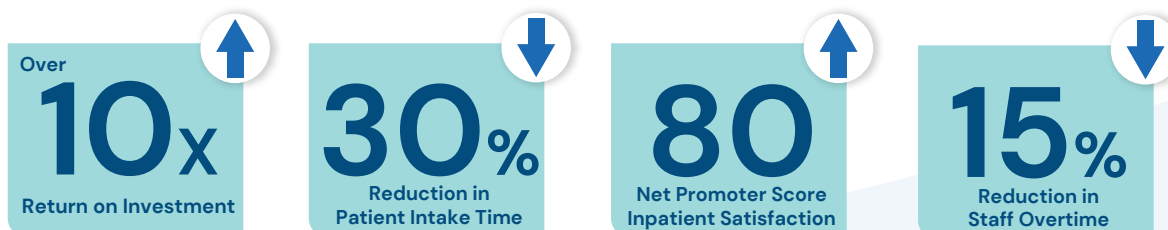
Four Reasons to Invest in Quincy's Web-Based Modular Platform for Digital Health Transformation

1 **Reduce staff burnout** with intuitive, easy-to-use tools offload staff's manual, repetitive tasks to increase efficiencies.

2 **Quickly implement** in days to weeks, with results realized within the first month without requiring expensive IT resources.

3 QliqSOFT **optimizes your digital roadmap** to scale and move beyond point solutions, providing a path to expand and create rapid, sustainable change in quality care.

4 **Increase patient loyalty** by providing a digital concierge experience to keep patients in network.

Key Clinical Metrics

Digital workflows, virtual interactions, and remote patient monitoring enhance the patient and provider experiences.

Over **10x**
Return on Investment

30%
Reduction in Patient Intake Time

80
Net Promoter Score Inpatient Satisfaction

15%
Reduction in Staff Overtime

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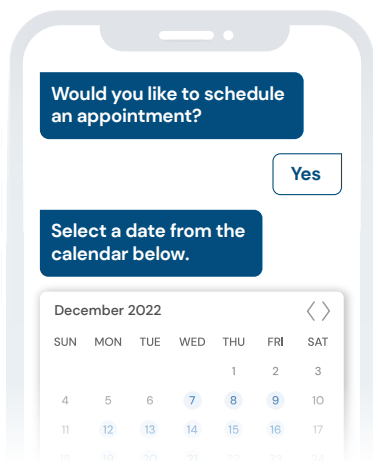## Designed to Grow and Adapt with Your Digital Strategy

Quincy's modular capabilities enable your care team to solve a wide variety of clinical and administrative challenges, augmenting manual, repetitive tasks, reducing staff burnout while improving the patient experience.

300M+ Messages Exchanged
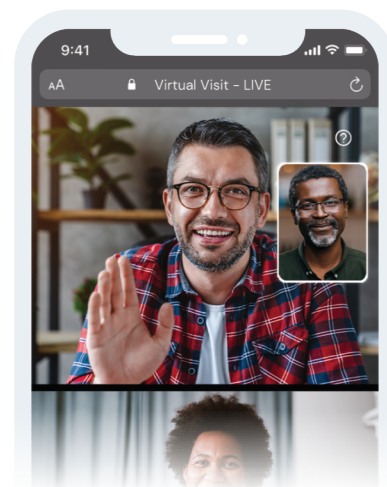**36,000 Virtual Visits Conducted**
} **Monthly**

Why Quincy?

- ✓ Self-Serve Tools Put You in Charge
- ✓ App-less, No Passwords Required, Secure
- ✓ Supplement and Integrate with Your EHR
- ✓ Brand as Your Own

Conversational AI Chatbots

Would you like to schedule an appointment?

Yes

Select a date from the calendar below.

December 2022 ‹ ›

SUN	MON	TUE	WED	THU	FRI	SAT
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17

Virtual Visits

9:41
AA 🔒 Virtual Visit - LIVE

Conversational AI Chatbots Features

Automated Campaigns	Inbound Navigation	Quick Forms
Design Studio	Secure Chat	Call Center Deflection
Linked Resources	Custom FAQs	PDF Creation
Symptom Checker	Multi-Language Support	

Virtual Visits Features

App-less Access	Voice, Video, or Text	Virtual Waiting Room
Multi-Party Video	Electronic Signatures	Patient Satisfaction
AV Testing	Video Translation	

For More Information
Visit QliqSOFT.com

qliqSOFT

Trusted by 1,000+ Customers Using More than 2,000 Custom Chatbots

Virtua Health

Saint Agnes Medical Center
A Member of Trinity Health

FIRSTChoice NEUROLOGY

CBHA

Coryell HEALTH

cpsi

METHODIST HEALTH SYSTEM

MiNi PHARMACY AND MEDICAL SUPPLIES

Walla Walla Community HOSPICE

"

QliqSOFT made it simple. I just need to send a text and the patient joins the video visit securely – no login, no app.

Anna Zouhary, MD
Internal Medicine Associates, P.C.

"

Memorial Hospital

Welcome!

Let's get started with consents. These are an important part of your procedure and allow us to deliver care.

Please review and sign.

Form submitted.

Thanks!

Next, let's test your audio and video connection to ensure the best experience possible.

TEST YOUR DEVICE

See What Results Leading Health Systems and Medical Practices Achieve with Quincy

Hospital / Health System
Virtua Health

Hospital / Health System
Coryell Health

Physician Group Practice
First Choice Neurology

Home Health / Hospice
Walla Walla Community Hospice

"

We have 122 providers, and they all work in 122 different ways. With QliqSOFT's web-based platform, we could easily customize our chatbots based on location and without hiring expensive IT resources.

Jose Rocha, PhD
First Choice Neurology

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