bugsnag

Bugsnag Application Stability Management Platform

Bugsnag is a full-stack error monitoring and application stability management platform. It is used by engineers, product managers, release managers, and observability teams across mid-sized organizations and industry leading enterprises worldwide to monitor errors in applications at run-time. Our goal is to help you accelerate innovation, improve productivity and deliver healthy applications to users.

How it Works

By automatically detecting software bugs in mobile, web, and backend applications, Bugsnag groups issues by root-cause, sorts by business impact, and displays alongside rich diagnostic data, which enables teams to reproduce and fix each bug. A release health dashboard and software stability score help our customers detect broken releases immediately, know when to promote builds from beta to production, and set company-wide stability targets.

CAPTURE

Automatically capture errors in mobile, browser, and backend applications

STABILIZE

Accelerate innovation
Make data-driven decisions about building new features vs. fixing bugs

PRIORITIZE

Improve customer experience
Prioritize fixing errors with the greatest impact on app stability

FIX

Increase productivity
Quickly reproduce and fix bugs with end-to-end diagnostics

Cloud and On-Premise | Secure | Extensible

40+ integrations including Slack, Jira, PagerDuty, GitHub, and more

Get Started

Learn more about Bugsnag plans at bugsnag.com/pricing

Capture

Automatically capture errors in your application

- **Notifier libraries:** Capture errors with open source libraries for more than 50 platforms, including Android, iOS, React Native, JavaScript, and more.

- **Lightweight SDK integration:** Integrate the SDK with a single line of code, without impacting application performance.

- **Automatic capture:** Capture handled and unhandled exceptions, including ANRs and OOMs, and view them in the Bugsnag dashboard along with end-to-end diagnostic information.

- **Custom diagnostic data:** Capture any additional data such as application, device or user information that can provide more error context and make debugging easier.

Stabilize

Make data-driven decisions about building new features vs. fixing bugs

- **Multiple development stages:** Capture and view errors across development, staging, and production.

- **Adoption indicator:** Understand how rapidly new releases are being adopted

- **Stability scores and targets:** Set target and critical stability targets to make data-driven decisions about when to build features vs. fix bugs.

- **Interactive timeline analysis:** Understand trends in stability, visually pinpoint error spikes, investigate specific incidents, or determine if a release introduced new bugs.

Prioritize

Prioritize fixing errors with the greatest impact on app stability

- **Errors grouped by root cause and user impact:** Gain visibility into which errors are occurring more frequently and impacting the most users.

- **Key customer segmentation:** Prioritize errors affecting key segments, like VIP customers, to streamline their experience and improve retention.

- **Bookmarks:** Quickly bookmark error segments and share them with team members for team alignment.

- **Experiment stability and A/B testing:** Monitor errors occuring in feature flags or experiments (e.g. A/B tests) to manage implementation.

Fix

Quickly reproduce and fix bugs with end-to-end diagnostics

- **Symbolicated stack traces:** See the exact line of code that crashed; upload mapping files like source maps, dSYMs, and ProGuard mappings to deobfuscate stack traces.

- **User interaction breadcrumbs:** Retrace all user interactions that occurred leading up to a crash.

- **Device and user information:** Understand the context around an error with comprehensive device and user details, as well as any custom diagnostic data.

Deployment

Flexible Deployment Options

Bugsnag is a SaaS platform and it can also be self-hosted to meet enterprise privacy, security, and compliance requirements. Single machine and Clustered On-Premise options are available for enterprises who need to self-host.

Support and Services

Proactive Support

Our knowledgeable team will deliver proactive support and the answers you need. Enterprise plans include a dedicated Customer Success Manager and whiteglove onboarding services to get you up and running quickly and smoothly.