



Capabilities Statement

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Overview

NRVPC provides Managed IT Services to US based businesses. We use state of the art security, automation, and communications tools to deliver the fastest support in the industry.

- Meraki, SonicWall, Sophos, UniFi Experts
- Solutions for MS 365 & Google Workspace
- Apple Business Manager Enrollment
- 3/2/1 Backup Solution Provider
- HIPAA & PCI DSS Compliance
- Asset Management and Inventory
- Concise Monthly Reporting
- After Hour Emergency Support
- Security Camera Installation
- Office Moves and Network Buildouts
- Security Risk Assessments
- Task Automation
- Non-Profit Licensing Benefits
- Low Voltage Cabling



Why are we different?

NRVPC is here to guide you through any complex technical problem. With over a decade of experience, we're with you through planning, implementation, adoption, and beyond.

- Only technicians answer our hotline – no robots or hold music, 98% call answer rate
- Strong personal understanding of your IT with great documentation
- Modern Security with Endpoint Detection & Response
- 12 years' experience in great support – ask our clients
- A+, Network+, Security+ certified staff
- Microsoft Partner
- One Hour On-site Response Times to Washington, D.C. Metro Area

Core Competencies



Help Desk



IT Administration



Network
Monitoring



Managed
Security

Our industry certified technicians can diagnose and troubleshoot any technical problem.



Reviews

NRVPC has provided outstanding IT services 24/7 to our medical practice which encompasses 4 offices and over 120 employees for many years. NRVPC professionals are bright, energetic and highly capable people who respond quickly to new urgent problems and provided and implemented a detailed IT maintenance plan for our practice. I am pleased to write this review."

-Steve Zimmet, CEO, PMA Health

NRVPC staff are always professional and at the ready. They treat every one of my concerns as if it was their top priority. Zach is always willing to answer my questions, and even if the question is simple to him (how does Reddit work?), he never makes me feel stupid for asking it. Zach brings together that rare combination of swift technical knowledge and patience for the people who are using it. Bottom line - NRVPC lets me do my job without worrying about the tech behind it."

-Nicole Reid, Director, National Capital Poison Center

NRVPC is a great company to work with and we love them at SchoolPass! The staff is very knowledgeable, reliable, and quick to address our needs. They are a trusted partner that we know we can turn to when we need some guidance or advice. We appreciate the partnership we've built over the years and look forward to what's next as we scale up our business. Thank you NRVPC!"

-Tina Duncan, SchoolPass Inc

Corporate Information

With more than a decade of leading IT experience and strong industry partnerships, NRVPC delivers secure and reliable network and software results to its commercial, nonprofit, and government clients.

Contract information and NAICS Codes

CAGE/NCAGE: 9DVG5

UEI: JAAYBKJHJDA3

NAICS Codes: 541512, 541519



Networking Experts

NRVPC can hit the ground running with any of your existing hardware.



SONICWALL

SOPHOS



Software Experts

It doesn't matter which cloud you're on, we'll be right there with you.

Microsoft 365

Google Workspace



Synology®

Windows Server