

# SOFIA MARCHI

UX/UI DESIGNER

## NICE TO MEET YOU

Hi! I was born on May 31st, 1992 and I'm based in Tuscany.

I'm working as UX/UI Designer at Aruba s.p.a., and I'm very interested in Service Design and User Research.

I want to keep learning and better my self.

# **SKILLS & TOOLS**

Figma Wordpress
Sketch Webflow
Adobe Xd Benchmark
Axure RP Service Design
Invision Service Blueprint

Photoshop Personas

Illustrator Customer Journey

Zeplin Surveys
MS Office Wireframing
HTML5 & CSS3 Protoyping

## CONTACT

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#### **EDUCATION**

#### **UNIVERSITY OF SIENA**

2015 - 2017 | Master's degree Communication Strategies & Tecniques - Experience Design

#### **UNIVERSITY OF SIENA**

2012 - 2015 | **Bachelor's degree** Humanistic Studies - *History of Art* 

## **WORK EXPERIENCE**

Jan 2021 ARUBA s.p.a.- www.aruba.it present UX/UI DESIGNER

I am actually responsible for collecting and analysing user feedback through the GetFeedback platform. I also deal with the analysis of user flows and the creation of prototypes to improve the Cloud platform

and other Aruba services.

Jun 2018 SINTRA CONSULTING s.r.l Dec 2020 www.sintraconsulting.it
UX/UI DESIGNER

This was my first real experience in the field as a UX Designer. I had the opportunity to deal with many different projects and many different customers. I learnt a lot about customer relationship management and I focused mainly on Service Design.

Feb 2018 **OFFICINA 31 - www.officina31.it**May 2018 UX/UI DESIGNER [stage/collaboration]

Officina 31 was my first approach to UX and Web Design. My period in Officina 31 was really useful, interesting and stimulating to do better in each project. I could learn, go through and realize my ideas.

#### **VOLUNTEER WORK**

Since September 2021, I have been working with the ChianHub association.

ChianHub is an association created by a group of my peers who grew up in Valdichiana.

ChianHub has three main objectives

- to make available to the Valdichiana territory the skills of the professionals who are part of it;
- to create an inclusive reality where people from the Valdichiana (and beyond) can meet and find stimuli;
- to be a reference point and a resource for local authorities.

I currently help ChianHub in the management/developement of the website and in the elaboration of the strategy.

Autorizzo il trattamento dei miei dati personali ai sensi dell'art. 13 d. lgs. 30 giugno 2003 n°196 - "Codice in materia di protezione dei dati personali" e dell'art. 13 GDPR 679/16 - "Regolamento europeo sulla protezione dei dati personali".

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