



Deposit Criteria/Connect Information
Effective June 4, 2012
RESIDENTIAL

Connects can be made online at www.cstx.gov/ucs, by phone at 979.764.3535 or in person. The connect fee of \$15.00 for electric and \$10.00 for water will be billed on the first bill. Please make application as soon as you know the exact address and date you'd like to connect service.

Renters will be billed the deposit on the first month's bill in one installment unless exempt from deposit. The deposit amount for all residential accounts is 1 ½ times the estimated average monthly bill.

Deposit exemptions are:

1. Enrollment in auto pay. After the first auto pay return/non-payment, the deposit will be billed in one installment.
2. Existing CSU customers with twenty four months of service and no more than two late payments.

Deposit Review will be utilized to identify accounts that have no deposit on file but begin paying late. After two late payments in twelve months, the deposit will be billed in one installment.

Should an account be disconnected for nonpay, the deposit amount will be evaluated to ensure adequate deposit is on account. If not, additional deposit amounts will be collected.

Deposit Refunds – Applies to the final bill or refunded for good payment record by request after twenty four months of service with no more than two late payments.