

This **LIMITED WARRANTY** covers the original retail purchaser and is neither transferable to nor enforceable by any other person. Rockport Commercial Vehicles warrants that the truck body shall be free from defects in factory materials and workmanship made or supplied by Rockport, under normal use and service, in accordance with and for the periods specified in the following schedule:

ITEM
All body components manufactured or installed
by Rockport Commercial Vehicles, including moving
parts, such as doors, hinges, latches and roll up doors

WARRANTY PERIOD
12 months or 36,000 miles,
whichever occurs first

Basic body structure: floor, ceiling, sidewalls, and
rear wall with attaching structure.

5 years or 50,000 miles,
whichever occurs first.

Adjustments of moving parts, such as doors, hinges, latches, or roll up doors are not reimbursable after 30 days in service. Light bulbs are not reimbursable after 30 days in service. Paint, sealant, and undercoat is Limited to 1 year from the original purchase date. All electrical (with the exception of bulbs) is Limited to 1 year from the original purchase date. Pine Wood Flooring is covered for gaps, cracks and or splits up to 90 days from the date of release to the original purchaser.

The warranty begins on the original retail delivery date. **ANY IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE COVERAGE PERIODS OF THIS WARRANTY.** (Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.)

The original retail purchaser must conduct a thorough inspection of the vehicle before taking delivery; and should a defect in parts or workmanship develop which is attributed to Rockport's manufacturing or installation of components, and if you contact the selling dealer immediately upon discovery of the defect, Rockport will, in the method it determines, at its sole option to be necessary, repair or replace any such defective component at its own cost and expense, exclusive of freight costs and import duties and/or fees if applicable. Should you require additional information or assistance relating to matters covered by this warranty; it can be obtained by calling Rockport Commercial Vehicles at (888) 711-1600 or in writing at 914 County Road 1, Elkhart, Indiana 46514.

AS THE WARRANTOR, ROCKPORT SPECIFICALLY EXCLUDES ANY OBLIGATION FOR THE CONSEQUENTIAL DAMAGES OR INCIDENTAL EXPENSES FOR THE BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY. CONSEQUENTIAL DAMAGES OR INCIDENTAL EXPENSES INCLUDE, BUT ARE NOT LIMITED TO, SUCH ITEMS AS LOSS OF USE OF THE VEHICLE, LOSS OF TIME, INCONVENIENCE, ROAD SERVICE CHARGES, TELEPHONE, TRAVEL, LODGING, AND CARGO DAMAGE OR OTHER COMMERCIAL LOSSES. (SOME STATES DO NOT ALLOW THE EXCLUSION OF LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.)

THIS WARRANTY DOES NOT APPLY TO:

- A. Truck chassis, engine, cab and tires (which are warranted separately by manufacturers of these components).
- B. Damage resulting from tire failure.
- C. Wheel alignment or damage resulting from misalignment.
- D. The refrigeration unit, cab AC and/or 110V generator, if so equipped (which are warranted separately by the manufacturer thereof).
- E. The exterior finish of the vehicle is limited under the above warranty for a period of 1 year from the date of delivery against unsatisfactory application only.
- F. Damage to the trim and appearance items located in or on the unit where the damage is due to condensation, exposure to the elements, normal wear, and failure to perform regular maintenance and care.
- G. Minor imperfections or defects that do not materially impair or affect the fair market value of the vehicle or its suitability for its intended use.
- H. Additions, alterations, or installations made by persons, including dealers, other than the manufacturer and defects arising out of or attributable to such additions, alterations, installations or aftermarket products supplied by customer.
- I. Defects attributable to abuse or misuse of the product, overloading the vehicle beyond the GVWR or components over their listed rating (i.e. shelving), and for uses for which it is not intended.
- J. Damage resulting from failure to promptly notify and comply with the instructions of the dealer or manufacturer about defects when noted.
- K. Claims resulting in repairs and/or modifications made without approval of Rockport Commercial Vehicles
- L. Deterioration caused by corrosive, hazardous or unsafe cargo.
- M. Tightening of U-bolts.
- N. Deterioration due to damage or misuse (including, but not limited to, the use of forklifts and pallet jacks).
- O. Damage resulting from washing hardwood floors.
- P. Customer decals or graphics.
- Q. Body glass, except for improper installation.
- R. Items lost, stolen, or damaged in transit of the vehicle from the manufacturer to the original end user.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

The intended use of this van body is the carrying of cargo. The van body is not designed nor built for passenger occupancy, nor for the hauling of cargo in excess of its gross vehicle weight rating (GVWR) or exceeding an axle rating (GAWR).

FORM: WARRANTY DATE: 3/22

MAINTENANCE

To achieve proper safety and optimal performance, the following inspections and services should be performed after the first thirty (30) and sixty (60) days of operation and rechecked every six (6) months or 24,000 miles, whichever occurs first.

BODY MOUNTS

Body U-Bolts may become loose during extended use. To help prevent any shifting of the body the U-Bolts need to be checked and torqued to 45-55/Ft/Lbs. as necessary. The wood filler strips between the frame and body also need to be inspected for proper alignment.

FORK LIFT

Chassis / body combinations under 34,000 GVWR are not intended for forklift use.

ROLL-UP DOOR

If the vehicle is equipped with a roll-up door the following maintenance is required:

- Lubricate rollers, hinges, lock mechanisms and counter-balance mechanisms with lightweight machine oil.
- Check and tighten all fasteners and screws as needed.

FLOORS

Do not use water to clean wood floors.

GENERAL PROCEDURES

All fasteners should be checked regularly and tightened if needed.

Seals and adhesives should be checked every six (6) months for deterioration, and resealed if needed.

This vehicle is not intended to be altered or remanufactured. Unauthorized alterations or improper maintenance could result in injury and / or void in warranty.

This vehicle is built to meet certain standards. Improper use or overloading can cause damage and void warranty.



Locations:

914 County Road 1
Elkhart, IN 46514

202 Industrial Drive
Ocilla, GA 31774

Toll Free: 888-711-1600
Fax: 574-295-3974

Parts

574-522-7599

For Parts requests please email:
rockportparts@forestriverinc.com

Warranty

574-327-2392

For Warranty concerns please email:
rockportwarranty@forestriverinc.com



WARRANTY REGISTRATION CARD