



*Training the
West to be the
Best!*

Martyr Training Services

REGISTERED TRAINING ORGANISATION



Supply Nation

CAPABILITY STATEMENT

Training the West to be the Best!

PREPARED FOR

Name:

Company:

T:

E:



COMPANY DETAILS.

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TABLE OF CONTENT

MAIN BUSINESS ACTIVITIES AND INDUSTRIES SERVED	04
PRODUCTS AND SERVICES	04
TRAINING AND SKILLS	05
CAPACITY	06
MANAGEMENT SYSTEMS INFORMATION	07
LOCAL INDUSTRY PARTICIPATION	07
FUNDING AND INSENTIVES	08
POPULAR PRODUCTS	09

MAIN BUSINESS ACTIVITIES AND INDUSTRIES SERVED

Since its establishment in 2004, Martyr Training Services has developed into a leading training organisation in the Mount Isa region and beyond. Martyr Training Services was established to provide direction for the operations of local organisations, supporting Northwest Queensland by delivering prompt and reliable training.

We recognise that local businesses and individuals from Northwest communities are what make our business successful. We are a quality provider of training in industries that are highly relevant to our local community, including mining, construction, accredited driver training, machinery and first aid.

Martyr Training Services prides itself on being innovative and adaptable, anticipating and responding to emerging industry needs. Our courses are designed to enhance the safety, efficiency, and productivity of all industries. To ensure your personnel receive the best possible training, we ensure our trainers have current and relevant industry experience in our full scope of training.

At Martyr Training, we take a student-centred approach to training and assessing. We cater for all learning styles and offer industry relevant training based on a delicate balance of online or face to face theory and hands-on practical learning components.

PRODUCTS AND SERVICES

At Martyr Training, our mission is to lead, develop and manage a successful training operation which is safe, secure and promotes a strong economy to Queensland. We provide high-quality, consistent, and equitable training that meets the requirements of all clients. Our staff have significant experience in their employable fields, which enables us to guarantee that the content and delivery of all of our courses exceed all expectations. Our staff are the driving force behind our success; their experience and expertise aids in steering our business in best practices.

We have the capacity to train and assess courses from nationally recognised training packages such as Mining, Civil, Transport and Logistics, Business, and Agriculture. Included in our scope of work are driver training courses, high-risk licences, and mine-specific training. Driver training is offered through a variety of vehicles ranging from C-Class right through to the heavy vehicle licence and multi-combination road train.



In addition to this, our mobile high-risk training unit, including the mobile rigging tower, allows us to travel to you for all your training needs. We can perform training and assessments in rigging, dogging, elevated work platform, forklift, working at heights, and confined space. We can deliver training on your site across both shifts, saving you time and money.

TRAINING AND SKILLS

Martyr Training Services is a locally owned and operated business which provides a high-quality service that is safe, cost-effective, and completed on-time and within budget. Our motto is “Training the West to be the Best”, and we are confident that we can work together to develop a safer and more productive workplace within your organisation.

We offer a comprehensive range of training packages which have been developed in-house under the guidance of our industry-expert trainers, all of whom have hands-on experience in their individual fields.

Martyr Training Services is represented in Mount Isa.

Key members of the Management Team include:

John Martyr	Business Director
Lorena Martyr	Operations Manager
Jodi Paine	Compliance Manager

Our professional trainers come from a variety of relevant backgrounds. As a requirement of being an RTO, all staff must attend professional development at least once a year. Our team attends monthly development sessions. Our monthly development includes conducting validation of courses to ensure our staff are competent and our trainers compliant.

We are fortunate enough to have an extensive network of friends and family who work in a wide range of industries, from agriculture to mining, business to beauty, who are willing to assist in our business development. With the advice of these industry experts, we have developed high-quality training materials to provide real industry training.

All members of our staff are actively involved in developing strategies for success. As a registered training organisation, we are consistently reviewing and updating our course material to comply with both legislation and the needs of our clients. With a diverse range of employees of different ages and genders, each from different backgrounds and lifestyles, we are fortunate enough to utilise our staff experience to develop our business better to meet the needs of all clientele.

As a locally owned and operated business, we seek advice from our local businesses, our loyal customers, and from those businesses with whom we wish to relate. We welcome all advice and feedback.



CAPACITY

Martyr Training Services takes a culturally responsive and industry focused approach to business. Guided by an understanding of local history and current industry experience, Martyr Training is well positioned to deliver specialised training to meet all of your training needs.

Martyr Training has substantial resources, including, but not limited to:

- 14 Speed synchromesh Volvo FH 500 Prime Mover
- 18 Speed non-synchromesh Road Ranger Western Star Prime Mover
- Auto HR
- Two 40-foot semi-trailers
- Dolly
- C-class vehicles (automatic and manual)
- Four Forklifts
- Purpose-built Confined Space and Working at Heights training equipment.
- Rigging tower
- Two Elevated Work Platform (over 11 metres)
- Various plant (front-end loader, excavator, skid steer, backhoe)
- All-terrain C6 crane and Franna crane
- Specialised First Aid and firefighting training equipment.
- Caravan for self-accommodation
- Horse float
- Off road buggy

The result of these resources means that Martyr Training does not need to rely upon sub-contractors or third-party suppliers which allows us to keep our prices at an affordable rate.

Martyr Training Services offers nationally accredited and recognised training. We hold licence agreements to deliver training in:

- High risk
- White card
- Transport of Dangerous Goods by Road
- Multi-combination vehicle
- Dogging, basic rigging, and intermediate rigging

At Martyr Training, we recognise that a “one size fits all approach” is not realistic. We will tailor our courses to meet the needs of each client. We pride ourselves in our ability to provide flexible training without compromising the quality of our training.

We were the first RTO in Mount Isa to extend our online training to all of our courses, allowing for our clients to receive the high-quality training that they have come to associate with Martyr from the comfort of their own home/workplaces. This expansion into online training allows students to complete self-paced assessment, working around the demands of their various lifestyles.

We are committed to continually work towards improving our products and service. We have an unmatched commitment to creating a supportive learning environment that is respectful towards the diverse experiences, histories, and backgrounds of our students.

Are you looking for a third party agreement with an RTO to continue training for your business?

MTS proudly offer premier third party arrangements to select training businesses across Australia. Our friendly team focus on ensuring you receive exceptional service and a wide range of high quality training products. We pride ourselves on working with you and in helping the student get the best possible outcome.

We view these arrangements as partnerships and an extension of our own company, and as such our focus is to ensure that every partner in our network has the opportunity to operate the most professional and efficient training business possible.

As our success is linked to our partners we strive to deliver the tools and support that allow for high quality training with fast certificate turnaround and valuable student outcomes. The success of our partnerships is based on 5 key objectives:

- User friendly resources – paper-based & online
- Efficiency
- Support
- Compliance
- Outstanding customer service

For our full scope of training please follow this link, <https://training.gov.au/Organisation/Details/31279>

MANAGEMENT SYSTEMS INFORMATION

Martyr Training Services is a Registered Training Organisation currently registered under the Australian Skills Quality Authority with registration number 31279. To continue registration, we must be compliant with the Standards for RTOs 2015 and maintain a continuous quality assurance system that assists with the delivery, monitoring and overall continuous improvement of the RTO as a whole.

We are committed to ensuring a safe workplace for our employees and providing a safe training environment for our customers. We understand that to achieve an outstanding safety performance and best practice, we must have a proven systematic safety system, committed management, and a pro-active workforce.

We have implemented a comprehensive safety system across the business in full compliance with Workplace Health and Safety legislation. All employees and sub-contractors are fully engaged in the system and are made aware of their responsibilities through company and project inductions, toolbox meetings, Safe Work Methods (SWM's) and / or Job Safety and Environment Assessments (JSEA).

Martyr Training Services understands the significant aspects of our company facilities and project locations and the effect that these impacts have on the local environment and the communities. We provide training and assessment services in line with their quality management systems.

Safety of our customers, clients, staff, and personnel is paramount. This is evident through the continual improvements to its business through:

- Industry validation meetings regarding changes to legislation, statutory and regulatory requirements
- Maintaining a quality policy for quality assurance
- Conducting management reviews
- Conducting business planning and development processes

We participate in annual internal audits along with desk and site audits by the governing body. Audits are viewed as an opportunity to improve our service.

Martyr Training does not have any legal action pending.

LOCAL INDUSTRY PARTICIPATION

With over fifteen years trade in Mount Isa, we recognise that by working with locals, we are able to provide significant economic value and skills development to the Mount Isa region and can benefit from the loyalty and support of our community in return.

We are proud to be affiliated with:

- Industry Skills Council
- RISA
- Myuma
- Glencore
- Workplace Health and Safety

We are:

- Supply National Certified
- Workplace Health and Safety Assessors
- Members of the Indigenous Businesses in Qld
- Members of the Industry Capability Network
- Members of the High-Risk Committee

As in previous years, Martyr Training plan to build on their solid foundations and increase market share, both locally and regionally. We recognise that we owe our success to continued support of our loyal clients, so we are proud to do our part in giving back to the community. We aim to:

- Source employees and sub-contractors from the local community
- Source products, supplies, and services from local suppliers, providing wider community opportunities and direct employment benefits.
- Source hire equipment from local businesses (if available)
- Upskill employees from the local community to enable future growth to the region including local trainees and apprentices.

Our dedication to the growth and prosperity of the region is evident through our sponsorship programs. Details on past sponsorships can be found on our website our Facebook page.

FUNDING AND INCENTIVES

The Queensland Government provides targeted investment through several different vocational education and training investment programs to assist industry and employers train and upskill their current and future workforce.

Certificate 3 Guarantee: The Certificate 3 Guarantee provides a government subsidy to allow eligible Queenslanders to obtain their first post-school certificate III qualification.

Apprenticeship and Traineeship Funding and Incentives: The Queensland Government provides funding and incentives to support apprentice and trainee employment and training through various programs.

Higher Level Skills: The Higher-Level Skills program provides a government subsidy to help individuals gain the higher-level skills and qualifications required to secure employment or career advancement in a priority industry or to transition to university.

Skilling Queenslanders for Work: Skilling Queenslanders for Work is a suite of targeted skills and training programs supporting Queenslanders to gain the skills, qualifications and experience needed to enter and stay in the workforce. Employers can support and participate in local training projects as well as access the \$10,000 Work Start incentives for employing an eligible participant in a traineeship.

Back to Work: Back to Work is a two-year \$100m package to help give employers the confidence to take on new staff in regions and provide an economic boost to regions that are facing challenging times. Financial support of up to \$15,000 is available to businesses to take on jobseekers in regional areas with up to 8000 jobs supported through this assistance package.

Industry Pre-apprenticeship Program: Funding is available for representative industry organisations and employers to invest in innovative pre-apprenticeship training, to help minimise current and potential trade skills shortages and support people starting in priority trades.

Other Funding and Incentives: Information on funding and incentives available for employers for training, including from the Australian Government and industry groups.

FUNDING LIST BELOW

Contract Name	Program Name	State Qualification Code	Qual Title Description
2020-2023 Queensland VET Investment Programs	C3G	AHC30116	Certificate III in Agriculture
2020-2023 Queensland VET Investment Programs	C3G	TLI31216	Certificate III in Driving Operations
2020-2023 Queensland VET Investment Programs	Higher Skills	AHC40116	Certificate IV in Agriculture
2020-2023 Queensland VET Investment Programs	C3G	BSB30120	Certificate III in Business
2020-2023 User Choice Program	Traineeship	AHC20116	Certificate II in Agriculture
2020-2023 User Choice Program	Traineeship	AHC30116	Certificate III in Agriculture
2020-2023 User Choice Program	Traineeship	TLI31216	Certificate III in Driving Operations
2020-2023 User Choice Program	Traineeship	TLI31616	Certificate III in Warehousing Operations
2020-2023 User Choice Program	Traineeship	TLI30319	Certificate III in Supply Chain Operations
2020-2023 User Choice Program	Traineeship	BSB30120	Certificate III in Business
2020-2023 User Choice Program	Traineeship	RII30120	Certificate III in Surface Extraction Operations
2020-2023 User Choice Program	Apprenticeship	RII30820	Certificate III in Civil Construction Plant Operations
2020-2023 User Choice Program	SQW	CPC10120	Certificate I in Construction

POPULAR PRODUCTS



First Aid training, including:

- Perform CPR
- Senior First Aid
- Childcare First Aid

Driver Training, including:

- C-Class
- Light Rigid
- Medium Rigid
- Heavy Rigid
- Heavy Combination
- Multicombination

Machine tickets, including:

- Skid Steer
- Backhoe
- Loader
- Excavator
- Wheeled Front End Loader

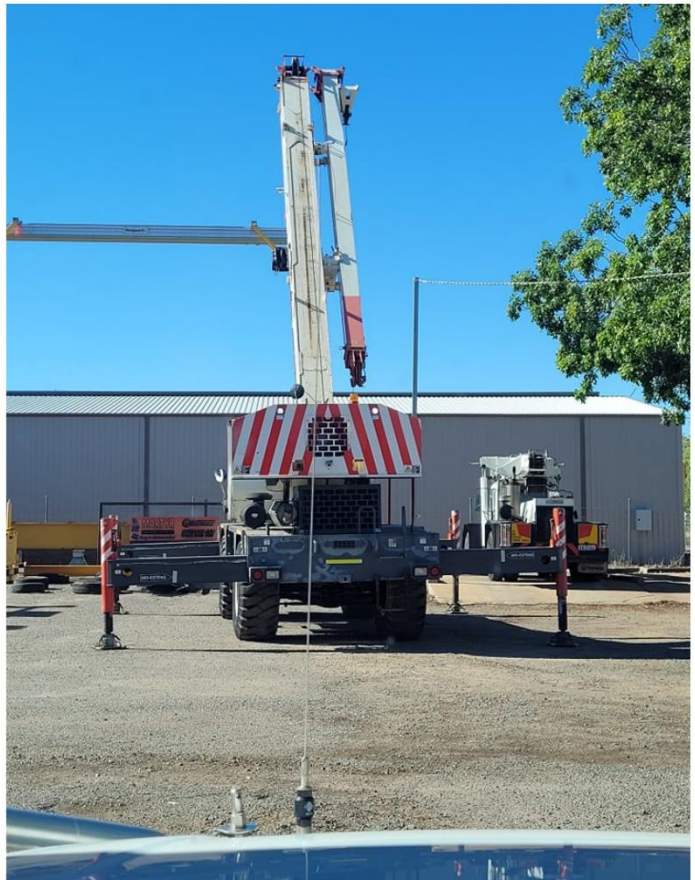
Mine site-specific courses, including:

- Fire and First Aid
- Manual Handling
- Driving on the Lease
- Confined Spaces
- Working at Heights
- Live Voltage Rescue (LVR) and CPR
- Fire Warden
- Chief Fire Warden
- LBG
- 4WD Defensive Driving
- S123 Supervisor's Course
- Load Restraints

High risk training, including:

- Forklift
- Elevated Work Platform (EWP)
- Dogging
- Rigging (Basic or Intermediate)
- Non-slewing Mobile Crane
- White Card

If you don't see what you need on our website or training calendar, don't let this deter you. We will research and develop courses to meet your needs, even if we need to extend our scope of registration to achieve this. This is something we do all the time, so give the team a call and we will make it happen.



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THANK YOU