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Privacy Notice

Last Updated: June 2, 2021

Thank you for your interest in Warp! Warp is a new terminal that helps developers and development teams be more productive. This Privacy Notice explains how we collect, use, disclose, and otherwise process personal information in connection with our Service.

When we use the terms “**Warp**”, “**Warp.dev**”, “**we**”, “**us**”, or “**our**” in this Privacy Notice, we are referring to Denver Technologies, Inc., d.b.a. Warp. When we use the term “**Service**,” we are referring to all of the services that we offer on our own behalf, including our product offerings and the web pages that post or link to this Privacy Notice.

Our Collection of Personal Information

During the normal usage of Warp, we will sometimes collect personal information, either directly from you or from our third-party providers and partners; our philosophy is to be as transparent as possible about the information we collect, and to make any information you give us opt-in where possible.

Personal Information You Provide

We collect the following personal information you provide in connection with our Service:

- **Contact Information:** When you communicate with us, we may collect your contact information, including your full name, email address, mailing address, telephone number, company name and title. We only collect and store this information if you choose to provide it.
- **Terminal Content:** On an opt-in basis, you may choose to enable features that require us to store some content from your terminal sessions. Examples of these features are Cloud History and Block Sharing. However, sharing of terminal data with our servers is on a purely opt-in basis. Moreover, we will provide tools for deleting and exporting that data.
- **Customer Service and Communication History:** When you contact us through any method of communications, including through our Service or via email, we collect certain information including your name, address, email, Account Identifiers, Account History and the contents of your requests and your correspondence with us.
- **Inquiries and Feedback:** Our Service provides individuals the ability to connect with us through an online web form that collects Contact Information (such as first and last name, email address, phone number), area(s) of interest or concern, or information on how we can help which includes a custom message from you. We may also collect this information when you join one of our waiting lists in connection with the launch of a new product or service.
- **Marketing Emails:** If you sign up to receive news or alerts from us, or join our Service, we collect your email address in order to send you regular updates about the Service. To unsubscribe from promotional messages, please follow the instructions within our messages and review the [Your Communication Preferences](#) section below. Note that you cannot unsubscribe from certain services-related email communications (e.g., account verification, confirmations of transactions, technical or legal notices).

Personal Information Automatically Collected when using our terminal app

- **Analytics and Crash Reports:** In order to improve the quality of our service, we will collect for logged-in users information pertaining to how the app is being used (analytics) and information needed to debug crashes in the app (crash reports). These analytics and crash reports may

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contain metadata like IP addresses, OS information, but will not contain contents of terminal sessions.

Personal Information Automatically Collected when visiting our website (warp.dev)

As is true of most digital platforms, we and our third-party providers and partners collect certain personal information automatically when you visit or interact with our websites and:

- **Log Data:** Including your internet protocol (IP) address, operating system, browser type, browser ID, the URL you entered and the referring page/campaign, date/time of your visit, the time you spent on our Service and any errors that may occur during your visit to our Service.
- **Analytics Data:** Including the electronic path you take to our Service, through our Service and when exiting our Service, as well as your usage and activity on our Service, such as the links, objects, products and benefits you view, click or otherwise interact with (also known as "**Clickstream Data**"). This data will allow us to better understand how you are using our Service and help improve your user experience
- **Location Data:** Including your general geographic location based on the Log Data we collect or more precise location when permitted by law.

For information about our, and our third-party providers and partners', use of cookies and related technologies to collect information automatically on our online Service, and the choices you may have in relation to those practices, please see our Cookie Notice below.

Personal Information from Other Sources and Third Parties

Although we often collect the personal information described above directly from you, we also collect this information through service providers and other third parties that collect it on our behalf, as noted below. Please note that our systems may record personal information that you type into our websites and other online Service even if you do not choose to submit it.

- **Service Providers:** Our service providers, such as application monitoring, analytics, and marketing providers, collect personal information and often share some or all of this information with us. For example, we receive personal information from Sentry to help developers see performance issues, fix errors, and optimize code health.
- **Single Sign-On:** We use single sign-on ("**SSO**") such as GitHub to allow a user to authenticate their account using one set of login information. We will have access to certain information from those third parties in accordance with the authorization procedures determined by those third parties, including, for example, your name, username, email, and profile picture. We use this information to operate, maintain, and provide to you the features and functionality of the Service. We may also send you service-related emails or messages (e.g., account verification, purchase confirmation, customer support, changes or updates to features of the Site, technical and security notices).

Our Use of Personal Information

We use the personal information we collect through our websites and other online Service to:

- Provide the Service and make service requests;
- Administer and improve our Service, including test different configurations of our Service, diagnose errors and problems with our Service;

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- Remember you and the choices you have made in relation to our Service;
- Provide you with news about products and Service we offer and deliver marketing communications and advertisements based on your interests and interactions with us;
- Incorporate ideas from your responses into our business operations and customer service models;
- Respond to your comments and questions and provide customer service;
- Communicate with you regarding our Service;
- Develop new products and Service, and improve existing products and Service;
- Aggregate information we receive from you and third parties to help understand your needs, customize our Service and offerings to you, and provide you better service;
- Conduct research and analytics designed to understand our customer base and improve our products, Service and customer experience;
- Prevent, investigate or provide notice of fraud or unlawful or criminal activity;
- Enforce and carry out contracts and agreements; and
- Comply with legal obligations.

Please note that we link the personal information we collect in connection with your Service with the other personal information that we collect about you and may use it for the purposes we describe in more detail in the other sections of this Privacy Notice.

Our Disclosure of Personal Information

We disclose personal information in the following ways:

- **Service Providers:** We engage third parties to perform certain functions on our behalf in connection with the uses of personal information described in [Our Use of Personal Information](#) section above, including communication, printing, website hosting, marketing services, customer service, information technology support, content development, and fraud monitoring. Depending on the function the third party serves, the service provider may process personal information on our behalf or have access to personal information while performing functions on our behalf. [Our Use of Personal Information](#) section above, including communication, printing, website hosting, marketing services, customer service, information technology support, content development, and fraud monitoring. Depending on the function the third party serves, the service provider may process personal information on our behalf or have access to personal information while performing functions on our behalf.
- **Business Transaction or Reorganization:** We may take part in or be involved with a corporate business transaction, such as a merger, acquisition, joint venture, or financing or sale of company assets. We may disclose personal information to a third party during negotiation of, in connection with or as an asset in such a corporate business transaction. Personal information may also be disclosed in the event of insolvency, bankruptcy, or receivership.
- **Legal Obligations and Rights:** We may disclose personal information to third parties, such as legal advisors and law enforcement:
 - o In connection with the establishment, exercise, or defense of legal claims;

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- To comply with laws and regulations or to respond to lawful requests and legal process;
 - To protect our rights and property and the rights and property of our agents, customers, and others, including to enforce our agreements, policies, and terms of use;
 - To detect, suppress, or prevent fraud;
 - To reduce credit risk and collect debts owed to us;
 - To protect the health and safety of us, our customers, or any person; or
 - As otherwise required by applicable law.
- **Consent:** We may disclose personal information about you to certain other third parties with your consent.

Your Communication Preferences

In connection with our Service, we may send you email messages. You may ask us not to send you marketing communications or request a change to the method or frequency of communication by:

- Following any available opt-out or communication preferences instructions in the marketing communications;
- Sending a request to hello@Warp.dev with the words “Opt Out” or “Communication Preferences” in the subject line, the address or number at which we contacted you and your request; or

Please allow up to 10 days for your request to be processed. If you request to opt out of marketing communications, please note that we may continue to send you non-marketing communications, such as maintenance of your account.

Children’s Personal Information

Our Service is not directed to, and we do not intend to, or knowingly, collect or solicit personal information from children under the age of 13. If you are under the age of 13, please do not use our Service or otherwise provide us with any personal information either directly or by other means. If a child under the age of 13 has provided personal information to us, we encourage the child’s parent or guardian to contact us to request that we remove the personal information from our systems. If we learn that any personal information we collect has been provided by a child under the age of 13, we will promptly delete that personal information.

Third-Party Websites

Our Service may include links to or redirect you to third-party websites, plug-ins and applications, including social media services where you may connect with us. Third-party websites may also reference or link to our websites and online service. Except where we post, link to or expressly adopt or refer to this Privacy Notice, this Privacy Notice does not apply to, and we are not responsible for, any personal information practices of third-party websites and online service or the practices of other third parties. To learn about the personal information practices of third parties, please visit their respective privacy notices or policies.

Updates to This Privacy Notice

We will update this Privacy Notice from time to time. When we make changes to this Privacy Notice, we will change the date at the beginning of this Privacy Notice. If we make material changes to this Privacy Notice, we will notify individuals by email to their registered email address, by prominent posting on our Service, or through other appropriate communication channels. All changes shall be effective from the date of publication unless otherwise provided.

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Nevada Residents

Chapter 603A of the Nevada Revised Statutes permits a Nevada resident to opt out of future sales of certain covered information that a website operator has collected or will collect about the resident. Note we do not sell your personal information within the meaning of Chapter 603A. However, if you would still like to submit such a request, please contact us at hello@warp.dev.hello@warp.dev.

Contact Us

If you have any questions or requests in connection with this Privacy Notice or other privacy-related matters, please send an email to hello@Warp.dev.

Alternatively, inquiries may be addressed to:

Warp.dev
Attn: Privacy Compliance Officer
11 Prince St, Apt 3B
New York, NY 10012

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WARP.DEV COOKIE NOTICE

Last Updated: June 2, 2021

Unless otherwise expressly stated, capitalized terms in this Notice have the same meaning as defined in the [Privacy Notice](#). [Privacy Notice](#).

Scope of Notice

This Cookie Notice supplements the information contained in the [Privacy Notice](#) by explaining how we and our business partners and service providers use cookies and related technologies in the course of managing and providing our Service and our communications to you. It explains what these technologies are and why we use them, as well as your rights to control our use of them.

In some cases, we may use cookies and related technologies described in this Cookie Notice to collect personal information, or to collect information that becomes personal information if we combine it with other information. For more details about how we process your personal information, please review the [Privacy Notice](#).

What Are Cookies and Related Technologies

Cookies are small data files that are stored on your computer that allow us and our third-party partners and providers to collect certain information about your interactions with our email communications, websites and other online Service. We and our third-party partners and providers may also use other, related technologies to collect this information, such as web beacons, pixels, embedded scripts, location-identifying technologies and logging technologies (collectively, “**cookies**”).

What We Collect When Using Cookies

We and our third-party providers and partners may use cookies to automatically collect certain types of usage information when you visit or interact with our email communications or Service, including the personal information identified in the [Personal Information Automatically Collected](#) section of our [Privacy Notice](#). For example, we may collect log data about your device and its software, such as your IP address, operating system, browser type, date/time of your visit, and other similar information. We may also collect

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analytics data or use third-party analytics tools such as Google Analytics to help us measure usage and activity trends for our Service and better understand our customer/member base.

Our third-party providers and partners may also directly collect personal information about your online activities over time and across different websites when you use our Service.

How We Use That Information

We may use the data collected through cookies to: (a) remember information so that you will not have to re-enter it during your visit or the next time you visit our Service; (b) provide and monitor the effectiveness of our Service; (c) monitor online usage and activities of our Service; (d) diagnose errors and problems with our Service; (e) otherwise plan for and enhance our Service; and (f) facilitate the other purposes identified in the [Our Use of Personal Information](#) section of our [Privacy Notice](#). We and our advertising partners also use the information we collect through cookies to understand your browsing activities, including across unaffiliated third-party sites, so that we can deliver information and advertisements about our Service that may be of interest to you.

Please note that we link some of the personal information we collect through cookies with the other personal information that we collect about you and for the purposes described in the [Our Collection of Personal Information](#) and [Our Use of Personal Information](#) sections of our [Privacy Notice](#).

Your Choices About Cookies

If you would prefer not to accept cookies, most browsers will allow you to: (i) change your browser settings to notify you when you receive a cookie, which lets you choose whether or not to accept it; (ii) disable existing cookies; or (iii) set your browser to automatically reject cookies. Please note that doing so may negatively impact your experience using our Service, as some features and offerings may not work properly. Depending on your device and operating system, you may not be able to delete or block all cookies. In addition, if you want to reject cookies across all your browsers and devices, you will need to do so on each browser on each device you actively use. You may also set your email options to prevent the automatic downloading of images that may contain technologies that would allow us to know whether you have accessed our email and performed certain functions with it.

Many of our websites use Google Analytics, a web analytics service provided by Google, Inc. (“**Google**”). For more information on the use of Google Analytics, please visit Google’s privacy policy [here](#). You can also view Google’s currently available opt-out options [here](#). We also use Segment and Sentry for web analytics and app performance. To opt out of Segment analytics, please visit Segment’s privacy policy [here](#). To opt-out of Sentry, please visit sentry’s privacy policy [here](#).

Your Choices About Online Ads

To learn more about interest-based advertising and how you may be able to opt-out of some of this advertising, you may wish to visit the Digital Advertising Alliance’s (DAA) resources and/or the Network Advertising Initiative’s (NAI) online resources, at www.aboutads.info/choices or <http://www.networkadvertising.org/choices/>.

Please note that when you opt out of receiving interest-based advertisements, this does not mean you will no longer see advertisements from us or on our online Service. It means that the online ads that you do see from DAA program participants should not be based on your interests. We are not responsible for the effectiveness of, or compliance with, any third-parties’ opt-out options or programs or the accuracy of their statements regarding their programs. In addition, third parties may still use cookies to collect information about your use of our online Service, including for analytics and fraud prevention as well as any other purpose permitted under the DAA’s Principles.

Updates to This Cookie Notice

We will update this Cookie Notice from time to time. When we make changes to this Cookie Notice, we will change the “Last Updated” at the beginning of this Cookie Notice.

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Contact Us

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Alternatively, inquiries may be addressed to:

Warp
Attn: Privacy Compliance Officer
11 Prince St, Apt 3B
New York, NY 10012

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