

iCinac Remote Commissioning

Protect Your Investment

Aftermarket services are essential for getting the most value from your purchase, which is why KPM Analytics offers a broad range of services to support you throughout the lifecycle of your product – from proper installation and training to preventative maintenance, replacement parts, and custom service programs. Product quality must meet your standards, every shift, every day, and downtime must be kept to a minimum. KPM is committed to helping you keep operations running smooth and producing high-quality products for your customers.



iCinac Remote Commissioning Service

The iCinac Remote Commissioning and Training option is a cost-effective way to validate instrument performance and ensure that customers are confident in day-to-day use and best practice strategies, therefore maximizing the return on their iCinac investment.

Operations To Be Completed

- Unboxing walkthrough to walk customer through materials and accessories
- Establish communication and electrical connections
- Inspection and commissioning of each electrode
- Validation of instrument operation and functionality
- Software overview to familiarize customer with basic layout, navigation, and functionality
- Electrode calibration walkthrough to maximize accuracy and performance
- Training session on electrode theory and best practices to maximize customer confidence in independent operation
- Overview of basic troubleshooting
- Configuration of preferences and key data points to maximize ease-of-use and data visibility
- Trial simulation to familiarize user with day-to-day operation and guided practice to allow customers to get hands-on experience with the support of a trained technician
- Overview of operational best practices
- Data management review to ensure customer has access to data whenever they need it
- Question and answer session to maximize customer confidence

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Setup Requirements

- For remote session, computer with access to internet in the vicinity of the instrument with video conference capabilities
- For Wireless iCinac, PC with Windows® 10 OS, Intel® Core™ i5, 8GB RAM, 2 USB ports
- Internet access for remote access/control of the instrument (optional but preferred)
- 12VDC 96W power source
- pH 4 and 7 buffers
- Electrode storage solution 3M KCl (recommended)
- Squirt bottle with deionized and/or distilled water
- (2) 250 mL beakers
- 1 rinse beaker
- Electrode holders (optional)

Part Number: SVC-iCinac Remote Commissioning
Price est: \$1895

Service Expertise

KPM Analytics is a global leader in scientific instrumentation, providing a comprehensive range of products and services to uniquely solve our customers' challenges. We are built on the foundation of eight strong brands, offering over 40 instruments for quality analysis. KPM Analytics understands your challenges. We have up to 100 years of experience in the industry and are proud to have a one-of-a-kind team of global experts in quality analysis and food production.

Contact KPM Analytics today!

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