

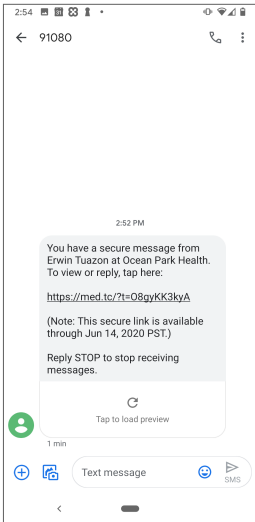
# Quick Reference Guide

## Receiving Messages from your Healthcare Provider - Android

Your healthcare provider will be able to send you secure messages safely to you and your contacts. To get started, all you need is the smart phone with the phone number you provided to their office. Follow the steps below to get started.

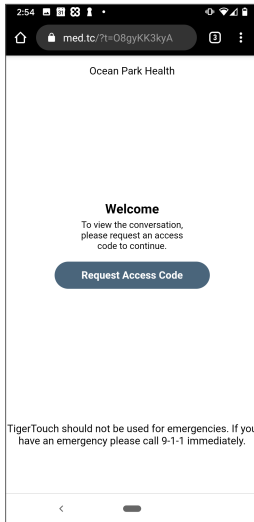
1

You will receive an SMS text from your provider. Tap the link to get started. *(save this number in your contacts)*

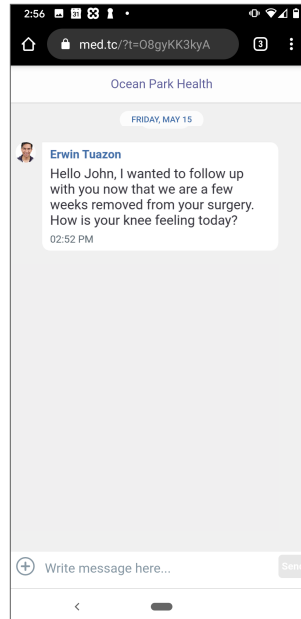


2

Tap Request Access code. This will send you a second SMS text message with an Access Code.

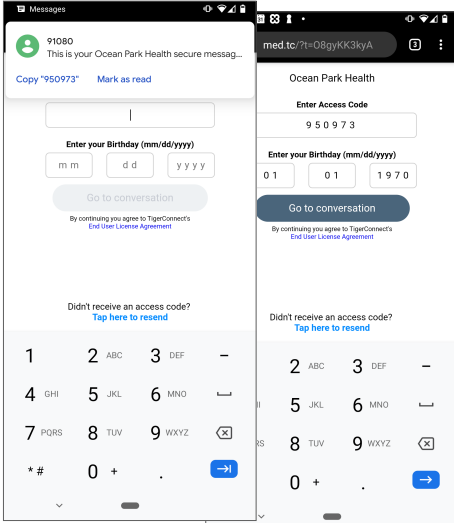


Your conversation will appear in the web browser of your Android device. Tap on "Write message here" to compose a message and send. You can even attach a photo using the plus sign at the bottom left of the screen.



3a

- Wait for the second message to appear at the top of your screen
- Tap on the Copy command in the pop-up
- Tap and hold in the Enter Access Code field to paste the copied six-digit code, or enter it from memory *(write it down if necessary)*
- Enter your Date of Birth. Only Patients will be asked this, Patient Contacts will only require the Access Code



3b

- Switch back to your Messages
- Remember the Access Code given in the second SMS text *(write this down if necessary)*
- Switch back to your web browser
- Enter the Access Code from the SMS text
- Enter your Date of Birth. Only Patients will be asked this, Patient Contacts will only require the Access Code

