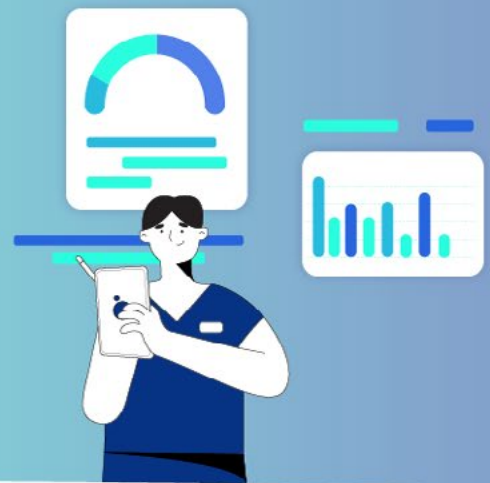


Intus Care

# Technical Assistance & Consulting (TAC)



## Mock Audit Proposal

The Intus Care mock audit process will evaluate PACE Organization's compliance with regulatory requirements in the following four areas related to operations:

1. Service Determination Requests, Appeals, and Grievances (SDAG)
2. Provision of Services (care planning, participant assessments, IDT requirements, medical records, etc.)
3. Personnel Records
4. Compliance and Quality Improvement

Conducted through the three phases outlined below, our process ensures PACE programs are **educated and prepared for all CMS Audit possibilities**.

PHASE 01	PHASE 02	PHASE 03
<b>PROJECT ENGAGEMENT &amp; INFORMATION SUBMISSION</b> <ul style="list-style-type: none"><li>• Project engagement meeting</li><li>• PO submission of requested information</li><li>• Integration of the PO EMR information into Intus Care data analytics platform</li><li>• Audit sample selections</li></ul>	<b>MOCK AUDIT WORK</b> <ul style="list-style-type: none"><li>• Audit kick-off meeting to review expectations from the process and CMS</li><li>• Webinar reviews: Intus Care review of supporting documentation for SDAG sample cases live with PO staff</li><li>• Review of PO participant medical records and other supporting documentation for other audit elements</li><li>• Daily meetings with PO staff to summarize findings and clarify observations</li></ul>	<b>REPORT OF MOCK AUDIT FINDINGS</b> <ul style="list-style-type: none"><li>• Written report of mock audit findings with details including regulatory requirements and audit findings</li><li>• Meeting with PO staff to review report and final findings</li><li>• Discussion of corrective actions</li></ul>

\*For more information and detail on the Mock Audit Proposal please reach out to our team [HERE](#).