

What's Hot for 2022



Delivery Type:	Home delivery
Returns:	After 3 unsuccessful delivery attempts, parcels would be returned to sender
Key Notes:	Recipient phone number and email details within data feed are mandatory

Additional Notes:

- Delivery Notifications: Recipients would receive advance notification prior to delivery via SMS and email. For any unsuccessful delivery attempts, recipients would be notified by email and a delivery card is left (where COVID protocols allow)
- Regarding returns, the same charge is applicable for returns as the outbound charge
- Prohibited/dangerous/hazardous goods are not permitted including but not limited to; alcohol, tobacco, controlled drugs, weapons, indecent and obscene materials, flammable/corrosive/toxic materials, or counterfeit/pirated goods
- MHI can provide weekly Tracking Reports showing delivery metrics (example available)