

What's Hot for 2022



GLS.

TRACKED



Carrier

Type of Service

Weight Range

Delivery Guidelines

Delivery Attempts

Incoterms

Email

SMS



Delivery Notification

Books



Media



Goods



Goods Permitted

Delivery Type: Home delivery

Returns: Following unsuccessful deliveries, items will be held for 10 days (With the chance for the customer to rebook the delivery via a link within the 1st 5 days) before being returned to MHI

Key Notes: Recipient phone number and email details within data feed are mandatory

Additional Notes:

- Delivery Notifications: Recipients would receive advance notification prior to delivery via SMS or email. For any unsuccessful delivery attempts, recipients would be notified by SMS or email
- Online tracking available via Trackmail, <https://www.trackmail.co.uk>
- Regarding returns, the same charge is applicable for returns as the outbound charge
- Prohibited/dangerous/hazardous goods are not permitted including but not limited to; alcohol, tobacco, controlled drugs, weapons, indecent and obscene materials, flammable/corrosive/ toxic materials, or counterfeit/pirated goods
- MHI can provide weekly Tracking Reports showing delivery metrics (example available)