



Annual Report 2014-15

Published 30 June 2015



Durham
Constabulary is the
only force rated by
HMIC as
OUTSTANDING at
investigating crime



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Foreword

Dear residents, workers and visitors of County Durham and Darlington,

I have now been in post as your Police and Crime Commissioner (PCC) for a little over two years. When you elected me, I promised to listen to your needs, seek out the concerns of all and tackle them. And I have worked tirelessly to achieve that.

I am pleased to say that we have an excellent Police Force in Durham; one that puts victims first, and cuts crime by getting to the thick of the issues and solving problems. Durham Constabulary has had an excellent year, being the **only** Force in the country to be rated as '**outstanding**' at investigating crime in the recent PEEL Assessment by HMIC. The Constabulary was also rated as 'outstanding' at reducing anti-social behaviour and 'good' at reducing crime. County Durham and Darlington remains one of the safest places to live, work and visit.

Among my achievements as PCC, I have:

- **Maintained Neighbourhood Policing:** Despite tighter budgets, I have managed to prioritise keeping police on our streets and in our communities.
- **Developed a regional Violence against Women and Girls strategy (for the North East):** I have developed the first ever region-wide strategy, alongside the PCCs in Northumbria and Cleveland.
- **Supplied Body Worn Video Cameras** to front-line Police Officers, PCSOs and Special Constables. Effective use of these will continue to promote public reassurance, capture evidence, modify behaviour, prevent harm and deter people from committing crime and anti-social behaviour.
- **Introduced a new interactive Public Performance Report** to hold the Constabulary to account.
- **Implemented a bespoke Knowledge Transfer Partnership:** a drama-based, police training programme run by the Constabulary and Durham University. It will be informed by the views and experiences of victims of domestic abuse and delivered to all frontline officers to improve initial responses to domestic abuse incidents.
- **Introduced a new Coroner's Support Service,** providing critical support for bereaved families to help them cope during inquest hearings into the last hours of their loved ones' lives. This ground-breaking scheme has been hailed as '*a fabulous and invaluable initiative*' by the family support volunteers involved.
- **Invested in a specialised Hate Crime Resource Pack,** an innovative learning resource designed by Durham Agency Against Crime containing an animated film, discussion plans and hand-outs, supporting professionals and volunteers to raise awareness of the causes and consequences of hate crime amongst young people.

I want to see the Force continue to provide you with the exceptional service that you deserve. It is a privilege to be your elected Police and Crime Commissioner and I will continue to put all my efforts into representing you to the best of my ability.



A handwritten signature in blue ink, which appears to read 'Ron Hogg'.

Ron Hogg, Durham Police and Crime Commissioner

Introduction & PCC Roles / Responsibilities

This annual report sets out how I have undertaken my functions and the progress which has been made towards meeting the **objectives** as set out in my Police and Crime Plan for the period between 1st April 2014 and 31st March 2015.

I am responsible for securing the maintenance of an **efficient** and **effective Police Force**. This includes:

- Setting the direction for the Police Force through the **Police and Crime Plan**, and setting the **budget** and **precept** for the police;
- **Holding the Chief Constable to account**, on behalf of local people, for the delivery of the Police and Crime Plan;
- **Commissioning local services** to help cut crime and improve community safety;
- Representing **your views** and **ensuring you have a voice**.






This annual report will inform you of how I have fulfilled my functions, responsibilities and powers over the past year. To do this, it is structured into:

- Performance overview and key performance headlines.
- Delivering the Police and Crime Plan 2014-17.
- Finance and Resources.
- Looking ahead to 2015-16.

Alongside this annual report, I have issued an end of year interactive public performance report. The report contains key performance information for the headline measures of Victim Based Crime, Public Confidence, and Victim Satisfaction, as set in the Police and Crime Plan 2014-15. It also includes performance information for each of the priorities in the Police and Crime Plan 2014-15, including levels of anti-social behaviour in each of the 12 neighbourhood policing areas and information on HMIC Inspections. The performance report is interactive and therefore is available on my website: **www.durham-pcc.gov.uk**.

Performance Overview

I set the following three primary measures for the Police and Crime Plan:

Primary Measures	2012-13	2013-14	Differen ce	% Difference	2014/15	Difference	% Difference	PCC Verdict		Comments
Victim based crime*	26,535	29,275	+ 2740	+ 10.3 %	29,570	+ 295	+ 1 %			I believe that part of the increase is due to increased reporting to the police, which is positive. There are a number of other factors involved, which are detailed below. However, I will monitor this as I would like to see a reduction in crime.
Public Confidence	Quarter 1 (April-June)	Quarter 2 (Jul – Sept)	% Difference	Quarter 3 (Oct – Dec)	% Difference	Quarter 4 (Jan – Mar)	% Difference	2014/15 Figure	PCC Verdict	Comments
People who believe that the police are dealing with antisocial behaviour and crime issues that matter	66 %	64 %	- 2 %	61 %	- 3 %	60 %	- 1 %	64 %		Public confidence in the police is of upmost importance as, without this, people may not feel able to come forward and report when they have been a victim of crime.
People who think that the police do a good job	72 %	70 %	- 2 %	69 %	- 1 %	68 %	- 1 %	70 %		This is why I am going to continue to closely monitor the local survey results, and ensure the police are taking action to increase confidence. Durham is in the top half of forces nationally.
People who have confidence in the police	76 %	73 %	- 3 %	71 %	- 2 %	72 %	+ 1 %	74 %		However, it is important to note that some local scores are in line with the national average and some are exceeding it.
Victim Satisfaction	Quarter 1 (April-June)	Quarter 2 (Jul – Sept)	% Difference	Quarter 3 (Oct – Dec)	% Difference	Quarter 4 (Jan – Mar)	% Difference	2014/15 Figure	PCC Verdict	Comments
Victims who are satisfied with their ‘whole experience’	93 %	90 %	- 3 %	85 %	- 5 %	91 %	+ 6 %	90 %		Despite some deterioration in the middle of the year, this has been corrected and levels of satisfaction are high.

*This figure includes the victims of the historic sexual offences case for the Medomsley Detention Centre. This case is thought to be the largest of its kind with around 700 offences recorded in 2014-15. These are recorded at the time they are reported rather than when they happened, resulting in an apparent increase. Excluding the Medomsley Case, there was a **0.63%** increase for 2014-15 compared with 2013-14. However, this still includes victims of other historical abuse offences who are now also coming forward following high-profile incidents such as those involving Jimmy Savile and Rolf Harris.

 I am happy with the performance.  I will be closely monitoring performance. This is an area for continued focus.  I am unhappy with the performance and looking at ways to improve.

Key Performance Headlines for 2014-15



Increase of **0.5%** - **169** more offences* (0.2% - 50 more offences**) in all police recorded crime



Increase of **26.9%** (1384 more offences) for violence against a person*



Increase of **13.2%** (119 more offences) for sexual offences*



Increase of **14.8%** (466 more offences) for shop lifting



Reduction of **8.3%** (358 fewer offences) for burglaries



Reduction of **19.7%** (662 fewer offences) for vehicle crime



Reduction of **3.3%** (224 fewer offences) for criminal damage (inc. arson)



Reduction of **34%** (455 fewer offences) for metal theft

*including Medomsley

**excluding Medomsley



Reduction of **3%** (903 fewer incidents) for anti-social behaviour



Increase of **6.9%** in the solved rate for victim-based crime**



96% of victims are satisfied with the treatment they received



Increased capacity and capability of my office functions whilst reducing the cost by **£200,000** since I came into office



Increase of **25** Special Constables, taking the total to 110



Increase of **21** police volunteers, taking the total to 248



29 new Police Community Support Officers recruited



Achieved whilst receiving a **£4.207m** reduction in Government Grant

NO 1

Durham Constabulary is the **only force** rated by HMIC as **OUTSTANDING** at investigating crime

Durham Constabulary is only **1 of 8 forces** in the country rated by HMIC, as doing a **good job** around domestic abuse

HMIC rated Durham Constabulary as **Good** at reducing crime.

HMIC rated Durham Constabulary as **OUTSTANDING** in relation to how it prevents and tackles Anti-social behaviour.



I am happy with the performance.



I will be closely monitoring performance. This is an area for continued focus.



I am unhappy with the performance and looking at ways to improve.

Delivering the Police and Crime Plan 2014-15

I launched my refreshed **Police and Crime Plan 2014-17** on 1st April 2014, following endorsement from the Police and Crime Panel in March 2014.

The refreshed plan sets out my vision, commitment and values which included my original objectives from my 2013 plan. These original objectives set out my personal and community based priorities of:

Personal priorities:

- To reduce the impact of domestic abuse, particularly violence against women and girls.
- To reduce the impact of hate crime.
- To improve engagement with communities across the Constabulary area.

Community priorities:

- To tackle anti-social behaviour.
- To tackle the harm caused to individuals and communities by alcohol and drugs.
- To improve road safety by tackling careless and dangerous driving, speeding and other related road safety issues.
- To make our policing services visible at all times.



The personal priorities were drawn from my election manifesto and the community priorities were founded on a range of evidence bases when developed in 2013 and then the following evidence bases were utilised to verify that the focus was still on the right issues:

- The Strategic Policing Requirement,
- The Strategic Assessment prepared by the Constabulary,
- Community consultation with the members of my Community Panels,
- The needs assessments prepared by the Darlington Community Safety Partnership and the Safe Durham Partnership,
- The opinion of the Chief Constable,
- The views of the Police and Crime Panel.

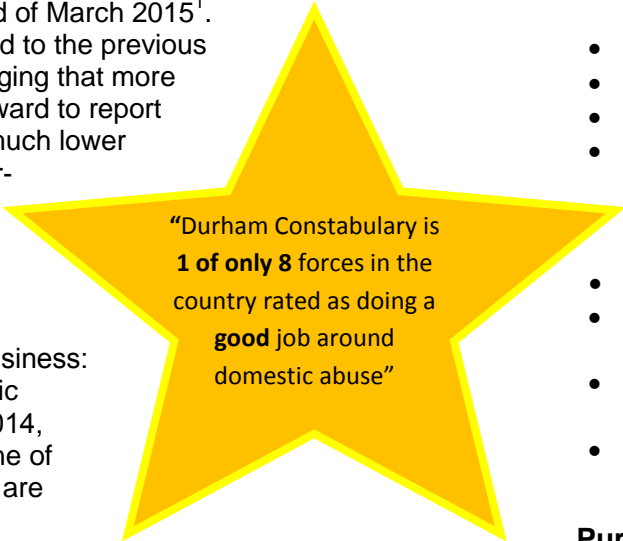
The next section of this document sets out the progress that has been made towards the achievement of each of the above priorities in the Police and Crime Plan 2014-17.

To reduce the impact of domestic violence, particularly violence against women and girls

There were **15,672** incidents of domestic abuse notified to Durham Constabulary in the 12 months to the end of March 2015¹.

Whilst this is an increase of **9%** compared to the previous year, I view this as positive. It is encouraging that more victims are feeling confident to come forward to report their suffering. The figure is likely to be much lower than the reality of the issue, due to under-reporting. Victims can be any gender and it can occur in same sex relationships as well as heterosexual relationships.

The HMIC national report 'Everyone's business: improving the police response to domestic abuse', which was published in March 2014, commended Durham Constabulary as one of only eight forces across the country who are doing a good job in this area.



"Durham Constabulary is **1 of only 8** forces in the country rated as doing a **good job** around domestic abuse"

Activity has focused around the four themes of Prepare, Prevent, Protect and Pursue. Activity can be summarised as follows:

Prepare:

- Ongoing success of **partnership working**;
- Development of a multi-agency training strategy;
- Numerous awareness and training courses on domestic abuse and child sexual exploitation (CSE);
- Introduction of the **Rape Scrutiny Panel**;
- Funded peer based research from Changing Lives;
- CSE Multi-agency Audit;
- Refreshed **multi-agency action plan**.

Prevent:

- Awareness raising campaigns including Safer Internet Day in February 2015 and Child Sexual Exploitation Day in March 2015;
- Launch of **'Sorry's Not Enough'** brand;

- Raising awareness of domestic abuse in the workplace – Domestic Abuse is Everyone's Business Project;
- Re-print and distribution of multi-agency leaflets;
- A range of conferences featuring leading experts;
- Investment into **perpetrator programmes**;
- Preventative activity within primary and secondary schools.

Protect:

- Employment of a **court IDVA** (Independent Domestic Violence Advisor);
- Harbour (commissioned outreach service) workers embedded within the Multi Agency Safeguarding Hub and increase in referrals to Harbour;
- Increase in referrals to **MARAC** (Multi Agency Risk Assessment Conference);
- Employment of a Halo Worker to assist victims of **forced marriage, honour based violence and female genital mutilation**.

Pursue:

- Launch of **Domestic Violence Prevention Orders** (DVPOs). There were **33** DVPOs granted between July 2014 and 31 March 2015;
- Launch of **Clare's Law**. There were 83 disclosures given under this scheme in 2014-15, protecting people from potentially abusive partners;
- Implementation of a bespoke **Knowledge Transfer Partnership** with Durham University to research and improve the police response to domestic abuse.

My PCC counterparts in Northumbria, Cleveland and I are successfully delivering the first ever Regional **Violence Against Women and Girls Strategy**, which was launched in 2013. To mark the first anniversary I hosted an event in Durham on the 8th December 2014, which demonstrated the partnership approach, ensuring that work to prevent violence against women and girls remains victim focused and a priority in the region. All the positive work that is taking place across the region as part of the strategy was showcased. The successful implementation of the strategy demonstrates the importance, value and impact of working in partnership, both regionally and locally.



There's no excuse for abuse

We're here to help
www.sorrysnotenough.co.uk



¹ Durham Constabulary Data, 1st April 2014 to 31st March 2015.

To reduce the impact of hate crime

A **hate crime** is a crime that is targeted at a specific person or group due to a prejudice against certain characteristics. These protected characteristics are: disability, race or ethnicity, religion, sexual orientation and gender identity. In 2013, Durham Constabulary, with my support, also added alternative lifestyle to this list.

The number of hate crime incidents recorded across County Durham and Darlington during 2014-15 was **375**. This has reduced by **4.8%** compared to the previous year. There are a number of possible reasons for this:

- More accurate recording of hate crime incidents;
- The Constabulary successfully tackling offenders the previous year;
- An increase in prejudice in 2013-14 in the wake of the murder of Lee Rigby that has now subsided.

I have requested a report from the Constabulary looking into this in more detail to ensure public confidence in the police to report is not reducing.

I am pleased to confirm that Durham Constabulary is focusing on the levels of service such victims receive, with satisfaction surveys being completed. However, as numbers are so low, especially with those hate crimes that are not associated with racial prejudice, they have not yet gathered sufficient data to be able to generalise results across the Constabulary. I have been assured that they will continue to monitor the satisfaction surveys to ensure these victims are consistently receiving optimum service levels. I hope to be able to bring you data for this in the Annual Report 2015-16.

Throughout 2014-15 the **Joint Hate Crime Group** across County Durham and Darlington has continued its work, including the successful delivery of a second Hate Crime Conference in April 2014.

I hosted the conference on behalf of the group, which brought together key speakers including Triple Paralympic Champion Stephen Miller, as well as showcasing the many projects and initiatives to support victims of hate crime.

The group is delivering a **'Safe Place' scheme**. This scheme provides 'Safe Places' in public areas for anyone feeling vulnerable or threatened and they can receive



help and advice. There are around 50 locations currently signed up to the scheme across the area, with new places still joining. A list is available on my website.

In January 2015, jointly with the Constabulary and partners, we ran a **Hate Crime Awareness Week** in which we targeted our media activity at raising awareness and encouraging reporting.

During the awareness week, the **Hate Crime Resource Pack**, which I have invested in, was launched. This innovative learning resource designed by Durham Agency Against Crime contains an animated film, discussion plans and hand-outs to support professionals and volunteers to raise awareness of the causes and

consequences of hate crime. There have been 30 packs distributed across County Durham and Darlington, and a further 5 outside the area, with the message being delivered to over 1000 young people so far.



I supported the **Durham Pride Event** in June 2014. I used the event to encourage people to come forward to report hate crime. I also raised awareness of the services and excellent support available for abuse victims of same sex, bisexual or transgender relationships, as domestic abuse is not limited to heterosexual relationships. The event was a huge success and I look forward to supporting it again in 2015.

A joint **Durham and Cleveland PCC Hate Crime Operational Group** has been set up for 'Improving Prosecutions for Hate Crime'- an area which was identified as a gap locally and regionally. This tracks the victim's journey from first response to sentencing. This work stream has been welcomed by partners and a piece of collaborative work is currently being undertaken to look at how the police and other criminal justice agencies deal with incidents of this nature and what actions can be taken to improve the victim's journey through the criminal justice system. This has resulted in excellent partnership working with Victim Support, CPS and the Local Criminal Justice Board, to aim to increase reporting of hate crime and improve public confidence.

To improve engagement with communities across the Constabulary area

I am here to be the voice of the public. I can only fulfil my role and achieve my vision by engaging and listening to you, the community. I ensure that your views and the things that matter to you are the driving force behind policing, and I hold the police to account on your behalf. I want to make you, the local community and victims of crime feel empowered by:

- Listening to your feedback in the evaluation of our service delivery, to enable us to define services that match the needs of our communities;
- Ensuring that the police listen to your concerns, and act upon them.

I have recorded a summary of my engagement activity on a map of the Constabulary area to try and ensure a consistent spread across locations. Throughout 2014-15 I have attended in excess of **70** engagement events and meetings. A summary can be found in appendix one.

I have used a range of engagement mechanisms to obtain views and encourage two way conversations with the community. These include formal consultations on specific issues and 'meet and greet' engagement to gauge opinion and satisfaction. Over the year I have been out and about to various events and meetings across the Constabulary area, including:

- Conducting **walkabouts** and **door knocks** across the area;
- Attending events such as **Durham Pride**;
- Hosting events such as the **Hate Crime Seminar**, **Parish Council Forums** and **Voluntary and Community Sector (VCS) Forums**;
- Participating in **litter picks** and **street audits**, and hosting **street based surgeries**;
- Attending **school assemblies** and events with young people, including activities for **Local Democracy Week** and **Road Safety Awareness**;
- Using **social media** and hosting meetings in an online environment;



- Attending **existing meetings** and **established events** to avoid duplication, such as MP surgeries, Town and Parish meetings, Area Action Partnerships, Resident Forums and topic specific groups such as the Probus Club and the University of the Third Age;
- Participating in **wider engagement and awareness events** including participatory budgeting events in East Durham and a walkabout with the RNIB whilst blindfolded to highlight issues;
- Attending **local events** such as the Weardale Agricultural Show and Police Station open days.

In August 2014 I hosted the first **VCS Forum** breakfast seminar, which was then followed by a second meeting in January 2015 as part of my consultation on the refreshed Police and Crime Plan for 2015-16. I believe that the VCS provides excellent and essential services that benefit our community. I look forward to working further with this sector, building stronger relationships and facilitating partnership working in the future.

During the **formal consultation** on my proposals for the policing element of the precept (council tax) and for the refreshed Police and Crime Plan, I used the existing Durham Area Action Partnership meeting network in County Durham, and other mechanisms (online survey, parish council forum, VCS Forum, walkabouts, etc.). This was to ensure that the consultations were widely circulated to maximise the opportunity for people to be involved and voice their opinion. I felt that using the Area Action Partnerships worked well and I am looking forward to working with them in the future, as well as planning further engagement activity within the Darlington area.

I have increased my online presence throughout 2014-15:

Facebook Likes: Increase from **357** to **2,078**

Twitter Followers: Increase from **1,516** to **2,359**



With the growing use of social media, I also use YouTube, AudioBoo, Instagram, Vine and Flickr, to reach as many people as possible across the area who use different social media platforms.

To tackle anti-social behaviour

In 2014-15 the number of anti-social incidents **decreased by 3%** compared to the previous year, which is very positive. General patterns show an increase around October/November, which coincides with Halloween and Bonfire Night, and January due to the snow and incidents of snowballing. These are particular times when the Constabulary anticipates an increase and takes precautions to keep it to a minimum.

As part of the Crime Inspection 2014, HMIC judged Durham Constabulary as **'Outstanding'** in relation to how they prevent and tackle anti-social behaviour; in particular the way victims are treated. They looked at the quality and consistency of victim contact across the Constabulary and whether victims of anti-social behaviour were dealt with in a comparable way to victims of other crimes. HMIC praised the Constabulary for:

- Successfully tackling anti-social behaviour through community engagement and understanding the causes of offending;
- Improving satisfaction levels for victims of anti-social behaviour;
- Using Restorative Justice effectively to tackle anti-social behaviour and prevent crime;
- Partnership working for tackling anti-social behaviour is embedded and effective. The Force works well with local authority partners to understand local anti-social behaviour concerns and find solutions.

HMIC rated Durham Constabulary as **OUTSTANDING** in relation to how it prevents and tackles Anti-social behaviour

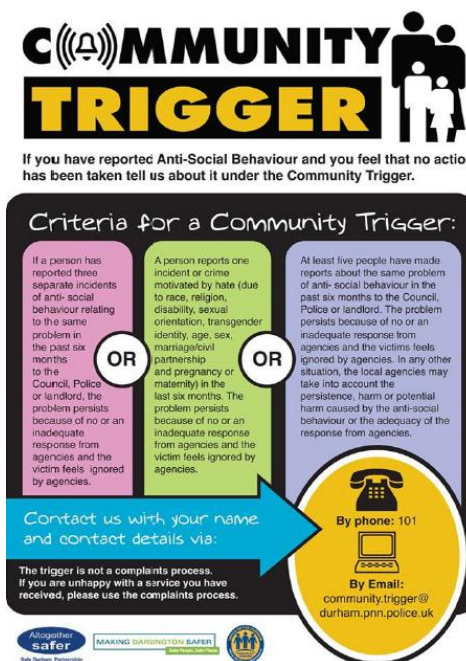
I provided funding to the Community Safety Partnership in Darlington and they have developed a very successful **Neighbourhood Resolution programme**. The programme enables the community to help solve problems together and utilises restorative approaches.

I have implemented **Community Remedy** as introduced by the **Anti-Social Behaviour, Crime and Policing Act 2014**. Community Remedy is intended to give victims more say in the punishment of offenders out of

court. Through Community Remedy, victims of anti-social behaviour can have a say in how offenders should make amends for their actions, based on a list of actions created following public consultation. It will be used as part of the existing process for delivering community resolutions and it will give victims of low level crime and anti-social behaviour a say in the punishment of offenders out of court.

I am supportive of the introduction of **Community Trigger**, which has been introduced by the same Act. The Community Trigger process is intended as a mechanism for victims of persistent anti-social behaviour to request that relevant bodies undertake a case review. It is not a mechanism for making a complaint. My involvement in this includes auditing case reviews, providing a route for victims to query the decision on whether the threshold was met or the way in which the trigger was carried out.

With my support, the Constabulary has supplied **Body Worn Cameras** to **all** front-line Police Officers, PCSOs and Special Constables. Effective use of these will continue to promote public reassurance, capture evidence, modify behaviour, prevent harm and deter people from committing crime and anti-social behaviour.



COMMUNITY TRIGGER

If you have reported Anti-Social Behaviour and you feel that no action has been taken tell us about it under the Community Trigger.

Criteria for a Community Trigger:

- If a person has reported three separate incidents of anti-social behaviour relating to the same problem in the past six months to the Council, Police or landlord, the problem persists because of no or an inadequate response from agencies and the victim feels ignored by agencies.
- OR
- A person reports one incident or crime motivated by hate (due to race, religion, disability, sexual orientation, transgender identity, age, sex, marriage/civil partnership and pregnancy or maternity) in the last six months. The problem persists because of no or an inadequate response from agencies and the victim feels ignored by agencies.
- OR
- At least five people have made reports about the same problem of anti-social behaviour in the past six months to the Council, Police or landlord. The problem persists because of no or an inadequate response from agencies and the victims feel ignored by agencies. In any other situation, the local agencies may take into account the persistence, harm or potential harm caused by the anti-social behaviour or the adequacy of the response from agencies.

Contact us with your name and contact details via:

- By phone: 101
- By Email: community.trigger@durham.pnn.police.uk

The trigger is not a complaints process. If you are unhappy with a service you have received, please use the complaints process.

Alcoholiser safer | MAKING DARLINGTON SAFER | Durham Constabulary

Tackling the harm caused to individuals and communities by alcohol and drugs

The harm caused by alcohol and drugs remains a priority within our communities and I have therefore been committed to:

- Working with partners to get a better understanding of the issues that exist in our communities around alcohol and drugs;
- Working, with partners, towards reducing the harm caused to individuals, families and communities through the abuse of alcohol and drugs;
- Lobbying government to update and reform the policies and laws that exist around alcohol and drugs to reflect the rapidly changing problem we are facing.

Whilst the issues of alcohol and drugs are often similar, they are also very complex and different approaches are required for each. It is for this reason that the work I have completed for this priority is divided into alcohol and drugs, as shown below.

To tackle the harm caused to individuals and communities by alcohol

Alcohol has a massive impact on every aspect of society and policing. This ranges from the impact on health, children and young people, policing, the economy and the environment. I have met with many local partners delivering alcohol intervention services and it is clear that issues change over time. With partners, I attended the **County Durham Alcohol Harm Reduction Strategy Consultation** event which provided an overview of the issues we face around alcohol in County Durham, gave everyone an opportunity to give their views on the new objectives for 2015-17, and determined what actions should be taken in the future to reduce alcohol-related harm in County Durham.

I have provided support to many partners pursuing local schemes to tackle alcohol issues. For instance, I am in full support of the good work already carried out by the **Alcohol Harm Reduction Unit**, which works in a multi-agency approach and participates in various programmes such as the Alcohol Diversion Scheme, Operation Aries, schemes in the Night Time Economy, work with Durham University, and work with 4Real to address local alcohol harm.

Operation 'ARIES' looks at tackling the harm caused by underage drinking and aims to change attitudes to drinking by:

- Helping communities to tackle alcohol-related issues linked to young people;
- Informing and advising young people about the impact of drinking alcohol and that not drinking alcohol is an option;
- Increasing awareness of parents and families of the risk posed by young people consuming alcohol and promoting alternative activities;
- Supporting retailers to reduce sales and supply of alcohol to young people.



In 2014-15, Durham Constabulary's Alcohol Harm Reduction Unit **engaged with 1400 under 18s** as a result of alcohol being seized.

With funding from my **Community Safety Fund**, the Constabulary and partners launched various awareness campaigns such as the **#DeadDrunk Campaign**. This campaign is used to highlight the problem of drunken pedestrians and the danger they put themselves in when attempting to walk home intoxicated. The project focuses on:

- Raising awareness of how alcohol affects decision making;
- Reducing road traffic collisions involving intoxicated drivers;
- Encouraging responsible drinking and planning of social activities.

I have also monitored the progress of the **Durham City Safety Group** which includes members from many partner organisations, established to tackle concerns raised, including alcohol concerns, by the recent river death tragedies in Durham City.

I have supported the **APCC Alcohol Working Group Strategy**. This has identified a number of areas where it considers that legislative change is needed to help tackle alcohol-related harm and crime respectively. It looks at legal framework reform, driving cultural change and improving education, deterring offenders and tackling irresponsible supply.

I am also in full support of **Balance North East** in their quest for Minimum Unit Pricing. It is estimated that after ten years, a minimum unit price of 50p will save 3393 lives, reduce hospital admissions by 97,900, cut crimes by 45,800, cut unemployment by 27,100 and save 296,900 working days through absenteeism every year in England alone, as well as reducing the amount that younger and heavier drinkers consume.

To tackle the harm caused to individuals and communities by drugs

Tackling drug related offending remains a priority for the region and I have worked with partners, including the **Darlington Drug and Alcohol Action Team** and **County Durham Public Health**, to enable improvements to services providing evidence for the future development of service specifications and implementation of approaches to reduce re-offending.

I have met with many local partners delivering drug intervention services and it is clear that substances in current use have changed since the introduction of the Drug Intervention Programme in 2003.

The crux of the strategy we have been working towards in County Durham and Darlington involves redefining the problem- individual drug addiction- as a **health and community safety issue, not a criminal justice issue**. The Constabulary already work in partnership with Directors in Public Health to deliver strategies that work whilst continuing to **target the organised criminals** who seek to make a profit by shattering the lives of others.

I have also provided support to many partners pursuing local schemes to tackle drug issues and support for recovery events. For instance, I have supported the implementation of a **Drug Test on Arrest scheme in all custody suites**, getting drug users who test positive into recovery and diverting them from crime, bringing about swifter access to treatment, reducing reoffending and helping to keep communities safe.

As of 16th February 2015, there had been **711 tests completed**; within these tests, **only 135 people tested negative** for all substances. This means only 19% (1 in 5) of all people tested had no drugs in their system.

I have continued **the debate on reforming UK drug policy**. I support a change in the way we tackle the harm caused by drugs and the criminal markets that supply them. Despite all the efforts to reduce the supply and the demand, drug misuse continues, and we must ask what we can do differently. If the aim is to stop people taking drugs, and stop people committing crime in order to fund their habit, we must follow the evidence and support people to recover rather than send them to prison. I am in favour of de-criminalising addiction and supporting health-based recovery for drug addicts.

Nationally, for **every £1 taxpayers spend on drug treatment, we save £2.50 in reduced crime and lower costs to the NHS**. By getting addicts off drugs, we would:

- Cut crime because fewer people will take illegal drugs;
- Cut crime associated with drug addiction – people stealing in order to feed their habits;
- Enable recovering addicts to make a more positive contribution to society;
- Disable organised crime groups by cutting off the market from where they make their income.

To commence the debate I hosted a **national symposium titled 'The Future of Drug Policy'** in November 2014. The symposium brought together representatives from 7 Police and Crime Commissioner Offices, 8 Police Forces, Councils, the National Health Service, Public Health England, Prisons, Charity and Voluntary Sector organisations, and many ambassadors from the Recovery Academy Durham (Addaction). Over 100 professionals and 30 ambassadors attended the event. I then wrote to the leaders of all the Westminster parties, bearing the signatures of organisations and 50 professionals from across the country, urging them to commit to reform the current UK drug policy in their manifestos for the 2015 general election.



I have also attended and spoken at various events and conferences, both locally and nationally. I recently spoke at **the House of Commons Home Affairs Committee International Drug Conference**. The intention is that findings from this conference will influence the Home Affairs Committee's agenda in the next Parliament, to include a fundamental rethink of the government's approach to drugs, as new challenges, such as New Psychoactive Substances (legal highs), continue to emerge.

I will carry on lobbying government to reform UK drug policy and to update the policies and laws that exist around legal highs.

To improve road safety by tackling careless and dangerous driving, speeding, and other related road safety issues

When I ask people what the issues are that matter to them in their local area, the top answers given are always around road safety such as **speeding, illegal and inconsiderate parking, and poor driving**. For some it is drivers speeding near their homes and schools, for others it is people using mobile phones and sometimes it can be the potential for conflict between different road users.

While my office may not always be able to deal with all of the issues raised, we try to address concerns wherever possible and contact partners to try to resolve those issues where enough detail is provided to us for action to be taken. The Constabulary's local survey and collision records for 2014/15 show that across the Constabulary area:

- **49%** of people think that dangerous driving is a problem;
- **51%** of people think that parking is a problem;
- **65%** of people think that speeding vehicles is a problem;
- **14.2%** of all road collisions involved someone being killed or seriously injured, which is a reduction of 3.9% on the previous year.

When taking into account population size, the level of killed or seriously injured casualties in our area is **below national average**.



I acknowledge the great work that is already being carried out to help keep our roads safe and the police are well supported by the local residents. I have participated in several **Community Speedwatch Scheme** initiatives to help educate people on their speed. Between 1st April 2014 and 30 September 2014,

165 Community Speedwatch activities were undertaken in our area. I have also worked with young people, participating in Community Speedwatch activities with Durham Constabulary's 'Mini Police'.

Durham Constabulary is the only policing area which does not have any fixed speed cameras, as it is generally felt that they are blunt instruments

that diminish confidence in policing. However, to help tackle speeding hotspots and to provide community reassurance, I have provided funding so that each of the neighbourhood policing teams can now access speed laser guns. Between 1st April 2014 and 30 September 2014, **317 camera deployments** were undertaken in the Durham Constabulary area resulting in **3734 detections of excess speed**.



The Local Authority Road Safety Teams in our Force are, in partnership with key agencies, delivering:

- Practical and theory training;
- Safety awareness sessions;
- Scheduled training events;
- Theatre productions;
- Assembly presentations.

They also attend events and have direct contact with groups and communities. Between September 2013 and July 2014 they **engaged with 26,352 young people**.

I have also supported various **partnership road safety publicity campaigns to target dangerous drivers and inconsiderate parking**. Together with children and staff at various schools, we have been working alongside local beat officers and the councils to raise awareness among children and parents to tackle the problem of motorists parking too close to schools and causing a potentially dangerous obstruction on the roads.

I have participated in several walkabouts to raise awareness of inappropriate parking as it is a particular problem, especially for those in our community who are disabled.

In addition to working closely with a range of partners towards tackling road safety issues, I have fully supported the decision by the Durham County Council to **introduce 20mph zones around selected schools**, which will help to keep more young people safe when travelling to and from school.

To make our policing services visible at all times

I have continued to protect **neighbourhood policing**, which included supporting a campaign that successfully **recruited a further 29 Police Community Support Officers** in the last year.

On 31st March 2015, the Constabulary consisted of:

- 1199 Police Officers;
- 110 Special Constables;
- 1078 Police Staff (including PCSOs);
- 248 volunteers.

They all play a vital role in maximising the number of visible officers in our neighbourhoods.

I am encouraged by the number of volunteers across the Constabulary area. This 'extended police family' helps the Constabulary to work effectively at all levels within our local communities, tailoring the service to match local needs and find long term solutions to local issues.

I am a **Neighbourhood Watch** champion. We are very lucky to have over a third of all our households in County Durham and Darlington covered by a Neighbourhood Watch scheme. This is one of the highest coverage rates in the country. It offers reassurance to the public by providing a direct link between the police and the community to share information.

The communications team fill an invaluable role, answering the calls from the public that come in both through '999' and '101'. Their achievements for the past year, 2014-15 are:

- **93.3%** of 999 calls answered within 10 seconds;
- **94.4%** of 101 calls answered of all calls presented.

These high percentages were achieved despite the move to the new police headquarters, which caused some disruption to the communications systems. I am assured that these percentages will increase next year now the move is complete, which is extremely positive, and I will bring these figures to you in the 2015-16 annual report.



The new volunteer **police cadet** scheme run by Durham Agency Against Crime (DAAC), which launched in as a trial in Darlington last year, has now been rolled out in County Durham. It recruits young people aged 13-17 years old to take part in an action-packed programme covering education workshops, community support and help, problem solving local issues and activities like the Duke of Edinburgh Award.



The Constabulary has developed the '**Mini Police**'. This is a volunteering opportunity for children aged 9-11 years to contribute to policing and community safety, in a fun way, giving young people a voice. The project is currently running in the Durham area, with plans to roll out across the rest of the force area.

During 2014 they engaged with approximately 15,968 pupils through their extensive schools engagement programme. They undertake a number of different initiatives. This includes work with multiagency partners such as the Fire Service, and Local Authorities to deliver specialised schemes such as **Community Safety Carousels**. The carousels provide awareness raising and practical sessions for all school children in Year 6 across our area.

It is excellent that the Constabulary is recognising the tremendous contribution young people have to offer and the exciting scheme supports the need to increase their knowledge of, and confidence in, the policing service.

The Constabulary has been using a range of activities to actively engage and increase awareness within our communities. These include:

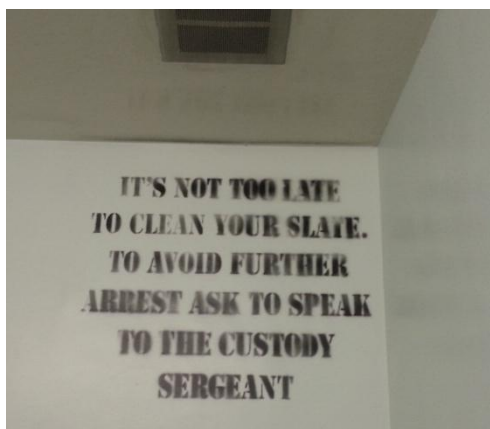
- **PACT meetings**, which bring the police and the community together to address local issues and concerns;
- **Park, Walk and Talk**, which sees officers in patrol cars park up and get out of the car to speak to people in key areas at key times to maximise all engagement opportunities;
- **Opportunity Knocks**, which sees Officers and PCSO's call at people's houses to chat and find out about the issues that matter to the residents. This coordinated door knocking activity has the overall aim of improving community engagement and visibility;
- A project called '**Mutual Gain**' in two pilot areas in the Constabulary, which looks at bringing the community together with local agencies to address local issues;
- Holding events such as Police Station **open days**, **Bikewise** and **Dog Wise**;
- Attending **local events** such as carnivals, Gala days, Agricultural Shows.

Reducing Reoffending

Although this was not an identified priority in my plan, I believe that reducing reoffending is vital to reduce crime and support victims, whilst also helping offenders to break their criminal cycle and make a positive contribution to society. The most recent data published by the Ministry of Justice in 2014 (based on 2012 figures) shows Durham's proven reoffending rate was 25.6% and Darlington's was 32%; this is against a national average of 26.0%. Whilst there is clearly room for improvement in these figures there have been a number of developments showing progress in this area, detailed below.

The Constabulary and Probation Service, working in partnership with a range of organisations, have introduced processes and pathways to form an **integrated**

approach to offender management, which has shown a significant reduction in reoffending amongst our most prolific offenders. The scheme delivers intensive support to those offenders who are willing to engage and are identified as being the most prolific in the area. However, should there be further offending the scheme results in fast track catch and convict procedures. Data collected by Safe Durham Partnership shows focused work with this group has had a significant impact of up to a 65% reduction in their reoffending patterns in 2013-14.

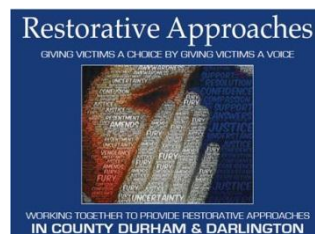


The newly established joint **Reducing Reoffending Group** across County Durham and Darlington will endeavour to work collaboratively to ensure that reducing reoffending rates remain high on the agendas of all relevant partners. We will look to extend integrated offender management principles across all types of offending, identifying those individuals who are causing most harm to our community and working in partnership to reduce the likelihood of further reoffending. This group will continue to monitor the reducing reoffending data, evaluate new projects locally and nationally as well as looking to the development of any innovative projects which can make an impact in our area.

The **Transforming Rehabilitation** agenda has brought many challenges over the last year including the mandatory supervision requirement of all offenders serving custodial sentences of less than 12 months, which I believe is a welcome piece of legislation. The Ministry of Justice identifies that this group had a higher

reoffending rate when matched against those who were subject to a community sentence or supervision order. I will be working with our local Community Rehabilitation Company to ensure that this provision is delivered appropriately in conjunction with our local prisons and partnership agencies.

The Integrated Offender Management Units have delivered a successful pilot in relation to diverting female offenders away from the courts, known as the **'Women's Diversionary Scheme'**. Moving forward I am working with the Constabulary and other organisations to extend these principles to a greater number of offenders. I am keen to see the Constabulary and partners learn from the Integrated Offender Management Unit and its successful diversion schemes.



I am committed to extending **Restorative Justice** across all parts of the criminal justice system. I am working very closely with partners, both statutory and voluntary, to ensure that relevant pathways are in place. This view is shared with the Chief Constable, who is driving Restorative Approaches throughout the Constabulary.

The Youth Offending Services within the Constabulary area have celebrated many successes in reducing the number of first time entrants to the youth justice system. Their innovative approaches to diversion and tailored packages of intervention continue to impact on reducing reoffending among our young people.



I have a duty to work collaboratively with a range of Criminal Justice partners including the reformed National Probation Service and the newly created Community Rehabilitation Company. The **Local Criminal Justice Board**, having high level representation from all criminal justice agencies and working collaboratively across County Durham and Cleveland, exists to ensure we provide an efficient and effective criminal justice system for the area. Throughout 2014-15 I have been Vice Chair of this board and will take over as Chair from April 2015.

CLEVELAND & DURHAM
CRIMINAL JUSTICE BOARD
Criminal Justice System: working together for the public



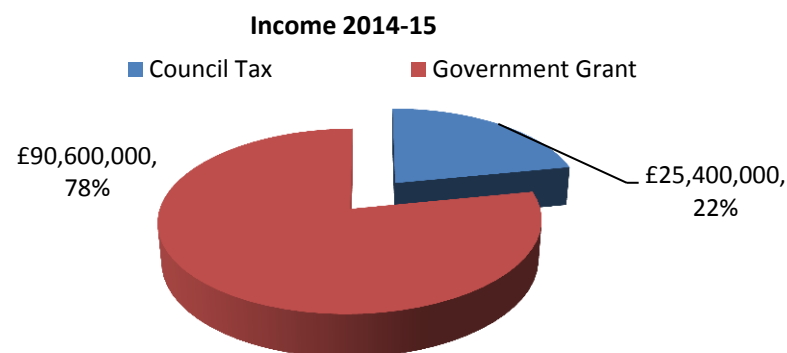
I am also deputy chair of the **Association of Police and Crime Commissioners (APCC) Efficiency Group**, learning from and influencing the national picture.

Finance & Resources

Ensuring we deliver value for money (VFM) is vitally important. It is necessary so that we are able to deliver high quality services whilst also reducing costs. VFM drives the process that ensures the appropriate resources are applied to each service area, enabling the Constabulary to respond promptly and effectively to emerging priorities. Governance arrangements exist within the Constabulary to ensure that VFM is monitored and delivered across the breadth of the Constabulary's services, and I record all major financial decisions so that I can be held to account by the public.

I have worked with the Constabulary to update the **Medium Term Financial Plan** which projects our financial position over a four year period. The projections in the plan will require some difficult decisions. However, the past practice of trying to 'keep ahead of the curve' in terms of delivering savings puts our budget in a relatively strong position as a basis for planning ahead.

The budget for 2014-15 was £116m for the provision of policing services across County Durham and Darlington. This consists of a grant from the government and income from the police element of the council tax (precept).



Due to continued austerity, the amount allocated to Durham in Government Grant has fallen by approximately £20m from March 2010 to March 2015.

The vast majority, £114.2m (or 98.5%), I allocate to the Constabulary.

Office of the Durham Police and Crime Commissioner Budget

I allocated a net revenue budget of **£998,000** for 2014-15 to fund my office, enabling me to fulfil my role. I have increased the capacity and capability of my office whilst reducing the cost by **£200,000** since I came into office. In 2014-15 I have:

- Appointed a full time Chief of Staff in place of the previous part time Chief Executive, and reduced the equivalent annual salary;
- Reduced the number of permanent full time equivalent staff to five;
- Built capacity within the office by offering secondments and placements. I now have secondees from Durham Constabulary and the Community Rehabilitation Company, two graduate interns and two apprentices. This brings the number of full time equivalent staff to eleven.

A copy of the staffing structure is available on my website.

Police and Crime Commissioner Community Safety Budget

I have allocated **£770,000** from the budget to the **PCC Community Safety Budget**. This budget is used to fund activity, projects and initiatives of the local Community Safety Partnerships and the Voluntary and Community Sector which support our shared objectives. I have split this budget into:

- **Community Safety Grant** - I have continued to provide funding to both of the Community Safety Partnerships within the force area for activities and initiatives that support our shared objectives. In line with reductions to the Police Budget I have reduced the allocations to the partnerships from the previous year. Darlington Community Safety Partnership received **£129,162** and the Safe Durham Partnership received **£493,045**.

This funding has expanded various pieces of working including:

- Neighbourhood Resolutions Project – using restorative approaches with victims and perpetrators to resolve issues of anti-social behaviour;
- Contributions towards arrest referral workers for drug and alcohol treatment services;
- Anti-social behaviour officers to carry out case management investigations;

- A fully integrated pre-court system project aimed at reducing the number of first time entrants into the youth criminal justice system.
- **PCC Community Safety Fund** – I launched this fund in April 2014 for the Voluntary and Community Sector to submit applications for up to £20,000. Applications were carefully considered and a number of important and innovative projects, which supported my priorities, received funding. These include:
 - #DeadDrunk – a multi-agency partnership campaign around issues such as road safety and alcohol;
 - Provisions for a number of youth activities and learning projects;
 - Support for Neighbourhood Watch to supply burglary deterrents;
 - Supporting victims and witnesses of homophobic and transphobic hate crime and raising awareness of the issues that face LGBT people in our area;
 - 'Recovery coaches' to support people to achieve and sustain abstinence based recovery from drug addiction.



Full details of the PCC Community Safety Budget and details of the projects supported can be found on my website.

Moving forward into 2015-16, I am continuing this fund in partnership with County Durham Community Foundation, which is able to provide some additional funding. This process will enable me to fund more projects and initiatives, which will help to achieve my objectives.

Durham Constabulary Budget

To fund police operations and to ensure that the Constabulary is well equipped and supported, I set the Constabulary a net revenue budget of **£114,232,000** for 2014-15. This is split between staff pay and non-pay budgets such as transport, estates, ICT, supplies/services and collaboration activities.

As with any service organisation, our greatest expenditure is spent on our **staff** wages. I recognise that the greatest asset and resource that the Constabulary has is its staff, and their knowledge, passion and attitude are the driving force behind what makes Durham unique and successful. Between April 2010 and March 2015 we have lost **347 police officers and 103 police staff** (full time equivalent). However, in 2014-15 we have appointed 29 new PCSOs and we have undertaken a recruitment campaign for police officers. I have also agreed a programme for capital expenditure, in order to increase the efficiency of the police service. This includes spending on Estates and ICT.

In 2013 I approved the Estates Capital Programme for the Constabulary area. This is now being successfully delivered and included the development of the new police headquarters on the Aykley Heads site in Durham. The development has been completed and during the summer of 2014 the Constabulary moved into the site. This new building will save over £750,000 per year in running costs and it is more efficient.

Durham Constabulary aims to be one of the leading forces in harnessing technology to deliver effective and efficient policing:

- It was the first force in the country to issue **body worn cameras** to all front line Police Officers, PCSO's and Special Constables;
- **Red Sigma** has been developed and implemented. It is a unique IT system built in house by the Constabulary to enable front-line Police Officers and call handlers to have all the key information they need in one place when dealing with an incident or 999 call. This helps to protect members of the public and Police Officers by ensuring the right level of response is provided, and improves the handling of intelligence;
- There is a focus on **mobile data** capabilities to ensure that officers have the ability to retrieve information from police systems and upload data directly from the mobile devices back into the main systems. Enabling officers to upload reports whilst out and about will improve efficiency by reducing the need for them to return to stations to file reports;
- Moving forward the Constabulary is also introducing a voluntary **electronic tagging** programme for offenders. This will be the biggest programme of its kind in the country.

Partnership Working & Collaboration

Partnership working across County Durham and Darlington is strong and well developed, particularly through the Safe Durham Partnership and Darlington Community Safety Partnership. The Constabulary and I are committed members of both, and I have provided funding to both partnerships to support our shared priorities.

Whilst there are often savings to be made by working together in partnership and through collaboration, it is not always about saving money. Working together enables specialist skills and resources to combine to tackle shared problems and provide effective solutions to issues, as many cannot be tackled by one agency alone.

In addition to local partnership working, we work with a variety of regional and national organisations. This includes work with my regional counterparts in Cleveland and Northumbria on specific strategies such as Violence Against

Women and Girls, as well as wider operational based initiatives such as those to tackle organised crime and shared operational units such as the Joint Roads Policing Unit across Durham and Cleveland.

The Constabulary currently has more than **80** separate initiatives for collaborative partnership working. Currently around 9% of their overall expenditure is spent in connection with collaborative initiatives and they are working with more than 40 strategic partners, ranging from the Fire Service, to other criminal justice agencies and across the Voluntary and Community Sector.

Victim Services Commissioning

From April 2014 the Ministry of Justice (MoJ) passed responsibility for the provision of victims' services (along with some funding) to the Police and Crime Commissioners. Durham received part year funding from October 2014. Working together with partners we have undertaken activity to identify gaps in provision and have commissioned these services.

This funding is in addition to the Government Grant and PCC Community Safety Budget as detailed on page 17. The funding available to me is set out below:

Victims Commissioning Funding (£214,134) – I am responsible for the allocation of three specific funding streams for the provision of:

- **Victims' Services (£131,438)** - for the provision of victim services across the area, including the Referral and Assessment service, as well as additional and specialist services for victims.

The **Referral and Assessment Service** was previously provided by Victim Support, and I decided to continue with this arrangement until March 2015, whilst working with the service provider and my counterpart in Cleveland to secure services for 2015-16.



In order to develop local knowledge, I have used the allocated funding to commission a number of local research documents and projects which have assisted in our knowledge base and assessment skills around the needs of victims. Examples of work funded include:

- A new Coroner's Support Service (the first in the Country), to provide critical support for bereaved families to help them cope during inquest hearings;
- The availability of video evidence resources away from the court arena;
- The development of computer software to collect soft intelligence from partner agencies around the victim experience;

- The 'Support at Courts project' which trains volunteers to reach out to support and befriend families of offenders going into custody to strengthen family ties through sentencing and improve the likelihood of successful rehabilitation post release;
- Facilitating a network of mutual support amongst adults impacted by crime, conflict and anti-social behaviour in Darlington;
- The provision of matched funding to target activities that support local problem solving, designing out some repetitive anti-social behaviour complaints and training in the application of new anti-social powers.

- **Restorative Justice (£68,457)** - for the development of local restorative justice practices. County Durham and Darlington have well developed restorative justice processes across all agencies and have strategic support from the Safe Durham Partnership and the Darlington Community Safety Partnership. This has been aided by the contribution of this element of the fund;

- **Domestic Violence/Sexual Abuse (£14,239)** - for the development of specialist services for victims of domestic and sexual abuse. I have used this fund and some of the **Victims' Services fund**, for the provision of victim services and specialist services. This funding has enabled us to:

- Deliver rape counselling support;
- Engage a counselling specialist to develop a Pilot Recovery Tool Kit for the survivors of domestic violence;
- Fund specialist sexual violence counselling;
- Help sustain women's refuge provision;
- Improve and extend facilities for the Sexual Assault Referral Centres;
- Provide support to victims of forced marriages and honour based violence and develop a local support network;
- Deliver a community safeguarding education programme to raise awareness of safeguarding and sexual exploitation of children and young people, and provide service to those affected;
- Develop peer research to explore the nature and extent of sex work and sexual exploitation.



I also applied to the MoJ for some additional funding from their **Competed Fund**, in which all PCCs are invited to bid for additional funds. I received **£142,814** to help support victims of most serious crimes, persistently targeted victims and victims who are vulnerable or intimidated.

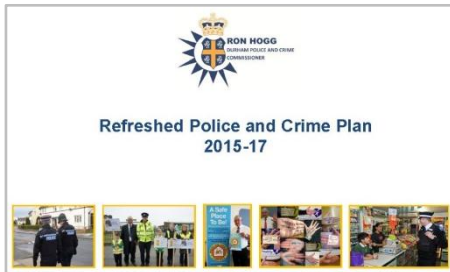
In 2013-14 I received **Capacity Building Fund** from the MoJ for victims services and restorative justice. This was carried through to 2014-15 for those projects which were yet to be fully completed.

Looking Ahead to 2015-16

As we move into 2015-16 I have refreshed my Police and Crime Plan by consulting a wide range of internal and external evidence bases including:

- The public via formal consultation and consideration of all of the information, data and concerns shared with me from the community through my various engagement and consultation activities throughout the year, and I have reflected on the commitments I made in my election manifesto;
- Durham Constabulary's Strategic Assessment 2014-15;
- SPR (Strategic Policing Requirement) published in July 2012 and amended in March 2015;
- Key performance data sets from the Constabulary and the Home Office;
- Plans and Assessments from the Safe Durham Partnership and Darlington Community Safety Partnership.

I have structured this refreshed plan into 4 objectives, each being a key element of my new vision. My vision is to ***'inspire confidence in policing by ensuring efficient and effective services are delivered to support victims and keep all our communities safe.'***



I have underpinned each objective with a range of key areas of focus which I believe need to be addressed in order to achieve the objective and in turn deliver my vision.

The objectives and associated key areas of focus are:

Objective 1: Inspire confidence

Key areas of focus:

- Improve **engagement** across the Constabulary area
- Make our policing service **visible and accessible**

Objective 2: Support victims

Key areas of focus:

- Commission effective, appropriate and efficient **Services for Victims** **new**
- Deliver the regional **Violence Against Women and Girls** Strategy
- Reduce the incidence and impact of **domestic abuse** in all its forms
- Reduce the impact of **hate crime**

Objective 3: Keep all our communities safe

Key areas of focus:

- Deliver the **Strategic Policing Requirement** and understand and tackle **emerging threats** **new**
- Tackle the harm caused to individuals and communities by **alcohol and drugs**
- Tackle **anti-social behaviour**
- Improve **road safety** by tackling careless and dangerous driving, speeding and other related road safety issues
- Work with partners to improve the service provided to those with poor **mental health** (victims and offenders) **new**

I have also identified **'reducing reoffending'** as a cross cutting key area of focus which impacts upon each of the above objectives.

Objective 4: Deliver an efficient policing service.

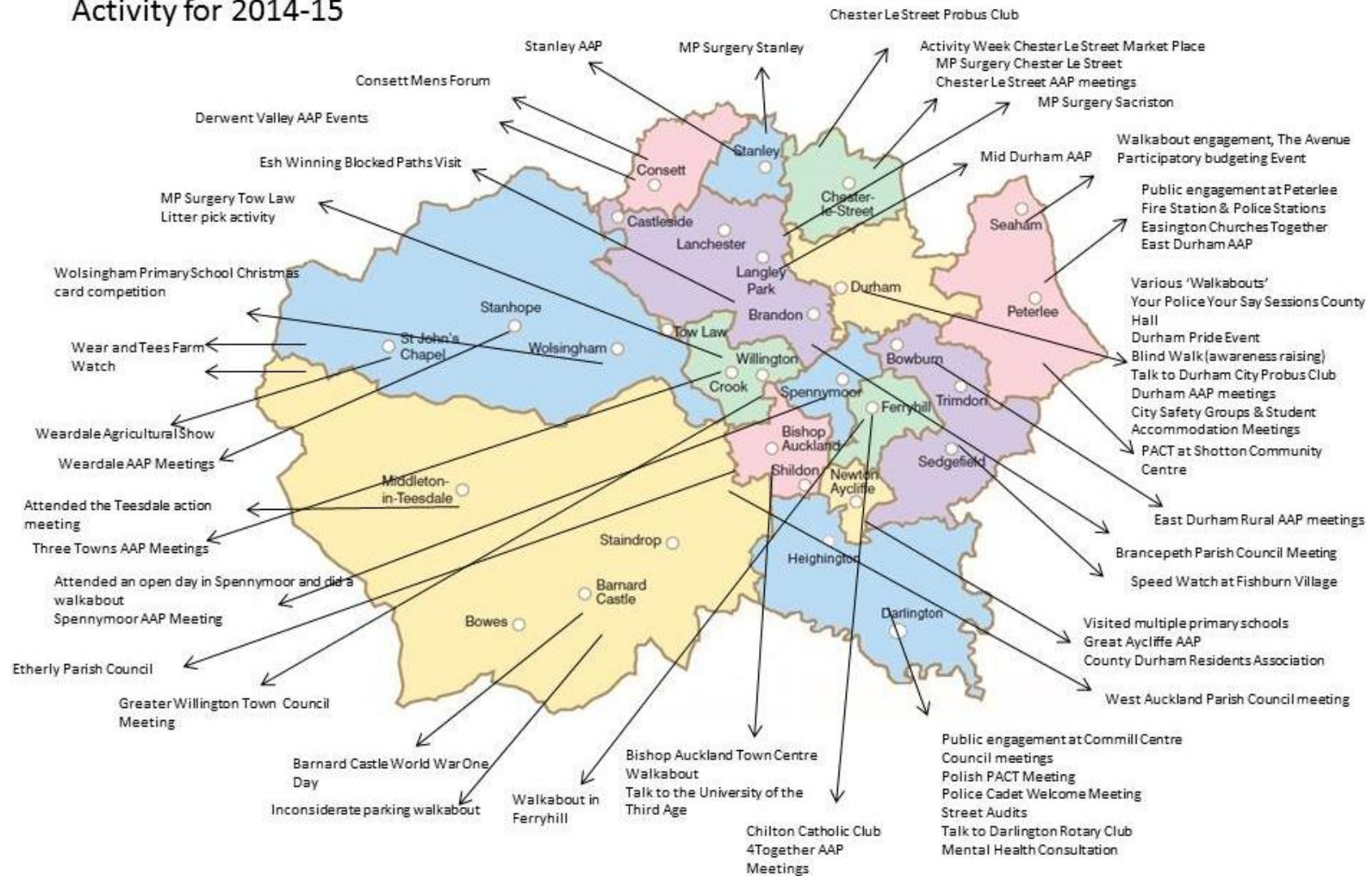
Key areas of focus:

- **Value for money** **new**
- **Robust accountability and performance management** **new**

The refreshed plan can be found on my website: www.durham-pcc.gov.uk

Appendix One: Engagement Map

Summary of PCC Engagement Activity for 2014-15



Appendix Two – Glossary

Word/Phrase	Meaning
Area Action Partnerships	Local partnerships to identify priorities and take action to improve communities. There are 14 in County Durham
ARIES	Operation to reduce anti-social behaviour fuelled by underage drinking
Association of Police & Crime Commissioners (APCC)	National body to support and represent all PCCs
Austerity	Difficult economic time by Government reducing public expenditure
Checkpoint Project	Programme to reduce reoffending
Commissioning	Providing funding in return for a particular task or service
Community Panels	Members of the public who can voice concerns in their area at regular meetings
Community Rehabilitation Company	Service that supervises and supports medium-low risk offenders when released
Community Remedy	List of actions a victim may choose for an offender of some crime and ASB
Community Safety Grants	Funding to be allocated to protect the community
Community Safety Partnerships	Group of responsible partners working together to protect the community
Community Speedwatch	Public monitor speeding and refer to police to educate drivers
Community Trigger	Way a victim of constant anti-social behaviour can request a case review
CONTEST	A counter-terrorism strategy by the Home Office designed to reduce the risk to the UK and its interests overseas from terrorism
Crime Survey England & Wales	Survey about experiences of crime from around 38500 members of the public, 2014
Crown Prosecution Service	Responsible for prosecuting criminal cases investigated by the police in England and Wales
Deprivation	Lacking of any material benefits that constitute basic needs, not just financial
Durham Agency Against Crime	Charity creating safety initiatives to reduce crime and fear of crime in locality
Front Line Policing	Those officers and staff directly in contact with the public
HMIC	(Her Majesty's Inspectorate of Constabulary) Inspects our Country's police forces
Independent Custody Visitors	Volunteers who check on the treatment of those detained in police custody
Joint Audit Committee	Study both internal and external audit reports for PCC and Chief Constable
Key Performance Measure	Way in which achievement of an aim can be measured
Local Criminal Justice Board (LCJB)	Heads of all the local criminal justice agencies. They are committed to bringing more offenders to justice and to increase public confidence in our Criminal Justice Services

Word/Phrase	Meaning
Local Survey	Local surveys undertaken by the Constabulary
Minimum Unit Pricing	A minimum price per unit of alcohol in a drink
Ministry of Justice	A department of UK Government to provide justice and civil liberties
National Crime Agency	Agency which provides a national response to serious and organised crime.
National Probation Service	Service that supervises and supports high risk offenders when released
Neighbourhood Policing	A small team localised to each area within the force
Neighbourhood Watch	Community safety agencies and public coming together to protect community
Opportunity Knocks	Coordinated door knocking activity within communities with the overall aim of improving community engagement
Park, Walk and Talk	Police officers park their patrol cars and walk to speak to people in key areas
Partners	Organisations, agencies, charities who we work with
PEEL Assessment	PEEL stands for the police effectiveness, efficiency and legitimacy programme
Police And Communities Together (PACT)	Meetings to share concerns and thoughts
Police Community Support Officers (PCSO)	Uniformed member of police support staff
Police and Crime Panel	Panel of councillors and independent members who scrutinise and support my work
Police Professional Body	The College of Policing, who maintain the policing standards through education and training
Police Authority	Localised panels maintaining efficient police force pre 2012
Protected Characteristics	These are characteristics upon which discrimination is unlawful. These are age, disability, gender reassignment, marriage & civil partnership, race, religion or belief, sex, sexual orientation and pregnancy & maternity.
Rehabilitative	To be able to reintegrate the offender back into society safely
Restorative Justice/Approach	Focusing on needs of victim and offender together in serving justice
Retributive	Punishment proportionate to the crime
Special Constabulary	Part-time volunteer police officers
Strategic Assessment	Snapshot of the current threats and risks to the Constabulary
Surgeries	A regular period of time in which a member of public can visit to ask advice
VAWG Strategy	Strategy to reduce all the different aspects of Violence Against Women and Girls
Victim-based Crime	Crimes directly against an individual victim or victims
Victim Support	A charity providing support and information to victims of crime

Get in Touch

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Business:



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