



Use Cases

MazeMap-Cisco Webex Board



Kiosk wayfinding and information

Challenge:

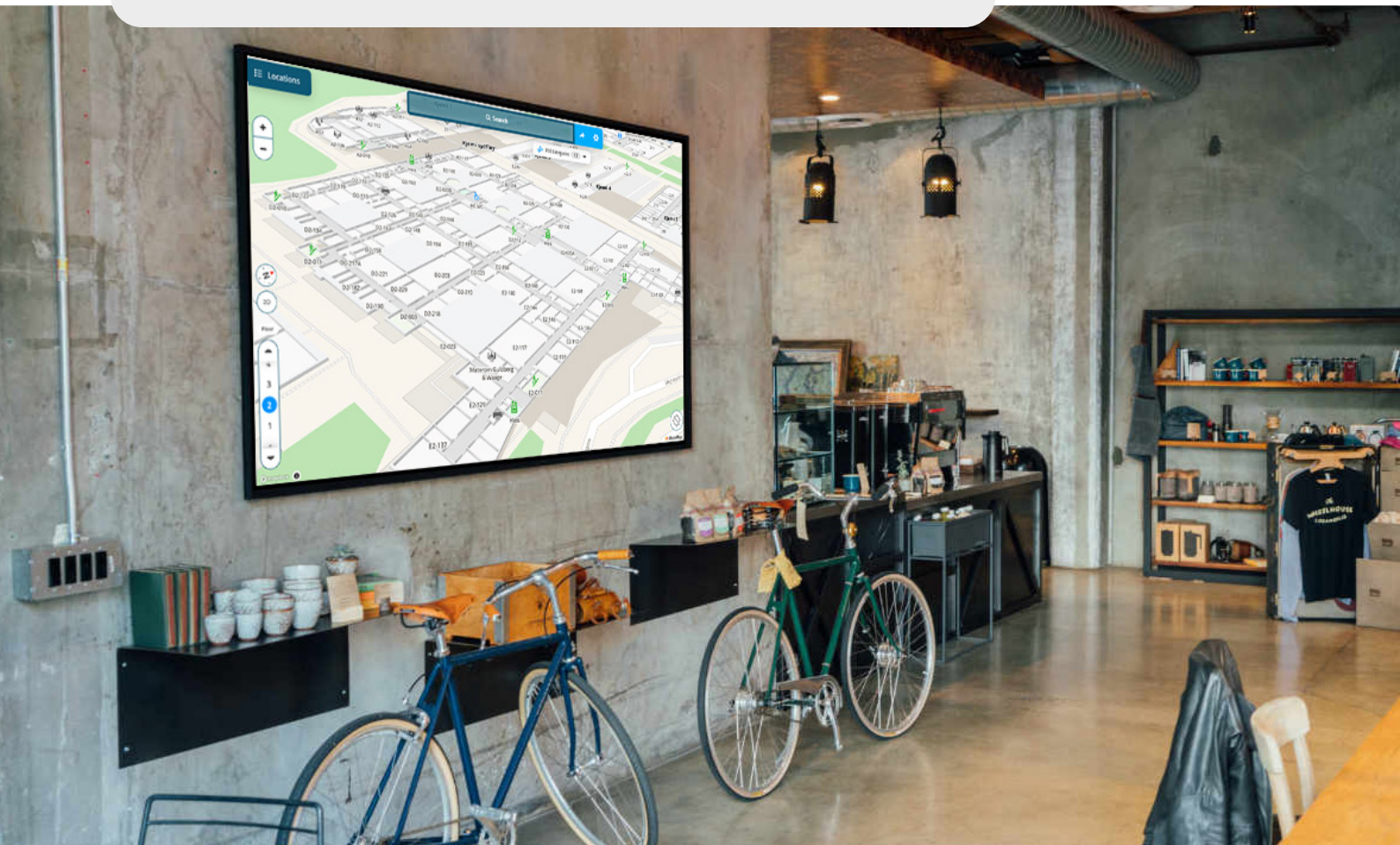
When users enter the building they often look for staff to ask for directions. This often distracts staff members from other important tasks. In a post-COVID world, it's also important to reduce face-to-face contact where possible.

Solution:

Webex boards can be used as kiosks and information screens, allowing users to get directions quickly and easily, as soon as they enter the building. Users can find their current location, search for a specific destination, and receive A to B directions. They can even scan the QR on the screen so that they can take the directions with them on their phone.

How it works:

- MazeMap can be run in kiosk mode on a Webex Board via MazeMap's Kiosk API so that they can take the directions with them on their phone.





Workspace visualization, booking & availability

Challenge:

Trying to find an available meeting room can be a difficult task. In addition, many people book meeting rooms or other workspaces but never show up.

Solution:

With the MazeMap and Cisco Webex integration you can see which rooms are available and book them quickly, find the closest bookable spaces to your location, and set-up auto cancellation of meeting rooms in the case of a no-show.

Users can also ask the Webex Assistant to find and book the nearest available room. A QR code will appear on the screen so that the user can scan it and open up directions on their smartphone or tablet.

How it works:

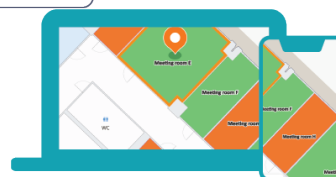
- Integrates with either Outlook or Google Calendars to visualize in real-time which meeting rooms are free and which are booked.
- Webex Devices need to be connected to POIs.
- Webex Devices containing presence sensors are installed. MazeMap reads presence info from the devices via the Webex API. MazeMap can then cancel the meeting booking if there are no people in the room after X amount of idle time, which you can choose to define.
- Webex Assistant communicates with the MazeMap cloud via the Webex API to find / book the relevant POIs / resources.



Firehouse API

MazeMap
cloud

Data request:
Room occupancy,
people count





Split-screen collaboration

Challenge:

With social distancing regulations becoming the norm, it can be difficult to maintain them when frequently attending meetings throughout the day, often in small rooms.

Solution:

The new split-screen function will allow users to monitor meeting room capacity. If there are too many people detected in a room, Webex will automatically book additional rooms for the extra occupants.



See the feature in action here:

<https://youtu.be/QtfcYC-tf9>

If you'd like to discuss how MazeMap can help you, get in touch for a non-committal chat.



@MazeMap



MazeMap

How it works:

- Camera on Webex board counts the number of people in the room.
- Webex checks the capacity and decides whether or not the room is overcrowded.
- If it detects too many people in the room, additional rooms are automatically booked based on the number of additional participants.

