



Durham Police and Crime Commissioner's

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2023

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This booklet highlights the excellent services across our area, who help us in our mission of guaranteeing that victims are at the heart of everything that we do. The support that these organisations provide is paramount in ensuring that our communities achieve a safer future.

The services within our communities are best placed to help victims recover from experiences of crime and deal with the often debilitating side effects that come as a result of experiencing crime. This work is highly valued by my office and the Constabulary and helps towards providing a wraparound suite of support for those who need it most.

Within my role as Victims' Commissioner, I am pleased to say we have already transformed the support we provide by listening and learning from the lived experiences of survivors themselves.

I am supported by the Ministry of Justice and the Home Office to ensure I as Police and Crime Commissioner can fulfil the promises of the safer people initiative across our patch. I have chosen to commission the providers in this booklet as I feel they are most appropriate to provide targeted help where it is needed most across County Durham and Darlington.

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**Keeping
Darlington Safe**

This is a free phone
box. You can
call it with
Darlington's
CCTV system
people when you
need it to be
safe.

**THIS IS FOR
EMERGENCIES
ONLY**

ONCE YOU HAVE
CALLED THE
POLICE YOU WILL
BE SAFE.



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The 700 Club works with people who are either homeless or in housing need, offering outreach

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The organisation provides specialist support to those with drug, alcohol and mental health issues, and brief intervention when a vulnerability is identified. The PCC is a key partner in the delivery of an overall service provision that engages with approximately 150 people each day.

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Aspire offers women a welcoming safe space to learn, socialise and gain confidence from our women only centre in Chester-le- Street.

We provide holistic, trauma informed, peer led support services, a women's wellbeing service, courses to develop skills and confidence and an on-site creche. Services are available in the centre and online.

Police and Crime Commissioner funding supports training for our 'Supporting Sister' volunteers, women with lived experience who provide peer led one to one confidential listening, group support for domestic abuse, mental health, suicide/ self-harm and practical support to women experiencing or impacted by the longer-term trauma of domestic abuse.



R Safety Charity

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been bereaved.

We offer emotional support and practical help and advice. We also help people seriously injured in road crashes. We promise to hear you, work with you to meet your needs, and help you feel safe and supported. We help you get the help you need from people and services in your community.

**National Road
Victim Service**

run by  **Brake**
the road safety charity

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to women aged 18+ to support with experiences of sexual exploitation selling and exchanging sex.

About us:

- We have a longstanding experience of supporting people who are victimised for exploitation.
- We are an outreach provision and take a person-centred approach.
- We provide practical and emotional one-to-one intensive support.
- We specialise in supporting women often with pre-existing unmet needs which often place women at increased risk of exploitation.
- We provide Trauma focused programmes of care and explore exit routes out of sex work.

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change, reduce vulnerability and provide a voice for the unheard.

This fantastic support is offered across County Durham and Darlington to vulnerable and isolated people affected by Anti-Social Behaviour and significant life changing events whether victims, survivors, perpetrators, or those forgotten by society.

The project has seven members of staff and 100+ local volunteers, many with lived experience, offering unique and bespoke support. The aim is to leave individuals feeling safer and inspire confidence, knowing their voice will be heard and considered.

This approach has seen a reduction of 81% in contact with services, reduced offending, hospital admissions and assisted reintegration back into society.

Volunteers can choose which area of support they want to offer and will receive specific training in mediation or alcohol, substance, gambling recovery coaching.



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on Disability

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who have a mental health need

Advocacy can support people to understand information and their rights, consider their options and support to have their voice and views heard throughout the criminal justice process. Support from an advocate can include support at meetings, signposting to other services and at times take action on behalf of a victim where a person is unable to do this themselves.



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A specialist Lesbian, Gay, Bisexual, Trans + (LGBT+) charity offering a range of free and confidential

LGBT+ for LGBT+' people across
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Our Rainbow Outreach services include an advice helpline for LGBT+ people to contact us in complete confidence, 1-1 LGBT+ Independent Sexual Violence Advisor/Independent Domestic Violence Advisor support for same sex victims/survivors of domestic and sexual violence, and/or abuse. We also offer high-quality advice and support for victims of LGBT+ hate crime through our new advocacy service.





M **domestic and sexual violence**

facing honour based abuse,

Delivering safeguarding, cultural, emotional and practical, multilingual, planned holistic support to victims, including community education programmes to overcome their trauma and to aid recovery to live lives free from harm.

We also provide advice, guidance and training for professionals including community awareness raising and partnership working.



children, young people and families affected by domestic abuse with a range of services

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Services include 1 to 1 sessions, group support, counselling and peer support from others who have experienced domestic abuse. We work with those who have been victims of abuse, including those who need accommodation, and those who have been abusive and want to change. Our approach is non-judgemental and designed to help people to help themselves.



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Since 2011 the Just For Women Centre have made a record number of contacts with women and young

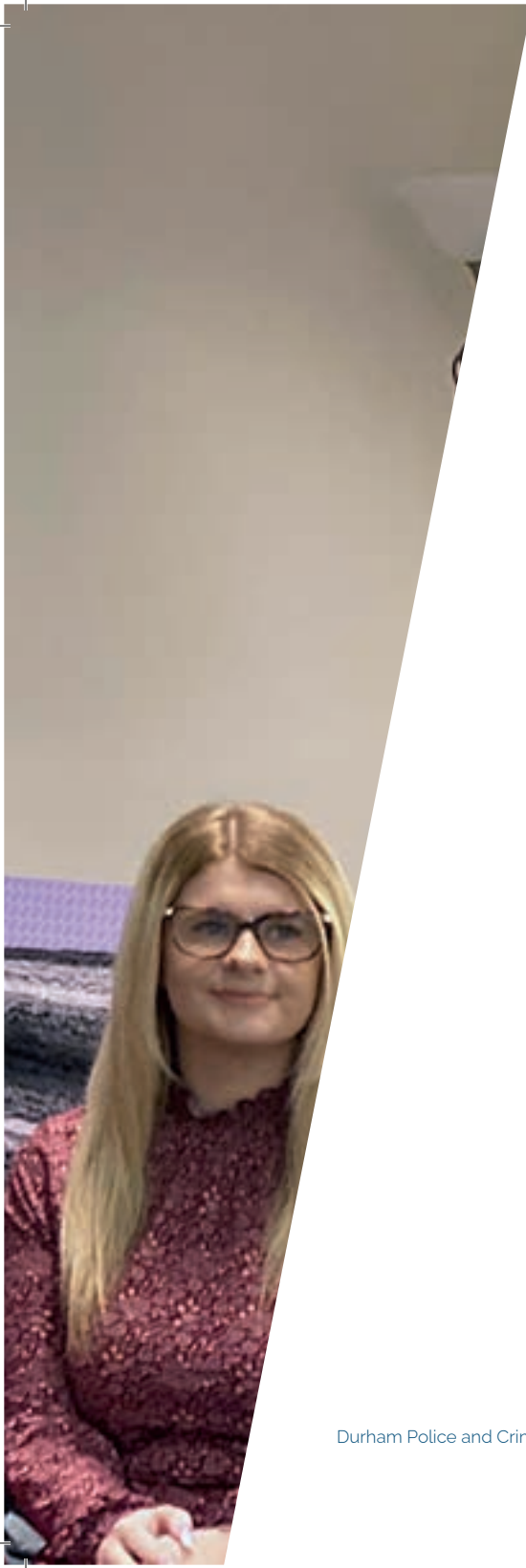
group-work programs as well as accredited and non-accredited courses.

The centre focuses on raising self-esteem, expectations and aspirations, enabling each individual to recognise the qualities and skills they already have making opportunities real and achievable. Just for Women provide wrap around tailored support to victims of domestic abuse and sexual violence. They make bespoke programmes with clients made up of 1:1 support, workshops and counselling to heal trauma, improve mental health, empower women and to encourage to build healthy relationships. These are exciting times for the JFW Centre, our future is grounded in our continued commitment, development and its mission to help support those in their community. Just for Women ensure that every woman, child and their family in our community has the support, tools and opportunities they need to live safely, gain financial stability and lead enriched lives.









R Sexual Assault C C

Rape and Sexual Assault

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**sexual violence survivors from
13 years+ who have experienced
sexual violence. They offer**

confidential telephone support

Funding from Durham's Police and Crime Commissioner supports their Independent Sexual Advisor Service (ISVA) for survivors considering or reporting their abuser to the police. There are specialist ISVAs for older and younger survivors, LGBTQ+ and those with learning disabilities. Funding also supports the provision of their expert sexual violence counselling service.



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experience of providing the

The Cornforth Partnership is delighted to be working with the Police and Crime Commissioner and to be commissioned to provide holistic support and accredited training to victims of Domestic Abuse in County Durham. Hearts and Minds is a bespoke package of support created by women for women which allows survivors and victims' the opportunity to overcome their traumatic experiences, re-build their lives and feel empowered to sustain positive change at their own pace.



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(VCAS) is a free, and confidential
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We offer practical support to help victims cope with and recover from the impact of a crime.

We can provide a range of services from the provision of information, the opportunity to talk through what has happened or help you get access to the best possible specialist support locally.

The service we provide is tailored to suit your needs which is why we complete a needs assessment that looks at how the crime has impacted upon areas of your life such as your wellbeing, your personal safety, the security of your home, or perhaps any impact the crime has had on other members of your family.







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is a not-for-profit organisation, which exists
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As part of this free Membership, businesses receive a monthly e-newsletter with the latest advice on cyber security matters. Our services range from free advice and guidance through to security training, website and network security testing.

The PCC has funded several of these services for small businesses and educational institutions within the local area, which identify cyber security weaknesses and suggesting fixes as well as providing opportunities for undergraduates to test their skills in a supervised environment.





GET IN TOUCH



Durham Police and Crime Commissioner's Office

Police Headquarters, Aykley Heads
Durham DH1 5TT

Call: 0191 375 2001

Email: general.enquiries@durham-pcc.gov.uk



@durhampcc



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