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# TRINITY CATHOLIC SCHOOLS

*Educating the whole student - mind, body, and soul*

## **Smart Computers & Consulting Support Request Options for Trinity Catholic Schools**

You can submit a support request to Smart Computers & Consulting one of three ways:

- Email **[DCS@realsmart1.com](mailto:DCS@realsmart1.com)** with as much information about the issue as possible. This automatically creates a support ticket, and one of our technicians will contact you as soon as possible.
- Call our office at **[701-483-7075](tel:701-483-7075)**. One of our technicians will assist you.
- Visit our website **[www.realsmart1.com](http://www.realsmart1.com)** and click on the Schools link at the top of the page or **[www.realsmart1.com/schools](http://www.realsmart1.com/schools)** for more information.



### **Smart Computers & Consulting**

26 West Villard

Dickinson, ND 58601

701.483.7073 Fax

Monday - Thursday 8:00 AM to 5:30 PM

Friday 8:00 AM to 5:00 PM

@ Create Service Ticket

Send Cancel Importance Attach Screenshot

From: soandso@k12.nodak.edu

To: Help Desk

CC:

Subject: I am having device problems

Please put your name and school as well as a description of the problem.

8/16/2019 10:35:33 AM

### Did you know?

To create your own Service Tickets click on ^ "show hidden icons" and then the red @ symbol.

- Screen Capture
- Update Inventory
- Create Service Ticket
- Messages and Tickets
- System Information
- Help
- About
- Languages
- Exit